

# Navigator<sup>™/Mc</sup> Pet Pro **Upright Vacuum**



It's important to read this instruction book prior to using your new product for the first time

# **IMPORTANT SAFETY INSTRUCTIONS**

FOR HOUSEHOLD USE ONLY • PLEASE READ CAREFULLY BEFORE USE

If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit. contact a qualified electrician. DO NOT force into outlet or try to modify to fit.

# **A WARNING**

To reduce the risk of fire, electric shock, injury, or property damage:

### GENERAL WARNINGS

- 1. Your vacuum cleaner may consist of a motorized nozzle, wand, hose, and/ or vacuum pod. This device contains electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
- 2. Use only identical replacement parts.
- 3. Carefully observe and follow the instructions provided below to avoid improper use of the appliance. DO NOT use the vacuum for any purpose other than those described in this manual.
- 4. Before use, carefully inspect all parts for any damage. **DO NOT** use if any parts are damaged.
- 5. The use of an extension cord is NOT recommended.
- 6. This vacuum cleaner contains no serviceable parts.

### **USE WARNINGS**

- 7. DO NOT allow the appliance to be used by children. Close supervision is necessary when used near children. This is not a tov.
- 8. Always turn off the vacuum cleaner before connecting or disconnecting any motorized nozzles or other accessories
- 9. DO NOT handle plug or vacuum cleaner with wet hands.
- 10. DO NOT use without filters in place.
- 11. Only use Shark® branded filters and accessories. Failure to do so will also void the warranty.
- 12. DO NOT damage the power cord:
- a) DO NOT pull or carry vacuum cleaner by the cord or use the cord as a handle.
- b) DO NOT unplug by pulling on cord. Grasp the plug, not the cord.
- c) DO NOT run the vacuum cleaner ver the power cord, close a door on the cord, pull the cord around near heated surfaces.
- 13. DO NOT put any objects into nozzle or accessory openings. DO NOT use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- 14. DO NOT use if nozzle or accessory airflow is restricted. If the air paths or the motorized floor nozzle become blocked, turn the vacuum cleaner off and unplug from electrical outlet. Remove all obstructions before you plug in and turn on the unit again.
- 15. Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or oose clothing.
- 16. DO NOT use if vacuum cleaner is not working as it should, or has been dropped damaged left outdoors or dropped into water.

- 17. Use extra care when cleaning
- nattended while plugged in.
- **19.** When powered on, keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibers.
- 20. DO NOT place vacuum cleaner on unstable surfaces such as chairs or tables.
- 21. Your Shark® vacuum may not be designed to stand up on its own. When taking a break from cleaning, you may need to lean it against furniture or a wall, or lay it flat on the floor. Using the vacuum for an application where the unit lacks stability may result in personal injury.
- 22. DO NOT use to pick up:
- a) Liquids
- b) Large objects
- d) Large quantities of dust (drywall dust, fireplace ash, or embers). DO NOT use as an attachment to power tools for dust collection.
- materials (lighter fluid, gasoline, or kerosene)
- 23. DO NOT use in the following areas:
- a) Poorly lit areas
- c) Outdoor areas
- contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners. mothproofing substances, or flammable dust)
- 24. Turn off all controls before plugging in or unplugging the vacuum.
- 25. Unplug from electrical outlet when not in use and before any maintenance or cleaning.
- 26. Hand wash with water only. could damage the unit.
- 27. During cleaning or routine maintenance, **DO NOT** cut anything other than hair, fibers, or string wrapped around the brushroll.
- before replacing in the vacuum to prevent liquid from being drawn into electric parts
- are in place after routine maintenance
- cord around the two cord hooks

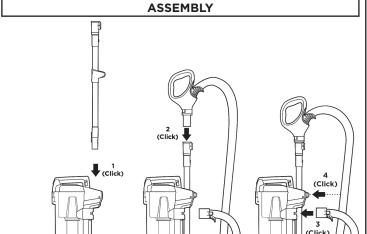
To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

- 18. DO NOT leave the vacuum cleaner

- c) Hard or sharp objects (glass, nails, screws, or coins)
- e) Smoking or burning objects (hot coals, cigarette butts, or matches)
- f) Flammable or combustible
- g) Toxic materials (chlorine bleach, ammonia, or drain cleaner)
- b) Wet or damp surfaces
- d) Spaces that are enclosed and may

- Washing with cleaning chemicals
- 28. Allow all filters to air-dry completely
- 29. Make sure the dust cup and all filters
- 30. If provided, secure the power during storage

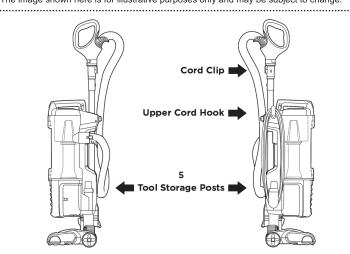
# **SAVE THESE INSTRUCTIONS**



- 1. Insert wand into pod.
- 2. Insert handle into wand.
- 3. Attach hose to back of vacuum pod
- 4. Attach hose to clip on wand.
- 5. Store accessories on tool storage posts.

For proper operation, ensure all parts are firmly clicked into place.

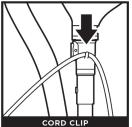
NOTE: Accessories may vary depending on the model. Refer to quick guide, if available. \*The image shown here is for illustrative purposes only and may be subject to change.



# **POWER CORD**



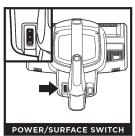
For cord access, rotate upper hook down and remove cord.



Use cord clip located on the side of wand to hold cord in place while vacuuming.

# WHOLE-HOME CLEANING

## SETTINGS



Select surface setting

- O Power Off
- I Hard Floor For bare floors and small area rugs
- II Carpet



Your Suction Control slider located on the top of the handle allows you to adjust your suction depending on your floor type.

MIN: to reduce suction and increase maneuverability on carpets

MAX: to increase suction on bare floors.

# **BRUSHROLL INDICATOR LIGHT**



### WHAT DOES THE BRUSHROLL INDICATOR LIGHT MEAN?

Solid Green: The brushroll is spinning and working as it should.

**Solid Red:** There is a jam in the brushroll area. Turn your vacuum off, unplug from the wall and remove any blockages in the nozzle

Flashing Red: The motorized floor nozzle is overheating. Turn your vacuum off and wait a minimum of 45 minutes for it to cool down.

NOTE: For deep carpet cleaning per ASTM F608 (embedded dirt in carpets), set to MAX suction and use setting II, Carpet.

# **CLEANING MODES**



To engage brushroll, place foot on floor nozzle and tilt handle back



Press the Handle Release button to detach the handle from the wand.



\*Note: Your quick quide shows the

accessories that are included with

your model. The images shown

here are for illustrative purpose only

and may be subject to change.

Press the Wand Release button to detach the wand from the pod.

NOTE: All accessories are compatible with both the wand and the handle

## **EMPTYING THE DUST CUP**



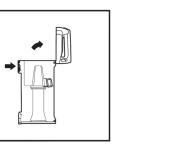
IMPORTANT: Unplug the power cord before performing any maintenance.



To remove **Dust Cup**, press button on top of dust cup handle. Tilt dust cup forward, then lift to remove.



Press lower release button to open bottom of dust cup.



To remove collected debris from Lint Screen, press top release button and lift handle to open. Gently brush lint screen to clean



To reinstall, place bottom of dust cup into pod and then tilt back until it clicks into place.

# **CLEANING AND REPLACING THE FILTERS**

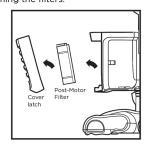
# **CLEANING FILTERS**

Regularly clean and replace your filters to keep your vacuum's suction power

To clean filters, rinse with cold water only to prevent damage from cleaning chemicals. Allow all filters to air-dry for at least 24 hours before reinstalling them to prevent liquid from being drawn into electric parts.



**CLEAN PRE-MOTOR FILTERS EVERY 3 MONTHS** Remove Dust Cup, then lift out Filters.



CLEAN HEPA FILTER **FVFRY YFAR** 

Press down top of Filter Door. Tilt Filter Door and lift out. Press tab at top of HEPA Filter and pull away from the base of the vacuum. To reinstall, insert HEPA filter into unit and replace the filter door.

# **REPLACING FILTERS**

Follow the previous instructions for removing filters. The **Pre-Motor Filter** should be replaced every 2.5 years. The HEPA Filter should be replaced every 3 years.



Replacement Pre-Motor Foam & Felt Filter Kit



Replacement **HEPA Filter** 

# MAINTENANCE

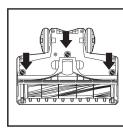
# **Zero-M Technology**

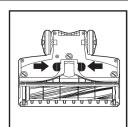


Shark's Zero-M™ self-cleaning brushroll delivers non-stop hair removal. If you run over a hard or sharp object or notice a noise change while vacuuming, check for blockages or objects caught in

NOTE: Do not be alarmed if there is visible hair wrap on the brushroll at any given time, as it should eventually make its way to the dust cup.

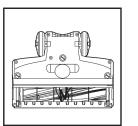
### **CLEANING THE BRUSHROLL**





Using a coin, turn locks counterclockwise, then lift the door to access Brushroll

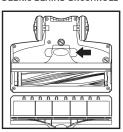
### DEBRIS WRAPPED AROUND BRUSHROLL



Clean off any debris on the bristles.

NOTE: If any hair is wrapped around the brushroll extending cleaning time will allow Zero-M technolo to remove it for you. If some fibers remain wrappe around brushroll after continued use, carefully cut debris with scissors and remove from brushroll.

### DEBRIS BEHIND BRUSHROLL

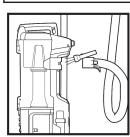


If you run over a hard or sharp object or notice a noise change while vacuuming, check for blockages or objects caught behind the

Clear away any dust, dirt, or blockages in **Debris** 

To close the cover, push down until it clicks into

# **CHEKING FOR BLOCKAGES**



Detach hose from vacuum pod, and check hose and opening on back of pod for blockages



Detach wand from floor nozzle and handle, and



Detach wand from power unit, lay unit down, and check opening for blockages

# **TECHNICAL SPECIFICATIONS**

Voltage: 120V. 60Hz 9.5A

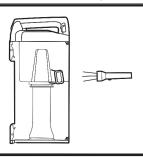
Amps:



Detach handle from wand and hose from the vacuum pod, and check openings for blockages

### \*The image shown here is for illustrative purposes only and may be subject to change.

# **CHEKING FOR BLOCKAGES CONT...**



Detach dust cup from vacuum pod. Empty dust cup, remove debris from lint screen, and check for blockages

# **TROUBLESHOOTING**

### Vacuum is not picking up debris. No suction or light suction.

- Check filters to see if they need cleaning. Follow instructions for rinsing and air-drying the filters before reinserting in the vacuum.
- Dust cup may be full; empty dust cup.
- Check hose, hose connections, nozzle, wand, pod, and accessories for blockages. Clear any blockages found

(Refer to Checking for Blockages section for more information.)

- If any string, carpet fibers, or hair is wrapped around the brushroll, extend cleaning time to allow Zero-M™ technology to remove it.
- If some hair or fibers remain wrapped around brushroll after continued use, remove the floor nozzle cover and carefully cut debris with scissors and remove from brushroll. See Cleaning the Brushroll section for more information.

### Vacuum lifts area rugs.

- Make sure Power/Surface switch is set to Hard Floor (setting I).
- Suction is powerful. Take care when vacuuming area rugs or rugs with delicately sewn edges.

### Brushroll does not spin in carpet cleaning mode.

- If the Brushroll Indicator Light turns red, immediately turn off and unplug the vacuum. Remove pod from floor nozzle and clear any blockages. Reconnect nozzle, plug in vacuum, and turn on
- With the power on, recline the handle, which will automatically turn on the brushroll.
- Ensure that the Power/Surface switch is set to Carpet (setting II) for brushroll

# Vacuum turns off on its own or indicator light flashes red.

This vacuum is equipped with a motor-protective thermostat. If your vacuum overheats, the thermostat will automatically turn the suction motor off. Perform the following steps to restart the thermostat:

- 1. Turn vacuum off and unplug it.
- 2. Empty dust cup and clean filters (see Emptying the Dust Cup and Cleaning the Filters).
- 3. Check for blockages in hose, accessories, and inlet openings
- 4. Allow unit to cool for a minimum of 45 minutes.
- 5. Plug in vacuum and turn it on.
- 6. Restart the unit with the Power/Surface switch.

# PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

SharkNinja Operating LLC

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

For SharkNinja U.S. Patent information, visit www.sharkninja.com/USPatents

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## REFURBISHED PRODUCT LIMITED NINETY DAYS WARRANTY

The Refurbished Product Service Center offers the following WARRANTY to the ORIGINAL purchaser of a product which we have refurbished.

This product that has been refurbished is warranted against any electronic or mechanical defects for a period of NINETY DAYS from the date of the original purchase by the consumer. Since this unit was sold as a refurbished item, the warranty does not apply to any cosmetic appearance items such as scratches. Should a defect occur, the Refurbished Product Service Center will repair or, at its option, replace defective unit/parts with new or rebuilt materials without charge for either parts or labor. Replacement unit/parts will be warranted for the remaining portion of the original warranty period.

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, incorrect voltage, operating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with.

This warranty does not cover costs for removal and or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability of fitness for particular use or otherwise.

This warranty gives the consumer specific legal rights and they may also have other rights which vary from State to State. Some States do not follow the exclusion or limitation of incidental or consequential damages, hence the above exclusion and limitations may not apply.

> Refurbished Product Service Center 13225 Marquardt Avenue Santa Fe Springs, CA 90670.

# **WARRANTY REPAIR INFORMATION**

If you need service on your unit and this product requires repair during the 90 days warranty period: please go to www.ConsumerServiceRefurbish.com or call the Refurbished Product Service Center at 562-946-3531 to obtain the required return authorization (RA) number. Pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt and a letter describing the problem. Send the unit freight prepaid and insured to:

### Refurbished Product Service Center

Att: Customer Service Department 13225 Marquardt Avenue Santa Fe Springs, CA 90670

Your unit will be promptly repaired and returned to you.

We will refuse to accept delivery of the returned unit unless the assigned RA number appears on the outside of the shipping carton.

### Owner's Information

(Keep for your permanent records)

AME:	
DDRESS:	
.DDRE33.	
ITY:	_ STATE: ZIP CODE:
HONE:	_ E-MAIL:
10DEL:	_ SERIAL NO.:







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Please be sure to read the enclosed Shark' Owner's Guide prior to using your unit.



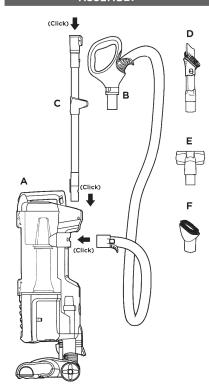


# **QUICK START GUIDE**

## WHAT'S INSIDE

- A Vacuum
- Duster Crevice Tool
- B Handle & Hose
  Wand
- Upholstery Tool
   Dusting Brush

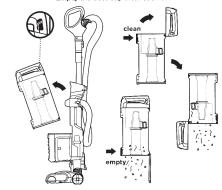
### **ASSEMBLY**



NOTE: For proper operation, ensure all parts are firmly CLICKED into place.

### **EMPTYING THE DUST CUP**

Empty the dust cup after each use.



### MAINTENANCE



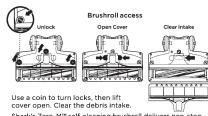
Remove dust cup to access foam and felt filters. Next, press down top of filter door. Tilt filter door and lift out. Press tab at top of HEPA filter and pull away from the base of the vacuum.

To reinstall, insert HEPA filter into

unit and replace the filter door.

Wash filters every 3 months to keep the suction strong.

Rinse filters with water only and allow to air-dry completely. Tap loose dirt from foam filters as needed between washes.



Shark's Zero-M™ self-cleaning brushroll delivers non-stop hair removal. Remove any blockages or objects stuck on or around the brushroll.

If any hair is wrapped around brushroll, extending cleaning time will help it clear

### **2 WAYS TO CLEAN**

### FLOOR CLEANING

### SUCTION CONTROL

Adjust your suction depending on your floor type.

MIN: to reduce suction and increase maneuverability on carpets.

MAX: to increase suction on bare floors.



HARD FLOOR
Press switch to I for hard floor surfaces.

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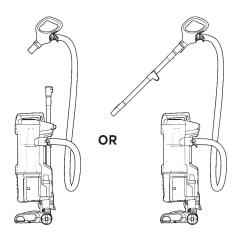
OR

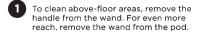
CARPET
Press switch to II
for low and high pile
carpet cleaning.

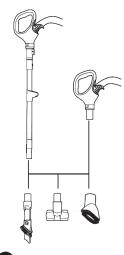


To engage brushroll, step on floor nozzle and tilt handle back.

### **ABOVE-FLOOR CLEANING**







Attach desired cleaning accessory to handle or wand.

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<sup>\*</sup>Accessories may vary depending on the model.

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