

ROOM AIR CONDITIONER

OWNER'S MANUAL & INSTALLATION INSTRUCTIONS

IMPORTANT SAFETY INFORMATION READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

▲WARNING For your safety, the information in this manual must be followed to minimize the risk of fire, electric shock or personal injury.

- Use this appliance only for its intended purpose as described in this Owner's Manual.
- This air conditioner must be properly installed in accordance with the Installation Instructions before it is used.
- Never unplug your air conditioner by pulling on the power cord. Always grip plug firmly and pull straight out from the receptacle.
- Replace immediately all electric service cords that have become frayed or otherwise damaged. A damaged power supply cord must be replaced with a new power supply cord obtained from the manufacturer and not repaired. Do not use a cord that shows cracks or abrasion damage along its length or at either the plug or connector end.
- Turn the unit OFF and unplug your air conditioner before cleaning.
- GE Appliances does not support any servicing of the air conditioner. We strongly recommend that you do not attempt to service the air conditioner yourself.
- For your safety...do not store or use combustible materials, gasoline or other flammable vapors or liquids in the vicinity of this or any other appliance.
- All air conditioners contain refrigerants, which under federal law must be removed prior to product disposal. If you are getting rid of an old product with refrigerants, check with the company handling disposal about what to do.
- If the receptacle does not match the plug, the receptacle must be changed out by a qualified electrician.
- These R410A air conditioning systems require contractors and technicians to use tools, equipment and safety standards approved for use with this refrigerant. DO NOT use equipment certified for R22 refrigerant only.

▲WARNING USE OF EXTENSION CORDS
RISK OF FIRE. Could cause serious injury or death.

- DO NOT use an extension cord with this Window Air Conditioner.
- DO NOT use surge protectors or multi-outlet adaptors with this Window Air Conditioner.

HOW TO CONNECT ELECTRICITY
Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.

DO NOT use an adapter plug with this appliance.
The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Power cord includes a current interrupter device. A test and reset button is provided on the plug case. The device should be tested on a periodic basis by first pressing the **TEST** button and then the **RESET** button while plugged into the outlet. If the **TEST** button does not trip or if the **RESET** button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded. Where a 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

The air conditioner should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

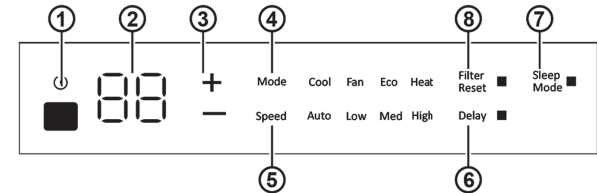
This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

See the Installation Instructions, **Electrical Requirements** section for specific electrical connection requirements.

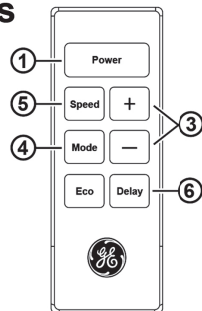
READ AND SAVE THESE INSTRUCTIONS

USING THE AIR CONDITIONER: Controls

Features and appearance will vary. Lights beside the touch pads on the air conditioner control panel indicate the selected settings.



Air Conditioner Controls



Remote Control (Batteries not included)

- Power Pad**
Turns air conditioner on and off. When turned on, the display will show the **Set** temperature.
- Display**
Shows the room temperature in Fan mode. Shows the **Set** temperature while setting the temperature in **Cool**, **ECO** or **Heat** modes.
- Temp and Delay Increase (+/Δ) / Decrease (-/∇) pads**
Use to set temperature or delay time. Temperature can be set in **Cool**, **ECO** or **Heat** mode.
- Mode Pad**
Use to set the air conditioner to **Cool**, **Fan**, **Eco**, or **Heat** mode.
- Fan Speed Pad**
In **Cool**, **ECO** or **Heat** mode: Use to set the fan speed to **Auto**, **High**, **Med** or **Low** on the unit.
In **Fan** mode: Use to set the fan speed to **High**, **Med**, or **Low** on the unit.
- Delay Pad**
Delay ON—When the air conditioner is off, it can be set to automatically come on in 1 to 24 hours at its previous mode and fan settings.
Delay OFF—When the air conditioner is on, it can be set to automatically turn off in 1 to 24 hours.
How to set:
Press the **Delay** pad. Each touch of the **Increase (+/Δ) / Decrease (-/∇) pads** will set the timer in 1-hour intervals.
To review the remaining time on the Delay timer, press the **Delay**. Use the **Increase (+/Δ) / Decrease (-/∇) pads** to set a new time if desired.
To cancel the timer, press **Decrease (-/∇) pad** until the set time is --.
- Sleep Pad (set by air conditioner controls only)**
The **Sleep** mode sets the unit to gradually change settings over an 8 hour period to allow for some increased energy efficiency during sleep hours. The **Sleep** mode is available only in **Cool**, **Heat** and **Fan** only settings.
Press the **Sleep** mode pad and its light will illuminate. The fan indicator will stay at the same setting but the air conditioner will automatically change the **Fan** speed to low in either **Cool**, **Heat** or **Fan** only mode.
In **Fan** only mode, the fan will stay in the **Low** speed setting for 8 hours. After 8 hours, the air conditioner will turn off.
In **Cool** mode, the fan will stay in the **Low** speed setting for 8 hours from the time the **Sleep** mode pad was pressed. The air conditioner will also raise the set point 2°F in 30 minutes and 2°F more in another 30 minutes where it will remain for the next 7 hours. After 8 hours, the air conditioner will turn off.
In **Heat** mode, the fan will stay in the **Low** speed setting for 8 hours from the time the **Sleep** mode pad was pressed. The air conditioner will also lower the set point 2°F in 30 minutes and 2°F more in another 30 minutes where it will remain for the next 7 hours. After 8 hours, the air conditioner will turn off.
While the unit is in **SLEEP** mode, pressing any pad (except **WiFi** pad), the unit will exit **SLEEP** mode.
- Filter Reset Pad**
This feature automatically notifies you that the air filter must be cleaned. The indicator light will come on after 250 hours of operation. Clean the air filter, place it back in the front panel, and press the **Filter Reset** pad. The light will go off.

NOTE: The images shown here are for illustrative purposes only and may be subject to change, the actual descriptions of control panel and their locations may vary depending on the model.

NOTE: The remote control vary depend of model: The buttons on the remote control may have a different name or location than the remote control shows in this manual.

Control Panel Lights On/Off Feature

This air conditioner has a control panel lights on/off feature where its lights will turn off when there is no activity with the controls for over one minute. To wake up the controls, press any pad on the controls and the lights will come on to show the previous settings.

To turn this feature off, press and hold the **Sleep** pad, on the unit, for 5 seconds. The unit will beep to signal the successful toggle of the feature on and off.

Remote Control (Batteries not included)

- To ensure proper operation, aim the remote control at the signal receiver on the air conditioner.
- The remote control signal has a range of up to 20 feet.
- Make sure nothing is between the air conditioner and the remote control that could block the signal.
- Make sure batteries are fresh and installed correctly as indicated on the remote control.

Cool Mode

Use the Cool mode at **Low**, **Med**, **High** or **Speed** for cooling. Use the **Temperature Increase (+/Δ) / Decrease (-/∇) pads** to set the desired temperature between 64°F and 86°F in 1°F increments. An electronic thermostat is used to maintain the room temperature. The compressor will cycle on and off to keep the room at the set level of comfort. Set the thermostat at a lower number and the indoor air will become cooler. Set the thermostat at a higher number and the indoor air will become warmer.

NOTE: Do not operate in freezing outdoor conditions. The cool mode function on this air conditioner was not designed for freezing outdoor conditions. It must not be used when the outdoor temperature is below freezing (32°F).

(32°F).

NOTE: If the air conditioner is off and is then turned on while set to a **Cool** setting or if turned from a fan setting to a **Cool** setting, it may take approximately 3 minutes for the compressor to start and cooling to begin.

Cooling Descriptions

For Normal Cooling—Select the **Cool** mode and **High** or **Med** fan with a middle set temperature.

For Maximum Cooling—Select the **Cool** mode and **High** fan with a lower set temperature.

For Quieter and Nighttime Cooling—Select the **Cool** mode and **Low** fan with a middle set temperature.

Eco Mode

Controls the fan.
ON—The fan will cycle on and off with the compressor. This may result in wider variations of room temperature. **NOTE:** the fan may continue to run for a short time or may pulse intermittently after the compressor cycles off to sample the room air.
OFF—The fan runs all the time, while the compressor

cycles on and off.

NOTE: Do not operate in freezing outdoor conditions. The eco mode function on this air conditioner was not designed for freezing outdoor conditions. It must not be used when the outdoor temperature is below freezing (32°F).

Fan Only Mode

Use the Fan Only Mode at **Low**, **Med** or **High** fan speed to provide air circulation and filtering without cooling. Since fan-only settings do not provide cooling, a Set

temperature cannot be entered. The room temperature will appear in the display.

Auto Fan Speed

Set to **Auto** for the fan speed to automatically set to the speed needed to provide optimum comfort settings with the set temperature.

If the room needs more cooling or heating, the fan speed will automatically increase. If the room needs less cooling or heating, the fan speed will automatically decrease.

Heat Mode

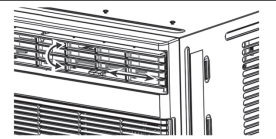
Use the Heat mode at **Low**, **Med**, **High** or **Auto Fan Speed** for heating. Use the **Temperature Increase (+/Δ) / Decrease (-/∇) pads** to set the desired temperature between 64°F and 86°F in 1°F increments.

An electronic thermostat is used to maintain the room temperature. The heater will cycle on and off to keep the room at the set level of comfort.

Air Direction

Use the lever to adjust the air direction left and right.

Push the top or bottom side of the outlet air duct to direct air up or down.



CARE AND CLEANING

Grille and Case

Turn the air conditioner off and remove the plug from the wall outlet before cleaning.

To clean, use water and a mild detergent. Do not use bleach or abrasives.

Air Filter

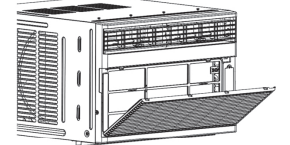
The air filter behind the front grille should be checked and cleaned at least every 30 days or more often if necessary.

To remove:

Open the inlet grille by pulling outward on the tabs at the top upper corners of the inlet grille until the grille is in a 45° position. Remove the filter.
Clean the filter with warm, soapy water. Rinse and let the filter dry before replacing it. Do not clean the filter in a dishwasher.

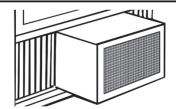
▲CAUTION

DO NOT operate the air conditioner without a filter because dirt and lint will clog it and reduce performance.



Outdoor Coils

The coils on the outdoor side of the air conditioner should be checked regularly. If they are clogged with dirt or soot, they may be professionally cleaned.



How to Insert the Batteries in the Remote Control (Batteries not included)

- Remove the battery cover by sliding it according to the arrow direction.
- Insert new batteries, making sure that the (+) and (-) of battery are installed correctly.
- Reattach the cover by sliding it back into position.

NOTES:

- Use 2 "AAA" (1.5 volt) batteries. Do not use rechargeable batteries.
- Remove the batteries from the remote control if the system is not going to be used for a long time.
- Do not mix old and new batteries. Do not mix standard (carbon-zinc) or rechargeable (ni-cad, ni-mh, etc) batteries.

INSTALLATION INSTRUCTIONS

BEFORE YOU BEGIN

Read these instructions completely and carefully.

- IMPORTANT** — Save these instructions for local inspector's use.
- IMPORTANT** — Observe all governing codes and ordinances.
- Note to Installer** — Be sure to leave these instructions with the Consumer.
- Note to Consumer** — Keep these instructions for future reference.
- Skill level** — Installation of this appliance requires basic mechanical skills.
- Completion time** — Approximately 1 hour
- We recommend that two people install this product.
- Proper installation is the responsibility of the installer.
- Product failure due to improper installation is not covered under the Warranty.
- You MUST use all supplied parts and use proper installation procedures as described in these instructions when installing this air conditioner.

ELECTRICAL REQUIREMENTS

Model AHE12

The 3-prong grounding plug minimizes the possibility of electric shock hazard. If the wall outlet you plan to use is only a 2-prong outlet, it is your responsibility to have it replaced with a properly grounded 3-prong wall outlet.

These models require 230/208-volt AC, protected with a time-delay fuse or circuit breaker. These models should be installed on their own single branch circuit for best performance and to prevent overloading house or apartment wiring circuits, which could cause a possible fire hazard from overheating wires.

Model AHE08

These models require a 115/120-volt AC, 60-Hz grounded outlet protected with a 15-amp time-delay fuse or circuit breaker. The 3-prong grounding plug minimizes the possibility of electric shock hazard. If the wall outlet you plan to use is only a 2-prong outlet, it is your responsibility to have it replaced with a properly grounded 3-prong wall outlet.

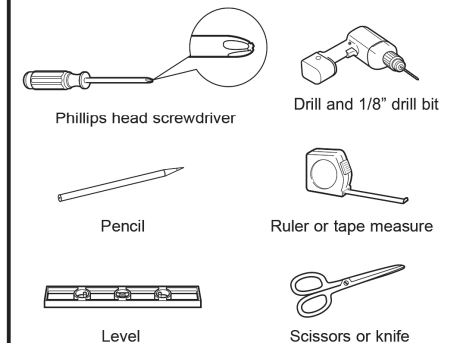
ELECTRICAL REQUIREMENTS (CONT)

▲CAUTION

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. Do not change the plug on the power cord of this air conditioner. Aluminum house wiring may present special problems—consult a qualified electrician.

Power cord includes a current interrupter device. A test and reset button is provided on the plug case. The device should be tested on a periodic basis by first pressing the **TEST** button and then the **RESET** button while plugged into the outlet. If the **TEST** button does not trip or if the **RESET** button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.

TOOLS YOU WILL NEED (TOOLS NOT INCLUDED)



IMPORTANT INFORMATION

Do not drill holes in the product. Drilling holes in the product can cause the air conditioner to not function properly.

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PARTS INCLUDED (Appearance may vary)

Accessory type and quantity may vary depending on the model.

1. WINDOW REQUIREMENTS

- These instructions are for a standard double-hung window. You will need to modify them for other types of windows.
- The air conditioner can be installed without the side curtain panels if needed to fit in a narrow window. See the window opening dimensions.
- All supporting parts must be secured to firm wood, masonry or metal.
- The electrical outlet must be within reach of the power cord.
- Follow the dimensions in the table and illustration for your model.

Models	A	B
AHE08 AHE12	15 5/8" min	27 3/4"-35 1/4"

2. STORM WINDOW REQUIREMENTS

A storm window frame will not allow the air conditioner to tilt toward the outside, and will keep it from draining properly. To adjust for this, attach a piece of wood to the sill.

WOOD PIECES
WIDTH: 2"
LENGTH: Long enough to fit inside the window frame.
THICKNESS: To determine the thickness, place a piece of wood on the sill to make it 1/2" higher than the top of the storm window frame or the vinyl frame.

Attach securely with nails or screws provided by the installer.

3. PREPARE THE AIR CONDITIONER

A. Remove two screws on each side of the case. Save the screws for use later.

B. Insert a flat head screw driver between the front grille and the metal case along the sides. Gently pry the grille from the case.
NOTE: Cover the flat head screw driver with tape to prevent scratching the case.

C. The front panel of the air conditioner is corded to the air conditioner. They cannot be separated.

D. While one person holds the front panel, have a second person pull the air conditioner out of the case using the handle on the bottom front of the air conditioner.

E. The air conditioner is very heavy so make sure that it will be resting on a sturdy surface.

4. PREPARE THE AIR CONDITIONER

A. Install the top mounting rail with 4 Type A screws from the outside of the case.

Bottom mounting rail

4. PREPARE THE AIR CONDITIONER (continues)

B. Slide the side curtain panels into the side panel rails.

C. Slide left and right side curtain frames into top and bottom rails. Make sure that side curtains snap into side of the frames.

5. PREPARE WINDOW FOR INSTALLATION

A. Measure the width of the window opening.

B. Mark the center line on the inside windowsill.

C. Apply the weather seals provided to the bottom, top and sides of the window to the seal around the perimeter of the air conditioner.

6 INSTALL OUTER CASE IN WINDOW

A. Place outer case in window. Lower sash until it rests behind front flange of top mounting rail. Bottom mounting rail must rest behind window sill.

B. Expand the curtain panels to fill the window. Secure with type C wood screw in top and bottom corners. If needed, use drill and 1/8" bit to drill pilot holes for the screws.

C. Use three type C screws to secure the case to the window sill. Drill pilot holes if necessary.

The images shown here are for illustrative purposes only and may be subject to change.

6 INSTALL OUTER CASE IN WINDOW (continues)

D. Thread nut onto bolt, then thread the bolt into the triangle bracket as shown in the figure below.

E. Attach triangle bracket onto bottom of case using three type B screws for each bracket. Make sure that the bracket is close enough to the outside wall that the bolt can touch. Adjust bolt so that it is snug against the outside wall.

NOTE: A block of wood can be placed between the bolt and the outside wall if the bolt rests between studs.

7. COMPLETE INSTALLATION

A. Insert the foam seal behind the top of the lower window sash and against the glass of the upper window.

B. Place the window lock bracket as shown. Use a 1/8" drill bit to drill a starter hole through the hole in the window lock bracket and into the upper window.

The images shown here are for illustrative purposes only and may be subject to change.

7. COMPLETE INSTALLATION (continues)

CAUTION

To prevent broken glass or damage to windows, on vinyl or other similarly constructed windows, attach the window locking bracket to the window side jamb with one Type B screw.

C. Attach the window lock bracket to the upper window with a type C screw to secure the window in place.

8. RETURN CHASSIS TO THE OUTER CASE

A. Once the case is securely attached to the window, reinstall the air conditioner. Have two people lift the air conditioner and slide it into the case. Make sure that the corded front panel is positioned so that it does not interfere with sliding the air conditioner into the case.

B. Snap the front grille back onto the air conditioner. Use the screws removed at the beginning of the installation to secure the grille. Re-use screws from Step 3.

C. Plug into a grounded 3-prong outlet.

WARNING

Electrical Shock Hazard

Plug into a grounded 3 prong outlet. Do not remove ground prong. Do not use an adapter. Do not use an extension cord. Failure to follow these instructions can result in death, fire, or electrical shock.

D. Press RESET on the power supply cord. See Electrical Requirements.

TROUBLESHOOTING TIPS...Before you call for service

Save time and money! Review the charts first and you may not need to call for service.

Problem	Possible Causes	What To Do
Air conditioner does not start	The air conditioner is unplugged	• Make sure the air conditioner plug is pushed completely into the outlet.
	The fuse is blown/circuit breaker is tripped	• Check the house fuse/circuit breaker box and replace the fuse or reset the breaker.
	Power failure	• The unit will automatically re-start in the settings last used after the power is restored. • There is a protective time delay (approximately 3 minutes) to prevent tripping of the compressor overload. For this reason, the unit may not start normal cooling or heating for 3 minutes after it is turned back on.
Air conditioner freezing up	The current interrupter device is tripped	• Press the RESET button located on the power cord plug. • If the RESET button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.
	Ice blocks the air flow and stops the air conditioner from cooling the room	• Set the mode control at Fan Only or Hi Cool with the temp control at a warmer setting.
Air conditioner does not cool as it should	Airflow is restricted	• Make sure there are no curtains, blinds or furniture blocking the front of the air conditioner.
	The temp control may not be set correctly	• In the Cool mode, press the Decrease pad.
	The air filter is dirty	• Clean the filter at least every 30 days. See the Operating Instructions section.
	The room may have been hot	• When the air conditioner is first turned on you need to allow time for the room to cool down.
	Cold air is escaping	• Check for open furnace floor registers and cold air returns. • Set the air conditioner's vent to the closed position.
Air conditioner does not warm as it should	Cooling coils have iced up	• See " Air conditioner freezing up " above.
	Airflow is restricted	• Make sure there are no curtains, blinds or furniture blocking the front of the air conditioner.
	The temp control may not be set low enough	• In the Heat mode, press the Increase pad.
	The air filter is dirty	• Clean the filter at least every 30 days. See the Operating Instructions section.
	The room may have been cold	• When the air conditioner is first turned on, you need to allow time for the room to warm up.
The remote control is not working	Warm air is escaping	• Check for open furnace floor registers and cold air returns.
	The batteries are inserted incorrectly.	• Check the position of the batteries. They should be inserted in the opposite (+) and (-) direction.
Water drips outside	The batteries may be dead.	• Replace the batteries. (Batteries not included)
	Excessively hot and humid weather	• This is normal.
Water drips indoors	The air conditioner is not tilted to the outside	• For proper water disposal, make sure the air conditioner slants slightly from the case front to the rear.
	Moisture is removed from indoor air and drains into rear of a cabinet where a fan blows it against the outdoor condenser coil	• This is normal for a short period in areas with little humidity; normal for a longer period in very humid areas.

Normal Operating Sounds

- You may hear a pinging noise caused by water being picked up and thrown against the condenser on rainy days or when the humidity is high. This design feature helps remove moisture and improve efficiency.
- You may hear the thermostat click when the compressor cycles on and off.
- Water will collect in the base pan during high humidity or on rainy days. The water may overflow and drip from the outdoor side of the unit.
- The fan may run even when the compressor does not.
- Water droplets being thrown against the outside coils can make a pinging noise. This helps cool the condenser. You can reduce this noise by removing the subbase water plug.

Removing this plug will lower the Energy Efficiency of your unit.

NOTE: Do not drill hole in the base pan.