

SAFETY INFORMATION IMPORTANT SAFETY INFORMATION READ ALL INSTRUCTIONS BEFORE USING THE **APPLIANCE**

AWARNING For your safety, the information in this manual must be followed to minimize the risk of fire, electric shock or personal injury.

- Use this appliance only for its intended purpose as described in this Owner's Manual.
- This air conditioner must be properly installed in accordance with the Installation Instructions before it is used.
- Never unplug your air conditioner by pulling on the power cord. Always grip plug firmly and pull straight out from the receptacle.
- Replace immediately all electric service cords that Neplace initiotiately an electric service outside the have become frayed or otherwise damaged. A damaged power supply cord must be replaced with a new power supply cord obtained from the manufacturer and not repaired. Do not use a cord that shows cracks or abrasion damage along its length or at either the plug or connector end.
- Turn the unit OFF and unplug your air conditioner
- For your safety...do not store or use combustible materials, gasoline or other flammable vapors or liquids in the vicinity of this or any other appliance.
- If the receptacle does not match the plug, the receptacle must be changed out by a qualified
- GEAppliances does not support any servicing of sealed system components (i.e. refrigerant containing parts) in the air conditioner.
- Service of all other components may ONLY be completed by a qualified technician.



WARNING Risk of Fire or Explosion.

This unit contains flammable refrigerant. Additional safety precautions must be followed.

- Do not use means to accelerate the defrosting process or to clean, other than those recommenufacturer.
- The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater.
- Do not pierce or burn refrigerant tubing. Be aware that refrigerants may not contain an odor.
- Keep ventilation openings clear of obstruction
- When handling, installing, and operating the appliance, care should be taken to avoid damage to the refrigerant tubing.
- Do not drill holes in the unit.
- Maintenance, cleaning, and service should only be performed by technicians properly trained and qualified in the use of flammable refrigerants.

GEAppliances does not support any servicing of sealed system components (i.e. refrigerant contain parts) in the air conditioner.

■ Dispose of air conditioner in accordance with Federal and Local Regulations. Flammable refrigerants require special disposal procedures. Contact your local authorities for the environmentally safe disposal of you

▲CAUTION

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. ■ Children should be supervised to ensure that they do
- The appliance shall be installed in accordance with national wiring regulations.

AWARNING USE OF EXTENSION CORDS

- RISK OF FIRE. Could cause serious injury or death ■ DO NOT use an extension cord with this Window Air
- DO NOT use surge protectors or multi-outlet adaptors with this Window Air Conditioner.

HOW TO CONNECT ELECTRICITY

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.

DO NOT use an adapter plug with this appliance The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance

Power cord includes a current interrupter device. A test and reset button is provided on the plug case. The device should be tested on a periodic basis by first pressing the TEST button and then the RESET button while plugged into the outlet. If the TEST button does not trip or if the **RESET** button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician. Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded Where a 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replac with a properly grounded 3-prong wall outlet. The air conditioner should always be plugged into its

own individual electrical outlet which has a voltage rating that matches the rating plate This provides the best performance and also prevents overloading house wiring circuits which could cause a

See the Installation Instructions, Electrical Requirements section for specific electrical connection

fire hazard from overheated wires.

3. Reattach the cover by sliding it back into position

ELECTRICAL

▲CAUTION

■ Use 2 "AAA" (1.5 volt) batteries. Do not use rechargeable batteries

REQUIREMENTS (cont)

grounded 3-prong wall outlet.

- system is not going to be used for a long time.
- Do not mix old and new batteries. Do not mix standard (carbon-zinc) or rechargeable (ni-cad, ni-mh, etc) batteries.

you plan to use is only a 2-prong outlet, it is your responsibility to have it replaced with a properly

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord.

Do not change the plug on the power cord of this air

READ AND SAVE THE INSTRUCTIONS

Cool Fan Eco Quiet Auto Low Med High

4

USING THE AIR CONDITIONER:

88

Controls

Features and appearance will vary.

Lights beside the touch pads on the air conditioner control panel indicate the selected settings. **Air Conditioner Controls** 2 (6) (7)

(8) 3 Solid light indicates WiFi connected Blinking light indicates connecting

Remote Control (Batteries not included) See Appliance Communication section in this manual

Filter

Speed +

Mode _

Quiet Delay

Profile

3

-6

(5)-

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The image shown here is for illustrative purposes only and may be subject to change. The actual descriptions of control panel and their locations may vary depending on the mode

The remote control vary depend of model: The buttons on ote control may have a different name or location than the remote control shows in this manual.

1. Power Pad

Turns air conditioner on and off. When turned on, the display will show the **Set** temperature.

Display
 Shows the Set temperature or time remaining on the Delay timer. Shows the Set temperature while setting the temperature in Quiet, Cool or Eco

3. Temp and Delay Increase + /Decrease - Pads Use to set temperature or delay time. Temperature can be set in **Quiet, Cool** and **Eco** mode.

4. Mode Pad Use to set the air conditioner to Fan Only, Cool, Eco or Quiet mode

5. Fan Speed Pad

In Fan Only mode: Use to set the fan speed to High, Med, or Low on the unit

In Quiet mode, the fan speed will automatically be set to Low.

6. Delay Pad

Delay ON-When the air conditioner is off, it can be set to automatically come on in 1 to 24 hours at its previous mode and fan settings.

Delay OFF—When the air conditioner is on. it can be set to automatically turn off in 1 to 24 hours. How to set:

Press the **Delay** pad. Each touch of the **Increase**

+ / Decrease - pads will set the timer in 1-hour

To review the remaining time on the **Delay** timer, press the **Delay** pad. Use the **Increase** + / Decrease - pads to set a new time if desired. To cancel the timer, press Decrease V pad until the set time is zero.

This feature automatically notifies you that the air filter must be cleaned. The indicator light will come on after 250 hours of operation. Clean the air filter and press the Filter Reset pad. The light will go off

Enables connection of the air conditioner to the home WiFi. Download SmartHQ App for details at:

9. Sabbath Mode

Press and hold both the Power and Speed button

Unit will function based on the settings prior to initiation of Sabbath mode. All single button press or app input will not be operational until unit has exited Sabbath mode.

Press the Power and Speed buttons simultan to turn Sabbath mode off. Unit will automatically exi Sabbath mode if no buttons are pressed within 96

Do Not Operate in Freezing Outdoor Conditions

This cool-only air conditioner was not designed for freezing outdoor conditions

It must not be used when the outdoor temperature is

To turn this feature off, press and hold the **Delay** pad, on the unit, for 5 seconds. The unit will beep to signal the

will come on to show the previous settings

successful toggle of the feature on and off.

Control Panel Lights On/Off Feature This air conditioner has a control panel lights on/off feature where its lights will turn off when there is no

activity with the controls for over one minute. To wake up the controls, press any pad on the controls and the lights Control Panel Sound On/Off Feature

This air conditioner has a control panel sounds on/off feature where the sounds that occur when a button or the user interface is touched can be turned on or off. This feature is turned on by default, meaning that the air conditioner will make a sound when any button is pressed on the user interface. To turn this feature off so as to make the button presses silent, press and hold the Filter button on the user interface for 5 seconds. The conditioner will beep to signal the successful toggle of

Remote Control

- To ensure proper operation, aim the remote control at the signal receiver on the air conditioner
- The remote control signal has a range of up to 20 feet.

■ Make sure nothing is between the air conditioner and the remote control that could block the signal.

■ Make sure batteries are fresh and installed correctly as indicated on the remote control.

Eco Mode Controls the fan.

Use the Cool mode at Low, Med, High or Speed for cooling. Use the Temperature Increase + / Decrease pads to set the desired temperature between 64°F and 86°F in 1°F increments.

An electronic thermostat is used to maintain the room temperature. The compressor will cycle on and off and also change operating speeds to keep the room at the set level of comfort. Set the thermostat at a lower number and the indoor air will become cooler. Set the thermostat at a higher number and the indoor air will

while set to a **Cool** setting or if turned from a fan setting to a **Cool** setting, it may take approximately 3 minutes for the compressor to start and cooling to begin. **Cooling Descriptions** For Normal Cooling—Select the Cool mode and High or Med fan with a middle set temperature.

will appear in the display

For Maximum Cooling—Select the Cool mode and High fan with a lower set temperature. For Quieter and Nighttime Cooling—Select the Cool mode and Low fan with a middle set temperature.

NOTE: If the air conditioner is off and is then turned on

for a short time or may pulse intermittently after the compressor cycles off to sample the room air.

OFF—The fan runs all the time, while the compressor

Fan Only Mode temperature cannot be entered. The room temperature

Use the Fan Only Mode at Low, Med or High fan speed to provide air circulation and filtering without cooling. Since fan-only settings do not provide cooling, a Set

ON—The fan will cycle on and off with the compressor. This may result in wider variations of room temperature and humidity. NOTE: the fan may continue to run

Auto Fan Mode

Set to Auto for the fan speed to automatically set to the speed needed to provide optimum comfort settings with

Quiet mode will ensure the most quiet mode of operation to satisfy the set temperature and provide room comfort in the space to be cooled. It is normal for

the unit to operate for a longer period at lower energy consumption levels to achieve this. It is normal to hear

automatically increase. If the room needs less cooling, the fan speed will automatically decrease. the unit switching speeds if it senses the room becoming

If the room needs more cooling, the fan speed will

Note: It is not suggested to use QUIET MODE when the temperature is above 104°F(40°C).

the set temperature

Quiet Mode

Air Direction Use the levers to adjust the air direction left or right. Tilt the louver bank to adjust up and down.



To clean, use water and a mild detergent. Do not use

dirt and lint will clog it and reduce

Care and Cleaning

Grille and Case

Turn the air conditioner off and remove the plug from the wall outlet before cleaning.

▲CAUTION DO NOT operate the air conditioner The air filter behind the front grille should be checked and

without a filter be

To remove: Open the inlet grille by pulling downward on the tabs at the top upper comers of the inlet grille until the grille is in a 45° position. Remove the filter.

cleaned at least every 30 days or more often if necessary.

Clean the filter with warm, soapy water. Rinse and let the filter dry before replacing it. Do not clean the filter in a

Outdoor Coils

The coils on the outdoor side of the air conditioner should



How to Insert the Batteries in the Remote Control (Batteries not included)

- 1. Remove the battery cover by sliding it according to the NOTES:
- 2. Insert new batteries, making sure that the (+) and (-) of battery are installed correctly.
- Remove the batteries from the remote control if the

INSTALLATION INSTRUCTIONS

BEFORE YOU BEGIN

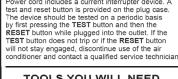
carefully. · IMPORTANT — Save these

- instructions for local inspector's use IMPORTANT - Observe all
- governing codes and ordinances. Note to Installer - Be sure to leave these instructions with the Consumer
- Note to Consumer Keep these instructions for future reference.
- Skill level Installation of this appliance requires basic mechanical skills.
- Completion time Approximately 1 hour We recommend that two people install
- this product. Proper installation is the responsibility
- of the installer.
- · Product failure due to improper installation is not covered under the Warranty You MUST use all supplied parts and use proper installation procedures as described in these instructions when installing this air conditioner

ELECTRICAL REQUIREMENTS

- The AHTR10/AHTR12 models require a 115/120-volt AC, 60-Hz grounded outlet protected with a 15-amp time-delay fuse or circuit breaker.
- The AHTR14 model require a 115/120-volt AC, 60-Hz grounded outlet protected with a 20-amp time-delay fuse or circuit breaker. The 3-prong grounding plug minimizes the possibility of electric shock hazard. If the wall outlet

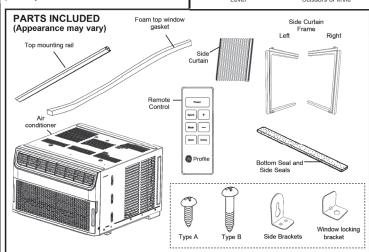
Aluminum house wiring may present specia problems—consult a qualified electrician. Power cord includes a current interrupter device. A



TOOLS YOU WILL NEED



Ruler or tape measure Scissors or knife Level



· Accessory type, appearance and quantity may vary depending on the model

1. WINDOW REQUIREMENTS

- These instructions are for a standard double-hung window. You will need to modify them for other types of windows.
- The air conditioner can be installed without the side curtain panels if needed to fit in a narrow window. See the window opening dimensions · All supporting parts must be secured to firm
- The electrical outlet must be within reach of Follow the dimensions in the table and

wood, masonry or metal.

Models Α 26 3/4" - 40 1/3 14 1/16" min AHTR14 (With side

2. STORM WINDOW REQUIREMENTS

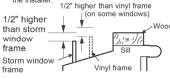
A storm window frame will not allow the air conditioner to tilt toward the outside, and will keep it from draining properly. To adjust for this attach a piece of wood to the sill.

WOOD PIECES

LENGTH: Long enough to fit inside the window

THICKNESS: To determine the thickness, place a piece of wood on the sill to make it 1/2" higher than the top of the storm window frame or the vinyl frame.

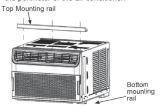
Attach securely with nails or screws provided by



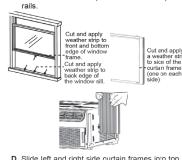
3. PREPARE THE AIR CONDITIONER

A. Install the top mounting rail with 3 Type A screws (AHTR10 / AHTR12 / AHTR14) from the outside of the case

B. Apply the weather seals provided to the bottom. top and sides of the window to the seal around the perimeter of the air conditioner.



C. Slide the side curtain panels into the side panel



D. Slide left and right side curtain frames into top and bottom rails. Make sure that side curtains snap into side of the frames.

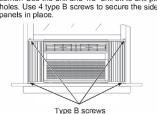


4. INSTALL THE AIR CONDITIONER IN THE WINDOW

- Mark the center of the window. Set the air conditioner in the window so that is it centered. Place the air conditioner so that front edge of the bottom mounting rail is against the back edge of the sill.
- B. Bring the window down so that the front edge of the top mounting is in front of the window. Make sure that the air conditioner is level or tilting slightly to the outside.



C. Extend the curtain panels until they fill the window. Mark the location of the holes in each corner. Use the drill and 1/8" drill bit to drill pilot



5. SECURE AIR CONDITIONER A. Loosen the screw on the right hand side of the air conditioner near the bottom.

B. Slide a side bracket over the screw so that the bracket is resting on the window sill. Tighten the

Use a 1/8" drill bit to drill a starter hole into the window sill through the holes in the side bracket. Use 4 type B screws to attach the side bracket to the

D. Repeat the side acket installation on the left side.

6. INSTALL WINDOW LOCK **BRACKET AND FOAM TOP WINDOW GASKET**

Use Type B Screw to install the window lock bracket on top of the bottom window.

A. ACAUTION To prevent broken glass or damage to windows on vinvl or other similarly constructed windows attach the window locking bracket to the window side jamb with one Type B

B. Cut the foam top window gasket to the window win



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NOTE: If the gasket not supplied does not fit you window, obtain appropriate material locally to provide a proper installation seal.

Troubleshooting Tips... Before you call for service

Save time and money! Review the charts on the following and you may not need to contact a service center.

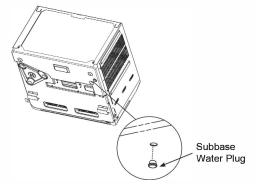
Problem	Possible Cause	What To Do
Air conditionerdoes not start.	The unit is unplugged.	Make sure the air conditioner plug is pushed completely into the outlet.
	The fuse is blown/circuit breaker is tripped.	Check the house fuse/circuit breaker box and replace the fuse or reset the breaker.
	Power Failure.	The unit will automatically restart in the setting last used after the power is restored.
		There is a protective time delay (approximately 3 minutes) to prevent tripping of the compressor overload. For this reason, the unit may not start normal cooling for 3 minutes after it is turned back on.
	The current interrupter device is tripped.	Press RESET button located on the power cord plug.
	прресс.	If the RESET button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.
Air conditioner does not cool as it should.	Indoor airflow is restricted.	Make sure there are not curtains, blinds or furniture blocking the front of the air conditioner.
	The temp control may not be set properly.	Turn the temperature control to a higher number.
	The air filter is dirty.	Clean the filter at least every 30 days. See Care and Cleaning section.
	The room may have been hot.	When the air conditioner is first turned on, you need to allow time for the room to cool down.
	Cold air is escaping.	Check for open furnace registers and cold air returns.
	Cooling coils have iced up.	See "Air conditioner freezing up" below.
Air conditioner freezing up	Ice blocks the air flow and stops the air conditioner from cooling the room.	Set the mode control to High Fan or High Cool with the temperature setting as high as it can be set.
Water drips outside	Hot, humid weather.	This is normal.
Water drips inside	The air conditioner is not tilted to the outside.	For proper disposal, make sure the air conditioner slants slightly from the case front to the rear.
Water collects in base pan	Moisture removed from air and drain into base pan.	This is normal for a short period in areas with little humidity; normal for a longer period in very humid areas.

Normal Operating Sounds

- You may hear a pinging noise caused by water being picked up and thrown against the condenser on rainy days or when the humidity is high. This design feature helps remove moisture and improve efficiency
- You may hear the thermostat click when the compressor cycles on and off.
- Water will collect in the base pan duringhigh humidity or on rainy days. The water may overflow and drip from the outdoor sideof the unit.
- The fan may run even when the compressor does not.
- Water droplets being thrown against the outside coils can make a pinging noise. This helps cool the condenser. You can reduce this noise by removing the subbase water plug.

To ensure maximum efficiency it is recommended to check to ensure the rubber drain plug is properly inserted. This plug may be removed during operation removing it will lower the efficiency of your unit.

NOTE: Do not drill hole in the base pan



WiFi Setup

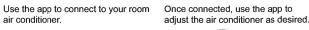
GE Appliances SmartHQ (for customers in the United States)

Your AC is GE Appliances SmartHQ Enabled. Please visit GEAppliances.com/connect to learn more about connected appliance features, and to learn what connected appliance apps will work with your smart phone.

How it Works

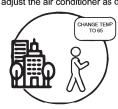
Download the GE Appliances App

air conditioner









For assistance with the appliance or the appliance network connectivity, contact a service center.

All connected appliance data is held in strict accordance with the GE Appliances Connected Data Privacy Policy

REFURBISHED PRODUCT LIMITED THIRTY DAY WARRANTY

The Refurbished Product Service Center offers the following WARRANTY to the ORIGINAL purchaser of a product which we have refurbished.

This product that has been refurbished is warranted against any electronic or mechanical defects for a period of THIRTY DAYS from the date of the original purchase by the consumer. Since this unit was sold as a refurbished item, the warranty does not apply to any cosmetic appearance items such as scratches. Should a defect occur, the Refurbished Product Service Center will repair or, at its option, replace defective unit/parts with new or rebuilt materials without charge for either parts or labor. Replacement unit/parts will be warranted for the remaining portion of the original warranty

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, incorrect voltage, operating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with.

This warranty does not cover costs for removal and or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability of fitness for particular use or otherwise.

This warranty gives the consumer specific legal rights and they may also have other rights which vary from State to State. Some States do not follow the exclusion or limitation of incidental or consequential damages, hence the above exclusion and limitations may not apply.

> Refurbished Product Service Center 13225 Marquardt Avenue Santa Fe Springs, CA 90670

Questions about SmartHQ

Get answers you need about setting up WiFi appliances and connecting to your home network in our support articles.

Visit products.geappliances.com/appliance/gea-support-search-content to view wifi connect room air conditioner

REGULATORY INFORMATION FCC/IC Compliance Statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- 2. This device must accept any interference received, including interference that may cause undesired

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by

turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures

- · Reorient or relocate the receiving antenna
- · Increase the separation between the equipment and
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- · Consult the dealer or an experienced radio/television technician for help

Labelling: Changes or modifications to this unit not expressly approved by the manufacturer could void the user's authority to operate the equipment.

*Select Models Only

This product has Wi-Fi capability and requires Internet connectivity and a wireless router to enable interconnection with an Energy Management System, and/or with other external devices, systems or applications.

Additional Information

Decommissioning

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of reclaimed refrigerant. It is essential that electrical power is available before the task is commenced

- a) Become familiar with the equipment and its operation
- b) Isolate system electrically
- c) Before attempting the procedure, ensure that:
- mechanical handling equipment is available, if required, for handling refrigerant cylinders;
- all personal protective equipment is available and being used correctly
 the recovery process is supervised at all times by a competent person;
- · recovery equipment and cylinders conform to the appropriate standards. d) Pump down refrigerant system, if possible.
- e) If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.
- f) Make sure that cylinder is situated on the scales before recovery takes place g) Start the recovery machine and operate in accordance with manufacturer's instructions.
- h) Do not overfill cylinders. (No more than 80 % volume liquid charge).
- i) Do not exceed the maximum working pressure of the cylinder, even temporarily.
 j) When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
- k) Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked

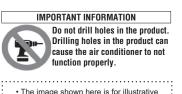
Labelling

Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant. The label shall be dated and signed. For appliances containing **FLAMMABLE REFRIGERANTS**, ensure that there are labels on the equipment stating the equipment contains flammable refrigerant

Recovery

When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely. When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct number of cylinders for holding the total system charge are available. All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressurerelief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs. The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of all appropriate refrigerants including, when applicable, FLAMMABLE REFRIGERANTS. In addition, a set of calibrated weighing scales shall be available and in good working order. Hoses shall be complete with leak-free disconnect couplings and in good condition. Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release. Consult manufacturer if in doubt. The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant waste transfer note arranged. Do not mix refrigerants in recovery units and especially not in cylinders. If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The evacuation process shall be carried out prior to returning the compressor to the suppliers. Only electric heating to the compressor body shall be employed to accelerate this process. When oil is drained from a system, it shall be carried out safely.

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.



purposes only and may be subject to change

WARRANTY REPAIR INFORMATION

If you need service on your unit during the 30 day warranty period; please go to www.ConsumerServiceRefurbish.com or call the Refurbished Product Service Center at 562-946-3531 to obtain the required claim number. Once you obtain your claim number, pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt.

Send the unit freight prepaid and insured to:

Refurbished Product Service Center,

Att: Customer Service Department 13225 Marquardt Avenue Santa Fe Springs, CA 90670 Your unit will be promptly exchanged and returned to you.

We will refuse to accept delivery of the returned unit unless the assigned claim number appears on the outside of the shipping carton.

Owner's Information

(Keep for your permanent records) NAME: _ ADDRESS: _ STATE: ZIP CODE: ___ E-MAIL: __ PHONE: MODEL: _ _ SERIAL NO.: _

