

Shark.ROCKET®
PowerFins™ Cordless Vacuum

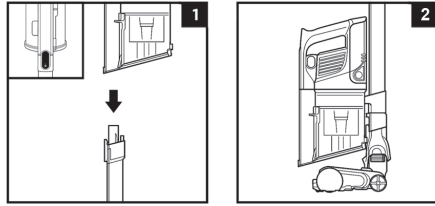
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NOTE: Accessories may vary depending on the model. Refer to quick guide, if available.

The images shown here are for illustrative purposes only and may be subject to change.

STORAGE

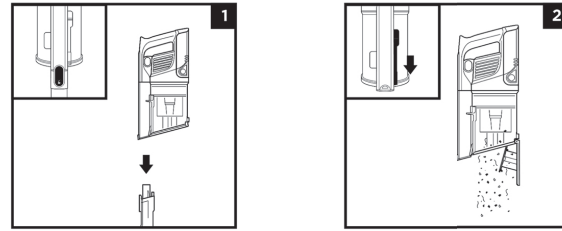
ONBOARD STORAGE



- 1) Press the Wand Release button at the top of the wand to detach the handheld vacuum.
- 2) Hang the handheld vacuum from the storage hook on the wand.

MAINTAINING YOUR VACUUM

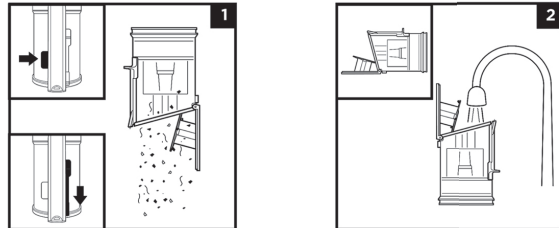
EMPTYING THE DUST CUP



Press the wand release button to disconnect the handheld vacuum from the wand.

To empty the **Dust Cup** while it is attached to the handheld vacuum, position the dust cup over a trash receptacle and slide the **CleanTouch™ Lid Release** slider forward.

REMOVING AND CLEANING THE DUST CUP



To remove the dust cup from the handheld vacuum, press the **Dust Cup Release** button near the handheld vacuum nozzle. Tilt the dust cup and lift off to remove.

To empty dust and debris, hold the dust cup over the trash, then slide the **Lid Release** slider forward.

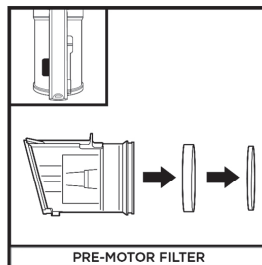
To clean the interior of the dust cup, rinse it with water. Place it on its side to air-dry for at least 24 hours before reinstalling.

CLEANING THE FILTERS

Regularly rinse and replace the filters to maintain your vacuum's suction power.

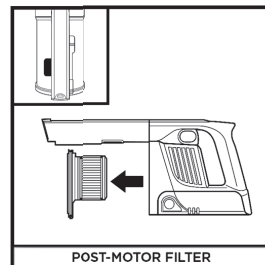
To clean filters, rinse them with water only. Allow all filters to air-dry completely for at least 24 hours before reinstalling to prevent liquid from being drawn into electric parts. Clean the pre-motor filters at least once a month and post-motor filter at least once a year. Tap off loose dirt between washes when needed. More frequent cleaning may sometimes be necessary with heavy use.

IMPORTANT: DO NOT use soap when cleaning the filters. Use water only.



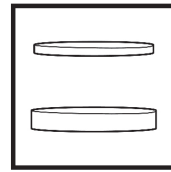
PRE-MOTOR FILTER

Press the dust cup release button and remove the dust cup. Pull the foam and felt filters out of the back of the dust cup.

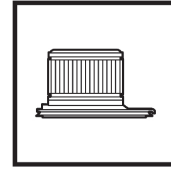


POST-MOTOR FILTER

Remove the dust cup. Pull the post-motor filter out of the handheld vacuum.



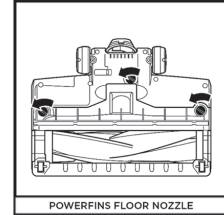
Pre-Motor Foam and Felt Filter Kit



Post-Motor HEPA Filter

FLOOR NOZZLE

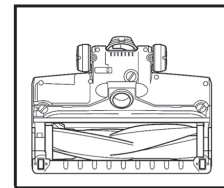
If you run over a hard or sharp object or notice a noise change while vacuuming, check for blockages or objects caught in the brushroll.



POWERFINS FLOOR NOZZLE

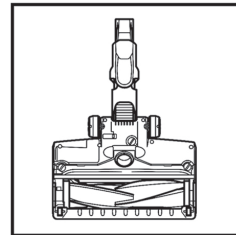
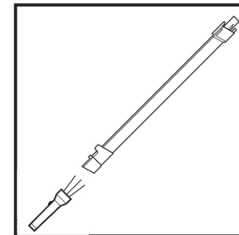
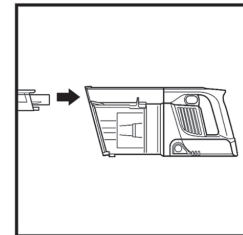
1. Turn off the vacuum.
2. Using a coin, turn locks counterclockwise to open, then lift off cover to access brushroll.
3. Clear airway of blockages.
4. Replace cover by sliding inserts into slots, then pressing down firmly on all sides before turning locks clockwise to close. When the locks are securely closed, they will click into place.

CLEANING THE POWERFINS BRUSHROLL



If any hair is wrapped around the brushroll, continue cleaning, using the Carpet setting on a bare floor surface, a low-pile carpet, or a small area rug. If some fibers remain after continued use, carefully remove them from the brushroll.

CHECKING FOR BLOCKAGES



Checking for Blockages in the Handheld Vacuum:

1. Turn off vacuum.
2. Remove the handheld vacuum from the wand.
3. Check all intake openings to the dust cup and remove any debris or blockage.

Checking for Blockages in the Wand:

1. Turn off vacuum.
2. Remove the handheld vacuum and floor nozzle.
3. Clear away any debris and blockages inside the wand.

Checking for Blockages in the Floor Nozzle:

1. Turn off vacuum
2. Detach the wand
3. Use the edge of a coin to open the three locks on the bottom of the floor nozzle
4. Remove the cover and tilt back the neck of the floor nozzle
5. Check the opening and remove any debris or blockages
6. Replace cover by firmly pressing down on all sides and turning the locks clockwise to close

TROUBLESHOOTING

WARNING: To reduce the risk of shock and unintended operation, turn off power and remove the battery before servicing.

Vacuum is not picking up debris. No suction or light suction. Nozzle light is red. (Refer to Checking for Blockages section for more information.)

- Dust cup may be full; empty dust cup.
- Check floor nozzle for blockages; clear blockages if required.
- Remove any string, carpet fibers, or hair that may be wrapped around the brushroll.
- Check connection between handheld vacuum and wand for blockages; clear blockages if required.
- Check clog access in wand for any blockages and clear any debris.
- Check filters to see if they need cleaning. Follow instructions for rinsing and completely air-drying the filters before reinserting in the vacuum.

Vacuum lifts area rugs.

- Make sure you are not engaging Boost mode. Take care when vacuuming area rugs or rugs with delicately sewn edges.
- Turn off the unit to disengage the brushroll and restart with the power/selector switch.

Brushroll does not spin.

- Immediately turn off the vacuum. Remove any blockages before turning the vacuum back on. Make sure the handheld vacuum is tilted back far enough for the brushroll to engage while in use.
- If the floor nozzle has headlights and they are not illuminated, there is a connection issue between the handheld vacuum, wand, and nozzle. Try disconnecting and reattaching the pieces.

Vacuum turns off on its own.

There are several possible reasons for the vacuum turning off on its own, including blockages, battery issues, and overheating. If vacuum turns off on its own, perform the following steps:

1. Turn on the vacuum and check the battery indicator lights located on the handheld vacuum. If recharging is needed, plug in while the power/selector switch is in the off position.
2. Empty dust cup and clean filters (See Emptying the Dust Cup and Cleaning the Filters sections).
3. Check wand, accessories, and inlet openings and remove any blockages.
4. Allow unit and battery to cool for at least 45 minutes, until they return to room temperature.
5. Restart with power/selector switch.

NOTE: If vacuum still does not operate properly, **contact a service center.**

Battery Indicator Lights on handheld vacuum are flashing.

- Bottom LED light is flashing (Fig. A): Battery needs to be charged.
- Top and bottom LED lights are flashing (Fig. B): Battery temperature is not optimal, so charging is temporarily paused. Leave battery plugged in and charging will resume soon.
- If top 2 or bottom 2 LED lights are flashing (Fig. C, Fig. D), **contact a service center.**



Fig. A



Fig. B



Fig. C



Fig. D

REFURBISHED PRODUCT LIMITED NINETY DAYS WARRANTY

The **Refurbished Product Service Center** offers the following WARRANTY to the ORIGINAL purchaser of a product which we have refurbished.

This product that has been refurbished is warranted against any electronic or mechanical defects for a period of NINETY DAYS from the date of the original purchase by the consumer. Since this unit was sold as a refurbished item, the warranty does not apply to any cosmetic appearance items such as scratches. Should a defect occur, the **Refurbished Product Service Center** will repair or, at its option, replace defective unit/parts with new or rebuilt materials without charge for either parts or labor. Replacement unit/parts will be warranted for the remaining portion of the original warranty period.

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, incorrect voltage, operating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with.

This warranty does not cover costs for removal and/or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability of fitness for particular use or otherwise.

This warranty gives the consumer specific legal rights and they may also have other rights which vary from State to State. Some States do not follow the exclusion or limitation of incidental or consequential damages, hence the above exclusion and limitations may not apply.

Refurbished Product Service Center
13225 Marquardt Avenue Santa Fe Springs, CA 90670.

WARRANTY REPAIR INFORMATION

If you need service on your unit and this product requires repair during the 90 days warranty period; please go to www.ConsumerServiceRefurbish.com or call the **Refurbished Product Service Center** at 562-946-3531 to obtain the required return authorization (RA) number. Pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt and a letter describing the problem. Send the unit freight prepaid and insured to:

Refurbished Product Service Center,
Att: Customer Service Department 13225 Marquardt Avenue Santa Fe Springs, CA 90670

Your unit will be promptly repaired and returned to you.

We will refuse to accept delivery of the returned unit unless the assigned RA number appears on the outside of the shipping carton.

Owner's Information

(Keep for your permanent records)

NAME: _____

ADDRESS: _____

CITY: _____ STATE: _____ ZIP CODE: _____

PHONE: _____ E-MAIL: _____

MODEL: _____ SERIAL NO.: _____

TECHNICAL SPECIFICATIONS

Voltage: 21.6V



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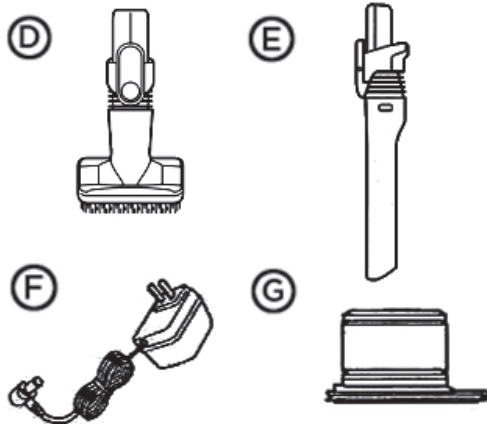
PRINTED IN MEXICO / SC: 03-12-2021
MODEL: UZ365H_B / Elbrd: J.E. / TAB
OBPN: IZ300_Series_IB_REV_Mv1_210528

Please be sure to read the enclosed Shark® Owner's Guide prior to using your unit.

QUICK START GUIDE

WHAT'S INSIDE

- Ⓐ Handheld Vacuum
- Ⓑ Motorized Floor Nozzle
- Ⓒ MultifLEX® Wand
- Ⓓ Dusting Brush
- Ⓔ Crevice Tool
- Ⓕ Li-Ion Charger
- Ⓖ Post-Motor Filter (Pre-Installed)



ASSEMBLY

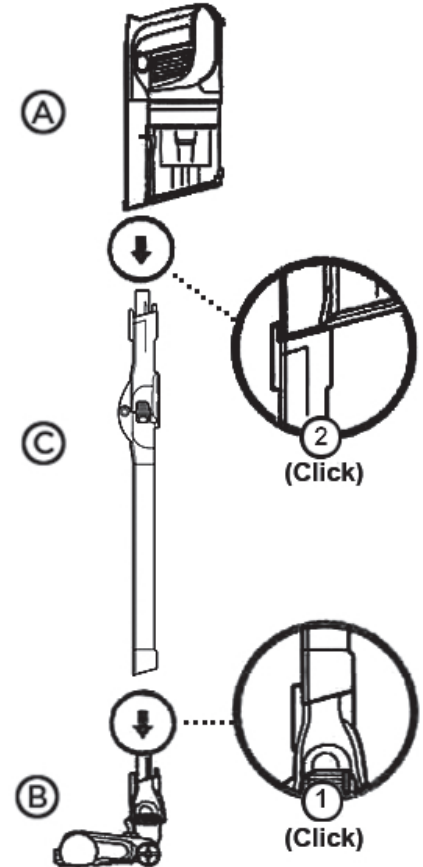
ASSEMBLY

1. Insert **Wand** into **Floor Nozzle**.
2. Insert **Handheld Vacuum** into wand.

For proper operation, ensure all components are completely connected and clicked into place.

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NOTE: Accessories may vary depending on the model.



8 0 4 0 0 6 6 7 5 B

PRINTED IN MEXICO / SC: 08-24-2022

MODEL: IZ340H_B / Elbrd: M.C. / 0.5P / OBPN: N/A

Rev 3 : Ncldd MltFLX Wnd(C)

Ncldd Dusting Brush (D)