

# Shark Navigator®

## Swivel Pro Pet Upright Vacuum with Self-Cleaning Brushroll

### OWNER'S GUIDE

It's important to read this Owner's Guide prior to using your product for the first time.

## IMPORTANT SAFETY INSTRUCTIONS

FOR HOUSEHOLD USE ONLY • PLEASE READ CAREFULLY BEFORE USE

If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. DO NOT force into outlet or try to modify to fit.

### WARNING

To reduce the risk of fire, electric shock, injury, or property damage:

#### GENERAL WARNINGS

- Your vacuum cleaner may consist of a motorized nozzle, wand, hose, and/or vacuum pod. This device contains electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
  - Use only identical replacement parts.
  - Carefully observe and follow the instructions provided below to avoid improper use of the appliance. **DO NOT** use the vacuum for any purpose other than those described in this manual.
  - Before use, carefully inspect all parts for any damage. **DO NOT** use if any parts are damaged.
  - The use of an extension cord is **NOT** recommended.
  - This vacuum cleaner contains no serviceable parts.
- This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children.
  - Keep the appliance and its cord out of reach of children. **DO NOT** allow the appliance to be used by children. **DO NOT** allow to be used as a toy. Close supervision is necessary when used near children.
  - Always turn off the vacuum cleaner before connecting or disconnecting any motorized nozzles or other accessories.
  - DO NOT** handle plug or vacuum cleaner with wet hands.
  - DO NOT** use without filters in place.
  - Only use branded filters and accessories provided.
  - DO NOT** damage the power cord:
    - DO NOT** pull or carry vacuum cleaner by the cord or use the cord as a handle.
    - DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
    - DO NOT** run the vacuum cleaner over the power cord, close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
  - DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
  - DO NOT** use if nozzle or accessory airflow is restricted. If the air paths or the motorized floor nozzle become blocked, turn the vacuum cleaner off and unplug from electrical outlet. Remove all obstructions before you plug in and turn on the unit again.
  - Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
  - DO NOT** use if vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
- Use extra care when cleaning on stairs.
  - DO NOT** leave the vacuum cleaner unattended while plugged in.
  - When powered on, keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibers.
  - DO NOT** place vacuum cleaner on unstable surfaces such as chairs or tables.
  - Your Shark® vacuum may not be designed to stand up on its own. When taking a break from cleaning, you may need to lean it against furniture or a wall, or lay it flat on the floor. Using the vacuum for an application where the unit lacks stability may result in personal injury.
  - DO NOT** use to pick up:
    - Liquids
    - Large objects
    - Hard or sharp objects (glass, nails, screws, or coins)
    - Large quantities of dust (drywall dust, fireplace ash, or embers). **DO NOT** use as an attachment to power tools for dust collection.
    - Smoking or burning objects (hot coals, cigarette butts, or matches)
    - Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
    - Toxic materials (chlorine bleach, ammonia, or drain cleaner)
  - DO NOT** use in the following areas:
    - Poorly lit areas
    - Wet or damp surfaces
    - Outdoor areas
    - Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust)
  - Turn off all controls before plugging in or unplugging the vacuum.
  - Unplug from electrical outlet when not in use and before any maintenance or cleaning.
  - Hand wash with water only. Washing with cleaning chemicals could damage the unit.
  - During cleaning or routine maintenance, **DO NOT** cut anything other than hair, fibers, or string wrapped around the brushroll.
  - Allow all filters to air-dry completely before replacing in the vacuum to prevent liquid from being drawn into electric parts.
  - Make sure the dust cup and all filters are in place after routine maintenance.
  - If provided, secure the power cord around the two cord hooks during storage.

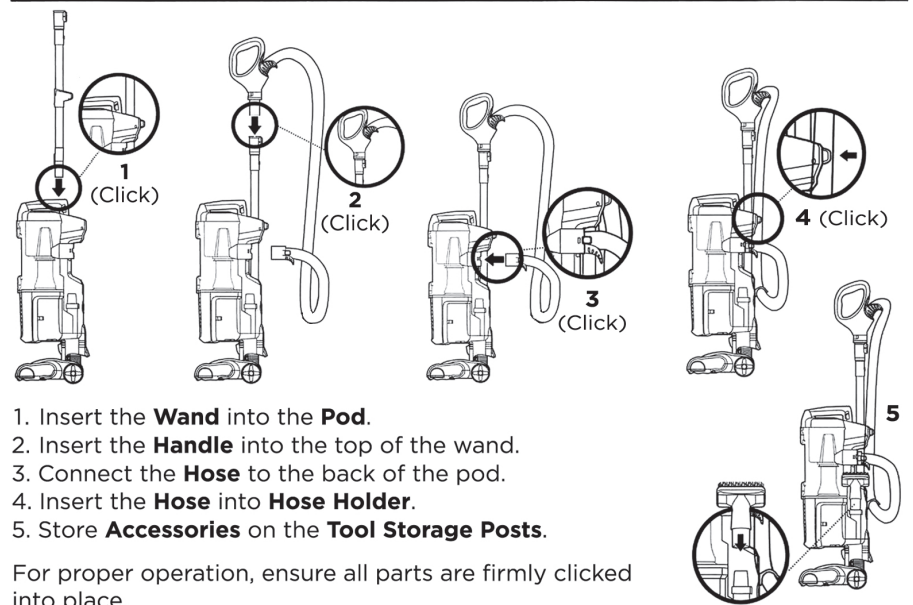
#### TECHNICAL SPECIFICATIONS

Voltage: 120V~, 60Hz

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

## SAVE THESE INSTRUCTIONS

### ASSEMBLY

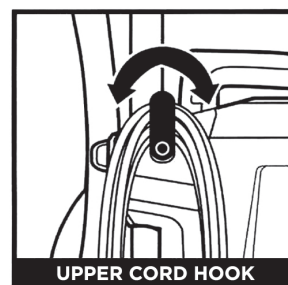


1. Insert the **Wand** into the **Pod**.
2. Insert the **Handle** into the top of the wand.
3. Connect the **Hose** to the back of the pod.
4. Insert the **Hose** into **Hose Holder**.
5. Store **Accessories** on the **Tool Storage Posts**.

For proper operation, ensure all parts are firmly clicked into place.

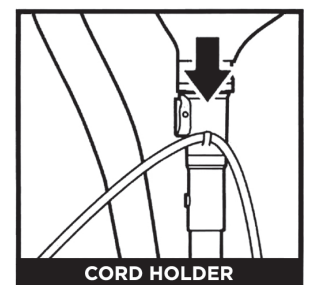
**NOTE:** Accessories may vary depending on the model. Refer to quick guide, if available. The images shown here are for illustrative purposes only and may be subject to change.

### POWER CORD



UPPER CORD HOOK

For cord access, rotate upper hook down and remove cord.

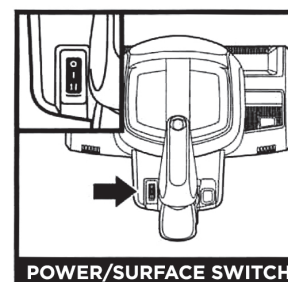


CORD HOLDER

Use cord holder on the side of wand to hold cord in place while vacuuming.

### WHOLE-HOME CLEANING

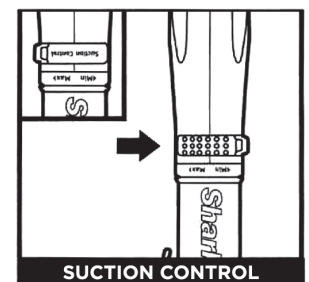
#### SETTINGS



POWER/SURFACE SWITCH

Select surface setting:

- Off**
- I Hard Floor**  
For bare floors and areas rugs, the brushroll will spin slowly.
- II Carpet**  
For carpets, the brushroll will spin quickly to pick up stuck on debris.



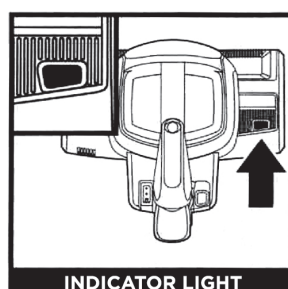
SUCTION CONTROL

The **Suction Control Slider** located on the handle allows you to adjust the suction depending on the floor type.

**MIN:** to reduce suction and increase maneuverability on carpets.

**MAX:** to increase suction on bare floors.

### BRUSHROLL INDICATOR LIGHT



INDICATOR LIGHT

#### WHAT DOES THE BRUSHROLL INDICATOR LIGHT MEANS?

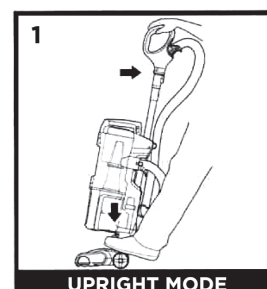
**Solid Green:** The brushroll is spinning and working as intended.

**Solid Red:** There is a jam in the brushroll area. Turn off and unplug the vacuum and remove any blockages in the nozzle.

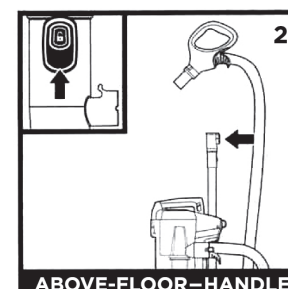
**Flashing Red:** The motorized floor nozzle is overheating. Turn off the vacuum, unplug it, and remove any blockages. Let the vacuum cool down for at least 60 minutes before restarting. See Troubleshooting section for mor information.

**NOTE:** For deep carpet cleaning per ASTM F608 (embedded dirt in carpets), set to **MAX** suction and use setting **II, Carpet**.

### CLEANING MODES



UPRIGHT MODE

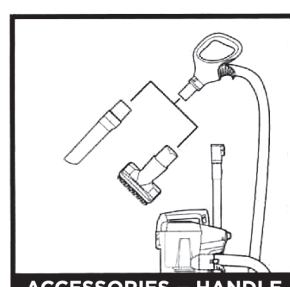


ABOVE-FLOOR-HANDLE

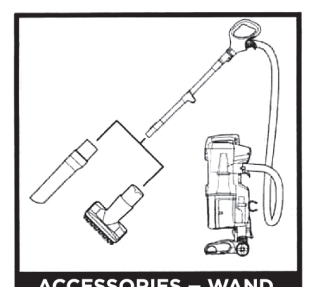


ABOVE-FLOOR-WAND

1. To engage **Brushroll**, step on floor nozzle and tilt handle back firmly.
2. Press the **Handle Release** button and pull up on the handle to detach it from the wand.
3. Press the **Wand Release** button and pull up on the wand to detach it from the pod.



ACCESSORIES - HANDLE



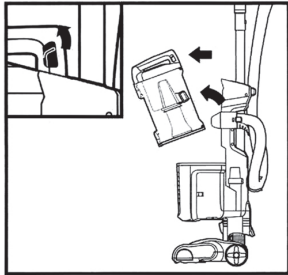
ACCESSORIES - WAND

Attach a cleaning accessory to handle or wand.

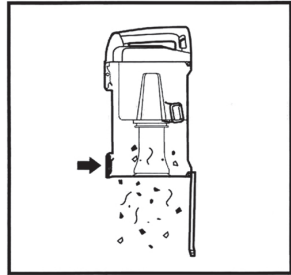
**NOTE:** All accessories are compatible with both the wand and the handle.

## EMPTYING THE DUST CUP

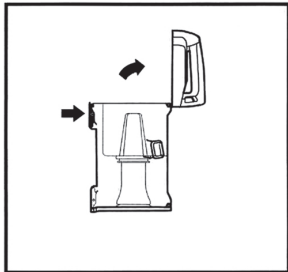
**IMPORTANT:** Unplug the power cord before performing any maintenance. Empty the dust cup each time you vacuum and periodically during cleaning, when debris in the dust cup reaches the MAX fill line.



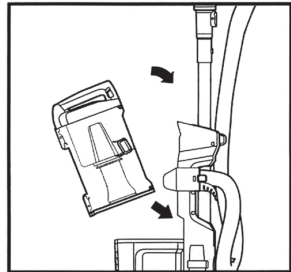
To remove **Dust Cup**, slide up the release button on the dust cup handle. Tilt dust cup forward, then lift to remove.



Press the release button to open bottom of dust cup.



To remove collected debris from **Lint Screen**, press the top release button and lift the handle to open the dust cup. Gently brush lint screen to clean.



To reinstall, place the bottom of dust cup onto the pod and then tilt until it clicks into place.

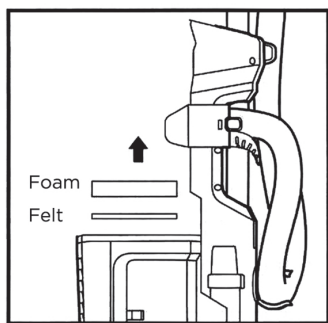
## CLEANING AND REPLACING THE FILTERS

### CLEANING FILTERS

**Regularly rinse and replace the filters to maintain your vacuum's suction power.**

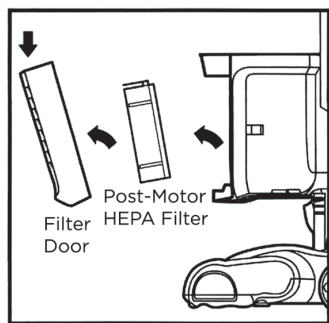
To prevent damage from cleaning chemicals, rinse filters with cold water. Allow all filters to air-dry for at least 24 hours before reinstalling them to prevent liquid from being drawn into electronic parts.

**IMPORTANT : DO NOT** use soap when cleaning the filters.



RINSE PRE-MOTOR FILTERS EVERY MONTH

Remove **Dust Cup**, then lift out **Filters**.



RINSE HEPA FILTER EVERY YEAR

Remove dust cup, tilt **Filter Door** and firmly pull it off. Press tab at top of **HEPA Filter** and pull out filter. To reinstall, insert HEPA filter into unit and replace the filter door.

**NOTE:** The pre-motor filters should be replaced every 2.5 years. The post-motor filters should be replaced every 3 years.

## MAINTENANCE

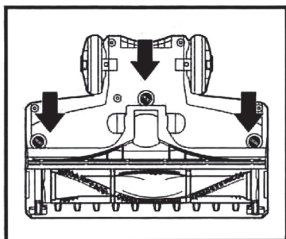
### CLEANING THE BRUSHROLL

#### Self-Cleaning Brushroll

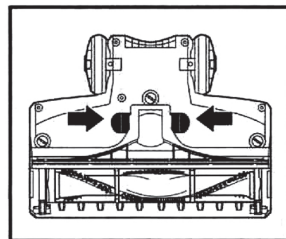
Shark's self-cleaning brushroll automatically removes hair wrap. If some hair remains wrapped around the brushroll, continue cleaning to give it time to make its way to the dust cup.

If you run over a hard or sharp object or notice a noise change while vacuuming, check for blockages or objects caught behind the brushroll.

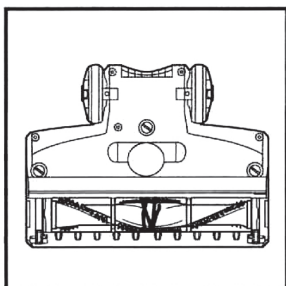
#### BRUSHROLL ACCESS



To access the brushroll, open the locks on the bottom of the nozzle. With a coin, turn the locks counterclockwise to open, then lift off the cover.



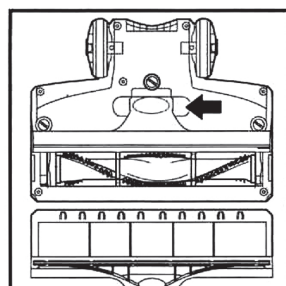
#### DEBRIS WRAPPED AROUND BRUSHROLL



Clean off any debris on the bristles.

**NOTE:** If any hair is wrapped around the brushroll, extending cleaning time will allow the self-cleaning brushroll to remove it for you. If some hair wrap remains after continued use, carefully remove it from the brushroll.

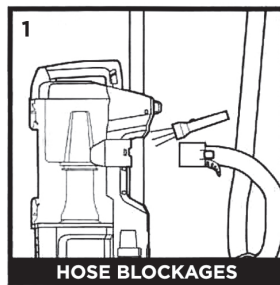
#### DEBRIS BEHIND BRUSHROLL



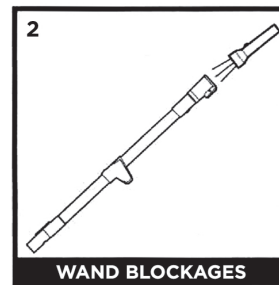
Clean away any dust, dirt, or blockages in **Debris Intake**.

To close the cover, push down until it clicks into place, then close the locks with a coin.

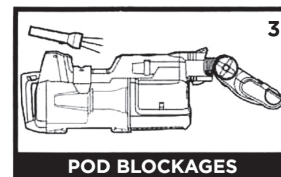
## CHECKING FOR BLOCKAGES



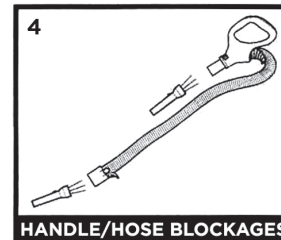
1. Detach hose from vacuum pod, and check hose and opening on back of the pod for blockages.



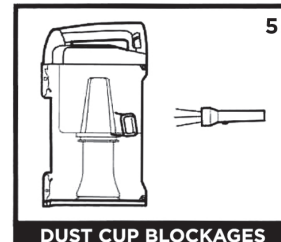
2. Detach wand from pod and handle, and check both ends for blockages.



3. Detach wand from pod, and check opening for blockages.



4. Detach handle from wand and hose from vacuum pod, and check openings for blockages.



5. Detach dust cup from vacuum pod. Empty dust cup, remove debris from lint screen, and check for blockages.

## TROUBLESHOOTING

### Vacuum is not picking up debris. No suction or light suction.

- Check filters to see if they need cleaning. Follow instructions for rinsing and air-drying the filters before reinstalling them.
- Dust cup may be full; empty dust cup.
- Clear any blockages in the hose, hose connections, nozzle, wand, pod, or accessories. See checking for Blockages section for more information.
- If any hair is wrapped around the brushroll, continue vacuuming. This will allow the self-cleaning brushroll to remove the hair wrap and send it to the dust cup. If some fibers remain wrapped around the brushroll after continued use, open the brushroll cover to remove them.

### Vacuum lifts area rugs.

- Make sure Power/Surface switch is set to Hard Floor (setting I).
- Rotate suction control slider to MIN.
- Suction is powerful. Take care when vacuuming area rugs or rugs with delicately sewn edges.

### Brushroll does not spin.

- If the brushroll indicator light turns red, immediately turn off the vacuum and unplug it.
- Open the locks on the bottom of the nozzle. With a coin, turn the locks counterclockwise to open, then lift off the cover and remove any hair or blockages.
- Reinstall the cover and turn the locks clockwise to close. Plug in the vacuum, and turn on the power.

### Vacuum turns off on its own or indicator light flashes red.

If your vacuum overheats, the thermostat will automatically turn the suction motor off. Perform the following steps to restart the thermostat:

1. Turn vacuum off and unplug it.
2. Empty dust cup and clean filters (see Emptying the Dust Cup and Cleaning the Filters).
3. Check for blockages in hose, nozzle, accessories, and inlet openings.
4. Allow unit to cool for a minimum of 60 minutes.
5. Plug in vacuum and restart with the Power/Surface switch.

For all other issues, please call a service center.

## REFURBISHED PRODUCT LIMITED NINETY DAYS WARRANTY

The **Refurbished Product Service Center** offers the following WARRANTY to the ORIGINAL purchaser of a product which we have refurbished.

This product that has been refurbished is warranted against any electronic or mechanical defects for a period of NINETY DAYS from the date of the original purchase by the consumer. Since this unit was sold as a refurbished item, the warranty does not apply to any cosmetic appearance items such as scratches. Should a defect occur, the **Refurbished Product Service Center** will repair or, at its option, replace defective unit/parts with new or rebuilt materials without charge for either parts or labor. Replacement unit/parts will be warranted for the remaining portion of the original warranty period.

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, incorrect voltage, operating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with.

This warranty does not cover costs for removal and or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability of fitness for particular use or otherwise.

This warranty gives the consumer specific legal rights and they may also have other rights which vary from State to State. Some States do not follow the exclusion or limitation of incidental or consequential damages, hence the above exclusion and limitations may not apply.

**Refurbished Product Service Center**  
13225 Marquardt Avenue Santa Fe Springs, CA 90670.

## WARRANTY REPAIR INFORMATION

If you need service on your unit and this product requires repair during the 90 days warranty period; please go to [www.ConsumerServiceRefurbish.com](http://www.ConsumerServiceRefurbish.com) or call the **Refurbished Product Service Center** at 562-946-3531 to obtain the required return authorization (RA) number. Pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt and a letter describing the problem. Send the unit freight prepaid and insured to:

**Refurbished Product Service Center,**  
Att: Customer Service Department 13225 Marquardt Avenue Santa Fe Springs, CA 90670

Your unit will be promptly repaired and returned to you.

We will refuse to accept delivery of the returned unit unless the assigned RA number appears on the outside of the shipping carton.

**Owner's Information**  
(Keep for your permanent records)

NAME: \_\_\_\_\_  
ADDRESS: \_\_\_\_\_  
CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP CODE: \_\_\_\_\_  
PHONE: \_\_\_\_\_ E-MAIL: \_\_\_\_\_  
MODEL: \_\_\_\_\_ SERIAL NO.: \_\_\_\_\_



804106402

PRINTED IN MEXICO  
OBPN: ZU51Series\_IB\_MP\_Mv1\_200629  
SC: 02-27-2021\_TAB

Elbrd: Y.T.  
MODEL: ZU51\_B



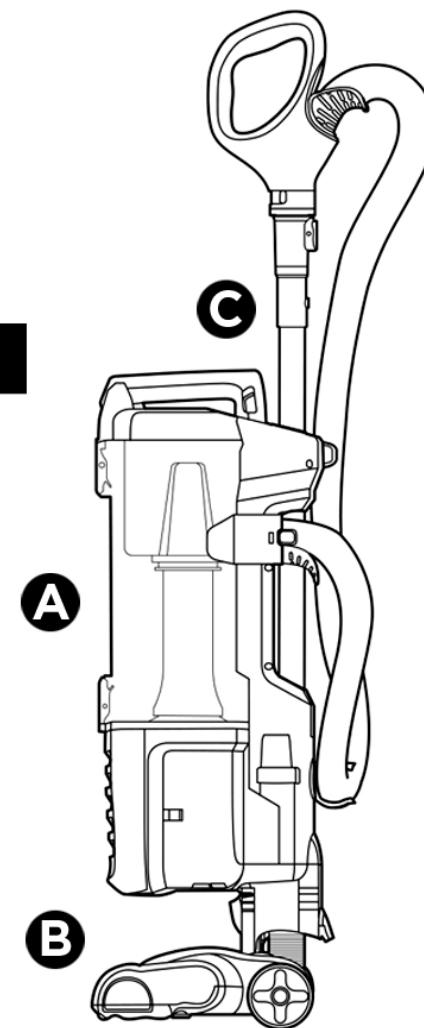
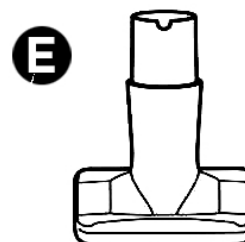
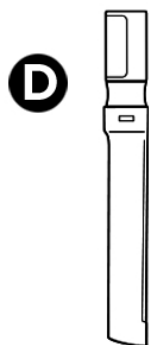
Please be sure to read the enclosed Shark® Owner's Guide prior to using your unit.

# Shark

## QUICK START GUIDE

### WHAT'S INSIDE

- A** Handheld Vacuum
- B** Motorized Floor Nozzle
- C** Wand
- D** Crevice Tool
- E** Upholstery Tool



**NOTE:** The images shown here are for illustrative purpose only and may vary.



804006402A

PRINTED IN MEXICO

Elbrd: Y.T. / OBPN: BxFlp / SC: 04-10-2021\_.5P / MODEL: ZU51\_B / REV.1 Elbrd: J.E. / SC:02-08-2022