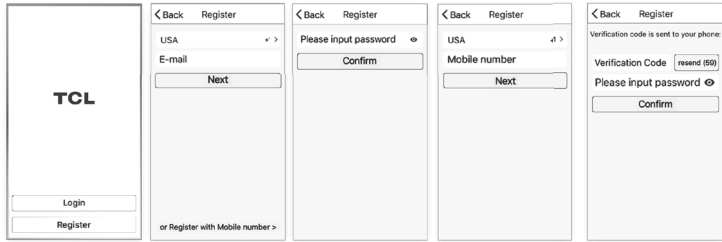


Step 2: Register Your Account

- Once you download the App, you will need to create an account. Click the "Register" button to begin the registration process. You can register with your email address OR with a mobile phone number.

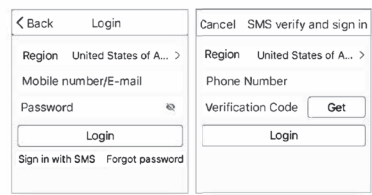
Register with an email address:

Register with a mobile phone number: Select "or Register with Mobile number" on the bottom of the screen. You will be sent a verification code via text to complete the registration process.



Step 3: Login to Your User Account

- Once you have registered and created an account, click the "Login" button. You will be able to login with either the email account or mobile phone number you registered with.

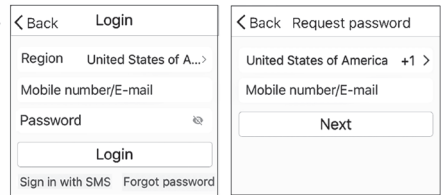


- For phone number login: You will be requested each time to validate login with a login code sent via text. Press the "Sign In with SMS" button to enter the login screen. Type in your phone number and press "Get" to receive a verification code. Once the verification code is received, type it into the login screen and press "Login".

Forgot Password?

If you forget your password, you can retrieve it by following these instructions:

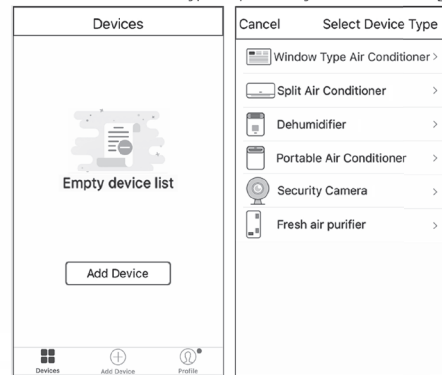
- Press the "Forgot password" button to enter the next page.
- Type in the registered phone number or email address and press the "Next" button to continue.
- You will receive a verification code to continue. Type in the code received and set a new password. Press the "Confirm" button to finish.



Step 4: Add Your AC Unit

After installing the TCL Home Comfort App on your mobile device, you must then add your AC unit to be controlled by your installed app. Follow the directions below:

- Press the "Add Device" and click the type of product you are connecting to.



Step 5: Connect Your AC Unit to the Wireless Network

There are two setup Modes/Methods to connect the AC unit to the wireless network.

Reminder: The TCL Home Comfort App only works on 2.4 GHz networks.

Note: The default set-up mode will be CF mode when first starting the AC unit.

CF Mode - When setting up your AC unit using a Wi-Fi connection using the CF mode, the AC unit being connected for Wi-Fi operation will automatically search for an available wireless network and connects automatically when the setup directions are followed. The unit and device will be synced together afterwards.

AP Mode - If your AC unit does not connect to the mobile device through the wireless network using the setup instruction in CF mode, you can connect the mobile device to the AC unit using the air conditioner's Wi-Fi adapter or "Device hotspot". The AC unit will show as a wireless network under the mobile devices Wi-Fi connections as "Home Comfort -xxxx". You can then connect the mobile device from the AC unit's hotspot. After the AC unit is turned off/on the next time you use it, the AC unit will connect to the wireless network the phone is connected to.

Add the AC Unit to the Wireless Network using "CF Mode"

- The App and AC unit automatically defaults to CF mode upon start up. Follow the prompts on the screen and then press "Next Step" to continue.

Note: If the AC unit is not in CF mode, press Display on the remote 6 times. After 8 to 10 seconds your will hear two beeps and the AC will display CF.

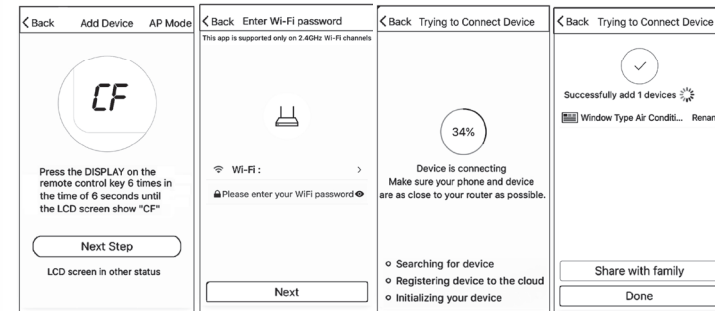
- Select the network you wish to connect to, enter the router password and press "Next" to continue.

Note: If having difficulties finding or joining your wireless network you may need to give the TCL Home Comfort App permission to enable Location. This setting can typically be found by going to Settings > Apps > TCL Home Comfort and then select to enable Location. The exact location and method to enable this setting varies by phone OS and version.

- After connecting to the wireless network, The TCL Home Comfort App software will automatically try to pair with the AC unit. The AC unit's LED screen may display "PP" or "SA", indicating it is searching for the network signal. This may take 10-15 seconds to connect the AC to the network.

- After successfully pairing the AC unit to the network, the page will display as below. You can "Rename" the AC unit as you like, share with family, or press "Done" to start to controlling the device.

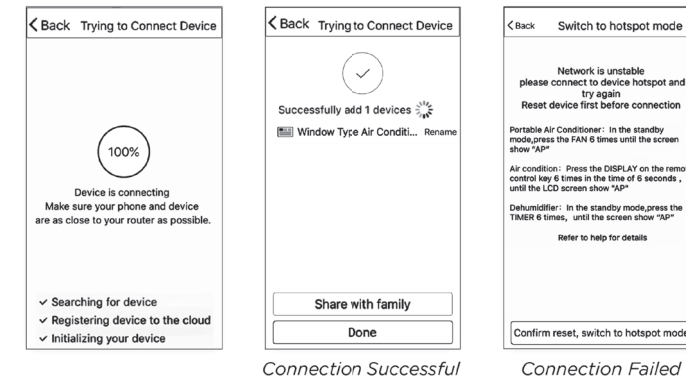
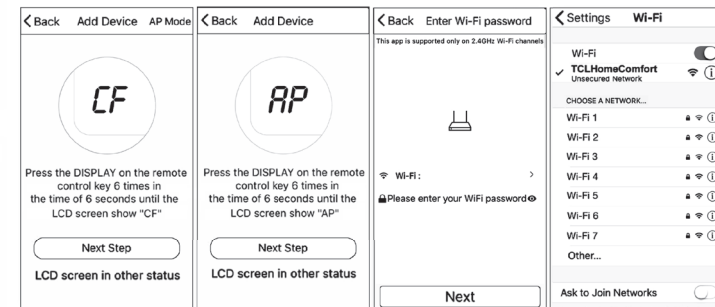
Note: If at any time you need to start over, pressing "Display" on the remote control 6 times will reset the wireless setup configuration on the AC unit back to CF mode. Pressing the "Display" button an additional 6 times after CF mode appears will switch the unit to AP mode. Please allow the unit 10-15 seconds to switch modes if toggling from CF to AP modes.



Add the AC Unit to the Wireless Network using "AP Mode"

If connections to the wireless network fail using the "CF mode", you can connect using the "AP mode" (using the AC unit as a mobile hotspot).

- On the App page indicating CF mode, click "AP mode" in the top, right-hand corner as illustrated.
 - AP should show on the page as illustrated below. Press "Next Step" to continue.
 - To switch the AC unit over to AP mode - Press "Display" on the remote control 6 times within 6 seconds so the AC unit switches from "CF mode" to "AP mode". Allow the unit 10-15 seconds to switch modes and AP will flash on the AC unit display screen when complete.
 - Select the Wi-Fi network you are trying to connect to, type in the password, and press "Next" to continue.
 - Open your mobile device settings to get to Wi-Fi connections.
 - "TCLHOMECOMFORT-XXXX" should show as an available network connection option. Connect to the TCLHOMECOMFORT-XXXX network.
 - After connecting to "TCLHOMECOMFORT -XXXX" network using the AC unit's Wi-Fi adapter, return to the TCL Home Comfort App to resume setup.
- Note:** You may need to manually navigate back to the TCL Home Comfort App.
- The AC unit will automatically begin installing/syncing on the mobile device.
 - The AC unit's LED screen may display "PP" or "SA", indicating it is searching for the network signal. This may take 10-15 seconds to connect the AC to the network.
 - When the connection is complete, the TCL Home Comfort App on your mobile device will show the unit as connected with a check mark as illustrated. If the setup connection fails, the App will display a warning. Press "Retry" to try the connection again or "View help".
 - Once connected, you are ready to begin controlling your AC unit from your mobile device. Once your unit cycles on and off after using the AC unit's Wi-Fi adapter to connect, the AC unit will automatically pair with the network your phone is connected to.



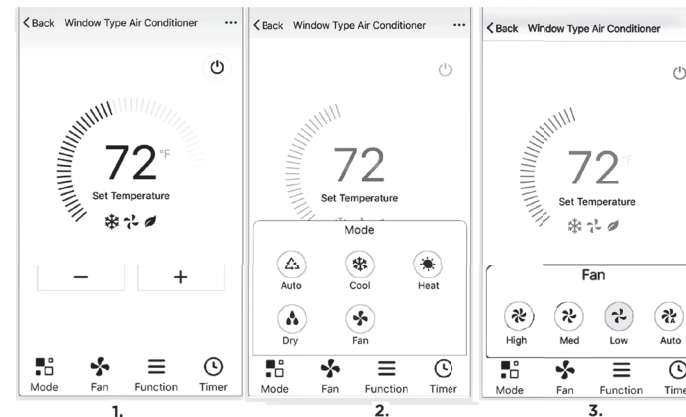
Note: If at any time you need to start over, pressing "Display" on the remote control 6 times will reset the wireless setup configuration on the AC unit back to CF mode. Pressing the "Display" button an additional 6 times after CF mode appears will switch the unit to AP mode. Please allow the unit 10-15 seconds to switch modes if toggling from CF to AP modes.

Step 6: Controlling Your AC Unit

- Click the air conditioner name to enter the App control panel. Click the ON/OFF button to adjust the settings.
- You can adjust the settings for the operating mode you want to use: Cool, Heat, Dry, Fan, Auto. Click the "Mode" button and choose the mode you would like to change.

Note: Some units also have a heat function. The Heat mode on the App will not be functional or change any settings on AC units that are cool only.

- For Fan mode, click the "Fan" button and choose the speed you want: Low, Med, High, Auto.

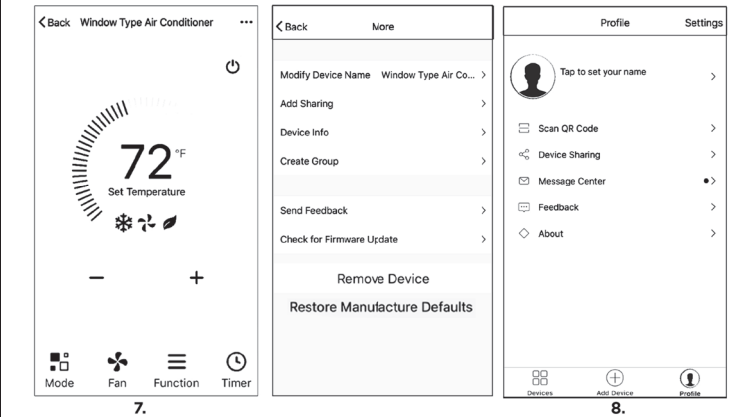


- Other unit controls can be changed by selecting the "Function" button. By selecting the Function control, you can select the Sleep or Eco modes. In Sleep mode, the fan speed will be set to low only.
- To set the timer function: Click the "Timer" button. The App will enter the timer setting screen. It will display times that were previously scheduled. You can press to edit the timer or create a new timer by clicking the "Add Timer" button.
- Click "ON" or "OFF" button to set Timer ON or Timer OFF. You can set the: Hour, Minute, Operate Mode, Operate Fan Speed, Operate Temperature. You can also set a weekly timer. After you're finished setting the timer, click the button to Cancel or Confirm.



Notes:
Dry Mode - temperature is preset at and cannot be changed up or down.
Heat Mode - does not apply to all units. If your AC unit does not have a heat function, the heat mode on the App will not change anything on the AC unit for cooling only models. If your unit has a heater function, you will be able to adjust the temperature up or down.
Fan Mode - temperature is preset and cannot be adjusted up or down.
Auto Mode - temperature is preset and cannot be adjusted up or down.
Cool mode - temperature settings can be adjusted to the desired temperature.

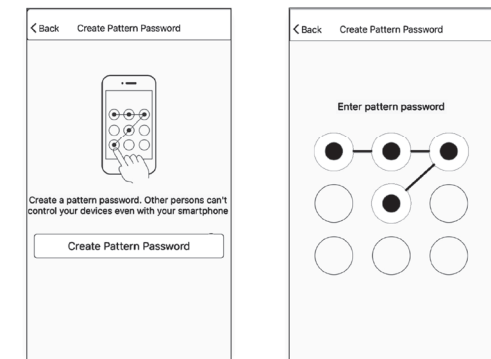
- More Options- From the upper, right-hand corner, you can view or change the following options: Modify Device Name, Device Sharing, Device Info, Feedback, Check for Updates, Remove the Device or Restore Defaults.



- Manage the information in your profile. It includes:
 - Account information.
 - Scan QR code: Opens a QR code reader within the App
 - Share Device: Display user's device sharing information
 - Message Center: Displays all messages that the system sent to the user
 - Feedback: Where users could submit feedback online
 - About: Displays the current App version information

Note: The first registered mobile device is the main control and other devices can only be shared through the primary device. Shared accounts need to be setup for the same country.

- Tap "Pattern unlock" under the Profile section where you set your name. You can then set up your App unlock pattern. After it is enabled, you need to draw the pattern to unlock the App.



Troubleshooting

Having trouble completing installation? Don't worry, it's usually an easy fix.

PROBLEM	POSSIBLE CAUSES	SOLUTIONS
TCL Home Comfort App loses connectivity to AC during setup	Wireless router may be too far from AC Network error	• Relocate wireless router closer to AC. • Restart wireless router, AC, and restart mobile device with TCL Home Comfort App installed.
TCL Home Comfort App cannot find AC	Network error App & AC are not on the same 2.4GHz channel Router blocking TCL Home Comfort App	• Restart wireless router, AC, and restart mobile device with TCL Home Comfort App installed. • Confirm your device is connected to the 2.4GHz channel. • Verify App is not being blocked by router firewall.
Failed to connect using CF mode	Unknown connectivity or network error	• Follow the instructions to Add the AC unit to the wireless network using "AP MODE".
Unable to find or connect to Wireless Network	App may need permission to location	• Give TCL Home Comfort App permission to Location in phone settings.