

Shark[®] STEAM & SCRUB

Scrubbing & Sanitizing Steam Blaster[®] Mop

814100269

IMPORTANT SAFETY INSTRUCTIONS - FOR HOUSEHOLD USE ONLY SAVE THESE INSTRUCTIONS.

READ ALL INSTRUCTIONS BEFORE USING THIS CARPET CLEANER.

This steam mop has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. DO NOT attempt to defeat this safety feature. It is not recommended to use an extension cord with this product.

⚠ WARNING

To reduce the risk of fire, electric shock, or injury:

GENERAL WARNINGS: WHEN USING YOUR SHARK[®] STEAM & SCRUB, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

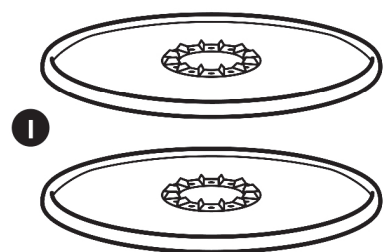
- DO NOT leave the steam mop unattended when plugged in. ALWAYS unplug the power cord from the electrical outlet when not in use and before servicing.
- DO NOT use with damaged cord or plug. If steam mop is not working as it should or has been dropped, damaged, left outdoors, or dropped into water. Incorrect reassembly or repair can cause a risk of electrical shock or injury when the steam mop is used.
- To protect against a risk of electric shock, DO NOT immerse the steam mop in water or any other liquids.
- DO NOT handle the plug or steam mop with wet hands or operate it without wearing shoes.
- DO NOT pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. DO NOT run steam mop over cord. Keep cord away from heated surfaces.
- DO NOT unplug by pulling on power cord. To unplug, grasp the plug, not the power cord. DO NOT use extension cords or outlets

- with inadequate current-carrying capacity.
- Unplug before servicing.
 - ALWAYS make sure the steam mop is UNPLUGGED when not in use.
 - NEVER fill the water tank or attach the mop head when the steam mop is plugged into an electrical outlet. Unplug from the electrical outlet and allow to cool before you fill the mop, or attach or remove the head.
 - When cleaning the exterior of the steam mop, unplug the power cord from the electrical outlet and clean the steam mop with a dry or damp cloth. DO NOT pour water or use alcohol, benzene, or paint thinner on the steam mop.
 - To avoid circuit overload, DO NOT operate another appliance on the same socket (circuit) as the steam mop.
 - To avoid scalding injuries, ALWAYS unplug and allow the steam mop to cool before removing or changing mop heads, accessories, or Dirt Grip[®] Soft Scrub pads.
- USE WARNINGS
- When in use, NEVER turn the steam mop over on its side or direct steam toward people, pets, or plants.
 - Use the system only for its intended use.
 - DO NOT use for space-heating purposes.
 - DO NOT use outdoors.
 - DO NOT allow the steam mop to be used by children. Close attention is necessary when used near children, pets, or plants.

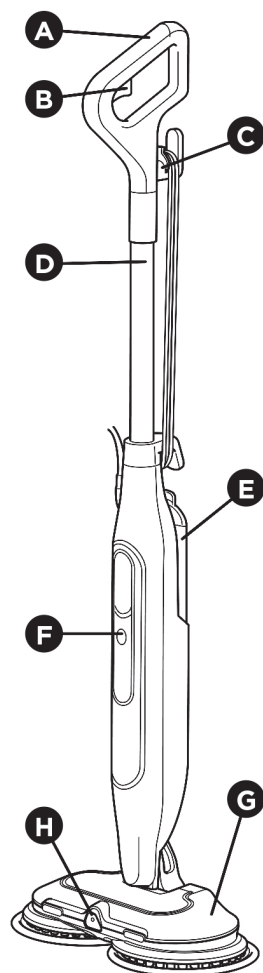
- Use only as described in this Owner's Guide.
- Use only manufacturer's recommended accessories.
- DO NOT put any objects into the steam nozzle openings. Discontinue use if the steam nozzle is blocked.
- DO NOT put hands or feet under the steam mop. It gets very hot.
- Use ONLY on flat, horizontal surfaces. DO NOT use on walls, counters, or windows.
- DO NOT use on leather, wax-polished furniture, synthetic fabrics, velvet, or other delicate, steam-sensitive materials.
- DO NOT add cleaning solutions, scented perfumes, oils, or any other chemicals to the water used in the steam mop as this may damage it or make it unsafe for use. If you live in a hard-water area, we recommend using distilled water in your steam mop.
- NEVER leave any Dirt Grip[®] Soft Scrub pads in one spot while using or storing for an extended period, as this may damage your surfaces.
- You can release the Dirt Grip[®] Soft Scrub pads after you have unplugged the steam mop and allowed it to cool.
- Extreme caution should be exercised when using the steam mop to clean stairs.
- NEVER use steam mop without the Dirt Grip[®] Soft Scrub pads attached.
- Keep your work area well lit.
- Store steam mop indoors in a cool, dry place.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- DO NOT carry the steam mop while in use.
- The steam emitted from the steam mop is very hot and may cause scalding. Please use caution when using the steam mop.
- ALWAYS test an isolated area of the surface to be cleaned before proceeding. We also recommend that you check the use and care instructions from the floor manufacturer.
- DO NOT scrub any one area for an extended period.
- DO NOT use the steam mop without attaching the Dirt Grip[®] Soft Scrub pads and adding water to the water tank. When you use the steam mop for the first time, it might take longer than the normal 20 seconds to start steaming.
- DO NOT use on unsealed wood or unglazed ceramic floors. On surfaces that have been treated with wax and on some unsealed floors, the sheen may be removed by the heat and steam action. Test an isolated area of the surface to be cleaned before proceeding. Check the use and care instructions from the floor manufacturer.
- To prolong the life of your steam mop, we recommend using distilled water. Add ONLY water to the tank. Chemicals or cleaning solutions (including vinegar) may damage the steam mop and could be unsafe for you and your family.
- The liquid or steam must not be directed towards equipment containing electrical components, such as the interior of ovens. Dispose of contents/container with a licensed waste disposal site in accordance with the requirements of the local waste disposal authority.
- DO NOT use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.

WHAT'S INCLUDED

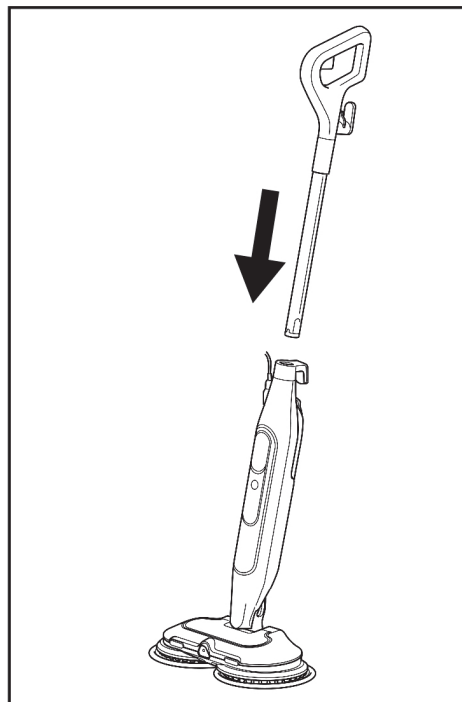
- A Steam Mop Handle
- B Steam Trigger
- C Quick-Release Cord Holder
- D Mop Pole
- E Water Tank
- F Mode Button
- G Mop Head
- H Steam Blaster
- I Dirt Grip Soft Scrub Pads



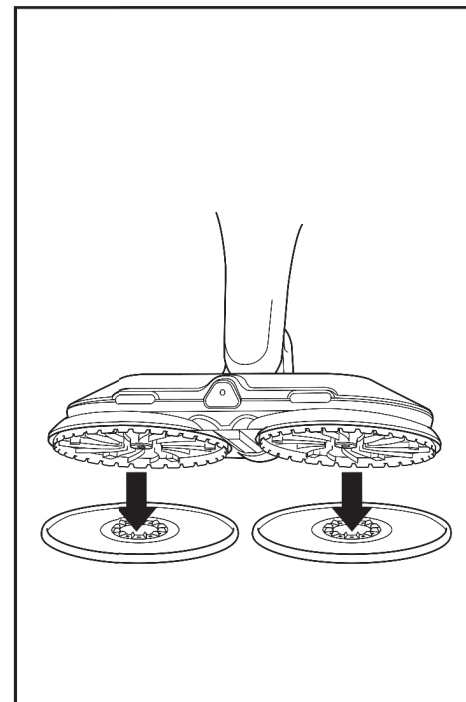
Accessory type and quantity may vary depending on the model.



ASSEMBLING YOUR STEAM & SCRUB



- Insert the Mop Handle into the Steam Mop Body until it clicks into place.



- To attach the Dirt Grip Soft Scrub Pads, place BOTH pads flat on the floor with plastic rings facing up. Align the unit directly over the plastic rings on the pads. Gently lower the Mop Head onto the pads, pressing until the pads are secure.

The image shown here is for illustrative purposes only and may be subject to change.

REFURBISHED PRODUCT LIMITED NINETY DAYS WARRANTY

The Refurbished Product Service Center offers the following WARRANTY to the ORIGINAL purchaser of a product which we have refurbished.

This product that has been refurbished is warranted against any electronic or mechanical defects for a period of NINETY DAYS from the date of the original purchase by the consumer. Since this unit was sold as a refurbished item, the warranty does not apply to any cosmetic appearance items such as scratches. Should a defect occur, the Refurbished Product Service Center will repair or, at its option, replace defective unit/parts with new or rebuilt materials without charge for either parts or labor. Replacement unit/parts will be warranted for the remaining portion of the original warranty period.

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, incorrect voltage, operating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with.

This warranty does not cover costs for removal and or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability of fitness for particular use or otherwise.

This warranty gives the consumer specific legal rights and they may also have other rights which vary from State to State. Some States do not follow the exclusion or limitation of incidental or consequential damages, hence the above exclusion and limitations may not apply.

Refurbished Product Service Center
13225 Marquardt Avenue Santa Fe Springs, CA 90670.

WARRANTY REPAIR INFORMATION

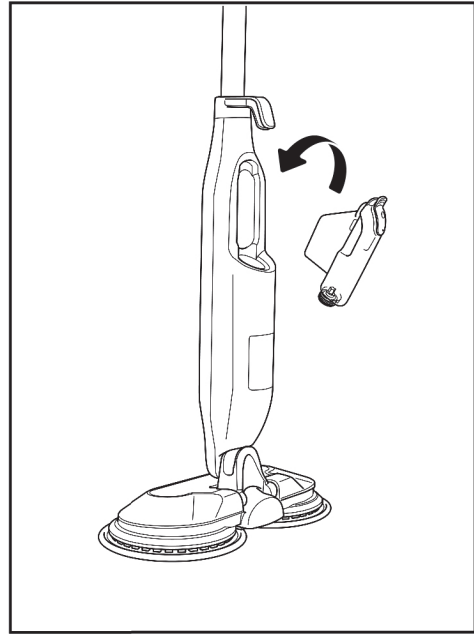
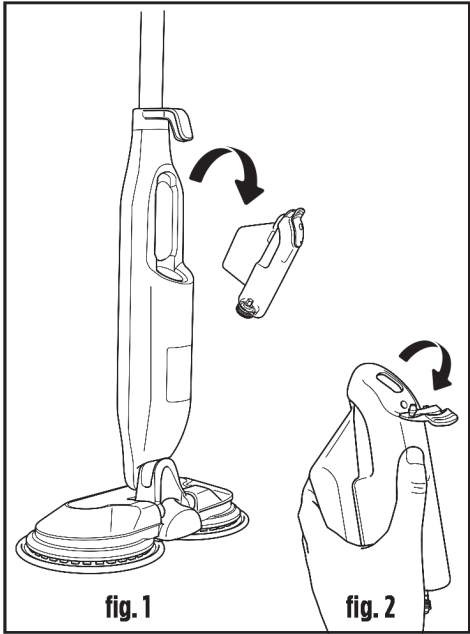
If you need service on your unit and this product requires repair during the 90 days warranty period; please go to www.ConsumerServiceRefurbish.com or call the Refurbished Product Service Center at 562-946-3531 to obtain the required return authorization (RA) number. Pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt and a letter describing the problem. Send the unit freight prepaid and insured to:

Refurbished Product Service Center,
Att: Customer Service Department 13225 Marquardt Avenue Santa Fe Springs, CA 90670

Your unit will be promptly repaired and returned to you. We will refuse to accept delivery of the returned unit unless the assigned RA number appears on the outside of the shipping carton.

Owner's Information
(Keep for your permanent records)

NAME: _____
ADDRESS: _____
CITY: _____ STATE: _____ ZIP CODE: _____
PHONE: _____ E-MAIL: _____
MODEL: _____ SERIAL NO.: _____

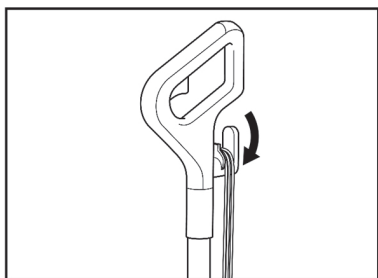


3. Unplug the steam mop before filling the Water Tank. To remove the tank, pull it out, away from the mop tank (fig. 1). Pull the top rubber fill cap back and fill the tank with cold or room temperature **WATER ONLY** (fig. 2).

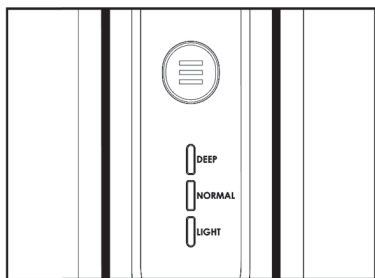
4. When the tank is filled, reinstall it by inserting it back into the mop body.

Note: Adding chemicals or cleaning solutions (including vinegar) may damage the steam mop and could be unsafe for you, your family, and your pets.

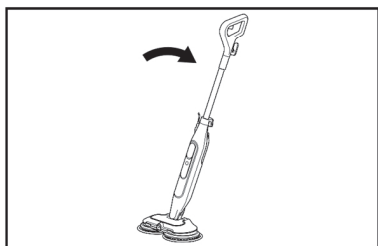
USING YOUR STEAM & SCRUB



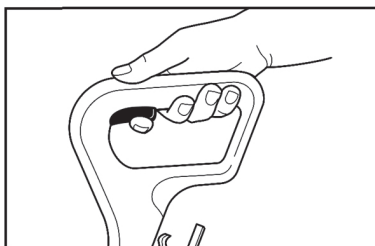
1. Twist the quick-release cord holder to unwrap the power cord completely. Plug into an electrical outlet.



2. Once plugged in, the mop will be in Standby mode and all 3 steam level lights will blink. Press the Mode Button to select Light, Normal, or Deep level, then wait 20 seconds to allow steam to release.



3. Tilt the handle back to activate the spinning pads. To activate the Steam Blaster, press the spray trigger on the handle to blast away tough stains.



Note: Make sure both pads are properly installed before using

PROBLEM	POSSIBLE REASONS & SOLUTIONS
The steam mop isn't producing any steam.	The steam mop should be securely plugged into an electrical outlet. Check your fuse or circuit breaker or try a different outlet. Make sure the water tank is full, the unit is plugged in, and the mode button is illuminated. If the settings lights are off, try a different electrical outlet. If the settings lights are blinking, press the mode button to select a steam setting. If the settings lights are illuminated steadily, wait 20 seconds for the unit to warm up.
The steam mop is producing intermittent steam.	For more consistent steam, select the NORMAL setting and make sure the water tank is full.
I can't select a steam setting.	Make sure the steam mop is plugged in and the settings lights are flashing.
Floors are cloudy, streaky, or spotty after steaming.	The Dirt Grip® Soft Scrub Pads might be dirty. Install a clean set of pads. If you washed the Dirt Grip Soft Scrub Pads with powdered detergent, then they could be damaged and require replacement. Due to accumulated soap or grease residue, the floor may require several cleanings with the steam mop. A more stubborn case may require you to rinse the floor with a mix of one part vinegar and two parts water* (but DO NOT put any cleaning solution into the steam mop's water tank). *Please consult your flooring manufacturer's care and maintenance instructions before applying any cleaning products or solutions.
It's hard to push or pull the mop.	Make sure the Dirt Grip Soft Scrub Pads are wet enough to move the mop across the floor after it's been running for a few minutes. Overly dirty pads will make it harder to move the unit. We recommend using clean pads.
Rotating discs are not turning or are wobbling.	The steam mop may be in the upright position. Tilt the handle down to use the mop. The Dirt Grip Soft Scrub Pads may not be centered. Turn the power OFF, unplug the steam mop, wait for a few moments to allow the pads to cool, then reinstall the Dirt Grip Soft Scrub Pads.
The steam mop is vibrating or wobbling.	The Dirt Grip Soft Scrub Pads are not centered on the rotating discs. Turn the power OFF and unplug the unit, and wait for the pads to cool. Follow the instructions in the Assembling Your Steam Mop section to reinstall the pads.
The steam mop turns off on its own.	If your steam mop shuts off while in use, it likely needs to cool down. Perform the following steps before you restart cleaning: 1. Turn the steam mop off, unplug it, and remove pads. 2. Allow the unit to cool for a minimum of 30 minutes. 3. Reinstall the pads. Plug in the steam mop, select a steam mode, and begin cleaning.

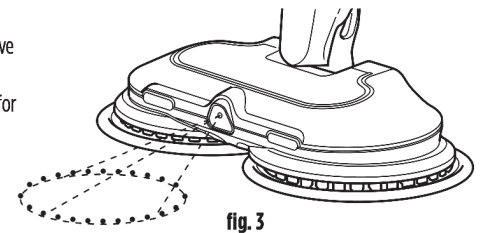
INTELLIGENT STEAM CONTROL*

The Shark Steam Mop has 3 unique intelligent Steam Control settings so you can select the ideal amount of steam to use for each cleaning task. In **NORMAL** mode, the pads will spin faster, and more steam will be produced than in **LIGHT** mode. In **DEEP** mode, the pads will be spinning the fastest and the maximum amount of steam will be produced. Press the Mode button to select the steam level.

SETTING	IDEAL FOR THESE SEALED SURFACES	RECOMMENDED USAGE
DEEP NORMAL LIGHT	Laminate Hardwood Vinyl	Cleaning delicate surfaces Light cleaning and dusting Loosening and lifting light dirt
DEEP NORMAL LIGHT	Marble Tile Stone	Basic, everyday cleaning. Cleaning large areas. Cleaning moderate and heavy-traffic areas.
DEEP NORMAL LIGHT	Marble Tile Stone	Reaching hard-to-clean surfaces. Tough cleaning and removing stuck-on messes and stains. Deep cleaning heavy-traffic areas. Cutting through heavy dirt and grime and sanitizing* floors.

STEAM BLASTER®:

- To target tough messes with an extra burst of cleaning power, move the front of the nozzle 2 to 4 inches from the mess (fig. 3), then press and hold the Steam Blaster trigger as needed. (Hold longer for the toughest messes.)
- Before scrubbing, wait 5 seconds to let the steam blast penetrate the mess.



Tip: For more difficult messes, allow 20 seconds or more.

TO SANITIZE FLOORS*:

- Attach clean Dirt Grip® Soft Scrub Pads to the scrubbing mop head.
- Plug in the unit, tilt the mop handle down towards you, and press the mode button to select the **NORMAL** setting. The pads will then start spinning.
- Wait at least 20 seconds for the unit to begin producing steam.
- To **ready the unit for sanitization**, start mopping with a forward and backward motion on an appropriate sealed hard floor surface. After three minutes, your unit will be ready to sanitize.
- Move the mop head slowly and evenly over the area to be sanitized while applying continuous downward pressure. Slowly repeat, making sure to cover the entire area to be sanitized with at least 15 strokes.

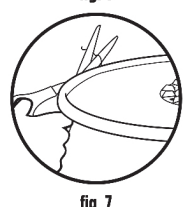
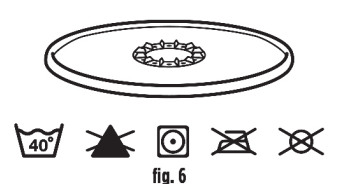
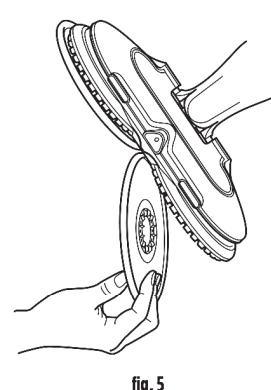
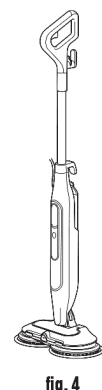
*Sanitization studies were conducted under controlled test conditions.

Be certain to follow all directions for use carefully to fully sanitize with mop head set in the NORMAL mode. Successful sanitization results have been demonstrated in laboratory studies performed using the following species of bacteria: Pseudomonas aeruginosa, Staphylococcus aureus, Escherichia coli, Salmonella enterica (typhi), and Klebsiella pneumoniae.

CARING FOR YOUR STEAM MOP

AFTER USE AND STORAGE

- Press the mode button until the settings lights start to blink, indicating that you are in Standby mode. Unplug the cord from the outlet and place the steam mop into the upright position. Allow it to cool completely (fig. 4).
- Wait until the pads have cooled completely, then carefully pull them off the discs. Make sure to avoid the sharp edges on the discs (fig. 5).
- After the unit has cooled and the steam has been released, empty the water tank before storing. Open the tank lid and pour the water out into a sink or bathtub. After all the water has drained out, close the lid.
- To store the steam mop, wait until after it has cooled and the steam has been released. Lock the steam mop in an upright standing position by raising the handle until the pole is standing straight up, perpendicular to the ground. With the unit locked in the upright standing position, store it in a dry, protected area (e.g., in a closet or the corner of a room) until next use.



DIRT GRIP® SOFT SCRUB PADS CARE INSTRUCTIONS

Care

Machine-wash the Dirt Grip Soft Scrub Pads separately with warm water, using liquid detergent. Do not clean pads in a dishwasher, as some detergents may cause the pads to leave streak marks on the floor.

NEVER USE BLEACH, POWDERED DETERGENT, OR FABRIC SOFTENERS

This will damage the Dirt Grip Soft Scrub Pads or leave a coating that will reduce their cleaning performance and absorbency. The pads should be line-dried or tumble-dried on a low setting, as this will extend the life of the microfiber fabric (fig. 6).

Loose fibers can indicate wearing of the microfiber fabric. **DO NOT** pull the loose fibers, as this can cause the weave to come undone. Simply trim the loose fibers with scissors (fig. 7).

Replacement Dirt Grip Soft Scrub Pads

For best cleaning results, we recommend replacing the Dirt Grip Soft Scrub Pads every 3 to 4 months following normal use. As with any fabric, dirt particles, grease, friction, and repeated washing can cause the fibers to break down, and you may notice an increase in the effort needed to push or pull the mop.

Accessory type and quantity may vary depending on the model.

The images shown here are for illustrative purposes only and may be subject to change, the actual descriptions of control panel and their locations may vary depending on the model.

TECHNICAL SPECIFICATIONS:

Voltage: 120V, 60 Hz
Water Capacity: 350 ml (11.8 oz.)



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