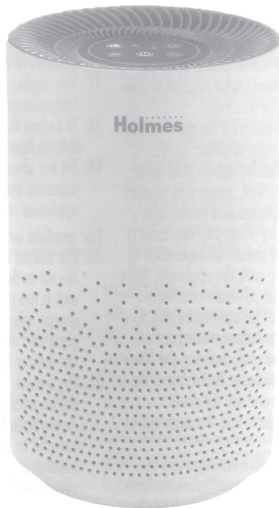


# Holmes®

## Owner's Guide

HAP360



## 360° Air Purifier

with 3-Stage Filtration System

**PLEASE READ AND SAVE THESE IMPORTANT INSTRUCTIONS**

### IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons. These precautions include:

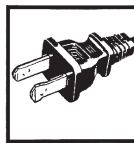
1. Read all instructions before using the appliance.
2. To avoid fire or shock hazard, plug the appliance directly into a 120V AC electrical outlet.
3. If the filter is covered by a bag when shipped, remove plastic bag before use.
4. Keep the cord out of heavy traffic areas. To avoid fire hazard, never put the cord under rugs, near heat registers, radiators, stoves, or heaters.
5. To protect against electrical hazards, do not immerse the appliance or use near water or other liquids.
6. This appliance is not intended for use by children or by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge. Close supervision is necessary when any appliance is used near children. Children should be supervised to ensure that they do not play with the appliance. Keep the appliance and its cord out of reach of children.
7. Always turn the appliance off before unplugging it.
8. Always unplug the air purifier before moving or cleaning the unit, opening the grill, changing the filters and whenever the unit is not in use. To disconnect the unit, be sure to pull the plug and not the cord.
9. Never drop or insert any objects into the openings of the unit.
10. Do not operate any appliance with a damaged cord or plug. If the motor fan fails to operate or the unit has been dropped or damaged in any manner.
11. Use appliance only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.

12. Do not use outdoors.
13. Never place on a soft surface such as a bed or sofa as this could cause the unit to tip over and block the air inlet or outlet grills.
14. Keep unit away from heated surfaces and open flames.
15. Do not place anything on top of unit.
16. Never use detergents, gasoline, glass purifier, furniture polish, paint thinner or other household solvents to clean any part of the appliance.
17. This appliance should only be used in a room with temperatures between 40° F and 110° F.
18. To reduce the risk of fire or electric shock, do not use this appliance with any solid-state speed control device.
19. Do not place the appliance on a walkway or where someone may trip over it. Misplacement of the appliance may cause a trip and fall.

#### For models with ionizers:

20. The ionizer may cause a static charge to build up on the air outlet grill. A static charge may be felt if the unit is not properly grounded. To avoid a static charge, plug the unit's three-prong plug into a grounded outlet. The static charge will not occur if the ionizer is off.
21. The ionizer in this appliance produces less ozone than the UL established limits of 50ppb (parts per billion). However, in high concentrations, ozone can be harmful to birds and small pets. To prevent ozone buildup, we suggest using the ionizer in well ventilated areas with the fan on.

**SAVE THESE INSTRUCTIONS  
HOUSEHOLD USE ONLY**



**THIS APPLIANCE HAS A POLARIZED PLUG** (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet.

**DO NOT ATTEMPT TO MODIFY THIS PLUG OR DEFEAT THIS SAFETY FEATURE IN ANY WAY.**

### IMPORTANT SAFEGUARDS - FEATURES

#### POWER CORD INSTRUCTIONS

- The length of cord used on this appliance was selected to reduce tangling and tripping hazards.
- If a longer cord is necessary, an approved extension cord may be used. The electrical rating of the extension cord must be equal to or greater than the rating of the air cleaner (see rating label marked on product).
- Care must be taken to arrange the extension cord so that it will not drape over the countertop or tabletop where it can be pulled on by children or accidentally tripped over.

#### HOW YOUR AIR PURIFIER WORKS

##### 3-Stage Air Purification System

Your air purifier uses a three stage air purification system to help purify the air that passes through the filter:

**STAGE 1** - Pre-filter traps larger particles increasing the operation efficiency and filter life.

**STAGE 2** - True HEPA Type Filter removes up to 99.97% of airborne allergens as small as 0.3 microns, including ragweed pollen, grass pollen, tree pollen, household dust, dust mite debris, mold spores and pet dander from the air passing through it.

**STAGE 3** - Carbon filter assists in reducing odors caused by VOC's, pets and cooking.

#### GET TO KNOW YOUR HOLMES AIR PURIFIER FEATURES

##### THREE SPEED SETTINGS

For optimum air filtration, operate your Holmes® air cleaner continuously on the highest (HIGH) setting. Its rugged motor has been designed to give many years of use. For quieter operation (such as in a bedroom), select the lowest (SLEEP) setting. (Figure 1, C)

##### TIMER

For your convenience, you can set the air filtration time for 2, 4, or 8 hours. Once it reaches set time, the unit will automatically turn off. If you want to cancel the set time, simply press and hold this button for 3 seconds or press this button for full cycle. (Figure 1, E)

##### IONIZER

This appliance has an ionizer, which releases negative ions into outgoing filtered air to help the air purification process. (Figure 1, A)

##### What Are Ions?

Ions are tiny particles that carry a positive or negative charge. They exist naturally around us: in the air, water, and ground. Both positive and negative ions are colorless, odorless, and completely harmless to humans.

##### How Does The Ionizer Work?

Negative ions help air purification by attaching themselves to very small airborne particles in the room. These particles take on a negative charge and may join with positively charged particles such as dust, pollen, and pet dander to form larger particles. These larger particles are then more easily captured by the filter system.

##### Important Notes:

- Your ionizer may produce an occasional popping or cracking sound. This is normal and occurs when a small buildup of ions is discharged.
- After extended use, you may notice dust around the grills or front panel. This is caused by negative ions exiting the air outlet, evidence of the ionizer's air cleaning effectiveness. You can remove the dust with a soft brush or clean, damp cloth.
- Larger particles may be attracted to positively charged surfaces throughout the home, like walls or floors. This may occur more frequently when the filter is nearing the end of its useful product life and unable to capture as many charged particles.
- Excessive amounts of pet dander, dust may decrease the life expectancy of the filter and interfere with the ionization process.

### FEATURES - OPERATIONS

**CAUTION:** The ionizer in this appliance produces less ozone than the UL established limits of 50ppb. However, in high concentrations, ozone can be harmful to birds and small pets. To prevent ozone buildup, we suggest using the ionizer in well ventilated areas with the fan on.

**IMPORTANT:** Always replace the filter at the recommended intervals (See REPLACING THE FILTER). Using the ionizer with dirty filter may result in dirty particles exiting the air purifier and attracting to walls, carpets, furniture, or other household objects. These dirty particles may prove difficult to remove.

##### FCC STATEMENT

This product complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This product may not cause harmful interference, and (2) this product must accept any interference received, including interference that may cause undesired operation.

**Note:** This product has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a

residential installation. This product generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the product off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

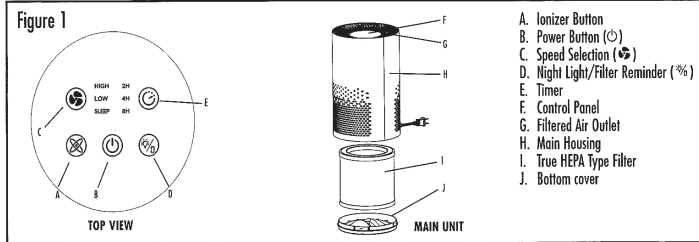
- Reorient or relocate the receiving antenna.
- Increase the separation between the product and receiver.
- Connect the product into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### ENERGY STAR® CERTIFICATION

This product earned the ENERGY STAR® CERTIFICATION by meeting strict energy efficient guidelines set by the US EPA. The energy efficiency of this ENERGY STAR® qualified model is measured based on a ratio between the model's CADR for smoke and the electrical energy it consumes, or CADR/ Watt



The images shown here are for illustrative purposes only and may be subject to change, the actual descriptions of control panel and their locations may vary depending on the model.

## OPERATIONS - CLEANING & MAINTENANCE

### BEFORE USE

1. Carefully unpack your air purifier.
2. Select a firm, level surface with no obstructions to the air inlets or outlets.
3. True HEPA Type Filter is covered by a plastic bag to protect its freshness. Before using your purifier, remove the protective plastic bag from filter:
  - Turn the unit upside down, and turn the bottom cover counter clockwise to gain access to filter.
  - Unwrap filter from plastic bag.
  - Insert the filter into the unit.
  - Reinstall the bottom cover and turn clockwise to close the unit.
4. Plug the power cord into a 120V AC outlet.
5. Always lift unit using both hands.

### OPERATING INSTRUCTIONS

#### IMPORTANT:

- Remove plastic bag from filter before use.
- Do not block filtered air outlet.

#### To operate your air cleaner:

1. Press the POWER button (⏻). The air cleaner will turn on at the optimal filtering speed for normal conditions (HIGH).
2. You can change the filtering speed by pressing the Fan Speed Button (⚙️) until you reach the desired speed: HIGH-LOW-SLEEP.
3. To release negative ions into the filtered air, press the ionizer button to activate the ionizer.
4. To turn the air purifier off, press the POWER Button (⏻).
5. To have the lights dim for night time use, select the night mode. (Figure 1, D)

### CLEANING AND MAINTENANCE

#### Cleaning the unit:

1. Turn off and unplug the air purifier.
  2. The outside of the unit can be cleaned with a soft, clean dampened cloth.
  3. The filtered air outlet can be cleaned of dust with a small soft brush.
  4. If you wish to clean the inside of the air purifier, please only use a dry, soft cloth to wipe it down.
  5. To clean the True HEPA Type Filter, remove the dirty filter from the unit. Using your vacuum cleaner, run the brush attachment along both sides of the filter(s). After cleaning, reinstall the cleaned True HEPA Type filter back into the unit.
- CAUTION:** NEVER use detergents, gasoline, glass cleaner, furniture polish, paint thinner or other household solvents to clean any part of the air cleaner.

**WARNING:** Do not allow moisture to come in contact with the main housing of the air purifier.

This appliance has no user serviceable parts. Any servicing beyond that described in the Cleaning Section should be performed by an Authorized Service Representative only. See warranty.

### REPLACING THE FILTER

It is recommended to replace the True HEPA Type Filter every 8-12 months.

**Note:** The Filter Replacement Indicator light (filter icon) starts blinking when it is time to replace the filter. Replace the True HEPA (type J) filter with a new one.

1. Turn off and unplug the air purifier.
2. Open bottom cover by turning counter-clockwise to unlock.
3. Remove the expired filter and discard it, then wipe down the unit and replace with a new filter.
4. Install the bottom cover back onto the unit.
5. To reset the filter reminder, press and hold the night light/Filter icon (Figure 1, D) for 3 seconds. The light will flash 3 times and then go off.

## TROUBLESHOOTING

### TIPS AND TROUBLESHOOTING

Problem	Solution
• Unit will not operate	<ul style="list-style-type: none"> <li>✓ Make sure the unit is plugged in and outlet is energized.</li> <li>✓ Make sure unit turned ON by activating the Power button.</li> <li>✓ Turn unit on by activating the power button and selected your desired fan speed.</li> </ul>
• Decreased air flow	<ul style="list-style-type: none"> <li>✓ Make sure nothing is blocking air inlet and filtered air outlets.</li> <li>✓ Remove all plastic bags from filter.</li> <li>✓ Check condition of filter and clean if necessary. If cleaning does not solve the issue, replace the True Hepa filter with a new one.</li> </ul>
• Excessive noise	<ul style="list-style-type: none"> <li>✓ Remove plastic bags from filter.</li> <li>✓ Set the unit to a lower speed setting.</li> <li>✓ Make sure all parts are firmly positioned in place. Position the unit in the room, at least 12 inches away from the wall or any other furniture.</li> <li>✓ Ensure the bottom/filter door is securely fastened to the base of the unit.</li> </ul>

### REFURBISHED PRODUCT LIMITED THIRTY DAY WARRANTY

The **Refurbished Product Service Center** offers the following WARRANTY to the ORIGINAL purchaser of a product which has been refurbished.

This product that has been refurbished is warranted against any electronic or mechanical defects for a period of THIRTY DAYS from the date of the original purchase by the consumer. Since this unit was sold as a refurbished item, the warranty does not apply to any cosmetic appearance items such as scratches. Should a defect occur, the **Refurbished Product Service Center** will repair or, at its option, replace defective unit/parts with new or rebuilt materials without charge for either parts or labor. Replacement unit/parts will be warranted for the remaining portion of the original warranty period.

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, incorrect voltage, operating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with.

This warranty does not cover costs for removal and or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability of fitness for particular use or otherwise.

This warranty gives the consumer specific legal rights and they may also have other rights which vary from State to State. Some States do not follow the exclusion or limitation of incidental or consequential damages, hence the above exclusion and limitations may not apply.

**Refurbished Product Service Center**  
13225 Marquardt Avenue Santa Fe Springs, CA 90670

### WARRANTY REPAIR INFORMATION

If you need service on your unit during the 30 day warranty period; please go to [www.ConsumerServiceRefurbish.com](http://www.ConsumerServiceRefurbish.com) or call the Refurbished Product Service Center at 562-946-3531 to obtain the required claim number. Once you obtain your claim number, pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt.

Send the unit freight prepaid and insured to:

**Refurbished Product Service Center,**  
**Att: Customer Service Department 13225 Marquardt Avenue Santa Fe Springs, CA 90670**

Your unit will be promptly exchanged and returned to you. We will refuse to accept delivery of the returned unit unless the assigned claim number appears on the outside of the shipping carton.

**Owner's Information**  
(Keep for your permanent records)

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP CODE: \_\_\_\_\_

PHONE: \_\_\_\_\_ E-MAIL: \_\_\_\_\_

MODEL: \_\_\_\_\_ SERIAL NO.: \_\_\_\_\_

Accessory type and quantity may vary depending on the model.

- The image shown here is for illustrative purposes only and may be subject to change.