

Shark WANDVAC® SYSTEM

Cordless Vacuum OWNER'S GUIDE

814100022

It's important to read this manual prior to using your new product for the first time.

IMPORTANT SAFETY INSTRUCTIONS

FOR HOUSEHOLD USE ONLY • PLEASE READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM.

If the charging cord plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. DO NOT force into outlet or try to modify to fit.

To reduce the risk of shock and unintended operation, turn off power and remove the battery before servicing.

WARNING

To reduce the risk of fire, electric shock, injury, or property damage:

THE FLOOR NOZZLE, WAND, AND HAND VACUUM CONTAIN ELECTRICAL CONNECTIONS:

- This vacuum consists of a motorized nozzle, wand, and hand vacuum. These components contain electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
- Before each use, carefully inspect all parts for any damage. If a part is damaged, discontinue use.
- Use only identical replacement parts.
- This vacuum contains no serviceable parts.
- Use only as described in this manual. DO NOT use the vacuum for any purpose other than those described in this manual.
- With the exception of the filters and dust cup, DO NOT expose any parts of the vacuum to water or other liquids.
- Keep the appliance and its cord out of reach of children. DO NOT allow the appliance to be used by children. DO NOT allow to be used as a toy. Close supervision is necessary when used near children.

GENERAL USE

- This appliance can be used by persons with reduced physical, sensory, or mental capabilities or lack of experience or knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be done by children.
- Always turn off the vacuum before connecting or disconnecting any current carrying hoses, motorized nozzles, chargers, batteries, or other electrical or mechanical parts.
- DO NOT handle plug or vacuum with wet hands.
- DO NOT use without dust cup, filters, and brushroll in place.
- Only use Shark® branded filters and accessories.
- DO NOT put any objects into nozzle or accessory openings. DO NOT use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- DO NOT use if nozzle or accessory airflow is restricted. If the air paths or the motorized floor nozzle become blocked, turn the vacuum off. Remove all obstructions before you turn on the unit again.
- Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.

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- DO NOT use if nozzle or accessory airflow is restricted. If the air paths or the motorized floor nozzle become blocked, turn the vacuum off. Remove all obstructions before you turn on the unit again.
- Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
- DO NOT use if vacuum is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
- Use extra care when cleaning on stairs.
- DO NOT leave the vacuum unattended while powered on.
- When powered on, keep the vacuum moving over the carpet surface at all times to avoid damaging the carpet fibers.
- DO NOT place vacuum on unstable surfaces such as chairs or tables.
- DO NOT use to pick up:
 - Liquids
 - Large objects
 - Hard or sharp objects (glass, nails, screws, or coins)
 - Large quantities of dust (including drywall, fireplace ash, or embers). DO NOT use as an attachment to power tools for dust collection.
 - Smoking or burning objects (hot coals, cigarette butts, or matches)
 - Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
 - Toxic materials (chlorine bleach, ammonia, or drain cleaner)
- DO NOT use in the following areas:
 - Poorly lit areas
 - Wet or damp surfaces
 - Outdoor areas
 - Spaces that are enclosed and may contain explosive or toxic fumes

- or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust)
- Turn off the vacuum before plugging in or unplugging the charger.
- Turn off the vacuum before any adjustment, cleaning, maintenance, or troubleshooting.
- During cleaning or routine maintenance, DO NOT cut anything other than hair, fibers, or string wrapped around the brushroll.
- Allow all filters to air-dry completely before replacing in the vacuum to prevent liquid from being drawn into electric parts.
- DO NOT modify or attempt to repair the vacuum or the battery yourself, except as indicated in this manual. DO NOT use the battery or vacuum if it has been modified or damaged. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion, or risk of injury.
- Turn off all controls before unplugging.

BATTERY PACK

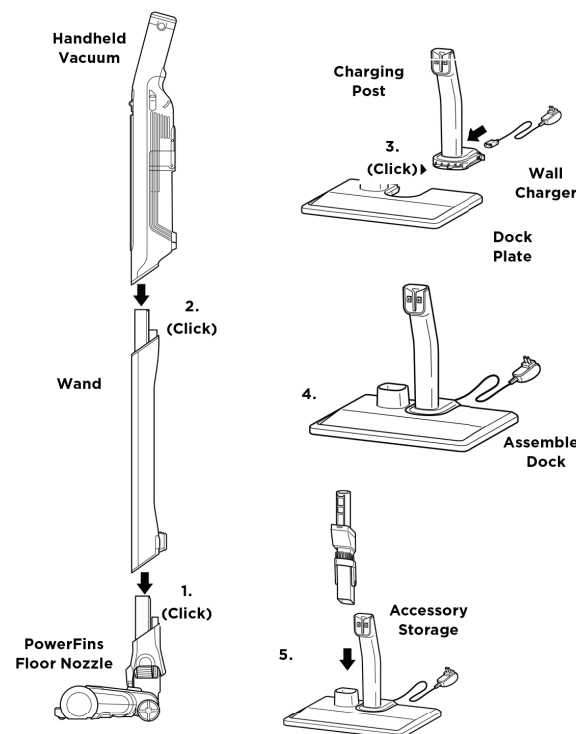
- The battery is the power source for the vacuum. Carefully read and follow all charging instructions.
- To prevent unintentional starting, ensure the vacuum is powered off before picking up or carrying the vacuum. DO NOT carry the appliance with your finger on the power switch.
- Use only Shark® charger DK012-180060H-U or E-TEK ZD012M180060USHE. Use of an incorrect charger may result in no charging and/or unsafe conditions.
- Use only with Shark battery pack XSBT420.
- Keep the battery away from all metal objects such as paper clips, coins, keys, nails, or screws. Shorting the battery terminals increases the risk of fire or burns.
- Under abusive conditions, liquid may be ejected from the battery. Avoid contact with this liquid, as it may cause irritation or burns. If contact occurs, flush with water. If liquid contacts eyes, seek medical help.
- Battery should not be stored at temperatures below 37.4°F (3°C) or above 104°F (40°C) to maintain long-term battery life.
- DO NOT charge battery at temperatures below 40°F (5°C) or above 104°F (40°C).
- Store the appliance indoors. DO NOT use or store it below 37.4°F (3°C). Ensure the appliance is at room temperature before operating.
- DO NOT expose the battery to fire or temperatures above 265°F (130°C) as it may cause explosion.

SAVE THESE INSTRUCTIONS

ASSEMBLY

- Slide the Wand onto the neck of the PowerFins Floor Nozzle until it clicks into place.
- Align the Hand Vacuum nozzle opening with the top of the wand and slide it on until it clicks into place.
- Make sure the Dock Plate is facing upright. Slide the Charging Post into the slot on back of dock until it clicks.
- Place the dock on the floor near a wall outlet. Plug the Wall Charger into the outlet, then connect the cord to the port on the back of the charging post.
- Store cleaning accessories on the mount on the dock plate.

For proper operation, ensure all components are completely connected and clicked into place.



NOTE: Once the charging post is installed, it can't be removed.

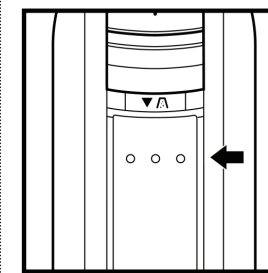
NOTE: Your Quick Guide shows the accessories that are included with your model. The images shown here are for illustrative purposes only and may be subject to change.

*Accessories may vary depending on the model.

LI-ION BATTERY

Prior to first use, charge the battery completely. A full charge takes approximately 3.5 hours.

LED BATTERY POWER AND CHARGING INDICATORS



Charging

- Low Charge: 1 lit LED
- Mid Charge: 2 lit LEDs
- Nearly Full: 3 lit LEDs
- Full Charge: 4 lit LEDs

NOTE: Full charge takes approximately 3.5 hours per battery. LEDs will shut off 5 minutes after achieving full charge.

In Use

- Full Charge: 4 lit LEDs
- Mid Charge: 3 lit LEDs
- Low Charge: 2 lit LEDs
- Nearly Empty: 1 lit LED
- No Charge: 0 lit LEDs

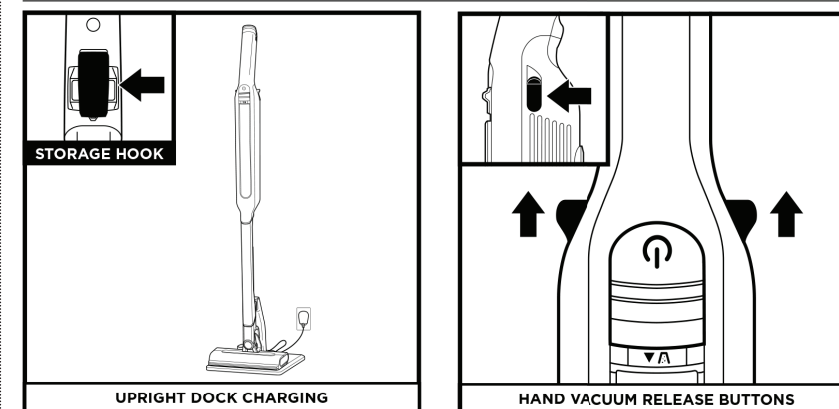
RECYCLING THE LI-ION BATTERY

When the Shark® Li-ion battery needs to be replaced, dispose of it or recycle it in accordance with local ordinances or regulations. In some areas, it is illegal to place spent lithium-ion batteries in the trash or in a municipal solid waste stream. Return spent batteries to an authorized recycling center or to the retailer for recycling. Contact your local recycling center for information on where to drop off the spent battery.

NOTE: The Shark battery, like all lithium-ion batteries, will naturally decrease in capacity over time from the 100% capacity of a new battery.

CHARGING

CHARGING WHILE IN STORAGE MODE



Charge the unit in upright mode by placing it on the dock plate, with the hook on the back of the wand over the charging post. Make sure the contacts on the wand are aligned with the contacts on the charging post.

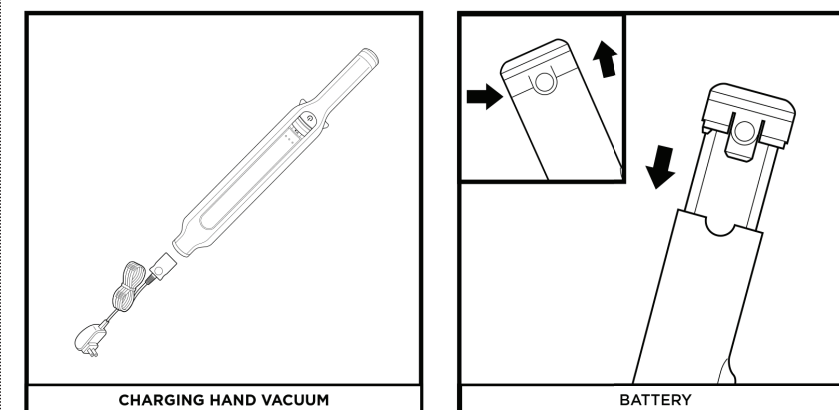
When charging is complete and you need to use the unit again, lift it off the dock plate.

To detach the hand vacuum from the wand, slide the release buttons on both sides of the handle, then lift off the hand vacuum.

To reattach the hand vacuum to the wand, align the nozzle opening over the top of the wand and slide it on until it clicks into place.

NOTE: When the unit is docked properly, the charging lights on the hand vacuum will blink, indicating that charging has begun. When charging is complete, all three indicator lights will remain on for 5 minutes, then shut off.

NOTE: The main unit comes with a partial charge. For maximum runtime, charge fully before first use (approximately 3.5 hours). Leaving the unit plugged in will not damage battery life.

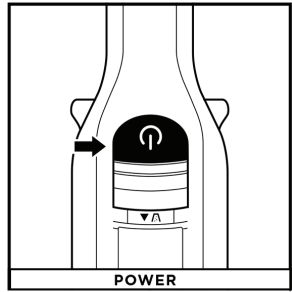


To charge the hand vacuum without the dock, unplug the charger cord from the dock and connect it directly to the port on the hand vacuum, near the nozzle opening. To detach the hand vacuum, press the release buttons on both sides of the handle and lift it off the wand.

To remove the battery from the hand vacuum, press the release tabs on the battery cap and slide out the battery. To reinstall, slide the battery into the compartment in the handle until it clicks into place.

USING YOUR VACUUM

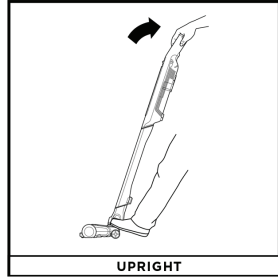
CONTROLS



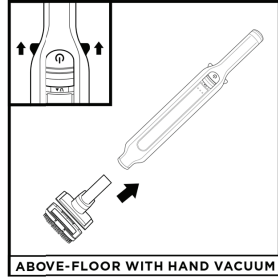
Press the **On/Off** button on the handle to turn on power. To turn off power, press the button again.

POWER

CLEANING MODES

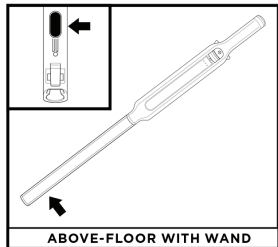


Use the PowerFins floor nozzle for powerful cleaning on both bare floors and carpets. The brushroll is activated when the hand vacuum is connected and powered on, and the handle is tilted back.



Detach the hand vacuum to clean above-floor areas. Slide the release buttons on both sides of the handle, and lift the hand vacuum off the wand. To attach an accessory to the hand vacuum, slide it into the opening in the nozzle. To remove, slide the release buttons on both sides of the handle and slide out the accessory.

ABOVE-FLOOR WITH HAND VACUUM



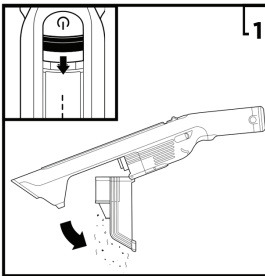
To detach the floor nozzle from the wand, step on the nozzle while pressing the nozzle release button at the bottom of the wand. Lift the wand to remove it. To reattach the wand, align it over the neck of the floor nozzle, then slide it on until it clicks into place.

NOTE: All accessories are compatible with both the wand and the hand vacuum.

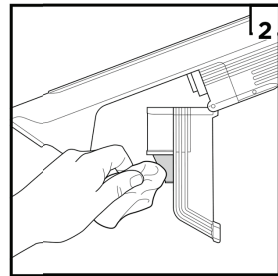
ABOVE-FLOOR WITH WAND

MAINTAINING YOUR VACUUM

EMPTYING THE DUST CUP



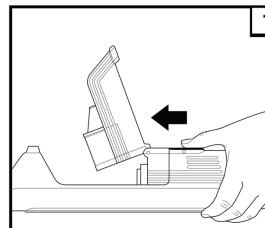
1. With the power off, slide the release button forward, and the dust cup will swing open. Tap the filter screen lightly to knock off dust and debris.



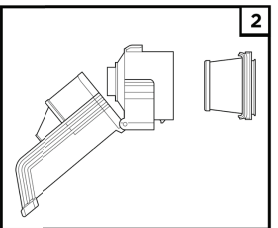
2. Wipe the screen inside the dust cup lightly with a dry cloth to remove dust and dirt.

NOTE: Do not wash any parts or accessories in a dishwasher.

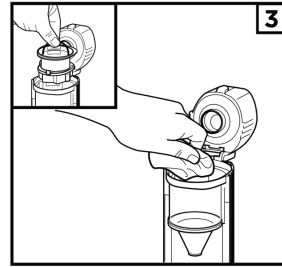
CLEANING THE DUST CUP AND FILTER



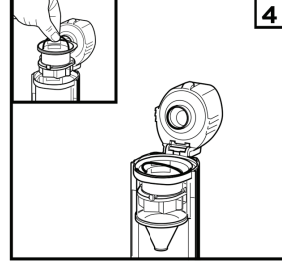
1. With the dust cup open and the power off, press the filter release latch below the handle and pull out the filter housing.



2. Press the tabs on both sides of the filter housing and pull out the filter. To clean the filter, hand-wash only with water and let air-dry for 24 hours before reinstalling. To reinstall the filter, slide it back into the housing, then slide the housing back into place.



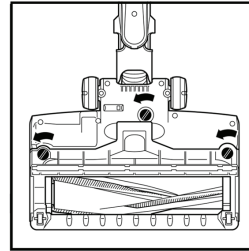
3. To deep-clean the dust cup, open the dust cup 90 degrees until it clicks open. Lift the **Cyclone Filter** out, using the wire handle on the frame. Rinse the dust cup with water, and wipe clean with a damp cloth. Allow to air-dry completely (approximately 24 hours).



4. When the dust cup is completely dry, slide the cyclone filter back into place. Tuck the wire handle away, then reinstall the dust cup.

MAINTAINING YOUR VACUUM

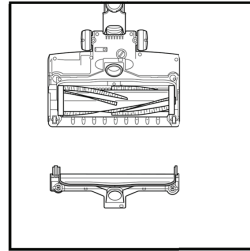
NOZZLE MAINTENANCE



1. Turn off the vacuum.

2. Press the nozzle release button to detach the nozzle from the wand.

3. Using a coin, turn the 3 locks counterclockwise to open, then lift off the cover and tilt back the neck of the nozzle.



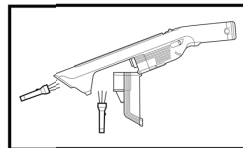
4. Clear any blockages and remove any debris from the brushroll and floor nozzle.

5. With the cover removed, wipe the brushroll clean with a dry towel.

6. Replace the cover by sliding the tabs into the slots. Press down firmly on all sides. Turn locks clockwise to close, until they click into place.

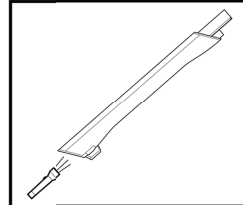
CHECKING FOR BLOCKAGES

If you run over a hard or sharp object or notice a noise change while vacuuming, check for blockages or objects caught in the brushroll.



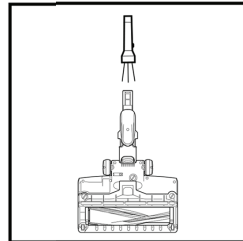
Checking for Blockages in the Hand Vacuum:

1. Turn off the vacuum.
2. Remove the hand vacuum from the wand.
3. Check all intake openings to the dust cup and remove any debris or blockages.



Checking for Blockages in the Wand:

1. Turn off the vacuum.
2. Detach the hand vacuum and floor nozzle from the wand.
3. Check both ends of the wand for blockages and debris.
4. Clear away any debris or blockages.



Checking for Blockages in the Floor Nozzle:

1. Turn off the vacuum.
2. Detach the wand.
3. Using a coin, turn the 3 locks on the bottom of the nozzle counterclockwise to open.
4. Lift off the nozzle cover and tilt back the neck of the nozzle.
5. Check the opening and remove any debris.
6. Replace the cover by sliding the tabs into the slots. Press down firmly on all sides. Turn the locks clockwise to close.

MAINTAINING YOUR VACUUM

TROUBLESHOOTING

WARNING: To reduce the risk of shock and unintended operation, turn off power and remove the battery before servicing.

Vacuum is not picking up debris. No suction or light suction. Third indicator light on hand vacuum is solid yellow. (Refer to Checking for Blockages section for more information.)

1. Dust cup may be full; empty dust cup.
2. Check floor nozzle for blockages; clear blockages if required.
3. Remove any string, carpet fibers, or hair that may be wrapped around the brushroll.
4. Check connection between hand vacuum and wand for blockages; clear blockages if required.
5. Check filters to see if they need cleaning. Follow instructions for rinsing and completely air-drying the filters before reinstalling them.

Vacuum lifts area rugs.

1. Make sure you are not engaging Boost mode. Take care when vacuuming area rugs or rugs with delicately sewn edges.

2. Turn off the unit to disengage from the carpet, then restart.

My vacuum has a PowerFins nozzle but the brushroll doesn't spin.

1. Immediately turn off the vacuum. Remove any blockages before turning the vacuum back on. Make sure the hand vacuum is tilted back far enough for the brushroll to engage while in use.
2. If the floor nozzle has headlights and they are not illuminated, there is a connection issue between the hand vacuum, wand, and nozzle. Try detaching the parts, then reconnecting them.

Vacuum turns off on its own.

There are several possible reasons for the vacuum turning off on its own, including blockages, battery issues, and overheating. If vacuum turns off on its own, perform the following steps:

1. Turn on the vacuum and check the battery indicator lights on the hand vacuum. If recharging is needed, make sure vacuum power is off before plugging in the charger.
2. Empty dust cup and clean filters (See the Cleaning the Dust Cup and Filter section).
3. Check wand, accessories, and inlet openings and remove any blockages.
4. Allow unit and battery to cool for at least 45 minutes, until they return to room temperature.
5. Press the On/Off switch to restart the vacuum.

Battery Indicator Lights on hand vacuum are flashing.

- Middle LED is solid yellow (Fig. A): Nozzle clog or motor is overheating. (See the Maintaining Your Vacuum section.)
- Right LED is flashing (Fig. B): Battery needs to be charged.

Fig. A

Fig. B

Fig. C

Contact a Service Center if you experience any of the indications listed below:

- Right and middle LEDs are flashing (Fig. C): Overcurrent or short.
- Middle LED is flashing (Fig. D): Overspeed.
- Left LED is flashing (Fig. E): Communication.
- Middle LED blinking yellow (Fig. F): There may be an electrical problem with the nozzle.

Fig. D

Fig. E

Fig. F

BATTERY REMOVAL AND DISPOSAL

This product uses a lithium-ion rechargeable and recyclable battery. When the battery no longer holds a charge, it should be removed from the vacuum and recycled. **DO NOT incinerate or compost the battery.**

When your lithium-ion battery needs to be replaced, dispose of it or recycle it in accordance with local ordinances or regulations. In some areas, it is illegal to place spent lithium-ion batteries in the trash or in a municipal solid waste stream. Return spent battery to an authorized recycling center or to retailer for recycling. Contact your local recycling center for information on where to drop off the spent battery.

The RBRC™ (Rechargeable Battery Recycling Corporation) seal on the lithium-ion battery indicates that the costs to recycle the battery at the end of its useful life have already been paid by SharkNinja. In some areas, it is illegal to place spent lithium-ion batteries in the trash or municipal solid waste stream and the RBRC program provides an environmentally conscious alternative.

RBRC, in cooperation with SharkNinja and other battery users, has established programs in the United States and Canada to facilitate the collection of spent lithium-ion batteries. Help protect our environment and conserve natural resources by returning the spent lithium-ion battery to your local retailer for recycling. You may also contact your local recycling center for information on where to drop off the spent battery.

NOTE: Your Quick Guide shows the accessories that are included with your model. The images shown here are for illustrative purposes only and may be subject to change.

*Accessories may vary depending on the model.



PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This Owner's Guide is designed to help you get a complete understanding of your new Shark® vacuum.

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

This product may be covered by one or more U.S. patents. See sharkninja.com/patents for more information.

© 2022 SharkNinja Operating LLC. SHARK and WANDVAC are registered trademarks of SharkNinja Operating LLC. RBRC is a trademark of Rechargeable Battery Recycling Corporation.

REFURBISHED PRODUCT LIMITED NINETY DAYS WARRANTY

The **Refurbished Product Service Center** offers the following WARRANTY to the ORIGINAL purchaser of a product which we have refurbished.

This product that has been refurbished is warranted against any electronic or mechanical defects for a period of NINETY DAYS from the date of the original purchase by the consumer. Since this unit was sold as a refurbished item, the warranty does not apply to any cosmetic appearance items such as scratches. Should a defect occur, the **Refurbished Product Service Center** will repair or, at its option, replace defective unit/parts with new or rebuilt materials without charge for either parts or labor. Replacement unit/parts will be warranted for the remaining portion of the original warranty period.

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, incorrect voltage, operating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with.

This warranty does not cover costs for removal and or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability of fitness for particular use or otherwise.

This warranty gives the consumer specific legal rights and they may also have other rights which vary from State to State. Some States do not follow the exclusion or limitation of incidental or consequential damages, hence the above exclusion and limitations may not apply.

Refurbished Product Service Center
13225 Marquardt Avenue Santa Fe Springs, CA 90670.

WARRANTY REPAIR INFORMATION

If you need service on your unit and this product requires repair during the 90 days warranty period; please go to www.ConsumerServiceRefurbish.com or call the **Refurbished Product Service Center** at 562-946-3531 to obtain the required return authorization (RA) number. Pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt and a letter describing the problem. Send the unit freight prepaid and insured to:

Refurbished Product Service Center,
Att: Customer Service Department 13225 Marquardt Avenue Santa Fe Springs, CA 90670

Your unit will be promptly repaired and returned to you. We will refuse to accept delivery of the returned unit unless the assigned RA number appears on the outside of the shipping carton.

Owner's Information
(Keep for your permanent records)

NAME: _____

ADDRESS: _____

CITY: _____ STATE: _____ ZIP CODE: _____

PHONE: _____ E-MAIL: _____

MODEL: _____ SERIAL NO.: _____



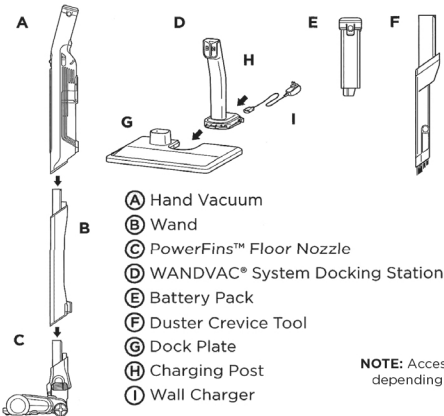
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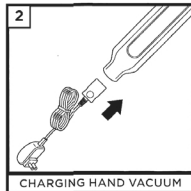
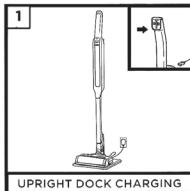
Please be sure to read the enclosed Shark® Owner's Guide prior to using your unit.

QUICK START GUIDE

WHAT'S INSIDE



CHARGING OPTIONS



Make sure the contacts on the wand or hand vacuum are aligned with the contacts on the charging dock. When docked properly, the charging lights on the hand vacuum will blink, indicating that charging has begun. When charging is complete, all three indicator lights will remain on for 5 minutes, then shut off.

NOTE: Accessories may vary depending on the model.

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