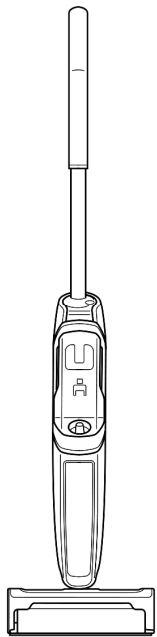


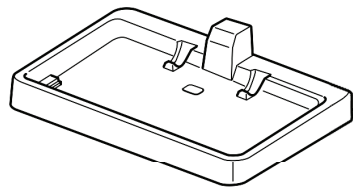
# Shark® Steam Pickup

814100395



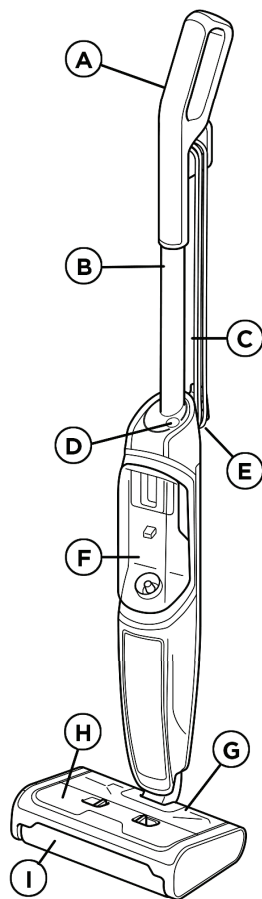
## WHAT'S INCLUDED

- A** Handle
- B** Pole
- C** Power Cord
- D** Mode Select Button
- E** Wand Release Button
- F** Clean Water Tank
- G** Debris Tank
- H** Nozzle Cover
- I** Brushroll
- J** Storage Dock



**J**

**Note:** Not all accessories come with all units and may vary by model.



## IMPORTANT SAFETY INSTRUCTIONS - FOR HOUSEHOLD USE ONLY

### SAVE THESE INSTRUCTIONS.

READ ALL INSTRUCTIONS BEFORE USING THIS CLEANER.

This appliance has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT** attempt to defeat this safety feature. It is not recommended to use an extension cord with this product.

### ⚠ WARNING

To reduce the risk of fire, electric shock, or injury:

**GENERAL WARNINGS: WHEN USING YOUR SHARK® STEAM PICKUP, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:**

- 1. WARNING:** Danger of Scalding. The steam emitted from the Steam Pickup is very hot and may cause scalding. Please use caution when using the Steam Pickup.
- 2. DO NOT** leave the Steam Pickup unattended when plugged in. ALWAYS unplug the power cord from the electrical outlet when not in use and before servicing.
- 3. DO NOT** use with damaged cord or plug. If Steam Pickup is not working as it should or has been dropped, damaged, left outdoors, or dropped into water, contact a service center. Incorrect reassembly or repair can cause a risk of electrical shock or injury when used.
- 4.** To protect against a risk of electric shock, **DO NOT** immerse the Steam Pickup in water or any other liquids.
- 5. DO NOT** handle the plug or Steam Pickup with wet hands or operate it without wearing shoes.
- 6. DO NOT** pull or carry by cord, use cord as a handle, close a door on

- cord, or pull cord around sharp edges or corners.
- 7. DO NOT** run Steam Pickup over cord. Keep cord away from heated surfaces.
- 8.** Unplug before servicing.
- 9.** ALWAYS make sure the Steam Pickup is UNPLUGGED when not in use.
- 10. NEVER** fill the Steam Pickup or attach the mop head when the Steam Pickup is plugged into an electrical outlet. Unplug from the electrical outlet and allow to cool before you fill the mop, or attach or remove the head.
- 11.** When cleaning the exterior of the Steam Pickup, unplug the power cord from the electrical outlet and clean the Steam Pickup with a dry or damp cloth. **DO NOT** pour water or use alcohol, benzene, or paint thinner on the Steam Pickup.
- 12.** To avoid circuit overload, **DO NOT** operate another appliance on the same socket (circuit).
- 13.** To avoid scalding injuries, ALWAYS unplug and allow the Steam Pickup to cool before removing tanks/brushroll.

#### USE WARNINGS

- 14.** When in use, **NEVER** turn the Steam Pickup on its side.
- 15.** Use the system only for its intended use.
- 16. DO NOT** use for space-heating purposes.
- 17. DO NOT** use outdoors.
- 18. DO NOT** allow the Steam Pickup to be used by children. Close

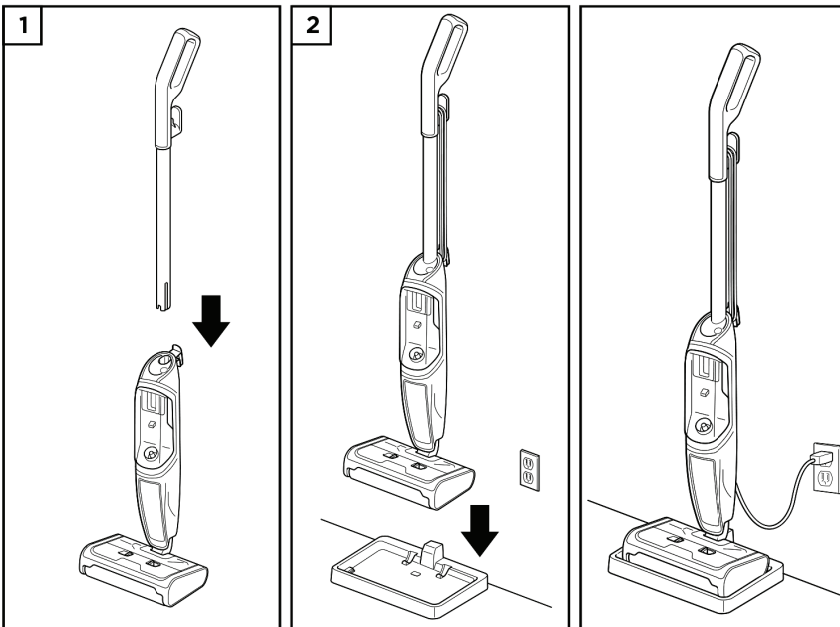
attention is necessary when used near children, pets, or plants.

- 19.** Use only as described in this Owner's Guide.
- 20.** Use only manufacturer's recommended accessories.
- 21. DO NOT** put any objects into the steam nozzle openings.
- 22. DO NOT** put hands or feet under the steam. It gets very hot.
- 23.** Use **ONLY** on flat, horizontal surfaces. **DO NOT** use on walls, counters, or windows.
- 24. DO NOT** use on leather, wax-polished furniture, synthetic fabrics, velvet, or other delicate, steam-sensitive materials.
- 25. DO NOT** add cleaning solutions, scented perfumes, oils, or any other chemicals to the water used in the Steam Pickup as this may damage it or make it unsafe for use. If you live in a hard-water area, we recommend using distilled water in your Steam Pickup.
- 26.** You can release the brushroll after you have unplugged the Steam Pickup and allowed it to cool.
- 27.** Extreme caution should be exercised when using the Steam Pickup to clean stairs.
- 28. NEVER** use Steam Pickup without the brushroll or debris tank attached.
- 29.** Keep your work area well lit.
- 30.** Store Steam Pickup indoors in a cool, dry place.
- 31.** Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- 32. DO NOT** carry the Steam Pickup while in use.
- 33.** The steam emitted from the Steam Pickup is very hot and may cause scalding. Please use caution when using the Steam Pickup.
- 34. DO NOT** use on unsealed wood or unglazed ceramic floors. On

surfaces that have been treated with wax and on some unwaxed floors, the sheen may be removed by the heat and steam action.

- 35. ALWAYS** test an isolated area of the surface to be cleaned before proceeding. We also recommend that you check the use and care instructions from the floor manufacturer.
- 36. DO NOT** scrub any one area for an extended period.
- 37. DO NOT** use the Steam Pickup without the brushroll and adding water to the water tank. When you use the Steam Pickup for the first time, it might take longer than the normal seconds to start steaming.
- 38.** To prolong the life of your Steam Pickup, we recommend using distilled water. Add **ONLY** water to the tank. Chemicals or cleaning solutions (including vinegar) may damage the Steam Pickup and could be unsafe for you and your family.
- 39.** The liquid or steam must not be directed towards equipment containing electrical components, such as the interior of ovens. container. Dispose of contents/container with a licensed waste disposal site in accordance with the requirements of the local waste disposal authority.
- 40. DO NOT** use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- 41.** Use only identical replacement parts. Only use parts designated for this product.
- 42. DO NOT** allow to be used as a toy.
- 43.** Keep Steam Pickup away from children.
- 44.** Keep the appliance out of reach of children when it is energized or cooling down.

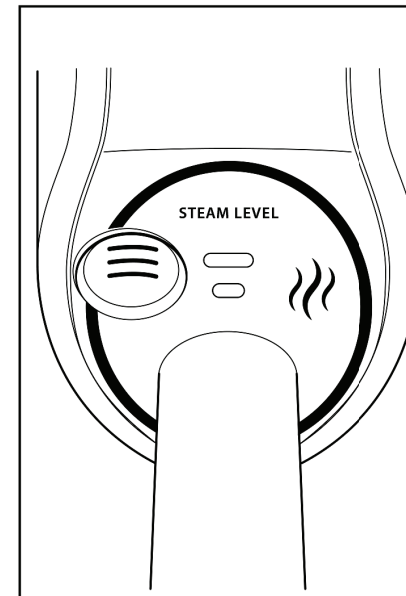
## ASSEMBLY



- 1.** Align the **Pole** with the opening in the Main Body and insert firmly until it clicks into place.
- 2.** Place the Steam Pickup on the floor near a wall outlet and plug in the cord. The LEDs on the main body will illuminate when plugged in.
- 3.** Make sure all parts are securely clicked into place.

**Note:** To detach the handle, press the release button on the back of the unit and lift off the handle.

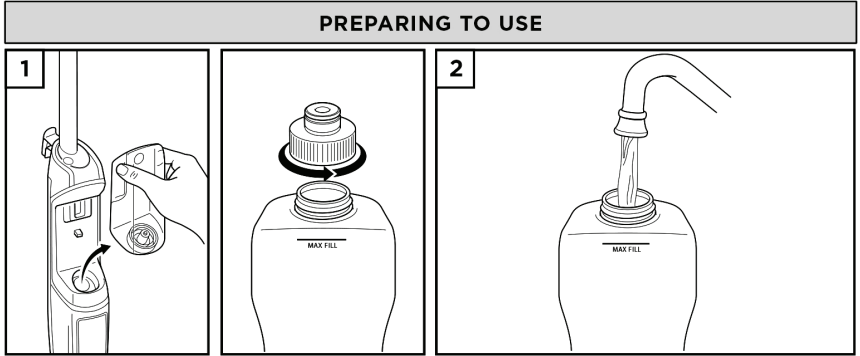
## STEAM MODES



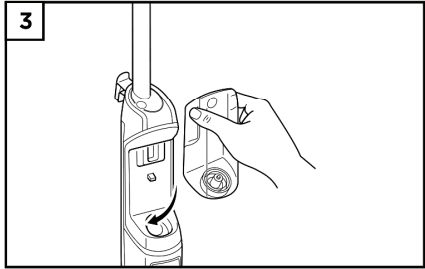
| SETTING                                                                                              | RECOMMENDED USAGE                                                                                                                                                                                         |
|------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  <b>NORMAL</b>  | Basic, everyday cleaning.<br>Cleaning large areas.<br>Cleaning moderate and heavy-traffic areas.                                                                                                          |
|  <b>LIGHT</b>   | Cleaning delicate surfaces<br>Light cleaning and dusting<br>Loosening and lifting light dirt                                                                                                              |
|  <b>STANDBY</b> | Once plugged in, the Steam Pickup will be in Standby mode and all 2 steam level lights will blink. Press the Mode Button to select Light or Normal level, then wait 20 seconds to allow steam to release. |

The Shark Steam Pickup has 2 unique Steam Control settings so that you can select the ideal amount of steam to use for each cleaning task. Use **NORMAL** mode for everyday basic cleaning, ideal for large and moderately dirty areas. Use **LIGHT** mode for less steam, idea for delicate surfaces and a light clean. Press the Mode Select button to select the steam level and wait **30 seconds** for steam to generate.

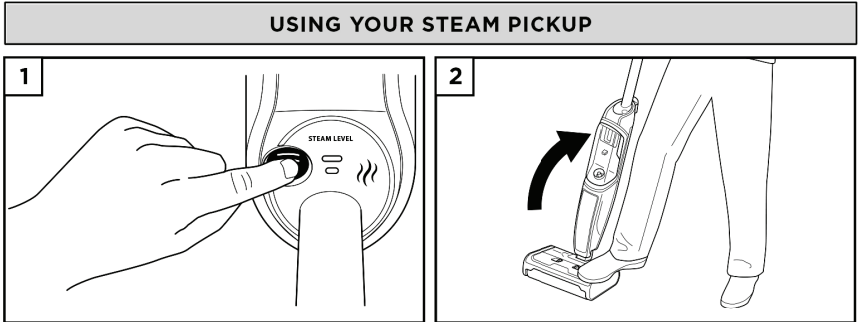
**Note:** The unit will not produce steam until it is powered on and the handle is tilted down.



1. Pull out the clean water tank and unscrew the cap.
2. Fill tank with water to **MAX FILL** line. Only use with water. **DO NOT** use any cleaning solution.



3. Screw on the cap. Reinstall the clean water tank into the unit until it clicks securely into place.

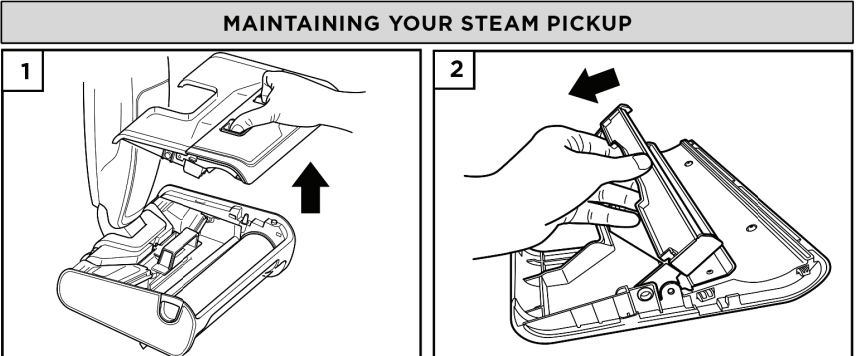


1. Press the mode button to select a steam setting.
2. Tilt the handle down to activate the brushroll and start cleaning.

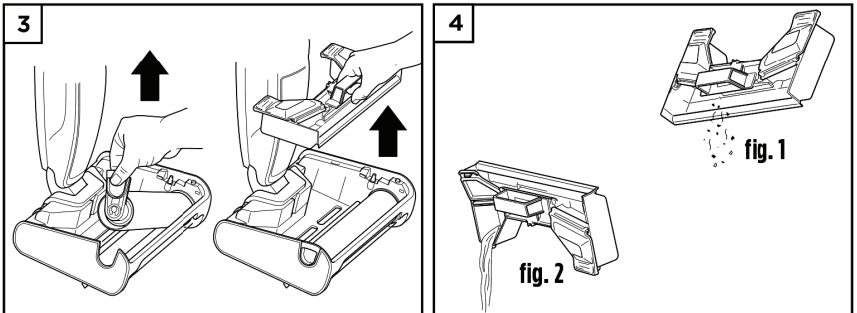
**Note:** Without sufficient water supply in the tank, steam will not be generated.

| CLEANING TIPS       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|---------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Floor Types         | Only use on sealed hard floors such as laminate, tile, hardwood, vinyl, stone, and marble.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Dry Debris          | Run the floor nozzle slowly over the debris several times, then hold it in place over the mess with the brushroll running until the debris is completely removed.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Wet Debris + Spills | Slowly run the nozzle over wet messes. Repeat until the wet mess is picked up.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Stain Cleaning      | You may have to pause the floor nozzle in place over some stains to saturate them with steam in order to remove them.<br><b>Dry stains:</b> Pause the floor nozzle over the stain for 5 seconds, then run the nozzle slowly over the stain with repeated passes until the stain is gone.<br><b>Sticky or thick stains:</b> Pause the floor nozzle over the stain for 10 seconds, then run the nozzle over the stain repeatedly until it is removed.                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Mopping             | Run the nozzle over the floor as with a standard Steam Pickup.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Sanitize Floors     | <ol style="list-style-type: none"><li>Select LIGHT and NORMAL steam mode and wait at least 20 seconds for the unit to begin producing steam.</li><li>To ready the unit for sanitization, start mopping with a forward and backward motion on an appropriate sealed hard floor surface for three minutes.</li><li>Move the Steam Pickup slowly and evenly over the area to be sanitized. Slowly repeat for 15 strokes, making sure to cover the entire area.</li></ol> <p>Sanitization studies were conducted under controlled test conditions. Be certain to follow all directions for use carefully to fully sanitize in LIGHT and NORMAL mode. Successful sanitization results have been demonstrated in laboratory studies performed using the following species of bacteria: Pseudomonas aeruginosa, Staphylococcus aureus, Escherichia coli, Salmonella enterica (typhi), and Klebsiella pneumoniae.</p> |

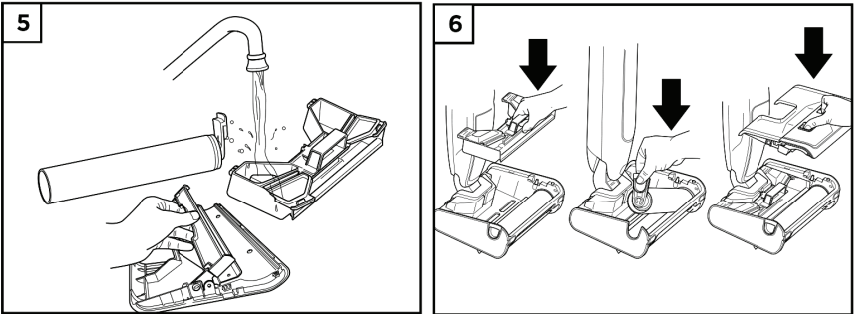
**Note:** When edge cleaning, use the left and right sides of the floor nozzle for maximum pickup.



1. Remove the **Nozzle Cover**: Press both tabs and lift off the cover.
2. Hold the cover over a sink or trash bin, then carefully turn it over to dump out waste. Pull back the Debris Plate to clean off any remaining liquid and debris.



3. Remove the **Brushroll** and **Debris Tank**: Grip the side tab and lift out the brushroll, then remove the debris tank by pulling up on the handle.
4. First, dump out solid waste (**fig. 1**) then open the pull tab and pour out liquid waste (**fig. 2**).



5. Wash the Brushroll, Debris Tank, and Nozzle Cover thoroughly with warm tap water. Wipe all parts of any leftover debris and allow to air-dry for at least 24 hours.
6. Insert all parts securely back into unit. Make sure debris tank, brushroll, and nozzle cover all click securely into place.

**NOTE:** These parts are NOT dishwasher safe.

| ERROR MESSAGES                                                                                                          |                                                                                                                          |                                                                                                               |
|-------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|
| LIQUID HOLDER FULL                                                                                                      | COVER NOT ATTACHED                                                                                                       | BRUSHROLL JAM                                                                                                 |
|  All lights blinking WHITE and RED |  Alternating blinking WHITE and RED |  SOLID RED (No Blinking) |

#### CHECKING FOR BLOCKAGES

If you run over a hard or sharp object or notice a noise change while using your unit, check for blockages or objects caught in the brushroll, nozzle chamber, or debris tank.

- Turn off the power.
- Remove the brushroll cover, brushroll, and debris tank.
- Check the openings and remove all debris.
- When finished, reinstall the brushroll and the debris tank.

| TROUBLESHOOTING                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|-------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| PROBLEM                                               | POSSIBLE REASONS AND SOLUTIONS                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| The unit isn't producing any steam.                   | The Steam Pickup should be securely plugged into an electrical outlet. Check your fuse or circuit breaker or try a different outlet.<br>Make sure the water tank is full, the unit is plugged in, and the mode button is illuminated.<br>If the settings lights are off, try a different electrical outlet.<br>If the settings lights are blinking, press the mode button to select a steam setting. If the settings lights are illuminated steadily, wait 30 seconds for the unit to warm up. |
| The unit is producing intermittent steam.             | This is normal. For more consistent steam, select the NORMAL setting. Also make sure the water tank is full.                                                                                                                                                                                                                                                                                                                                                                                   |
| I can't select a steam setting.                       | Make sure the Steam Pickup is plugged in and the settings lights are flashing.                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Floors are cloudy, streaky, or spotty after cleaning. | The brushroll might be dirty. Remove brushroll and clean it with warm water and soap.<br>Due to accumulated soap or grease residue, the floor may require several cleanings.                                                                                                                                                                                                                                                                                                                   |
| Messes are not being picked up.                       | The debris tank might be full. Remove debris tank and dispose of all waste from the debris tank and brushroll. Make sure to clear any blockages in the tank and floor nozzle openings.                                                                                                                                                                                                                                                                                                         |
| The unit is not powering on.                          | Make sure the power cord is plugged into a working outlet. Check for error messages and resolve any issues. The unit will not function in error mode.                                                                                                                                                                                                                                                                                                                                          |

Replace the brushroll every 6 months. Use only water in the tank.

| TECHNICAL SPECIFICATIONS: |                |
|---------------------------|----------------|
| Voltage:                  | 120V, 60Hz     |
| Water Capacity:           | 420mL (14.2oz) |

#### Notes:

- Accessory type and quantity may vary depending on the model.

- The actual descriptions of control panel and their locations may vary depending on the model.

In order to ensure the highest possible standard for refurbished items, all units are thoroughly inspected as part of the process. For this item, water may be used during the refurbishing process and so; you may notice some condensation in the water reservoir. It is recommended to rinse the water reservoir with fresh water prior to its first use.

- The images shown in this manual is for illustrative purposes only and may be subject to change. -

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