

# Shark Navigator® Swivel Pro Complete Upright Vacuum

# Owner's Manual

804109767

## IMPORTANT SAFETY INSTRUCTIONS

**FOR HOUSEHOLD USE ONLY • PLEASE READ CAREFULLY BEFORE USE**  
If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT** force into outlet or try to modify to fit.

### WARNING

To reduce the risk of fire, electric shock, injury, or property damage:

#### GENERAL WARNINGS

- Your vacuum cleaner may consist of a motorized nozzle, wand, hose, and/or vacuum pod. This device contains electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
- Use only identical replacement parts.
- Carefully observe and follow the instructions provided below to avoid improper use of the appliance. **DO NOT** use the vacuum for any purpose other than those described in this manual.
- Before use, carefully inspect all parts for any damage. **DO NOT** use if any parts are damaged.
- The use of an extension cord is **NOT** recommended.
- This vacuum cleaner contains no serviceable parts.

#### USE WARNINGS

- This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children.
- Keep the appliance and its cord out of reach of children. **DO NOT** allow the appliance to be used by children. **DO NOT** allow to be used as a toy. Close supervision is necessary when used near children.
- Always turn off the vacuum cleaner before connecting or disconnecting any motorized nozzles or other accessories.
- DO NOT** handle plug or vacuum cleaner with wet hands.
- DO NOT** use without filters in place.
- Only use filters provided with this unit. Failure to do so will also void the warranty.
- DO NOT** damage the power cord:
  - DO NOT** pull or carry vacuum cleaner by the cord or use the cord as a handle.
  - DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
  - DO NOT** run the vacuum cleaner over the power cord, close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
- DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- DO NOT** use if nozzle or accessory airflow is restricted. If the air paths or the motorized floor nozzle become blocked, turn the vacuum cleaner off and unplug from electrical outlet. Remove all obstructions before you plug in and turn on the unit again.
- Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
- DO NOT** use if vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
- Use extra care when cleaning on stairs.
- DO NOT** leave the vacuum cleaner unattended while plugged in.
- When powered on, keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibers.
- DO NOT** place vacuum cleaner on unstable surfaces such as chairs or tables.
- Your Shark® vacuum may not be designed to stand up on its own. When taking a break from cleaning, you may need to lean it against furniture or a wall, or lay it flat on the floor. Using the vacuum for an application where the unit lacks stability may result in personal injury.
- DO NOT** use to pick up:
  - Liquids
  - Large objects
  - Hard or sharp objects (glass, nails, screws, or coins)
  - Large quantities of dust (drywall dust, fireplace ash, or embers). **DO NOT** use as an attachment to power tools for dust collection.
  - Smoking or burning objects (hot coals, cigarette butts, or matches)
  - Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
  - Toxic materials (chlorine bleach, ammonia, or drain cleaner)
- DO NOT** use in the following areas:
  - Poorly lit areas
  - Wet or damp surfaces
  - Outdoor areas
  - Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust)
- Turn off all controls before plugging in or unplugging the vacuum.
- Unplug from electrical outlet when not in use and before any maintenance or cleaning.
- Hand wash with water only. Washing with cleaning chemicals could damage the unit.
- During cleaning or routine maintenance, **DO NOT** cut anything other than hair, fibers, or string wrapped around the brushroll.
- Allow all filters to air-dry completely before replacing in the vacuum to prevent liquid from being drawn into electric parts.
- Make sure the dust cup and all filters are in place after routine maintenance.
- If provided, secure the power cord around the two cord hooks during storage.

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. **Do not change the plug in any way.**

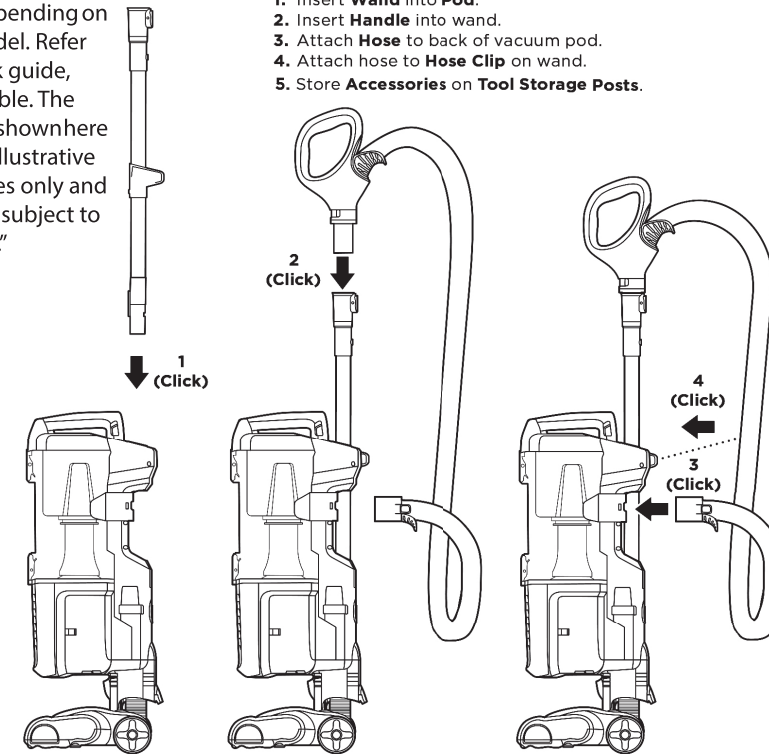
**SAVE THESE INSTRUCTIONS**

"NOTE:

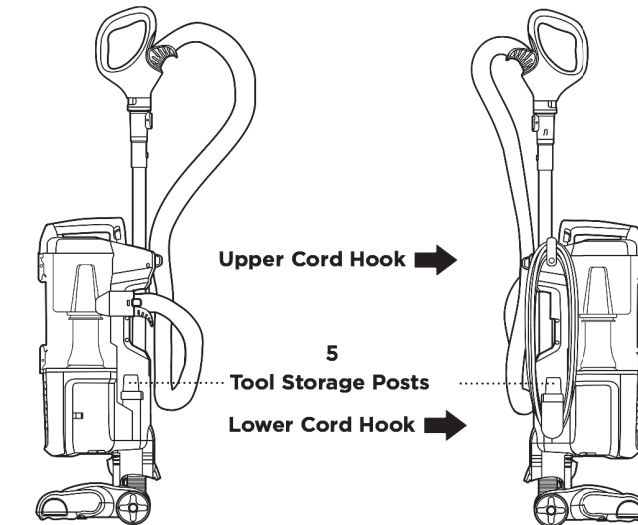
Accessories may vary depending on the model. Refer to quick guide, if available. The images shown here are for illustrative purposes only and may be subject to change."

### ASSEMBLY

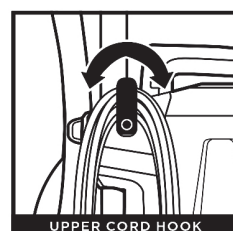
- Insert **Wand** into **Pod**.
- Insert **Handle** into wand.
- Attach **Hose** to back of vacuum pod.
- Attach hose to **Hose Clip** on wand.
- Store **Accessories** on **Tool Storage Posts**.



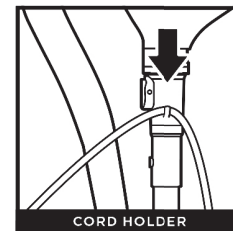
For proper operation, ensure all parts are firmly clicked into place.



### POWER CORD



UPPER CORD HOOK



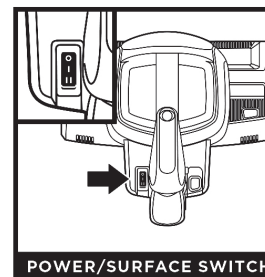
CORD HOLDER

For cord access, rotate upper hook down and remove cord.

Use cord holder on the side of wand to hold cord in place while vacuuming.

### WHOLE-HOME CLEANING

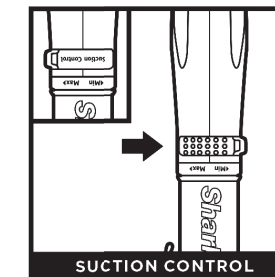
#### SETTINGS



POWER/SURFACE SWITCH

Select surface setting:

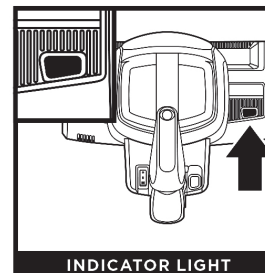
- O Power Off**
- I Hard Floor**  
For bare floors and small area rugs.
- II Carpet**  
For carpets.



SUCTION CONTROL

The **Suction Control Slider** located on the top of the handle allows you to adjust the suction depending on the floor type.  
**MIN:** to reduce suction and increase maneuverability on carpets.  
**MAX:** to increase suction on bare floors.

#### BRUSHROLL INDICATOR LIGHT



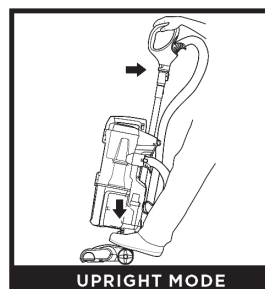
INDICATOR LIGHT

#### WHAT DOES THE BRUSHROLL INDICATOR LIGHT MEAN?

- Solid Green:** The brushroll is spinning and working as intended.
- Solid Red:** There is a jam in the brushroll area. Turn off and unplug the vacuum and remove any blockages in the nozzle.
- Flashing Red:** The motorized floor nozzle is overheating. Turn the vacuum off and wait a minimum of 45 minutes for the unit to cool down.

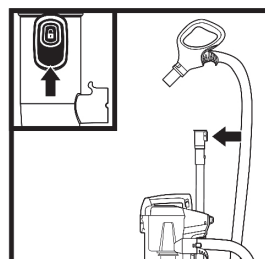
Note: For deep carpet cleaning per ASTM F608 (embedded dirt in carpets), set to MAX suction and use setting II, Carpet

#### CLEANING MODES



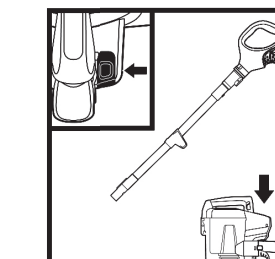
UPRIGHT MODE

To engage **Brushroll**, place foot on floor nozzle and tilt handle back firmly.



ABOVE-FLOOR—HANDLE

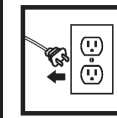
Press the **Handle Release** button and pull up on the handle to detach it from the wand.



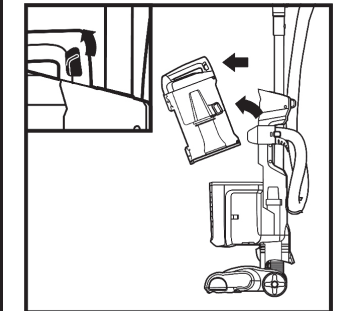
ABOVE-FLOOR—WAND

Press the **Wand Release** button and pull up on the wand to detach it from the pod.

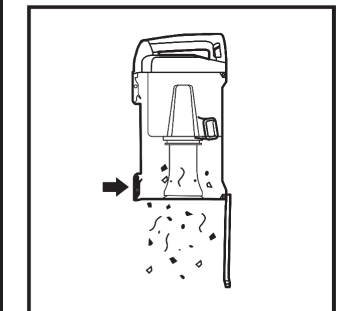
### EMPTYING THE DUST CUP



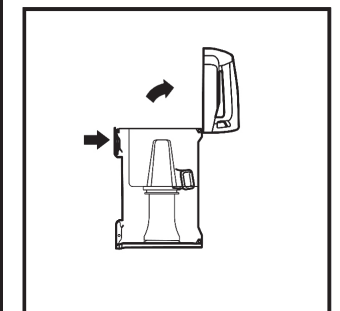
**IMPORTANT:** Unplug the power cord before performing any maintenance.



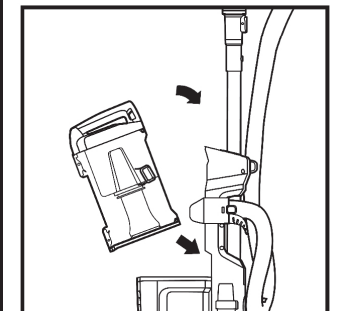
To remove **Dust Cup**, pull up on the dust cup release button located on the top of dust cup handle. Tilt dust cup forward, then lift to remove.



Press the release button to open bottom of dust cup.



To remove collected debris from **Lint Screen**, press the top release button and lift the handle to open the dust cup. Gently brush lint screen to clean.



To reinstall, place the bottom of dust cup onto the pod and then tilt until it clicks into place.

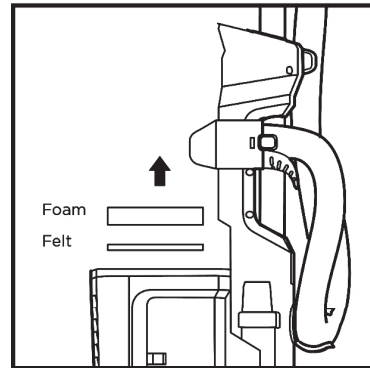
## CLEANING AND REPLACING THE FILTERS

### CLEANING FILTERS

Regularly rinse and replace the filters to maintain your vacuum's suction power.

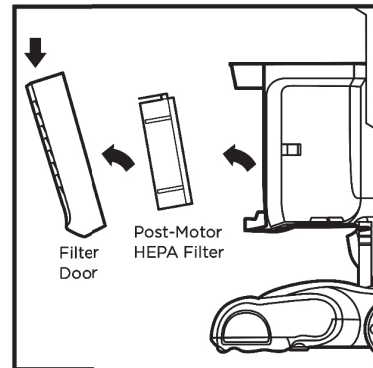
To rinse filters, use cold water only to prevent damage from cleaning chemicals. Allow all filters to air-dry for at least 24 hours before reinstalling them to prevent liquid from being drawn into electronic parts.

**IMPORTANT: DO NOT** use soap when cleaning the filters.



RINSE PRE-MOTOR FILTERS EVERY MONTH

Remove **Dust Cup**, then lift out **Filters**.

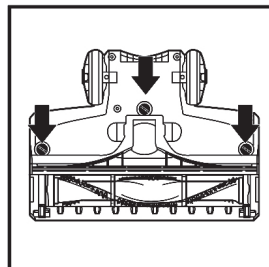


RINSE HEPA FILTER EVERY YEAR

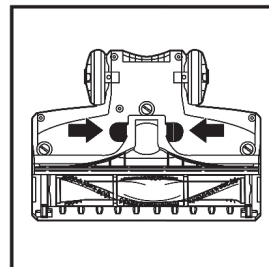
Tilt **Filter Door** and firmly pull it off. Press tab at top of **HEPA Filter** and pull out filter. To reinstall, insert HEPA filter into unit and replace the filter door.

### MAINTENANCE

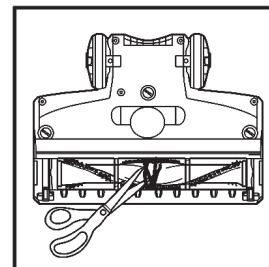
#### CLEANING THE BRUSHROLL



Using a coin, turn locks counterclockwise, then lift the cover to access brushroll.

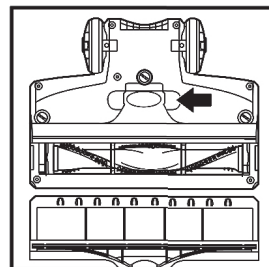


**DEBRIS WRAPPED AROUND BRUSHROLL**



Clean off any debris on the bristles.

**DEBRIS BEHIND BRUSHROLL**



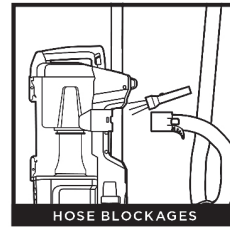
If you run over a hard or sharp object or notice a noise change while vacuuming, check for blockages or objects caught behind the brushroll.

Clear away any dust, dirt, or blockages in **Debris Intake**.

To close the cover, push down until it clicks into place. Close the locks by using a coin to turn them clockwise.

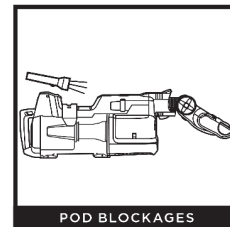
Note: The images shown here are for illustrative purposes only and may be subject to change.

## CHECKING FOR BLOCKAGES



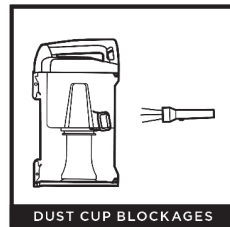
HOSE BLOCKAGES

Detach hose from vacuum pod, and check hose and opening on back of pod for blockages.



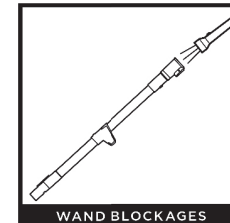
POD BLOCKAGES

Detach wand from pod, and check opening for blockages.



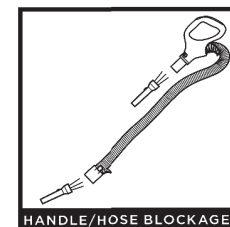
DUST CUP BLOCKAGES

Detach dust cup from vacuum pod. Empty dust cup, remove debris from lint screen, and check for blockages.



WAND BLOCKAGES

Detach wand from pod and handle, and check both ends for blockages.



HANDLE/HOSE BLOCKAGES

Detach handle from wand and hose from the vacuum pod, and check openings for blockages.

Note: The image shown here is for illustrative purposes only and may be subject to change. The actual number of accessories may vary depending on the model.

## TROUBLESHOOTING

### Vacuum is not picking up debris. No suction or light suction.

- Check filters to see if they need cleaning. Follow instructions for rinsing and air-drying the filters before reinserting in the vacuum.
- Dust cup may be full; empty dust cup.
- Check hose, hose connections, nozzle, wand, pod, and accessories for blockages. Clear any blockages found.
- If any string, hair, or carpet fibers are wrapped around the brushroll, remove the floor nozzle cover and carefully cut debris with scissors and remove from brushroll. See Cleaning the Brushroll section for more information.

### Vacuum lifts area rugs.

- Make sure Power/Surface switch is set to Hard Floor (setting I).
- Rotate suction control slider to MIN.
- Suction is powerful. Take care when vacuuming area rugs or rugs with delicately sewn edges.

### Brushroll does not spin in carpet cleaning mode.

- If the Brushroll Indicator Light turns red, immediately turn off and unplug the vacuum. Remove pod from floor nozzle and clear any blockages. Reconnect nozzle, plug in vacuum, and turn on power.
- With the power on, recline the handle, which will automatically turn on the brushroll.
- Ensure that the Power/Surface switch is set to Carpet (setting II) for brushroll to spin.

### Vacuum turns off on its own or indicator light flashes red.

This vacuum is equipped with a motor-protective thermostat. If your vacuum overheats, the thermostat will automatically turn the suction motor off. Perform the following steps to restart the thermostat:

1. Turn vacuum off and unplug it.
2. Empty dust cup and clean filters (see Emptying the Dust Cup and Cleaning the Filters).
3. Check for blockages in hose, accessories, and inlet openings.
4. Allow unit to cool for a minimum of 45 minutes.
5. Plug in vacuum and restart with the Power/Surface switch.

## REFURBISHED PRODUCT LIMITED NINETY DAYS WARRANTY

The **Refurbished Product Service Center** offers the following WARRANTY to the ORIGINAL purchaser of a product which we have refurbished.

This product that has been refurbished is warranted against any electronic or mechanical defects for a period of NINETY DAYS from the date of the original purchase by the consumer. Since this unit was sold as a refurbished item, the warranty does not apply to any cosmetic appearance items such as scratches. Should a defect occur, the **Refurbished Product Service Center** will repair or, at its option, replace defective unit/parts with new or rebuilt materials without charge for either parts or labor. Replacement unit/parts will be warranted for the remaining portion of the original warranty period.

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, incorrect voltage, operating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with.

This warranty does not cover costs for removal and or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability of fitness for particular use or otherwise.

This warranty gives the consumer specific legal rights and they may also have other rights which vary from State to State. Some States do not follow the exclusion or limitation of incidental or consequential damages, hence the above exclusion and limitations may not apply.

**Refurbished Product Service Center**  
13225 Marquardt Avenue Santa Fe Springs, CA 90670.

## WARRANTY REPAIR INFORMATION

If you need service on your unit and this product requires repair during the 90 days warranty period; please go to [www.ConsumerServiceRefurbish.com](http://www.ConsumerServiceRefurbish.com) or call the **Refurbished Product Service Center** at 562-946-3531 to obtain the required return authorization (RA) number. Pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt and a letter describing the problem. Send the unit freight prepaid and insured to:

**Refurbished Product Service Center,**  
**Att: Customer Service Department 13225 Marquardt Avenue Santa Fe Springs, CA 90670**

Your unit will be promptly repaired and returned to you. We will refuse to accept delivery of the returned unit unless the assigned RA number appears on the outside of the shipping carton.

**Owner's Information**  
(Keep for your permanent records)

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_

STATE: \_\_\_\_\_ ZIP CODE: \_\_\_\_\_

PHONE: \_\_\_\_\_

E-MAIL: \_\_\_\_\_

MODEL: \_\_\_\_\_

SERIAL NO.: \_\_\_\_\_

Printed in Mexico  
Sc: 02.26.2020  
Pgs.:TAB  
Obpn:NV150Series\_IB\_MP\_Mv2\_190614  
Shnmdl: NV150\_BP  
elbrd:i.a.

## TECHNICAL SPECIFICATIONS

Voltage: 120V, 60Hz  
Amps: 5.8A

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Please be sure to read the enclosed Shark® Owner's Guide prior to using your unit.

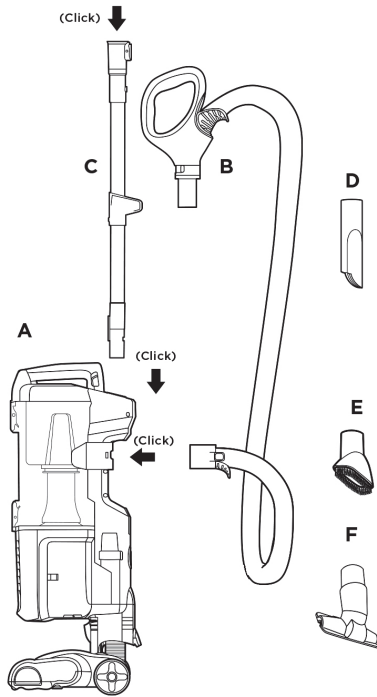
# Shark Navigator™ SWIVEL PRO COMPLETE

## QUICK START GUIDE

### WHAT'S INSIDE

- A** Vacuum Pod
- B** Handle & Hose
- C** Wand
- D** Crevice Tool
- E** Dusting Brush
- F** Upholstery Tool

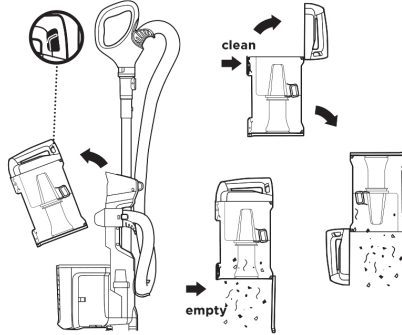
### ASSEMBLY



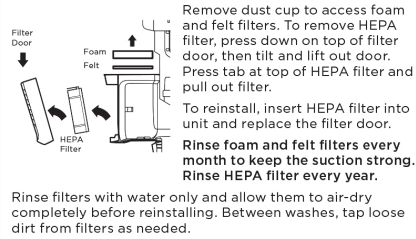
**NOTE:** For proper operation, ensure all parts are firmly **CLICKED** into place.

### EMPTYING THE DUST CUP

Empty the dust cup after each use.

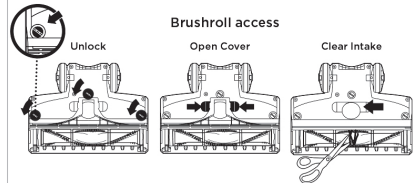


### MAINTENANCE



Remove dust cup to access foam and felt filters. To remove HEPA filter, press down on top of filter door, then tilt and lift out door. Press tab at top of HEPA filter and pull out filter. To reinstall, insert HEPA filter into unit and replace the filter door. Rinse foam and felt filters every month to keep the suction strong. Rinse HEPA filter every year.

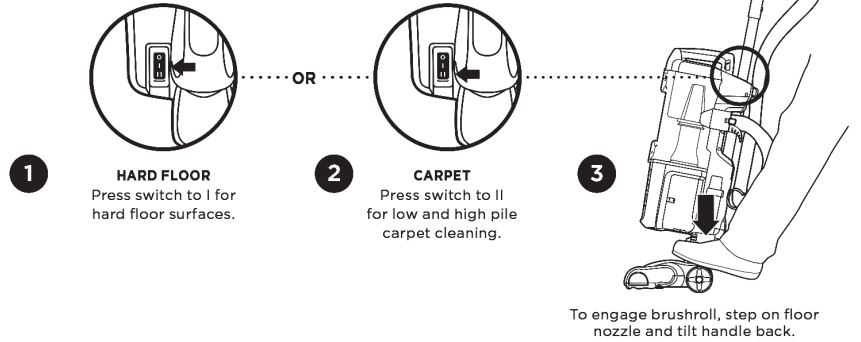
Rinse filters with water only and allow them to air-dry completely before reinstalling. Between washes, tap loose dirt from filters as needed.



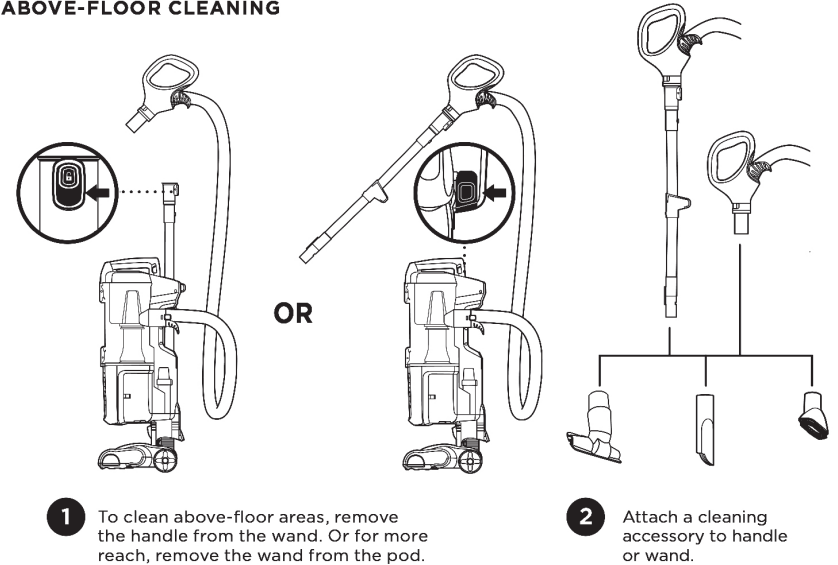
Use a coin to turn the locks counterclockwise until they click open, then lift the cover to access the brushroll. Clear the debris intake.

## 2 WAYS TO CLEAN

### FLOOR CLEANING



### ABOVE-FLOOR CLEANING



Accessory type and quantity may vary depending on the model.

Accessory type and quantity may vary depending on the model. The images shown here are for illustrative purposes only and may be subject to change.

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