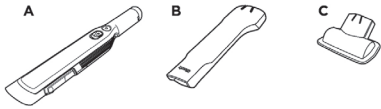


# Shark ION W1

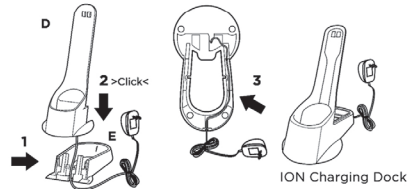
CORD-FREE HANDHELD VACUUM 804109789A

## WHAT'S INSIDE

- Ⓐ Shark® WANDVAC™
- Ⓑ Crevice Tool
- Ⓒ Multi-Surface Pet Tool
- Ⓓ WANDVAC Charging Stand
- Ⓔ WANDVAC Charging Base



WANDVAC CHARGING STAND ASSEMBLY



ION Charging Dock

1. Align the holes in the bottom of the **WANDVAC Charging Stand** with the posts on the front of the **Charging Base**. Run the **Charger Cord** between the posts.
2. With the cord in place, slide the stand down until it clicks securely into place on the base.
3. Route the cord through the groove in the bottom of the base and out the indent in the back.

**NOTE:** Accessories may vary depending on the model.

The images shown here are for illustrative purposes only and may be subject to change.

## IMPORTANT SAFETY INSTRUCTIONS - FOR HOUSEHOLD USE ONLY READ CAREFULLY BEFORE USE - SAVE THESE INSTRUCTIONS

### ⚠ WARNING

To reduce the risk of injury, fire, electric shock, and property damage resulting from improper use of the appliance, carefully observe the following instructions. This unit contains electrical connections and moving parts that potentially present risk to the user.

#### POWER SUPPLY, CHARGING DOCK, AND VACUUM CONTAIN ELECTRICAL CONNECTIONS:

1. There are **NO** serviceable parts.
2. **DO NOT** use to vacuum any liquids.
3. **DO NOT** immerse in water or other liquids.
4. If vacuum is damaged, discontinue use.
5. To avoid fire, explosion, or injury, inspect vacuum and charging dock for any damage before use. **DO NOT** use damaged vacuum or charging dock.
6. **DO NOT** use outdoors or on wet surfaces. Use only on dry surfaces.
7. If vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or immersed in water, call a service center.
8. **DO NOT** handle charger or vacuum cleaner with wet hands.
9. **DO NOT** leave vacuum cleaner unattended while powered on.
10. Keep vacuum away from heated surfaces.
11. Always turn off vacuum before connecting charging dock.
12. Use only charger and batterie provided. Other types of batteries may burst, causing injury and damage.
13. Use charging dock on flat and stable surfaces only.
14. **DO NOT** incinerate appliance, even if it is severely damaged, as lithium-ion battery may explode in a fire.

#### GENERAL USE

15. **DO NOT** carry the charger by the cord or yank to disconnect from an outlet; instead grasp the plug and pull to disconnect.
16. Keep charger cord away from heated surfaces.
17. Use only as described in this manual.
18. Keep your work area well lit.
19. To avoid unintentional starting, always turn off the vacuum cleaner before picking it up or carrying it, and before attaching or detaching the charger, dust cup, filter, or any accessories.
20. **DO NOT** put any objects into openings.
21. **DO NOT** use if any opening is blocked; keep free of dust, lint, hair, or anything that may reduce airflow.
22. **DO NOT** allow young children to operate the appliance or use as a toy. Close supervision is necessary when any appliance is used near children.
23. **DO NOT** use without dust cup and filter in place.
24. **DO NOT** use if airflow is restricted; if the air paths become blocked, turn off the vacuum cleaner. Clear all obstructions and power on again.
25. Keep nozzle away from hair, face, fingers, uncovered feet, or loose clothing.

26. Only use manufacturer's recommended attachments.
27. **DO NOT** charge at temperatures below 50°F (10°C) or above 104°F (40°C). Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
28. Store the appliance indoors. **DO NOT** use or store it below 37.4°F (3°C). Ensure the appliance is at room temperature before operating.

#### DUST CUP/FILTERS/ACCESSORIES

Before turning on the vacuum:

29. Make sure filter is thoroughly dry after routine cleaning.
30. Make sure dust cup and filler are in place after routine maintenance.
31. Make sure accessories are free of blockages and keep openings away from face and body.
32. Use only filters and accessories provided. Using other will void warranty.

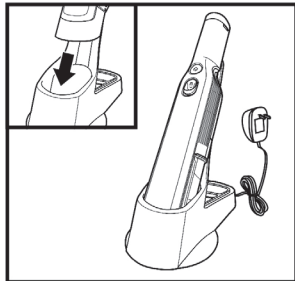
#### GENERAL CLEANING

33. **DO NOT** vacuum up hard or sharp objects such as glass, nails, screws, or coins that could damage the vacuum cleaner.
34. **DO NOT** vacuum up drywall dust, fireplace ash, or embers.
35. **DO NOT** use as an attachment to power tools for dust collection.
36. **DO NOT** vacuum up smoking or burning objects such as hot coals, cigarette butts, or matches.
37. **DO NOT** vacuum up flammable or combustible materials (e.g., lighter fluid, gasoline, or kerosene) or use vacuum in areas where they may be present.
38. **DO NOT** vacuum up toxic solutions (e.g., chlorine bleach, ammonia, or drain cleaner).
39. **DO NOT** use in an enclosed space where vapors are present from paint, paint thinner, moth-proofing substances, flammable dust, or other explosive or toxic materials.
40. **DO NOT** immerse vacuum cleaner in water or other liquids.
41. Use extra care when cleaning on stairs.

#### LITHIUM-ION BATTERY

42. The battery is the power source for the appliance. **DO NOT** carry the appliance with your finger on the power button. **DO NOT** charge appliance with the power on.
43. Use only the included charging dock to charge. Use of incorrect charger may create a risk of fire.
44. Use appliance only with included lithium-ion battery. Use of any other battery may create a risk of injury and fire.
45. Under abusive conditions, liquid may be ejected from the battery. Avoid contact with liquid, as it may cause irritation or burns. If contact occurs, flush with water. If liquid contacts eyes, seek medical help.
46. Store the appliance indoors. To maintain battery life, **DO NOT** use or store battery at temperatures below 37.4°F (3°C) or above 104°F (40°C).
47. **DO NOT** expose appliance to fire or temperature above 266°F (130°C) as it may cause explosion.
48. There are **NO** serviceable parts. To ensure safety, **DO NOT** modify or attempt to repair the appliance.

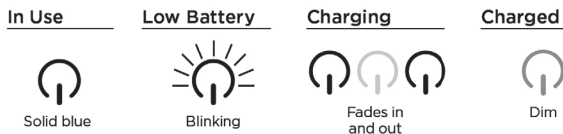
### CHARGING THE BATTERY



Prior to first use, the lithium-ion battery must be charged completely, even if it comes with a partial charge.

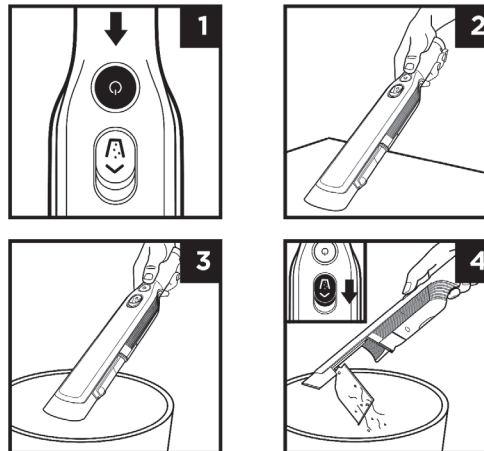
Place the Shark ION™ Handheld onto the ION Charging Dock with the nozzle in the cradle.

Plug the charging dock into a wall outlet.



**NOTE:** During first use, discharge fully to properly condition the battery. It takes approximately 2.5 hours to charge battery completely.

### USING YOUR SHARK ION™ HANDHELD

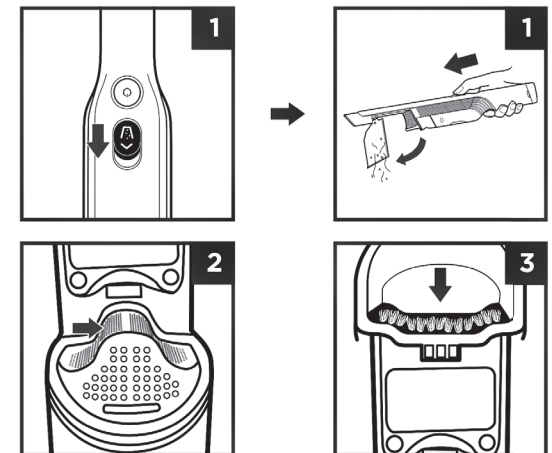


1. Press Power button.
2. Run the nozzle over the surface to be cleaned.
3. Hold your ION Handheld over the trash.
4. Slide dust cup button forward to release debris.

**NOTE:** For maintenance, see reverse side.

### MAINTENANCE

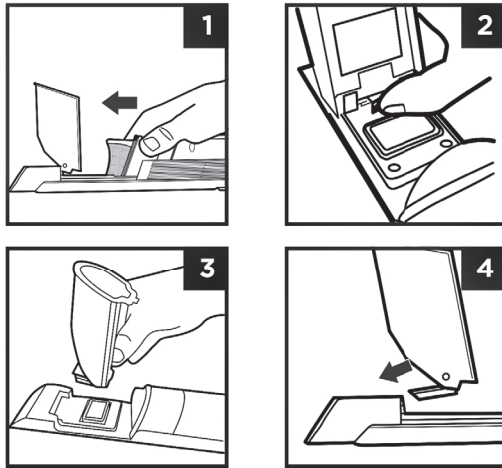
#### EMPTYING THE DUST CUP



1. With the power off, slide the Open Dust Cup button forward, and the dust cup will swing open.
2. Tap dust cup filter screen lightly to knock off dust and debris.
3. Wipe dust cup bristle lightly with dry cloth to remove dust and dirt.

## MAINTENANCE - Cont.

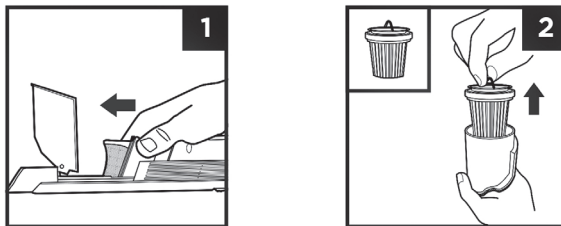
### CLEANING THE DUST CUP



1. With the dust cup open and the power off, slide the filter housing forward to remove.
2. With the dust cup open, push the release button.
3. While pressing tab, lift off the dust cup, then hand-wash with soap and water only. Let parts air-dry fully before reinstalling.
4. To reinstall, slide the tab on the dust cup into the slot on the bottom of the nozzle until it clicks into place.

Do not wash any parts of this vacuum or its accessories in a dishwasher.

### CLEANING THE FILTER



1. With the dust cup open and the power off, pinch from both sides of the filter housing and slide forward to remove.
2. Lift the fabric filter by the metal ring to remove it from the housing.

To clean the fabric filter, tap to remove dust and large particles. To deep clean, hand-wash only with water and let air-dry for 24 hours before reinstalling.

To clean the filter housing, make sure filter is removed, then hand-wash with water only.

## TECHNICAL SPECIFICATIONS

**Battery Voltage:** 10.8V / 7.2 V

**NOTE:** Voltage may vary depending on the model

## TROUBLESHOOTING AND ERROR CODES

LIGHT INDICATOR	WHAT IT MEANS
Light blinking blue	Low battery.
Light blinks blue twice, then pauses	Blockage. Turn off power and remove blockage, then turn power back on.
Solid blue light	Power is on.
Blue light fades in and out steadily	Unit is charging.
Dim blue light	Unit is fully charged.
No light	Power is off, or unit needs recharge.

### The Shark ION™ Handheld will not operate.

- The battery needs to be recharged.
- Try using a different electrical outlet to charge.
- The battery is damaged and needs to be replaced.

### The Shark ION Handheld will not pick up debris or suction is weak.

- The dust cup is full. Empty the dust cup.
- The fabric filter needs cleaning or replacement. Clean or replace the fabric filter.
- The battery needs to be recharged.
- The filter screen is clogged and needs cleaning. Open dust cup and clean filter screen.

### Dust is escaping from the Shark ION Handheld.

- The fabric filter is not installed correctly. Remove filter, then reinstall.
- The dust cup fabric filter has a hole or a puncture and needs to be replaced.
- The dust cup is not installed correctly. Remove dust cup, then reinstall.

### I dropped my unit and the dust cup fell off.

- To reinstall, slide the tab on the dust cup into the slot on the bottom of the nozzle until it clicks into place.

## BATTERY REMOVAL AND DISPOSAL

This product uses a rechargeable and reusable lithium-ion battery. When the battery no longer holds a charge, it should be removed from the hand vacuum and recycled. **DO NOT** incinerate or compost the battery.

When your lithium-ion battery needs to be replaced, dispose of it or recycle it in accordance with local ordinances or regulations. In some areas, it is illegal to place spent lithium-ion batteries in the trash or in a municipal solid waste stream. Return spent battery to an authorized recycling center or to retailer for recycling. Contact your local recycling center for information on where to drop off the spent battery.

For more information on battery removal for disposal, please visit [sharkclean.com/batterysupport](http://sharkclean.com/batterysupport)



The RBRC™ (Rechargeable Battery Recycling Corporation) seal on the lithium-ion battery indicates that the costs to recycle the battery at the end of its useful life have already been paid by SharkNinja. In some areas, it is illegal to place spent lithium-ion batteries in the trash or municipal solid waste stream and the RBRC program provides an environmentally conscious alternative.

RBRC, in cooperation with SharkNinja and other battery users, has established programs in the United States and Canada to facilitate the collection of spent lithium-ion batteries. Help protect our environment and conserve natural resources by returning the spent lithium-ion battery to your local retailer for recycling. You may also contact your local recycling center for information on where to drop off the spent battery, or call 1-800-798-7398.

## REFURBISHED PRODUCT LIMITED NINETY DAYS WARRANTY

The **Refurbished Product Service Center** offers the following WARRANTY to the ORIGINAL purchaser of a product which we have refurbished.

This product that has been refurbished is warranted against any electronic or mechanical defects for a period of NINETY DAYS from the date of the original purchase by the consumer. Since this unit was sold as a refurbished item, the warranty does not apply to any cosmetic appearance items such as scratches. Should a defect occur, the **Refurbished Product Service Center** will repair or, at its option, replace defective unit/parts with new or rebuilt materials without charge for either parts or labor. Replacement unit/parts will be warranted for the remaining portion of the original warranty period.

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, incorrect voltage, operating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with.

This warranty does not cover costs for removal and or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability of fitness for particular use or otherwise.

This warranty gives the consumer specific legal rights and they may also have other rights which vary from State to State. Some States do not follow the exclusion or limitation of incidental or consequential damages, hence the above exclusion and limitations may not apply.

**Refurbished Product Service Center**  
13225 Marquardt Avenue Santa Fe Springs, CA 90670.

## WARRANTY REPAIR INFORMATION

If you need service on your unit and this product requires repair during the 90 days warranty period; please go to [www.Consumer-ServiceRefurbish.com](http://www.Consumer-ServiceRefurbish.com) or call the **Refurbished Product Service Center** at 562-946-3531 to obtain the required return authorization (RA) number. Pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt and a letter describing the problem. Send the unit freight prepaid and insured to:

**Refurbished Product Service Center,**  
Att: Customer Service Department 13225 Marquardt Avenue Santa Fe Springs, CA 90670

Your unit will be promptly repaired and returned to you. We will refuse to accept delivery of the returned unit unless the assigned RA number appears on the outside of the shipping carton.

**Owner's Information**  
(Keep for your permanent records)

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP CODE: \_\_\_\_\_

PHONE: \_\_\_\_\_ E-MAIL: \_\_\_\_\_

MODEL: \_\_\_\_\_ SERIAL NO.: \_\_\_\_\_

SHARK is a registered trademark of SharkNinja Operating LLC. SHARK ION is a trademark of SharkNinja Operating LLC. RBRC is a trademark of Rechargeable Battery Recycling Corporation  
For Shark | Ninja U.S. Patent information visit <http://www.sharkninja.com/USPatents>



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