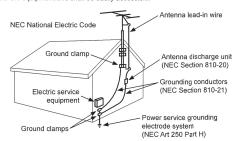


It's important to read this manual prior to using your new product for the first time.

SYSTEM INSTALLATION AND ELECTRICAL REQUIREMENTS

Electrical Code

Note: To the display system installer: This reminder is provided to call attention to Article 820-44 of the National Electric Code that provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the facility. Outlet shall be installed near the equipment and shall be easily accessible.



Note: Installation shall incorporate UL Listed external surge protection rated 2500 Vpk or less, for 150 to 300 Vac mains, installed in accordance with Article 285 of ANSI/NFPA 70 or applicable local codes.

Power Source

The display must be connected to a mains socket outlet with a protective grounding connection.

The mains plug is used as the disconnect device and shall remain readily accessible

Electrical installation shall be in accordance with the applicable parts of Chapter 8 of ANSI/NFPA70 An outdoor antenna should not be located near overhead electrical lines or any electrical circuits

If an outside antenna is connected to the receiver, confirm that the antenna system is grounded to protect against voltage surges and built up static charges. Section 810 of the National Electric Code, ANSI/NFPA No 70-1984, provides information with respect to proper grounding for the mast and supporting structure, grounding of the lead-in wire to an antenna discharge unit, size of grounding connectors, location of antenna discharge unit, connection to grounding electrodes and requirements for the grounding electrode.

This display operates on 100-240 volts 50-60 Hz, AC current. Insert the power cord into a 120 volt 60 Hz outlet. Never connect the display to direct current or anything other than the specified voltage

To prevent electric shock from the display, do not use with an extension cord, receptacle, or other outlet unless the blades and ground terminal can be fully inserted to prevent blade exposure

All secondary lines must be routed through grounded conduit and kept separate from AC line.

FCC CAUTION

To assure continued compliance and possible undesirable interference, ferrite cores may be used when connecting this display to video equipment; maintain at least 400mm (15.75 inches) spacing to other peripheral devices

FCC STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rule. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with these instructions, may cause harmful interference to radio communications; however, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following

- 1. Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver 3. Connect the equipment into an outlet on a circuit different from that to which the receiver is
- 4. Consult the dealer or an experienced radio/display technician for help.
- This device complies with Part 15 of the FCC Rules. Operation is subject to the following two
- This device may not cause harmful interference
- This device must accept any interference received, including interference that may cause undesired operation

GENERAL SAFETY PRECAUTIONS

Read before operating equipment

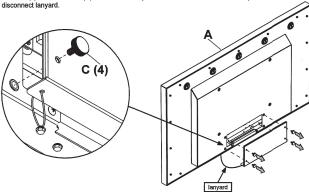
Thank you for purchasing our product. Before using it, please read this user guide carefully and follow the ins ructions for safe operation. Please keep this manual for future reference and always include it when transferring or transporting this product to a different location.

A WARNING

- In case of emergency such as fire or electric shock caused by the product, immediately contact 911 or proper emergency police/fire service agencies in your country.
- To reduce the risk of electric shock or fire, heed the following:
- In case of product malfunction or unusual events such as electrical burning smell, smoke, or loss of content signals due to internal overheating, immediately turn off, unplug the electrical cord and contact the manufacturer.
- Do NOT disassemble, modify or service product in any way other than that contained in this
 instruction. Any unauthorized modifications made to the product automatically void product warranty
- Do NOT touch antenna lines or wires, electrical cables or plugs when lightning or thunder is present or with wet hands
- Do NOT submerge in wate
- · Do NOT destroy, process, or place close to any heat source.
- · Do NOT install near poisonous gas or chemically unstable atmosphere
- · Do NOT install near strong magnetic or electrical current field. Do NOT install the product in unstable locations or near moving objects, constantly vibrating
- equipment, or uneven surfaces.
- Do NOT leave any fire source, such as candles, close to or on the product
- Do NOT operate the product if it has been dropped or struck. Severe physical impact to the product may cause components to fall out of place within and break.
- Do NOT bend or twist electrical cords, electrical plugs, cables, or wires with excessive force · Do NOT block ventilation slots or place any heavy object on the product.
- · Use properly rated electrical voltage.

- SET UP INSTRUCTIONS Parts List Descriptio A television Α B remote (Batteries not included television C thumb screw (preinstalled) С В remote thumb screw මිං ඔට NOTE: Accessories may vary depending on the model.
 - The images shown here are for illustrative purposes only and may be subject to change.

Removing Cord Cover Remove (4) thumb screws (C) and cord cover plate to access source connection panel. Do not



Prepare The Display For Mounting

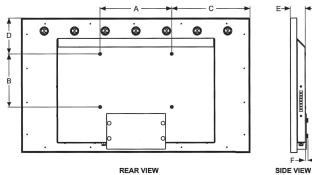
Install cords prior to mounting your display. Input panel may be obstructed once the display is

A mounting solution is sold separately. Contact your Peerless-AV representative for an outdoor rated mounting solution for your particular application

For your safety, only install an outdoor-rated mount that is suitable for the application and supports the weight of the display. When mounting a display outdoors, use proper environmentally rated mounts to ensure longevity in harsh environments.

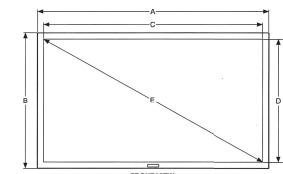
Examine the chart below to determine the mounting specifications for your display: Mounting Hole Required Mounting

| Part | Pattern | | Screws | | | |
|----------------------------------|---------|----------------------|--------------------------------|---------|--------|--------|
| ODTV4901 ODTV5501 ODTV6501 | | 00mm 00mm 00mm | (4) M8 screws (17.4mm long) | | | |
| Part | Α | В | С | D | E | F |
| ODTV4901 | 15.75" | 7.87" | 14.69" | 8.38" | 3.34" | .61" |
| | (400mm) | (200mm) | (373mm) | (213mm) | (85mm) | (16mm) |
| ODTV5501 | 15.75" | 11.81" | 17.37" | 7.93" | 3.34" | .61" |
| | (400mm) | (300mm) | (441mm) | (201mm) | (85mm) | (16mm) |
| ODTV6501 | 15.75" | 15.75" | 21.69" | 8.39" | 3.39" | .61" |
| | (400mm) | (400mm) | (551mm) | (213mm) | (86mm) | (16mm) |



Prepare The Display For Mounting

| Part | A | В | С | D | E |
|----------|----------|---------|----------|---------|----------|
| ODTV4901 | 45.13" | 26.64" | 42.3" | 23.8" | 48.28" |
| | (1146mm) | (677mm) | (1074mm) | (605mm) | (1226mm) |
| ODTV5501 | 50.50" | 29.66" | 47.66" | 26.833" | 54.62" |
| | (1283mm) | (753mm) | (1211mm) | (681mm) | (1387mm) |
| ODTV6501 | 59.00" | 34.53" | 56.28" | 31.68" | 64.19" |
| | (1501mm) | (877mm) | (1429mm) | (805mm) | (1630mm) |



FRONT VIEW

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(Batteries not inclu

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Remote Control Battery Installation And Replacement

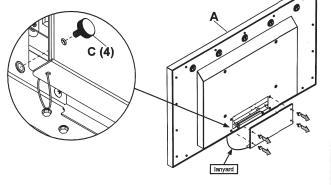
The remote control is powered by two 1.5V AAA batteries installed at the factory.

- To install or replace batteries:
- To remove the battery module of the remote control, remove the two screws on the end of the battery module. Slide the battery module out of the remote control.
- Insert two new "AAA" size batteries into the battery module. 2.
- 3. Slide the battery module back into the remote control and reinsert the two screws in the end



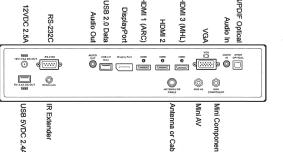
- Incorrect usage of batteries can result in leaks or bursting. Peerless-AV recommends the
- following battery use Do not mix battery brands
- Do not combine new and old batteries. This can shorten the battery life or cause battery
- acid leaks.
- Remove dead batteries immediately to
- prevent battery acid from leaking into the battery compartment.
- Do not touch exposed battery acid as it may injure skin.
- Remove the batteries if you do not intend to use the remote control for a long period of time.
- Do not expose the batteries to excessive
- heat from sunlight, fire or other heat sources or batteries could explode. Fully tighten screws to maintain the ingress
- protection rating of the remote.

OPERATING INSTRUCTIONS



Connecting Cords

Connect source devices to appropriate display input. Make all connections prior to powering on the display. The USB 2.0 Data port is for service and media only. For 5VDC power, use the 5VDC power



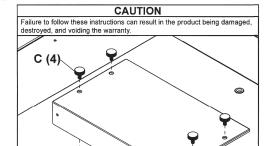
The actual descriptions of control panel and their locations may

vary depending on the model.

Replacing Cord Cover

1. Run cables across foam gasket block. Leave approximately 1/2" (13mm) between cables to ensure a proper seal. 2. Replace cord cover plate and (4) thumb screws (C). Fasten thumb screws until gasket on cord

cover plate is fully compressed to back of television. Cables will seal between TV's gasket and cord cover's gasket as cover is pressed into place. Route cables through opening at end of cord cove



- in. Use a single, directly dedicated and rated GFCI electrical outlet for the product for safe
- Do NOT move or transport with any cables (electrical, content connectivity) plugged in to the source devices
- Always connect the electrical plug firmly and completely. When disconnecting any cables, always pull on the plug and not the cord.
- Always leave the power off when plugging or unplugging the electrical cords or connection cables
- Do not defeat the safety purpose of the polarized or grounding type electrical plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the electrical cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.

A WARNING

- Never apply pressure to the exterior of the LCD screet
- If monitor or glass is broken, do not come in contact with the liquid crystal and handle with care
- Do NOT climb on the product.
- · Do NOT install within five feet from a body of water
- · Do NOT use if ambient air temperature exceeds the operating limits.
- Do NOT install in enclosure or recessed cavity with less than 2 inches of airflow around the display. Air inside fully encased display must be ventilated.
- The product is to be secured to building before operation.
- Product must be carried and supported by at least two persons
- · Periodically clean dust off the electrical plug to keep it clean and dry, ensuring proper and safe operation
- Only use attachments/accessories specified by the manufacturer.

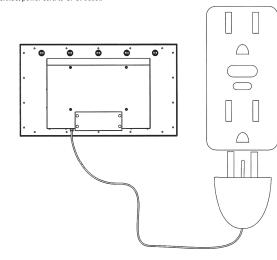


- CAUTION A Ensure cord bend radius do eed limits set by the manufacturer manutacurer. Ensure cords are seated properly in the cable channels to avoid potential damage to cords when rear cover plate is installed. Do not remove lanyard that connects the rear cover plate to the display.
- Do not overtighten scre

Connect To The Power Source

Connect power cord to GFCI outlet

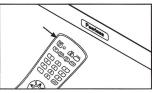
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Power On/Off The Display

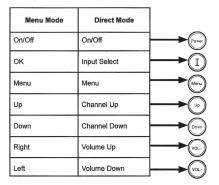
Power on your TV by using the remote control or the rear power button on the side of the TV. The TV will power on but image may not appear for several seconds as it completes its power up sequence.

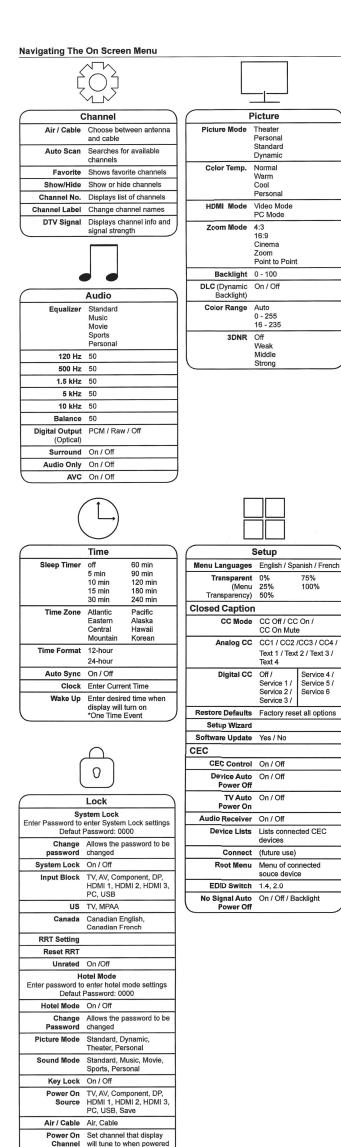
Point the remote control at the IR sensor located behind the Peerless-AV logo at the center of the TV and press the power button

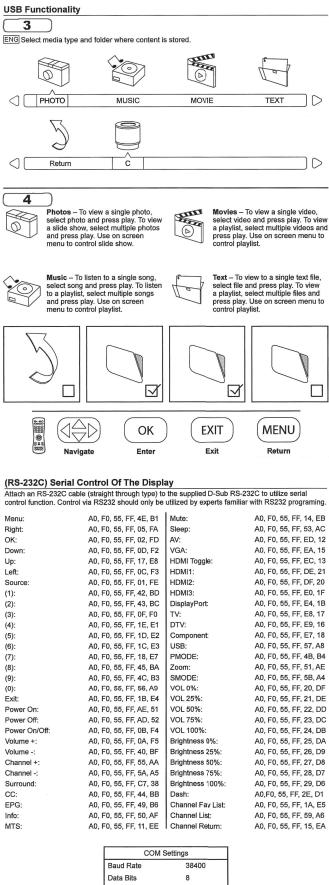


Onboard Controls

Direct Mode: Allows for quick access to source selection, volume settings and channel selection. Menu Mode: Press the Menu button to access Menu Mode and activate the On Screen Display (OSD). For a description of OSD operation refer to the next section. The keypad buttons are assigned as indicated in the table below.







| COM Settings | | |
|--------------|-------|--|
| Baud Rate | 38400 | |
| Data Bits | 8 | |
| Parity | None | |
| Stop Bits | 1 | |
| | | |

MAINTENANCE

Care Of The Screen

Do not rub or strike the screen with anything hard as this may scratch, mark, or even damage the screen permanently. Ensure that the TV is installed in a location where it will be safe from abrasives and flying debris, which could damage the LCD panel. Never use ammonia or any product containing ammonia, as it will damage the anti-glare coating on the face of the display. Only use an approved screen cleaner to clean the display face. Dust the display by wiping the screen and the cabinet with a soft, clean cloth. If the screen requires additional cleaning, use a clean, damp cloth. Do not use aerosol cleaners or solvents of any kind. Do not use any chemical such as paint thinner or benzene to clean the product's exterior. It may cause scratches on the surface, erasing proper indications, identification labels, or instructions on the exterior, which may cause misuse and improper operation of the product. of the product

Mobile Telephone Caution

Keep your mobile telephone away from your display to avoid disturbances in the picture or sound, possibly causing permanent damage to your display.

End Of Life Directives

PRODUCT SPECIFICATIONS

| Specifications subje | se to onlange manout notice |
|--|---|
| Display | • |
| Screen Size | ODTV4901: 49" |
| (diagonal) | ODTV5501: 55" |
| | ODTV6501: 65" |
| Aspect Ratio | 16:9 |
| Resolution | 3840 x 2160 |
| Brightness | 350 cd/m ² |
| Contrast Ratio | 1100:1 |
| Viewing Angle | 178° vertical / horizontal |
| Response Time | 8ms |
| (gray to gray) | Sino - |
| Refresh Rate | 60 Hz |
| nonconnuc | 00112 |
| Power | |
| AC Input | 100 VAC to 240 VAC, |
| | 50 to 60 Hz |
| | |
| Environmenta | |
| Operating | -22° F to 122° F |
| Temperature | (-30° C to 50° C) |
| Storage | -4° F to 140° F |
| Temperature | (-20° C to 60° C) |
| | |
| IP Rating | IP55 |
| IP Rating Safety/EMC | IP55 FCC Class B |
| Safety/EMC | FCC Class B |
| Safety/EMC TV Controller | FCC Class B |
| Safety/EMC TV Controller Analog TV | FCC Class B Features NTSC |
| Safety/EMC TV Controller Analog TV Digital TV | FCC Class B Features NTSC ATSC / QAM 256 |
| Safety/EMC TV Controller Analog TV Digital TV Picture | FCC Class B Features NTSC ATSC / QAM 256 Brightness / Contrast / |
| Safety/EMC TV Controller Analog TV Digital TV | FCC Class B Features NTSC ATSC / QAM 256 Brightness / Contrast / Tint / Sharpness / Noise |
| Safety/EMC TV Controller Analog TV Digital TV Picture | FCC Class B Features NTSC ATSC / QAM 256 Brightness / Contrast / Tint / Sharpness / Noise Reduction / Color Standard, Dynamic, |
| Safety/EMC TV Controller Analog TV Digital TV Picture Adjustment Picture Mode | FCC Class B Features NTSC ATSC / QAM 256 Brightness / Contrast / Tint / Sharpness / Noise Reduction / Color Standard, Dynamic, Theater, Personal |
| Safety/EMC TV Controller Analog TV Digital TV Picture Adjustment Picture Mode Color | FCC Class B Features NTSC ATSC / QAM 256 Brightness / Contrast / Tint / Sharpness / Noise Reduction / Color Standard, Dynamic, Theater, Personal Cool, Normal, Warm, |
| Safety/EMC TV Controller Analog TV Digital TV Picture Adjustment Picture Mode | FCC Class B Features NTSC ATSC / QAM 256 Brightness / Contrast / Tint / Sharpness / Noise Reduction / Color Standard, Dynamic, Theater, Personal |
| Safety/EMC TV Controller Analog TV Digital TV Picture Adjustment Picture Mode Color Temperature Adjustment | FCC Class B Features NTSC ATSC / QAM 256 Brightness / Contrast / Tint / Sharpness / Noise Reduction / Color Standard, Dynamic, Theater, Personal Cool, Normal, Warm, Personal |
| Safety/EMC TV Controller Analog TV Digital TV Picture Adjustment Picture Mode Color Temperature | FCC Class B Features NTSC ATSC / QAM 256 Brightness / Contrast / Tint / Sharpness / Noise Reduction / Color Standard, Dynamic, Theater, Personal Cool, Normal, Warm, |
| Safety/EMC TV Controller Analog TV Digital TV Picture Adjustment Picture Mode Color Temperature Adjustment Screen Adjustment Clock, Sleep | FCC Class B Features NTSC ATSC / QAM 256 Brightness / Contrast / Tint / Sharpness / Noise Reduction / Color Standard, Dynamic, Theater, Personal Cool, Normal, Warm, Personal 16:9 / Full / Zoom / 4:3 / |
| Safety/EMC TV Controller Analog TV Digital TV Picture Adjustment Picture Mode Color Temperature Adjustment Screen Adjustment | FCC Class B Features NTSC ATSC / QAM 256 Brightness / Contrast / Tint / Sharpness / Noise Reduction / Color Standard, Dynamic, Theater, Personal Cool, Normal, Warm, Personal 16:9 / Full / Zoom / 4:3 / Point to Point |
| Safety/EMC TV Controller Analog TV Digital TV Picture Adjustment Picture Mode Color Temperature Adjustment Screen Adjustment Clock, Sleep | FCC Class B Features NTSC ATSC / QAM 256 Brightness / Contrast / Tint / Sharpness / Noise Reduction / Color Standard, Dynamic, Theater, Personal Cool, Normal, Warm, Personal 16:9 / Full / Zoom / 4:3 / Point to Point |
| Safety/EMC TV Controller Analog TV Digital TV Picture Adjustment Picture Mode Color Temperature Adjustment Screen Adjustment Clock, Sleep Timer | FCC Class B Features NTSC ATSC / QAM 256 Brightness / Contrast / Tint / Sharpness / Noise Reduction / Color Standard, Dynamic, Theater, Personal Cool, Normal, Warm, Personal 16:9 / Full / Zoom / 4:3 / Point to Point Yes |
| Safety/EMC TV Controller Analog TV Digital TV Picture Adjustment Picture Mode Color Temperature Adjustment Screen Adjustment Clock, Sleep Timer MTS | FCC Class B Features NTSC ATSC / QAM 256 Brightness / Contrast / Tint / Sharpness / Noise Reduction / Color Standard, Dynamic, Theater, Personal Cool, Normal, Warm, Personal 16:9 / Full / Zoom / 4:3 / Point to Point Yes |
| Safety/EMC Safety/EMC TV Controller Analog TV Digital TV Picture Adjustment Picture Mode Color Temperature Adjustment Screen Adjustment Clock, Sleep Timer MTS V-chip Closed Caption Electronic | FCC Class B Features NTSC ATSC / QAM 256 Brightness / Contrast / Tint / Sharpness / Noise Reduction / Color Standard, Dynamic, Theater, Personal Cool, Normal, Warm, Personal 16:9 / Full / Zoom / 4:3 / Point to Point Yes Yes Yes |
| Safety/EMC TV Controller Analog TV Digital TV Picture Adjustment Picture Mode Color Temperature Adjustment Screen Adjustment Clock, Sleep Timer MTS V-chip Closed Caption | FCC Class B Features NTSC ATSC / QAM 256 Brightness / Contrast / Tint / Sharpness / Noise Reduction / Color Standard, Dynamic, Theater, Personal Cool, Normal, Warm, Personal 16:9 / Full / Zoom / 4:3 / Point to Point Yes Yes Yes |
| Safety/EMC Safety/EMC TV Controller Analog TV Digital TV Picture Adjustment Picture Mode Color Temperature Adjustment Clock, Sleep Timmer Clock, Sleep Closed Caption Electronic Program Guide Noise Reduction | FCC Class B Features NTSC ATSC / QAM 256 Brightness / Contrast / Tint / Sharpness / Noise Reduction / Color Standard, Dynamic, Theater, Personal Cool, Normal, Warm, Personal 16:9 / Full / Zoom / 4:3 / Point to Point Yes Yes Yes Yes Yes |
| Safety/EMC Safety/EMC TV Controller Analog TV Digital TV Picture Adjustment Picture Mode Color Temperature Adjustment Clock, Sleep Timer MTS V-chip Closed Caption Electronic Program Guide | FCC Class B Features NTSC ATSC / QAM 256 Brightness / Contrast / Tint / Sharpness / Noise Reduction / Color Standard, Dynamic, Theater, Personal Cool, Normal, Warm, Personal 16:9 / Full / Zoom / 4:3 / Point to Point Yes Yes Yes Yes |
| Safety/EMC Safety/EMC TV Controller Analog TV Digital TV Picture Adjustment Picture Mode Color Temperature Adjustment Screen Adjustment Clock, Sleep Timer MTS Cloced Caption Electronic Program Guide Noise Reduction 3-D Comb Filter | FCC Class B Features NTSC ATSC / QAM 256 Brightness / Contrast / Tint / Sharpness / Noise Reduction / Color Standard, Dynamic, Theater, Personal Cool, Normal, Warm, Personal 16:9 / Full / Zoom / 4:3 / Point to Point Yes Yes Yes Yes Yes |
| Safety/EMC Safety/EMC TV Controller Analog TV Digital TV Picture Adjustment Picture Mode Color Temperature Adjustment Screen Adjustment Clock, Sleep Timer MTS Clock, Sleep Timer MTS Cloced Caption Electronic Program Guide Noise Reduction 3-D Comb Filter and De-interlace | FCC Class B Features NTSC ATSC / QAM 256 Brightness / Contrast / Tint / Sharpness / Noise Reduction / Color Standard, Dynamic, Theater, Personal Cool, Normal, Warm, Personal 16:9 / Full / Zoom / 4:3 / Point to Point Yes Yes Yes Yes Yes Yes |

REFURBISHED PRODUCT LIMITED NINETY DAYS WARRANTY

The **Refurbished Product Service Center** offers the fol-lowing WARRANTY to the ORIGINAL purchaser of a product which we have refurbished.

This product that has been refurbished is warranted against any electronic or mechanical defects for a period of NINETY DAYS from the date of the original purchase by the consumer. Since this unit was sold as a refurbished item, the warranty does not apply to any cosmetic appearance items such as scratches. Should a defect occur, the *Refurbished Product* Servicel Center will repair or, at its option, replace defective unit/parts with new or rebuilt materials without charge for either parts or labor. Replacement unit/parts will be warranted for the remaining portion of the original warranty period.

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, incorrect voltage, oper-ating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with

This warranty does not cover costs for removal and or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability of fitness for particular use or otherwise.

This warranty gives the consumer specific legal rights and they may also have other rights which vary from State to State. Some States do not follow the exclusion or limitation of incidental or consequential damages, hence the above exclusion and limitations may not apply.

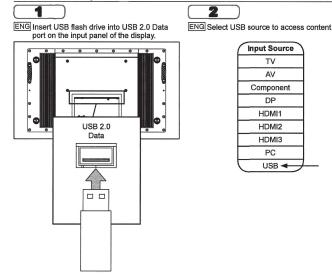
Refurbished Product Service Center 13225 Marquardt Avenue Santa Fe Springs, CA 90670.

WARRANTY REPAIR INFORMATION

If you need service on your unit and this product requires repair during the 90 days warranty period; please go to www.ConsumerServiceRefurbish. com or call the *Refurbished Product Service Cen-*ter at 562-946-3531 to obtain the required return

| | on: 1-135 |
|--------------------|---|
| Power On Volume | Set volume that display will output when turned on: 0-100 |
| | |

USB Functionality



Input Source

TV

AV

Component DP HDMI1

HDMI2

HDMI3 PC USB 🗲

In an effort to produce environmentally friendly products, your new display contains materials that can be recycled and reused. At the end of your display's life, specialized companies can minimize display waste by separating reusable materials from non-reusable materials. Please ensure you dispose of your display according to local regulations.

Specifications subject to change without notice

| Display | | TV Controller | Features |
|--------------------------|---------------------------------------|-----------------------------|---|
| Screen Size | ODTV4901: 49" | Analog TV | NTSC |
| (diagonal) | ODTV5501: 55" | Digital TV | ATSC / QAM 256 |
| | ODTV6501: 65" | Picture | Brightness / Contrast / |
| Aspect Ratio | 16:9 | Adjustment | Tint / Sharpness / Noise |
| Resolution | 3840 x 2160 | | Reduction / Color |
| Brightness | 350 cd/m ² | Picture Mode | Standard, Dynamic, Theater, Personal |
| Contrast Ratio | 1100:1 | Color | Cool, Normal, Warm, |
| Viewing Angle | 178° vertical / horizontal | Temperature | Personal |
| Response Time | 8ms | Adjustment | |
| (gray to gray) | | Screen | 16:9 / Full / Zoom / 4:3 / |
| Refresh Rate | 60 Hz | Adjustment | Point to Point |
| | | Clock, Sleep Timer | Yes |
| ower | | MTS | Yes |
| AC Input | 100 VAC to 240 VAC, | V-chip | Yes |
| | 50 to 60 Hz | Closed Caption | Yes |
| | | | |
| nvironmenta | | Electronic Program Guide | Yes |
| Operating Temperature | -22° F to 122° F (-30° C to 50° C) | Noise Reduction | Yes |
| Storage | -4° F to 140° F | 3-D Comb Filter | Yes |
| Temperature | (-20° C to 60° C) | and De-interlace | 105 |
| IP Rating | IP55 | Mute | Yes |
| Safety/EMC | FCC Class B | OSD Language | English, French, Spanish |

authorization (RA) number. Pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt and a letter de scribing the problem. Send the unit freight prepaid and insured to:

Refurbished Product Service Center. Att: Customer Service Department 13225 Marguardt Avenue Santa Fe Springs, CA 90670

Your unit will be promptly repaired and returned to you. We will refuse to accept delivery of the returned unit unless the assigned RA number appears on the outside of the shipping carton.

Owner's Information

(Keep for your permanent records)

| NAME: |
|-------------|
| |
| ADDRESS: |
| CITY: |
| |
| STATE: |
| ZIP CODE: |
| PHONE: |
| |
| E-MAIL: |
| MODEL: |
| SERIAL NO : |





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