

Using Magic Remote Control

- Power** Turns the TV on or off.
- GUIDE** Accesses the [Guide].
- (Dash)** Inserts a — between numbers such as 2-1 and 2-2.
- LIST** Accesses the saved channel list.
- EDIT QUICK ACCESS** Accesses the [Edit Quick Access].
 - [Edit Quick Access] is a feature that allows you to enter a specified app or Live TV directly by pressing and holding the number buttons.
- Volume buttons** Adjusts the volume level.
- Home** Accesses the Home menu.
- Home** Launches the last used apps.
- Wheel (OK)** Press the center of button to select a menu. You can change channels by using button.
- Wheel (OK)** Accesses the [Magic Explorer]. You can run the [Magic Explorer] feature when the pointer color is changed to purple. If watching a channel, press and hold down the pointer onto the video. When using [TV Guide], [Settings], [Sports Alert], or [Art Gallery], press and hold down on the text.
- Up/Down/Left/Right** Press the up, down, left or right button to scroll the menu. If you press buttons while the pointer is in use, the pointer will disappear from the screen and Magic Remote will operate like a general remote control. To display the pointer on the screen again, shake Magic Remote to the left and right.
- Back** Returns to the previous level.
- Back** Clears on-screen displays and returns to last input viewing.



- Quick Help** Accesses the [Quick Help].
- More actions** Displays more remote control functions.
- AD/SAP** SAP (Secondary Audio Program) feature can also be enabled by pressing the button.
- Channel buttons** Scrolls through the saved channels.
- Mute** Mutes all sounds.
- Mute** Accesses the [Accessibility] menu.
- Voice recognition** Network connection is required to use the voice recognition function. Check for recommended content. (Some recommended services may not be available in some countries.)
- Voice recognition** Speak while pressing and holding the button to use the voice recognition feature.
- Input** Changes the input source.
- Input** Accesses the [Home Dashboard].
- Q. Settings** Accesses the Quick Settings.
- Q. Settings** Displays the [All Settings] menu.
- These access special functions in some menus.
- Red button** Runs the record function.
- Streaming Service buttons** Connects to the Video Streaming Service.

*Batteries not supplied

The remote control vary depend of model: The buttons on the remote control may have a different name or location than the remote control shows in this manual.

Product Information

(Only OLED42/48/55/65/77/83C2AUA)

Wireless module(LGSBWAX12)Specifications	
Wireless LAN (IEEE 802.11a/b/g/n/ac/ax)	
Frequency range	Output Power (Max.)
2,400 to 2,472 MHz	17 dBm
5,150 to 5,725 MHz	15 dBm
5,725 to 5,850 MHz	15 dBm
5,945 to 7,125 MHz	11 dBm
Bluetooth	
Frequency range	Output Power (Max.)
2,400 to 2,483.5 MHz	9 dBm

As band channels can vary per country, the user cannot change or adjust the operating frequency. This product is configured for the regional frequency table.

For consideration of the user, this device should be installed and operated with a minimum distance of 20 cm (7.8 inches) between the device and the body.

- 1) FCC regulations restrict: the operation of this device to indoor use only.
 - 2) Operation prohibited on oil platforms, cars, trains, boats, and aircraft, except that operation of this device is permitted in large aircraft while flying above 10,000 feet.
- FCC ID: BEILGSBWAX12 / IC: 2703H-LGSBWAX12

(Except for OLED42/48/55/65/77/83C2AUA)

Wireless module(LGSBWAC95)Specifications	
Wireless LAN (IEEE 802.11a/b/g/n/ac)	
Frequency range	Output Power (Max.)
2,400 to 2,483.5 MHz	18.5 dBm
5,150 to 5,725 MHz	18 dBm
5,725 to 5,850 MHz	18 dBm
Bluetooth	
Frequency range	Output Power (Max.)
2,400 to 2,483.5 MHz	9 dBm

As band channels can vary per country, the user cannot change or adjust the operating frequency. This product is configured for the regional frequency table.

For consideration of the user, this device should be installed and operated with a minimum distance of 20 cm (7.8 inches) between the device and the body.

FCC ID: BEILGSBWAC95 / IC: 2703H-LGSBWAC95

Open Source Software Notice Information

To obtain the source code that is contained in this product, under GPL, LGPL, MPL, and other open source licenses that have the obligation to disclose source code, and to access all referred license terms, copyright notices and other relevant documents please visit <https://opensource.lge.com>.



Troubleshooting

Cannot control the TV with the remote control.	<ul style="list-style-type: none"> • Check if anything such as tape has been placed over the receiver. • Check if there is any obstacle between the product and the remote control. • Replace the batteries with new fresh ones.
No image display and no sound is produced.	<ul style="list-style-type: none"> • Check if the product is turned on. • Check if the power cord is connected to a wall outlet. • Check if there is a problem in the wall outlet by connecting other products.
The TV turns off suddenly.	<ul style="list-style-type: none"> • Check the power control settings. The power supply may be interrupted. • Check if the auto-off function is activated in the settings menu. • If there is no signal while the TV is on, the TV will turn off automatically after 15 minutes of inactivity.
Abnormal Display	<ul style="list-style-type: none"> • If the TV feels cold to the touch, there may be a small flicker when it is turned on. This is normal; there is nothing wrong with TV. Some minute dot defects may be visible on the screen, appearing as tiny red, green, or blue spots. However, they have no adverse effect on the TV's performance. Avoid touching the screen or holding your finger(s) against it for long periods of time. Doing so may produce some temporary distortion effects on the screen. • This panel is an advanced product that contains millions of pixels. In a very few cases, you could see fine dots on the screen while you're viewing the TV. Those dots are deactivated pixels and do not affect the performance and reliability of the TV.
Generated Sound	<ul style="list-style-type: none"> • Cracking noise A cracking noise that occurs when watching or turning off the TV is generated by plastic thermal contraction due to temperature and humidity. This noise is common for products where thermal deformation is required. • Electrical circuit humming/panel buzzing A low level noise is generated from a high-speed switching circuit, which supplies a large amount of current to operate a product. It varies depending upon the product. This generated sound does not affect the performance and reliability of the product.

- ⚠ Make sure to wring any excess water or cleaner from the cloth.
- Do not spray water or cleaner directly onto the TV screen.
- Make sure to spray just enough of water or cleaner onto a dry cloth to wipe the screen.

Precautions for Protecting the OLED TV Screen

Unlike regular LED/LCDs, OLED TVs produce images that emit light for each pixel, achieving a perfect black color and delivering clear images without blurring. Due to the nature of the organic materials used to achieve high-resolution image quality, OLED displays generally experience image retention on the screen, which can be a persistent phenomenon. This phenomenon is observed in all OLED panels, and although recommended picture modes can minimize image retention, current technology cannot completely prevent this from occurring. Displaying the same image for a long time or repeatedly displaying the same image can cause image retention on the screen, which is a common phenomenon in OLED panel products due to the nature of the product. This product has a built-in screen protection feature. Avoid displaying images that are likely to cause image retention, and follow the recommendations.

Images that are likely to cause image retention

- Images with black areas on the top and bottom and/or the left and right sides of the screen.
- Images whose aspect ratio is 4:3 or 21:9.
- Images that are fixed for a long time, such as channel number, station logo, game console icon, set-top box menu, etc.
- Other fixed screen images or repeatedly displayed images.

Running [Pixel Cleaning] to Protect the OLED TV Screen

The OLED TV is equipped with a pixel cleaning feature to check the status of the screen by itself and prevent image retention. This feature is automatically calculates the optimal execution time based on the accumulated viewing

time and is automatically executed when the TV is turned off. While this feature is running, horizontal lines may appear at the top and bottom of the screen. The pixel cleaning feature works when the product is connected to the power cord and main power.

- To run this function manually, press the button on the remote control, go to → [General] → [OLED Care] → [OLED Panel Care] and press [Pixel Cleaning].

Recommendations for Minimizing Image Retention

When watching the TV for a long time, press the button on the remote control, go to → [Picture] → [Select Mode] and set the mode to [APS], go to [Advanced Settings] → [Brightness] and set [OLED Pixel Brightness] to a lower level. In addition, press the button on the remote control, go to → [General] → [OLED Care] → [OLED Panel Care] and set the [Adjust Logo Brightness] value to [High].

When showing images with black bars at the top/bottom/left/right side of the screen, press the button on the remote control, press , and go to [Picture] → [Aspect Ratio] → [User Selection] → [Vertical Zoom] or [4-Way Zoom] to remove the black bars.

Turn off the menus for setting up devices such as set-top boxes so that they are not displayed on the screen for a long time.

- ✔ **Note**
 - When the screen is showing one fixed image for a long time, the screen brightness will be automatically reduced and then restored once the screen content changes. This is a normal function to minimise image retention.

FCC NOTICE (For USA)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications in construction of this device which are not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment and for indoor use only, use outdoors or in other modes not covered by this manual may violate the FCC regulation and violate the user authority to use the product.

FCC Radio Frequency Interference Requirements (for UNII devices) (For USA)

High power radars are allocated as primary users of the 5.25 to 5.35 GHz and 5.65 to 5.85 GHz bands. These radar stations can cause interference with and/or damage this device. This device cannot be co-located with any other transmitter.

FCC RF Radiation Exposure Statement (For USA)

(For having wireless function (WLAN, Bluetooth,...)) This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with minimum distance 20 cm (7.8 inches) between the antenna and your body. Users must follow the specific operating instructions for satisfying RF exposure compliance.

NOTE TO CABLE/TV INSTALLER (For USA)

This reminder is provided to call the CATV system installer's attention to Article 820-40 of the National Electric Code (U.S.A.). The code provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building, as close to the point of the cable entry as practical.

WARNING! (STABILITY HAZARD)

- A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:
- ALWAYS use cabinets or stands or mounting methods recommended by the manufacturer of the television set.
 - ALWAYS use furniture that can safely support the television set.
 - ALWAYS ensure the television set is not overhanging the edge of the supporting furniture.
 - ALWAYS educate children about the dangers of climbing on furniture to reach the television set or its controls.
 - ALWAYS route cords and cables connected to your television so they cannot be tripped over, pulled or grabbed.
 - NEVER place a television set in an unstable location.
 - NEVER place the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
 - NEVER place the television set on cloth or other materials that may be located between the television set and supporting furniture.
 - NEVER place items that might tempt children to climb, such as toys and remote controls, on the top of the television or furniture on which the television is placed.

If the existing television set is going to be retained and relocated, the same considerations as above should be applied.

Symbols	Refers to
	Refers to alternating current (AC).
	Refers to direct current (DC).
	Refers to class II equipment.
	Refers to stand-by.
	Refers to "ON" (power).
	Refers to dangerous voltage.

LG Take-back & Recycling Policy (For USA)

LG Electronics offers a customized e-waste take-back & recycling service that meets local needs and requirements in the countries where e-waste regulations are in place, and also provides product take-back & recycling service voluntarily in some regions. LG Electronics evaluates products' recyclability at the design step selectively, with the goal of improving recyclability where practicable. Through these activities, LG Electronics seeks to contribute to conserving natural resources and protecting the environment. For more information, please visit our global site at <https://www.lg.com/recycling>

WARRANTY REPAIR INFORMATION

If you need service on your unit and this product requires repair during the 90 days warranty period; please go to www.ConsumerServiceRefurbish.com or call the **Refurbished Product Service Center** at 562-946-3531 to obtain the required return authorization (RA) number. Pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt and a letter describing the problem. Send the unit freight prepaid and insured to:

Refurbished Product Service Center,
Att: Customer Service Department 13225 Marquardt Avenue Santa Fe Springs, CA 90670

Your unit will be promptly repaired and returned to you. We will refuse to accept delivery of the returned unit unless the assigned RA number appears on the outside of the shipping carton.

Owner's Information (Keep for your permanent records)

NAME: _____ ADDRESS: _____
 CITY: _____ STATE: _____ ZIP CODE: _____ PHONE: _____
 E-MAIL: _____ MODEL: _____ SERIAL NO.: _____

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REFURBISHED PRODUCT LIMITED NINETY DAYS WARRANTY

The **Refurbished Product Service Center** offers the following WARRANTY to the ORIGINAL purchaser of a product which we have refurbished.

This product that has been refurbished is warranted against any electronic or mechanical defects for a period of NINETY DAYS from the date of the original purchase by the consumer. Since this unit was sold as a refurbished item, the warranty does not apply to any cosmetic appearance items such as scratches. Should a defect occur, the **Refurbished Product Service Center** will repair or, at its option, replace defective unit/parts with new or rebuilt materials without charge for either parts or labor. Replacement unit/parts will be warranted for the remaining portion of the original warranty period.

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, incorrect voltage, operating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with.

This warranty does not cover costs for removal and or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability of fitness for particular use or otherwise.

This warranty gives the consumer specific legal rights and they may also have other rights which vary from State to State. Some States do not follow the exclusion or limitation of incidental or consequential damages, hence the above exclusion and limitations may not apply.

Refurbished Product Service Center
 13225 Marquardt Avenue Santa Fe Springs, CA 90670.

