IMPORTANT SAFEGUARDS

READ ALL INSTRUCTIONS BEFORE USE • HOUSEHOLD USE ONLY

Read all instructions before using your **NINJA DUALBREW SPECIALTY COFFEE SYSTEM**

When using electrical appliances, basic safety precautions should always be followed, including the following:

A WARNING

To reduce the risk of fire, electric shock, serious injury, death, or damage when using this appliance, follow these basic safety precautions

- 1 To eliminate a choking hazard for young children, discard all packaging materials immediately upon unpacking.
- 2 This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved
- 3 To reduce the risk of electric shock. this appliance has a polarized plug (one blade is wider than the other) As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. DO NOT force into outlet or try to modify to fit.
- **4** Keep the appliance and its cord out of reach of children. **DO NOT** allow the appliance to play or be used by children. Close supervision is necessary when used near children.
- 5 To protect against fire, electric shock, and injury to persons. **DO NOT** immerse cord. plugs, or body of machine in water or other liquid.
- 6 NEVER carry the appliance by the power cord or pull it to disconnect from electrical socket; instead grasp the plug and pull to
- 7 DO NOT operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been ropped or damaged in any manner
- 8 For household and countertop use only. DO NOT let the power cord hang over the edge or touch hot surfaces such as
- 9 NEVER use socket below counter
- 10 To avoid risk of fire, electrical shock or damage to the brewer, **DO NOT** use brewer in an appliance garage or under a wall cabinet.
- 11 To disconnect when not in use and pefore cleaning, turn off and then unplug from outlet
- 12 Turn off and allow to cool before putting on or taking off parts, and before cleaning the appliance

Operating Notice

- **13** The use of an accessory not recommended by the manufacturer may create an overflow condition and scalding hazard, or result in fire, electric shock,
- 14 ALWAYS use appliance on a clean, dry, level surface.
- 15 DO NOT place on or near a hot gas or ctric burner or in a heated o
- **16 DO NOT** use this appliance for anything other than its intended use.
- 17 DO NOT use outdoors.
- 18 DO NOT touch hot surfaces. Use handles
- 19 To avoid contact with steam and hot surfaces, **DO NOT** reach across top of brewer to froth.
- 20 ALWAYS place a vessel, carafe or cup beneath the brew basket to receive the

- 21 DO NOT open brew chambers during brew cycle and cleaning cycle. Scalding may occur.
- 22 DO NOT remove the vessel, carafe or cup while the appliance is running without the Drip Stop in the closed position. Return the vessel, carafe or cup quickly and open the Drip Stop to continue the brew.
- 23 DO NOT fill water reservoir with anything other than water, as other liquids may damage your brewer.
- 24 DO NOT overfill the water reservoir. Fill water only to the Full line.
- 25 Keep lid on water reservoir when brewing. 26 DO NOT run the appliance without water
- **27 DO NOT** brew ground coffee without a #4 paper cone filter or a permanent filter installed in the brew basket. (Filters are sold separately)
- 28 Exceeding maximum Coffee Measurement Chart capacity may cause overflow. **DO NOT** use fine or espresso ground coffee.
- Ninia® Pod Adapter
- 29 DO NOT put fingers inside Ninia Pod Adapter. There are three sharp needles that puncture the pod top and one needle that punctures the pod bottom.
- 30 Only use capsules/pods intended for this appliance. If the capsule/pod does not fit do not force it into the appliance.

31 The carafe is design

- appliance only. DO NOT place carafe on or near a hot gas or electrical burner, or in
- 32 DO NOT use a cracked or scratched carafe or a carafe that has a loose or weakened
- 33 DO NOT place carafe in microwave.
- **34 DO NOT** drink directly from the carafe. Liquid from the carafe may be very hot.
- 35 DO NOT use the carafe to store food when
- 36 Ensure the carafe is completely empty before starting a cleaning or brewing cycle. Starting a cycle with water, coffee, or tea in the carafe will cause an overflow
- 37 DO NOT clean carafe with abrasive leaners, steel wool pads, or other abrasive materials.
- 38 DO NOT set a hot carafe on a wet or cold surface 39 DO NOT expose carafe to extreme

Care & Maintenance

- **40** Allow the appliance to cool before
- removing any parts and before cleaning 41 To prevent illness from bacterial growth in the appliance, follow all cleaning instructions in the Care & Maintenance section of this Owner's Guide
- 42 Clean the system on a weekly basis.
- 43 If the product is not operating properly, contact a Service center.
- 44 Cleaning and user maintenance shall not be made by children.

Cord Statement

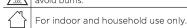
- 45 A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.
- **46 DO NOT** use extension cords with this







Indicates the presence of a hazard that can cause personal injury, death or substantial property damage if the warning included with this symbol is ignored.



READ AND SAVE THESE INSTRUCTIONS

Take care to avoid contact with hot surface. Always use hand protection to

DUALBREW **GROUNDS & PODS**

SPECIALTY COFFEE SYSTEM "Recipe book is not included"

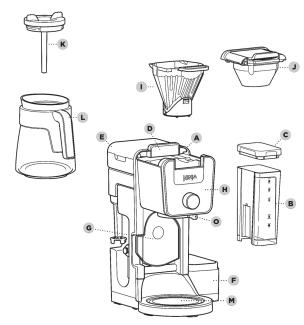
Please read this manual carefully before operating your unit

PARTS

- (Power cord not shown)
- 70 oz. Removable Water Reservoir C Removable Water Reservoir Lid
- **D** Sliding Lid
- E Hinged Hood
- F Water Reservoir Base
- G Single-Serve Cup Platform
- H Control Panel
- Brew Basket

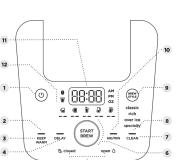
and retain for future reference.

- Ninja Pod Adapter
- K Brew-Through Lic L Ninia Glass Carafe
- M Intelligent Warming Plate
- O Drip Stop



Accessory type and quantity may vary depending on the model The image shown here is for illustrative purposes only and may be subject to change

USING THE CONTROL PANEL



- 1 Power Button
- 2 Keep Warm Indicator (Orange)
- 3 Keep Warm Button
- 4 Delay Brew Button
- 5 Drip Stop Indicators
- 6 Multi-Serve Dial and Start/Stop Button
- 7 Intelligent Clean Cycle Button
- 8 Intelligent Clean Cycle Indicator
- 9 Brew Style Button
- 10 Hour/Minute Button
- 11 Programmable Digital Clock and Ounce Display
- 12 Smart Sensing Mode Indicators

The actual descriptions of control panel and their locations may vary depending on the model.

SMART SENSING MODE INDICATORS

| MODE INDICATORS | STATE |
|-----------------|--|
| | Grounds: The Sliding Lid is slid all the way forward over the brew basket until completely closed, and the brewer is ready to brew grounds. |
| | Pods: The Ninja® Pod Adapter is inserted, locked, and shut, and the brewer is ready to brew pods. |
| | No State: One of the above criteria has not been met. |

PREPARING FOR USE

- button to toggle to minutes.
- 3 Use the dial again to select the correct minute, and press the START BREW button to set the clock at the displayed time.

NOTE: At any time, you can set the clock by pressing the HR/MIN button and following steps 2 and 3.

NOTE: If you unplug the brewer or in the event of a power loss, you will need to reset the clock the next time the brewer is plugged in

HIGH-ALTITUDE CALIBRATION BREW

a high-altitude area will result in excessive steaming during brewing

Because water boils at a lower temperature at higher altitudes, running a calibration cycle before your first brew allows the brewer to detect the boiling point of water at your location. Running a calibration cycle will help deliver a consistent brew each time.

- 1 Fill the water reservoir up to, but not exceeding, the Full line.
- 2 Insert the brew basket and slide the sliding lid closed, then place an empty carafe
- 3 Press and hold both BREW STYLE and HR/MIN until you hear a confirmation sound.
- 4 A calibration cycle will begin, and the display will count down until the Altitude on the dial. Discard the water in the carafe.

NOTE: This calibration is permanently saved and will not be lost if power is lost or brewer is unplugged. Brewer can be recalibrated at any time if the altitude where it is being used changes.

PRIMING YOUR NINJA® DUALBREW SPECIALTY COFFEE SYSTEM

- Clean all accessories before your
- 2 Plug the brewer in and turn it on by pressing the power button
- 3 Lift the water reservoir off of its base. Remove the reservoir lid. Add water up to, but not exceeding the Full line. Return the water reservoir to the brewer. DO NOT fill the water reservoir with anything other than water, as other liquids may damage your brewer.

NOTE: We recommend using cool or room temperature water in the reservoir. **DO NOT** fill with hot or boiling water

- Remove the Ninja Pod Adapter by pushing the handle away from you so that the position indicator is in the REMOVE position. Then, using the handles on the left and right, lift the adapter out of the brewer
- 5 After the adapter is removed, slide the sliding lid all the way forward over the brew basket until it is completely closed and clicks into place.

NOTE: DO NOT use ground coffee for the priming brew.

- 6 Center the carafe with the brew-through lid installed below the brew basket With everything securely in place, the Drip Stop set to open, and the brewer powered on, turn the dial to select the Full Carafe size and press the BREW STYLE button to select Classic
- To start, press the START BREW button. When the cycle is complete, discard the water and rinse the carafe You are now ready to use your Ninia DualBrew Coffee System

MEASUREMENTS

Each size and brew style produces a different amount of coffee to optimize strength and flavor.

NOTE: The coffee grounds will absorb some of the water that is brewed: this will cause slight variability in brew volumes.

NOTE: Brew volumes may be slightly arger or smaller than what is stated due to various factors in the system.

APPROXIMATE BREW VOLUMES

| Size | Classic | Rich | (filled with ice) |
|----------------|---------|--------|----------------------|
| Sm Cup | 8 oz. | 7 oz. | 8 oz. |
| Cup | 10 oz. | 8oz. | 10 oz. |
| XL Cup | 12 oz. | 10 oz. | 12 oz. |
| Travel | 15 oz. | 12 oz. | 14 oz. |
| XL Travel | 18 oz. | 16 oz. | 18 oz. |
| 1/4 Carafe | 28 oz. | 26 oz. | 28 oz. |
| 1/2 Carafe | 40 oz. | 37 oz. | 40 oz. |
| 3/4 Carafe | 52 oz. | 47 oz. | 52 oz. |
| Full Carafe | 65 oz. | 57 oz. | 65 oz. |

n the reservoir after your brew. This normal to keep the brewer from running out of water.

USING THE NINJA® DUALBREW SPECIALTY COFFEE SYSTEM

| PODS | | | | | |
|-------|---------|--------|----------------------------------|--|--|
| iize | Classic | Rich | Over Ice (filled with ice) | | |
| oz. | 6 oz. | 6 oz. | 6 oz. | | |
| oz. | 8 oz. | 8 oz. | 8 oz. | | |
| 0 oz. | 10 oz. | 9 oz. | 10 oz. | | |
| 2 oz. | 12 oz. | 11 oz. | 12 oz. | | |

NOTE: You do not need to adjust the size for Specialty Brew-it always yields approximately 4 oz.

NOTE: Adjust to your preferred taste lore scoóps resúlt in stronger coffee but slightly lower volumes, fewer scoops result in weaker coffee and slightly higher volumes. Decaf and finer grind coffees drain slower and may cause coffee to overflow the filter. If overflow occurs, reduce the number of scoops of coffee grounds used. With some brands of coffee, the amount of grounds may need to be reduced to as few as 5 large scoops to prevent overflow.

COFFEE MEASUREMENT CHART Serving Size Tablespoons Sm Cup tablespoons XI Cup 3-5 tablespoons XI Travel 1/4 Carafe 1/2 Carafe tablespoons 3/4 Carafe tablespoons

BREWING GROUND COFFEE USING THE BREW BASKET AND

Carafe

SLIDING LID To prepare for brewing, open the sliding lid by sliding it back under the hood and ensure the brew basket

is installed. 2 Place a #4 paper cone filter (not supplied) or permanent filter (not included on all models, sold separately) in the brew basket

press it into the brew basket, making sure it is fully seated. NOTE: DO NOT place ground coffee

NOT Fold the paper filter along the

seams, open the top fully, and firmly

directly in the brew basket without a filter 3 Use a Scoop™(not included) and follow the measurements on the scoop or or the Coffee Measurement Chart to fill

4 Return the sliding lid to its closed position by sliding it forwards over the brew basket until it clicks into place.

*(Scoop not supplied)

BREWING PODS USING THE NINJA POD ADAPTER

To prepare for brewing, open the sliding lid by sliding it back under the hood, and ensure the brew basket is installed.

NOTE: The Ninja Pod Adapter comes already installed in the brewe

2 Ensure the adapter is in the REMOVE position before installing. Then place the adapter over the brew basket and push down firmly so it is fully seated.

NOTE: Make sure the brew basket is clean and free of any filters before inserting the Ninja® Pod Adapter

- 3 Slide the Ninja Pod Adapter handle into the LOCK position
- 4 Lift the Ninja Pod Adapter handle to reveal the pod holder. Place a new pod in the holder.
- 5 Press the handle down firmly to pierce the pod, and ensure that it is completely closed. There will be an audible click and some resistance when closing the handle as the needles puncture the pod.

HIGH-ALTITUDE BREWING: Before closing the Ninia Pod Adapter handle to start a brew, Using your fingers, carefully apply pressure on the K-Cup Pod until the bottom of the K-Cup Pod is punctured by the exit needle. and the pod is fully seated in the pod holder. This releases excessive gas built up from the high altitude and prevents nod blowout

NOTE: Reusable K-Cup Coffee Filters are not compatible with the Ninja Pod Adapter. If using ground coffee, use the grounds mode with permanent or paper filter to brew a single-serve size

BREW STYLES

CLASSIC BREW & RICH BREW Use the Multi-Serve dial to select the brew size. Place the empty vessel

under the brew basket NOTE: If making a single cup, lower the Single-Serve Cup Platform and set your vessel in the center of it to help prevent splashing. This applies to all

- brew styles. 2 Press the BREW STYLE button to choose
- either Classic Brew or Rich Brew. 3 Press the START BREW button on the dial to start the brew. To cancel the brew at any time, press the START BREW button on the dial again or press the Power button

NOTE: The brewing cycle will begin, then pause for a short period before resuming. This process is used to evenly saturate the coffee grounds. This applies to all brew styles.

4 The brewer will beep to signal the brew has started. The progress bar above the dial will illuminate to indicate the status of the brew. When the brew is finished, the machine will beep again and End will appear on the display.

NOTE: Rich Brew will use slightly less water and yield slightly less brewed coffee than Classic Brew. See Approximate Brew Volume chart for additional information

OVER ICE RREW

1 Fill your desired vessel to the top with ice cubes and place the vessel below the brew basket. Use the Multi-Serve dial to select the brew size.

NOTE: DO NOT add ice to the water

- 2 Press the BREW STYLE button to choose Over Ice Brew.
- 3 Press the START BREW button on the dial to start the brew. To cancel the brew at any time, press the START BREW button on the dial again or press the Power button
- 4 The brewer will beep to signal the brew has started. The progress bar above the dial will illuminate to indicate the status of the brew. When the brew is finished the machine will beep again and End



When the brewer is first plugged in, the time will need to be set

- 1 Press the HR/MIN button to set the clock.
- 2 Use the Multi-Serve Dial to select the correct hour. Then, press the START BREW

Required for users in high-altitude areas. Not running the high-altitude calibration brew in

- calibration is complete. When complete, the brewer will beep and display "End'

BREW VOLUMES AND

GROUNDS

NOTE: There may be some water left

NOTE: DO NOT use any glassware except the provided Ninja glass carafe, which is safe to use due to its specialized glass material

NOTE: Over Ice brew is designed to produce a concentrated brew into a vessel filled with ice. It is normal for some ice in the vessel to melt as the coffee is brewed, and this will produce a cold beverage with the ideal strength and flavor.

SPECIALTY BREW

1 Press the BREW STYLE button to choose Specialty. Place the empty vessel you would like to brew into under the brew basket

NOTE: If brewing an ice blended drink ill the desired vessel with the amount of ice recommended in the recipe before brewing.

- 2 Press the START BREW button on the dial to start the brew. To cancel the brew at any time, press the START BREW button on the dial again or press the Power button.
- 3 The brewer will beep to signal the brew has started. The progress bar above the dial will illuminate to indicate the status of the brew, When the brew is finished, the brewer will beep again and End will appear on the display.

NOTE: Specialty brew always yields

INTELLIGENT WARMING PLATE

The Intelligent Warming Plate will automatically turn on during Classic or Rich brews when a 1/4, 1/2, 3/4, or full carafe size is selected. The Intelligent Warming Plate is set to a specific temperature setpoint to avoid burning the coffee over time. To turn the warming plate on at any time, turn the dial to and press the KEEP WARM button.

IMPORTANT: The 🛕 light on the base of the brewer will illuminate only when the warming plate is hot and will remain illuminated until the plate has cooled down

TIME ADJUSTMENT

You can adjust how long the Intelligent Warming Plate remains on (up to 4 hours). By default, the Intelligent Warming Plate is set to remain on for 2 hours. To change the time setting of your warming plate, follow

- 1 Press and hold KEEP WARM until the clock begins to flash the current warming
- 2 Turn the dial to increase the time in 15 minute increments up to 4 hours or decrease the time to 0 hours. Press START BREW on the dial to set the

NOTE: If you set the warming time to O hours, Keep Warm will not automatically activate during or after a carafe brew cycle, but you can still turn it on manually by pressing the KEEP WARM button

NOTE: The time adjustment setting wi he saved and will not reset when the brewer is unplugged or loses power.

SETTING THE DELAY BREW

1 Plug the brewer in and turn it on by pressing the Power button.

NOTE: The clock will remain on even if the brewer is turned off. Ensure the brewer is powered on to set Delay Brew

2 After filling the water reservoir and adding ground coffee to the filter or inserting a pod in the Ninja Pod Adapter, close the sliding lid or adapter handle and place the appropriate-size vessel under the brew basket

- 3 Press DELAY, DELAY will illuminate and the clock will begin to flash "12:00" or the last time that was set.
- 4 While the clock is flashing turn the Multi-Serve dial to adjust the hour. The AM or PM indicator will illuminate next to the clock display as you are setting the desired time. Press START BREW or the dial and turn the Multi-Serve dial to adjust the minute. Press START BREW on the dial to lock in the time.
- 5 Once the desired time has been set use the Multi-Serve dial to select the size of the vessel you would like to
- 6 Press the BREW STYLE button to choose your brew style.
- 7 Once the time, brew size, and brew style have been set, press the START BREW button to activate. When activated, the brewer will beep and DELAY and your selected options will remain illuminated. To cancel, press DELAY again

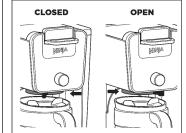
NOTE: The brewer must remain on for e Delay Brew function to work. **DO NOT** power off or unplug after etting Delay Brew. If the brewer is turned off or unplugged, delay brew will need to be reset

USING THE DRIP STOP

The Drip Stop is used to close off the brew basket to prevent any coffee from dispensing. You will need to manually oper and close the Drip Stop by moving the ever to your desired position. It can be closed and reopened at any point before. during, or after a brew.

If you forget to open the Drip Stop, the prewer will pause the brew, and after 30 seconds it will give you a friendly audible reminder. After 5 minutes, the brew will be canceled.

NOTE: If the Drip Stop is closed before you begin a brew, the brewer will notify you with 3 beeps and the Drip Stop indicator will illuminate Move the Drip Stop to the open position and press the START BREW button to begin your brew



CLOSING THE DRIP STOP AFTER A BREW

When the brew cycle is complete, set the Drip Stop to the closed position to stop dripping from the brew basket and Ninia Pod Adapter, While the Drip Stop is closed the Drip Stop indicator will illuminate

NOTE: Remember to open the Drip Stop when you are ready to brew again. If you forget, your brewer will give you a riendly audible reminder.

INTEGRATED FROTHER The Integrated Frother does not heat

- 1 Add milk to your cup until it is about 1/3
- For cold froth, go to Step 2.
- For hot froth microwave for 45-60 seconds.

NOTE: Frother does not heat liquid



2 Swing the arm of the frother toward the front of the brewer. Install the frother whisk by twisting it to the right.

- 3 Hold the cup under the frother and submerge the whisk just below the surface of the milk. Press and hold the button on top of the frother and froth for 20-45 seconds.
- 4 Remove the frother whisk by twisting it to the left. Keep your cup below the whisk while you carry it to your sink or dishwasher for easy cleaning.

WARNING: To avoid contact with steam and hot surfaces. **DO NOT** reach across top of brewer to froth

CLEANING & MAINTENANCE

CLEANING AFTER A BREW

Hand-Wash Only: Sliding lid

- 1 After the brewer has cooled, remove the brew basket. If using a paper filter, discard it. If using a permanent filter, discard the grounds and wash thoroughly with soap and warm water If using pods, remove the Ninja Pod Adapter and brew basket. Wash the used parts thoroughly with soap and
- 2 Clean the frother whisk after each use Hand-wash thoroughly or place on top rack of dishwasher
- 3 Wash the carafe and brew-through lid with soap and warm water. Use a bottle brush or cloth to wash the inside of the carafe. DO NOT use a wire brush.

NOTE: For best results, we recommend rinsing the reservoir after brewing and refilling with fresh water for the next

CLEANING THE WATER RESERVOIR

Empty the reservoir and hand-wash or place in dishwasher. For a better clean, w nmend placing it in the bottom rack of the dishwasher standing upright with the pening facing downward. We recommer doing this weekly.

CLEANING THE CARAFE

We recommend cleaning your carafe after each use with warm, soapy water, or place n the dishwasher.

To clean the carafe more thoroughly we mend using a soft foam brush. DO NOT use a wire brush.

CLEANING THE SLIDING LID

Open the hinged hood on top of the brewer by pulling up on the left side. Once pened, slide the sliding lid out of the wash the sliding lid with warm, soapy vater. Slide the sliding lid back into its tracks and close the hinged hood.

NOTE: DO NOT place the sliding lid in

CLEANING THE NINJA POD ADAPTER

Open the handle to reveal the needles and od holder and hand-wash with warm, soapy water. Take care when cleaning around the needles. Then, close the handle and slide it back into the REMOVE position before reinstalling

CLEANING THE BREW BASKET

If brewing grounds, allow the brewer to cool, then remove the brew basket by pinching the handle and lifting straight up If using a paper filter, discard the filter by dumping the brew basket upside down into a waste-bin. If brewing pods, first remove and discard the used pod then move the Ninja Pod Adapter and wash the brew basket

CLEANING & DESCALING YOUR BREWING SYSTEM

Your Ninia DualBrew coffee maker offers wo modes to choose from, Grounds and Pods. Each mode that you use will eventua need to be cleaned with a clean cycle.

The clean cycle is used for descaling he brewer when calcium scale buildup s affecting the performance of the prewer and/or the flavor of your coffee. The Intelligent Clean Cycle Indicator will

automatically illuminate orange when a cleaning cycle is recommended for your brewer. If the indicator is ignored, your prewer may stop mid-brew and display "CLn." indicating it needs immediate cleaning on the current mode

NOTE: The clean cycle takes approximately 90 minutes.

CHOOSING WHICH MODE TO CLEAN

When the Intelligent Clean Cycle Indicator curns on for the first time, run a clean cycle c the mode you use most. For example, if you rimarily brew with grounds, run the clea cycle on the Grounds mode with the sliding lid closed. If you primarily use pods, ensure the Ninja Pod Adapter is installed, and run th clean cycle through the Ninja Pod Adapter.

The next time the Intelligent Clean Cycle ndicator illuminates orange, run a clean cycle on the remaining way to brew coffee For example, if you ran a clean cycle on the Grounds mode first, run a clean cycle on the Pods mode next.

NOTE: If the display ever reads "CL n" it indicates heavy scale buildup on that mode. Run a clean cycle on the current mode.

To clean and descale your Ninia DualBrew

- 1 Place the empty carafe beneath the brew basket
- 2 Use a descaling solution specifically formulated for coffeemaker cleaning and follow the directions on the package. Fill the water reservoir up to, but not exceeding the Full line

OR

Fill the water reservoir to the Travel Mug line (16 oz.) with white vinegar, then fill the rest of the reservoir with water up to, but not exceeding, the Full line

IMPORTANT: Only use white vinegar.

NOTE: Running a water-only clean cycle will not descale the brewer properly.

3 Once the water reservoir is filled with your cleaning solution and water mixture, press the CLEAN button then press the START BREW button to confirm and begin the cleaning cycle.

NOTE: To cancel the clean cycle, press the Power button or CLEAN button once. The brewer will beep and stop brewing through the cleaning mixture. Continue to follow the instructions starting at Step 6.

IMPORTANT: If you cancel the clean cycle, your brewer will not be properly descaled.

4 The clock will display and count down the remaining clean cycle time, which takes approximately 90 minutes to complete. Your brewer will deliver a small amount of cleaning solution to distribute it through the system. It will then pause deliver additional cleaning solution, and repeat this process for 90 minutes. The extended pauses allow for maximum cleaning and descaling.

IMPORTANT: DO NOT remove the carafe at any time during the clean cycle.

clock will display End, and the Intelligent Clean Cycle Indicator will turn off.

6 Empty the contents of the carafe and place it back under the brew basket. Clean the water reservoir with warm solution that could affect the flavor of

7 Fill the reservoir with fresh water up to but not exceeding, the Full line.

8 Flush the system by running a water-only cycle. If cleaning the Grounds mode, run Full Carafe Classic brew cycle. If cleaning the Pods mode, run a 12 oz. Classic brew. Rerun a water-only cycle if taste persists After the cycle is complete, discard the water and thoroughly clean the carafe an

NOTE: Hard water will cause scale buildup faster than soft water and the brewer will indicate it needs cleaning more often.

TROUBLESHOOTING GUIDE

There's sediment in my coffee

• If using a permanent filter (sold seperately), this may be due to using finely ground coffee. • To reduce the amount of sediment in the brewed coffee, use a slightly coarser grind or use a paper filter.

NOTE: DO NOT use *a paper filter in conjunction with a permanent filter, as water and/or coffee can back up and clog the filter basket.

Over Ice Brew is not cold.

• Ensure your cup, travel mug, or carafe is filled all the way to the top with ice cubes before brewing. Brewer will brew at elevated temperatures to lock in the best flavor, ther the ice will cool the brewed coffee to the perfect temperature

Coffee is too weak.

• For stronger coffee, use the Rich brew setting. For an even bolder flavor, you can add more coffee grounds to the filter. DO NOT exceed the maximum recommended amount of scoops when brewing a full carafe

Coffee is too strong.

• For milder coffee, use the Classic brew setting. For an even milder flavor, use fewer coffee grounds in the filter.

Brew cycle is too slow.

 The brew time will vary based on size and brew style. Full carafe sizes and Rich brews will take longer to brew than single-serve and classic brews. The progress bar on the control panel will indicate brew status.

Cup or travel mug overflowed

Refer to the Approximate Brew Volumes chart.

Brew basket overflowed.

- The bottom of the brew basket may be clogged. This can happen with finely ground coffee or too many coffee grounds in the filter. Medium-grind coffee is recommended.
- Using both the permanent filter and a paper filter can cause grounds to clog and water to back up in the brew basket. *Use only the permanent filter or a paper filter.
- · Decaf coffee grounds absorb water differently, so use fewer scoops when using decaf. There is water left in the reservoir.

• When the reservoir is filled to a specific size and then that size is brewed, there will be some water left in the reservoir. This is normal to ensure the reservoir does not run dry for the best performance of the pump and brew system.

Brewer is leaking.

- After removing the water reservoir, there may be a small amount of water in the reservoir valve. This can be easily removed with a dry cloth
- If the leak is coming from above the brew basket, refer to "Brew basket overflowed," above
- If the leaking is coming from below the brew basket, close the Drip Stop.
- If the leak is coming from the bottom of the brewer, contact a service center. Intelligent Clean Cycle Indicator is illuminating orange.
- Run a clean cycle. If you have recently completed a clean cycle, you may need to run another cycle to remove additional mineral buildup that occurs naturally over time and is common in hard-water areas. Make sure you are using vinegar or a descaling solution and follow the cleaning

Brewer is not detecting the Ninja® Pod Adapter.

• Ensure the adapter is fully seated in place over the brew basket with the handle closed. Pull the handle toward you until it clicks into the LOCK position.

- · Some splatter is normal. Use the cup tray when possible to reduce the distance between the cup and the coffee outlet
- Ensure the Ninja Pod adapter is installed over the brew basket when brewing pods. Water reservoir is unstable.

• Ensure the water reservoir is properly installed on the hook on the side of the brewer and pressed down firmly into the water reservoir base

CLOCK DISPLAY MESSAGES:

End

• The brew cycle is complete.

- The system does not have enough water in the reservoir to complete your brew. Add fresh water to the reservoir and then press the START BREW button to resume.
- If the reservoir is filled with water, remove and reseat the reservoir. If the issue persists, contact a service center.

• The system has detected that a clean cycle needs be run immediately to remove calcium scale buildup in the heater. See 'Cleaning & Descaling Your Brewing System for instructions.

· A brew cycle was cancelled

ERROR MESSAGES:

• If the clock displays "Er" and then a number (ex. "Er 03"), contact a service center.

REFURBISHED PRODUCT LIMITED NINETY DAYS WARRANTY

The Refurbished Product Service Center offers the following WARRANTY to the ORIGINAL purchaser of a product which we have refurbished.

This product that has been refurbished is warranted against any electronic or mechanical defects for a period of NINETY DAYS from the date of the original purchase by the consumer. Since this unit was sold as a refurbished item, the warranty does not apply to any cosmetic appearance items such as scratches. Should a defect occur, the Refurbished Product Service Center will repair or, at its option, replace defective unit/parts with new or rebuilt materials without charge for either parts or labor. Replacement unit/parts will be warranted for the remaining portion of the original warranty period.

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, incorrect voltage, operating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with

This warranty does not cover costs for removal and or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability of fitness for particular use or otherwise.

This warranty gives the consumer specific legal rights and they may also have other rights which vary from State to State. Some States do not follow the exclusion or limitation of incidental or consequential damages, hence the above exclusion and limitations may not apply.

> Refurbished Product Service Center 13225 Marquardt Avenue Santa Fe Springs, CA 90670.

WARRANTY REPAIR INFORMATION

If you need service on your unit and this product requires repair during the 90 days warranty period: please go to www.ConsumerService-Refurbish.com or call the Refurbished Product Service Center at 562-946-3531 to obtain the required return authorization (RA) number. Pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt and a letter describing the problem. Send the unit freight prepaid and insured to:

Refurbished Product Service Center, Att: Customer Service Department 13225 Marguardt Avenue Santa Fe Springs, CA 90670

Your unit will be promptly repaired and returned to you. We will refuse to accept delivery of the returned unit unless the assigned RA

Owner's Information

number appears on the outside of the shipping carton.

(Keep for your permanent records) NAME: ADDRESS: CITY: _ . STATE: _____ _ ZIP CODE: ___ PHONE: . E-MAIL:

NOTE: In order to ensure the highest possible standard for refurbished items, all units are thoroughly inspected as part of the process. For this item, water may be used during the refurbishing process and so; you may notice some condensation in the water reservoir. It is recommended to rinse the water

SERIAL NO.: __

reservoir with fresh water prior to its first use



MODEL:

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