

Hisense

QUICK SETUP GUIDE

Please Read this guide carefully before using the device and keep it for future reference.

Disclaimer

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Find what you want

This TV is equipped with this quick setup guide and embedded E-Manual (⚙️➤ Settings > System > Advanced System > E-Manual).

E-Manual support functions		
	QR Code	Scan to open the E-Manual on your mobile device.
	Search	Find the help you are looking for.

This Quick Setup Guide supports the following models:

43A7N	50A7N	55A7N	65A7N	75A7N	85A7N
43A75N	50A75N	55A75N	65A75N	75A75N	85A75N
43QD6N	50QD6N	55QD6N	65QD6N	75QD6N	85QD6N
43QD65N	50QD65N	55QD65N	65QD65N	75QD65N	85QD65N
43QD5N	50QD5N	55QD5N	65QD5N		85Q6N

What's in the box

Your Hisense TV comes with the following items:

- TV
 - power cord
 - remote control
 - base stands
- screws (43"/50"/55"/65"/75")(109.2cm/127.0cm/139.7cm/165.1cm/190.5cm/85")(215.9cm)

Accessory type and quantity may vary depending on the model.
<i>Disclaimer: This Quick Setup Guide is intended as a general guideline to help you set up your TV. Images throughout this document are for illustrative purposes only and may differ from the actual product.</i>

Getting started

Step 1. Attach stand or mount

Before you start using your TV, attach your TV stand or mount it on the wall.

CAUTION:

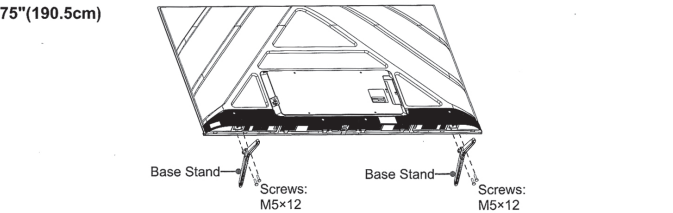
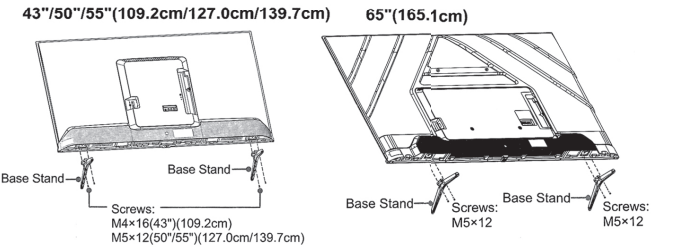
- Disconnect the AC power cord before installing a stand or a wall mount bracket.
- The LED display on your TV is fragile. Make sure the TV screen is not scratched or damaged by hard objects or from pressure.
- After the installation is completed, make sure the TV is steady on a table or firmly attached to a wall mount, before removing all protective film, if any.

Attach the TV stand

43"/50"/55"/65"/75"(109.2cm/127.0cm/139.7cm/165.1cm/190.5cm)

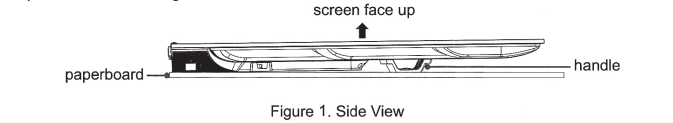
To attach the TV base stands to your TV:

- Carefully place your TV face down on a clean, soft and flat surface.
- Insert the TV base stands into the bottom slots on your TV.
- Use the screws provided to secure each base stand tightly.



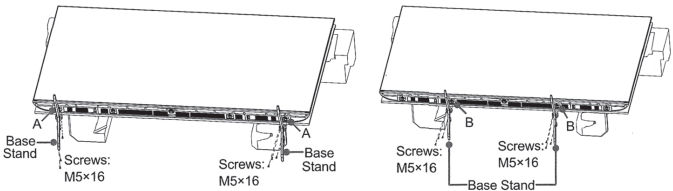
85"(215.9cm)

- Two people stand on each side of the TV. Hold the handles on the back side of the TV with one hand and hold the TV front with the other hand. Do not pinch the screen when hold the TV. Place the TV face up on the paperboard, just as the picture shows in Figure 1.



- Secure the base stands to the TV with the 6 screws.

Note: If your table is long enough to place the TV on, then insert the base stands into the screw holes 'A' that are shown in the illustration. If your table is NOT long enough, then insert the base stand into the screw holes 'B' that are shown in the illustration. Note that these two installation methods cannot be mixed.

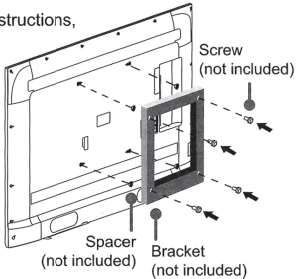


Attach the wall mount bracket (not included)

43"/75"/85"(109.2cm/190.5cm/215.9cm)

Before you begin the third-party manufacturer instructions, be sure to do the following things:

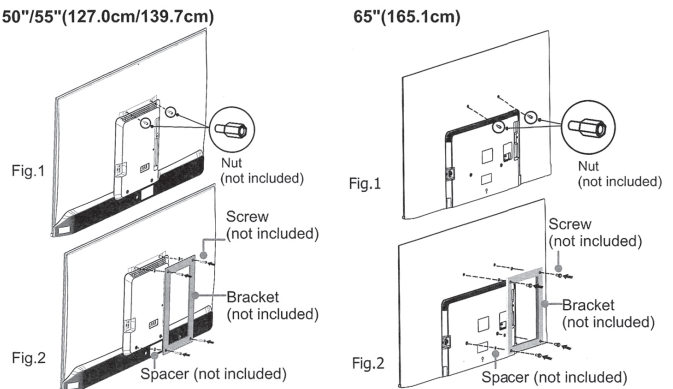
- Place the TV on a clean, safe and cushioned surface.
- Remove the TV stand if you have already attached it.
- Place spacers (not included) in the corresponding bracket holes.



50"/55"/65"(127.0cm/139.7cm/165.1cm)

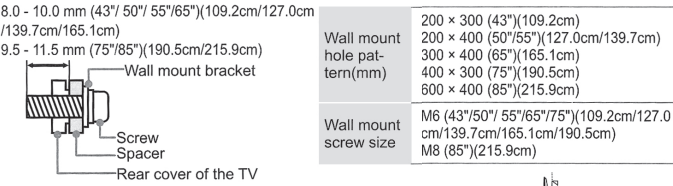
Before you follow the third-party manufacturer instructions to attach the wall mount, be sure to do the following things:

- Place the TV face down on a clean, safe and cushioned surface.
- Remove the TV stands if you have already attached them.
- Take the nuts out and tighten the nuts into the holes of the back cover (See Fig.1).
- Place spacers (not included) between the TV and the bracket (See Fig.2).



CAUTION:

- Follow instructions provided with the wall mount bracket. If it is not correctly mounted, the TV may fall and cause property damage or personal injury.
- When you attach the mount, be sure to use spacers (provided by the third-party manufacturer) between the TV and the bracket.
- To prevent internal damage to the TV and to ensure it is mounted securely, be sure to use fixing screws (not included) that are 8.0 - 10.0 mm (43"/ 50"/ 55"/65")(109.2cm/ 127.0cm/139.7cm/165.1cm)/ 9.5 - 11.5 mm (75"/85")(190.5cm/215.9cm) in length when measured from the attaching surface of the rear cover.



- We do not recommend hanging the TV on a slanted wall, and when wall mounting make sure your television remains parallel to the wall and does not lean forward.

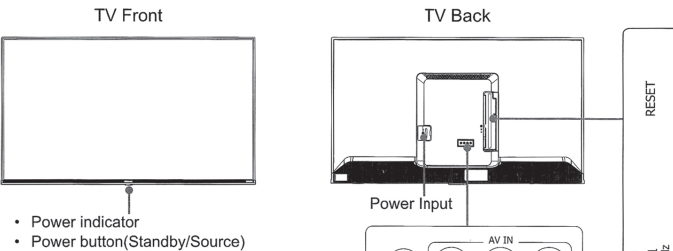
NOTE:

- If installed on a ceiling or slanted wall, or the television installed is not parallel to the wall, the television may fall and result in property damage or severe personal injury.
- If you have additional questions, please contact the wall mount manufacturer or the retailer from which you purchased the TV.
- The diameter and length of the screws differ depending on the wall mount bracket model.

Step 2. Connect devices to your TV

Check to ensure that you have connected right cables for right ports securely. Loose connections can affect the quality of the picture image and color.

43"/50"/55" (109.2cm/127.0cm/139.7cm)

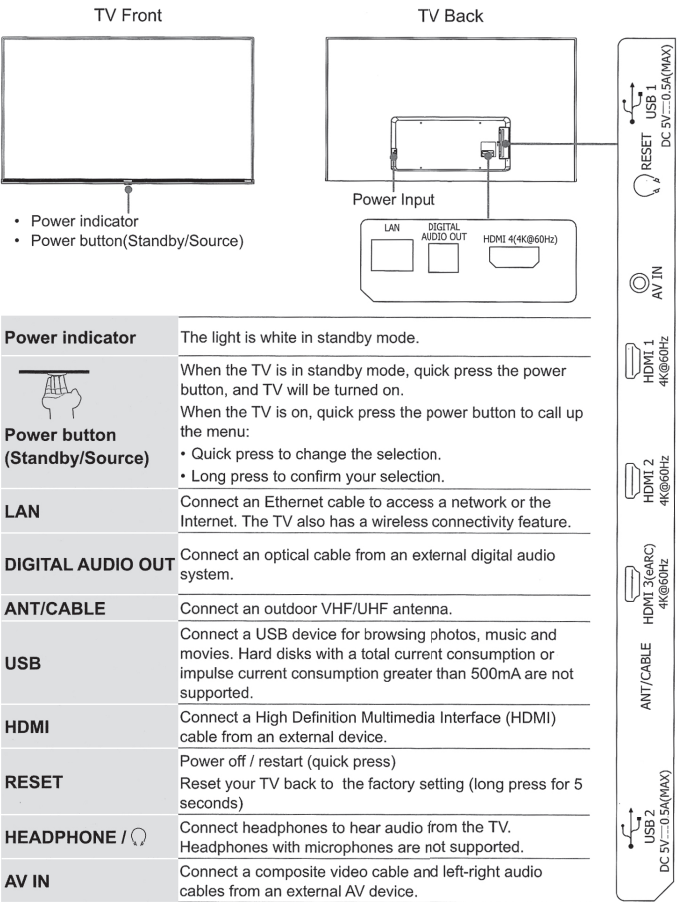


Power indicator	The light is white in standby mode.
Power button (Standby/Source)	When the TV is in standby mode, quick press the power button, and TV will be turned on. When the TV is on, quick press the power button to call up the menu: - Quick press to change the selection. - Long press to confirm your selection.
LAN	Connect an Ethernet cable to access a network or the Internet. The TV also has a wireless connectivity feature.
DIGITAL AUDIO OUT	Connect an optical cable from an external digital audio system.
ANT/CABLE	Connect an outdoor VHF/UHF antenna.
USB	Connect a USB device for browsing photos, music and movies. Hard disks with a total current consumption or impulse current consumption greater than 500mA are not supported.
HDMI	Connect a High Definition Multimedia Interface (HDMI) cable from an external device.
RESET	Power off / restart (quick press) Reset your TV back to the factory setting (long press for 5 seconds)
HEADPHONE /	Connect headphones to hear audio from the TV. Headphones with microphones are not supported.
AV IN	Connect a composite video cable and left-right audio cables from an external AV device.

NOTES:

- The actual number of ports may have a different name or location.
- The cables mentioned in this guide is not supplied with your unit.
- If you have any problem with your TV, please reset the unit using RESET button.

65"/75"/85" (165.1cm/190.5cm/215.9cm)



Step 3. Get your remote ready

The following table shows the buttons on your remote control and describes what they are for.

BUTTON	DESCRIPTION
	Power on/off
	Microphone / Indicator
	Change TV input source
	Google Assistant of TV
	Accounts & Sign In or switch profile
	Access the settings (direct or through the dashboard in GTV) from any place in the system
	D-pad (up/down/left/right navigation buttons)
	Confirmation button
	Return to the previous place in the menu or app
	Press to display the Home screen
	Enter to Live tab in launcher/Display the Electronic Program Guide(if support)/Return to Live TV*
	Volume (up/down)
	Channel (up/down)
	Press to mute or restore sound Press and hold to display Accessibility menu
	Press to enter Menu
	Media content control function buttons
	Enter Channels/input numbers and special function buttons
	Quick access buttons to applications
	Fast access to all applications
	Custom button to launch input or apps quickly

NOTE:

- Buttons listed here are for reference only. Actual remote control may vary depending on model, country.
- * Pressing the button in different scenarios will have different responses.

The images shown in this guide are for illustrative purposes only and may be subject to change.

Insert the batteries (Batteries not included)

- Take off the back cover to open the battery compartment of the remote control.
- Insert two AA or AAA(1.5Vcc) size batteries. Make sure to match the (+) and (-) ends of the batteries with the (+) and (-) ends indicated in the battery compartment.
- Restore the battery compartment cover.

Important information about the remote and batteries

- Discard batteries in a designated disposal area. Do not throw them into a fire.
- Remove old batteries immediately to prevent them from leaking into the battery compartment.
- If you do not intend to use the remote control for a long time, then remove the batteries.
- Battery chemicals can cause a rash. If the batteries leak, clean the battery compartment with a cloth. If chemicals touch your skin then wash it immediately.
- Do not mix old and new batteries.
- Do not mix alkaline, standard (carbon-zinc) or rechargeable (NiCd, NiMH, etc.) batteries.
- Do not continue using the remote if it gets warm or hot.
- Contact a service center.

Remote control range information

- The remote control can work at a distance of up to 26 feet (792.5 cm) in front of the TV set.
- It can work at a 30 degree horizontal or vertical angle.

Pairing the remote control

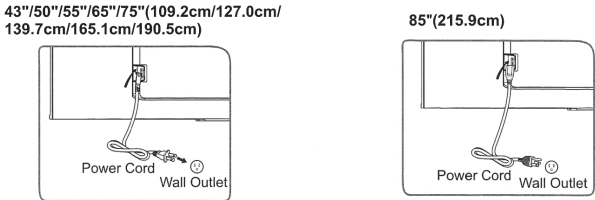
- Pair the remote to the TV after you power it on for the first time, there will be instructions on how to pair the remote.
- If your remote fails to pair with TV, keep the remote within 10 feet (304.8 cm) from the TV, press and hold the [←] button and [🏠] button at the same time at least 3 seconds to start pairing.
- If the remote pairs successfully, a confirmation will display on the screen. If it does not pair successfully, an unsuccessful message will display. Repeat step 2, or you can [⚙️] button to select **Settings > Remotes & Accessories > Bluetooth to On**.

NOTE:

- If an unknown error occurs with the remote, it could have been caused by interference. Try to remove what's causing the interference and pair the remote again.
- If an unknown error occurs with the remote control while the battery power is normal, you can take out the batteries and press any key for 1~2 seconds, and insert them back. The remote control can work normally.
- The remote cannot be paired to the TV while the TV is in the standby mode.

Step 4. Power on the TV

Connect your power cord to the TV and plug it into a power outlet. Your TV will display a launch screen showing the Hisense logo.



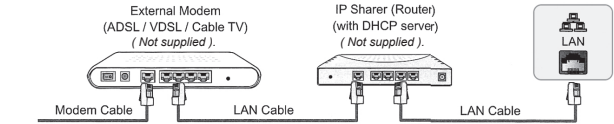
Step 5. Complete the first-time setup

The first time you turn on your TV, there is a guided setup to make it easy to connect your TV to the Internet and complete the setup of your TV.

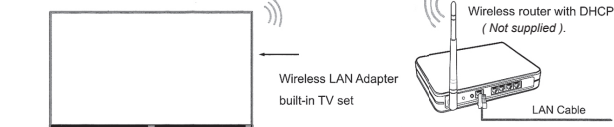
Step 6. Establish a network connection

- Press the [⚙️] button on the remote control, and select **Settings** to enter the Settings menu.
- Select **Network & Internet**.

Establish a wired network connection



Establish a wireless network connection



And setup is done, congratulations!

Now that you've completed the first-time setup, enjoy your TV!

The cables mentioned in this guide is not supplied with your unit.

Troubleshooting

If you are having trouble with your TV, first try turning it off and on again. If this does not fix the problem, check the tips in the following table. If your problem is not listed in the following table, Contact a service center.

Issues	Possible solutions
No sound or picture	- Check if the power cord is plugged into a powered AC outlet. - Press the Power button on the remote control to activate the unit from 'Standby mode. - Check to see if the LED light is on or not. If it is, then the TV is receiving power.
I have connected an external source to my TV and I get no picture and/or sound.	- Check for the correct output connection on the external source and for the correct input connection on the TV. - Make sure you have made the correct selection for the input mode for the incoming signal.
When I turn on my TV, there is a delay for a few seconds before the picture appears. Is this normal?	Yes, this is normal. The TV is initializing and searching for previous setting information.
The picture is normal but there is no sound	- Check the volume settings. - Check if 'Mute' mode is set to On.
Sound but no picture or black and white picture	- If the picture is black and white, unplug the TV from the AC outlet and replug it after 60 seconds. - Check that the Color is set to 50 or higher. - Try different TV channels.
The sound and/or picture is distorted or appears wavy	- An electric appliance may be affecting the TV. Turn off any appliances that are nearby and move it farther away from the TV. - Insert the power plug of the TV set into another power outlet.
The sound and picture is blurry or cuts out	- If using an external antenna, check the direction, position and connection of the antenna. - Adjust the direction of your antenna or reset or fine tune the channel.
A horizontal or vertical stripe appears on the picture and/or the picture is shaking	Check if there is an appliance or electric tool nearby that is causing interference.
The plastic cabinet makes a "clicking" type of sound	The 'click' sound can occur when the temperature of the television changes. This change causes the television cabinet to expand or contract, which makes the sound. This is normal and the TV is OK.
The remote control does not work	- Confirm that TV still has power and is operational. - Change the batteries in the remote control. - Check if the batteries are correctly installed.

Product Specifications

Model Name		43A7N / 43A75N / 43QD6N / 43QD65N / 43QD5N	50A7N / 50A75N / 50QD6N / 50QD65N / 50QD5N
Dimension (W × H × D)	Without Stand	37.9 × 22.0 × 2.9 inches (963 × 560 × 74 mm)	44.1 × 25.6 × 3.1 inches (1 119 × 649 × 80 mm)
	With Stand	37.9 × 23.9 × 8.7 inches (963 × 608 × 222 mm)	44.1 × 27.6 × 10.8 inches (1 119 × 702 × 274 mm)
Weight	Without Stand	15.0 lbs (6.8 kg)	19.2 lbs (8.7 kg)
	With Stand	15.2 lbs (6.9 kg)	19.4 lbs (8.8 kg)
TV Stand Width (W × D)		29.8× 8.7 inches (757 × 222 mm)	35.2 × 10.8 inches (893 × 274 mm)
Active Screen Size (Diagonal)		42.5 inches (107.9 cm)	49.5 inches (125.7 cm)
Screen Resolution		3840 × 2160	3840 × 2160
Audio Power		7 W + 7 W	8 W + 8 W
Power consumption		100 W	120 W
Power Supply		100-240V ~ 50/60Hz	120 V ~ 60 Hz
Connectivity		Built-in Wireless feature (2x2, dual band)	
Receiving Channels		VHF: 2 - 13, UHF: 14 - 69, CATV: 1 - 125	
		Digital Terrestrial Broadcast (8VSB): 2 - 69	
		Digital cable (64/256 QAM): 1 - 135	
Tuner Type		Frequency synthesized	
Receiving Systems		Analog: NTSC, PAL M/N	
		Digital: ATSC/QAM, ISDB-T, DVB-T2	
Wireless Specification	Frequency Range	2.4-2.4835GHz 5.15-5.85GHz	
	Output Power (Max.)	2.4-2.4835GHz 17dBm 5.15-5.25GHz 14dBm 5.25-5.35GHz(DFS Band) 14dBm 5.49-5.71GHz(DFS/TPC Band) 14dBm 5.725-5.85GHz(for Non EU) 14dBm	
Bluetooth Specification	Modulation Type	IEEE 802.11 a/b/g/n/ac	
	Version/Profiles	Bluetooth 5.3	
Bluetooth Specification	Frequency Range	2.4-2.4835GHz	
	Output Power (Max.)	2.4-2.4835GHz,Class1,6dBm	
Bluetooth Specification	Modulation Type	GFSK, π/4-DQPSK and 8-DPSK	
	Operating Temperature	41°F - 95°F(5°C - 35°C)	
Operating Humidity		20% to 80% non-condensing	
Storage Temperature		5°F to 113°F(-15°C to 45°C)	
Storage Humidity		10% to 70%, non-condensing	

Model Name		55A7N / 55A75N / 55QD6N / 55QD65N / 55QD5N	65A7N / 65A75N / 65QD6N / 65QD65N / 65QD5N
Dimension (W × H × D)	Without Stand	48.5 × 28.1 × 3.1 inches (1 233 × 715 × 80 mm)	57.2 × 33.1 × 3.0 inches (1 453 × 840 × 76 mm)
	With Stand	48.5 × 30.2 × 10.8 inches (1 233 × 767 × 274 mm)	57.2 × 35.3 × 11.8 inches (1 453 × 897 × 299 mm)
Weight	Without Stand	24.0 lbs (10.9 kg)	33.1 lbs (15.0 kg)
	With Stand	24.3 lbs (11.0 kg)	33.5 lbs (15.2 kg)
TV Stand Width (W × D)		38.3 × 10.8 inches (973 × 274 mm)	39.0 × 11.8 inches (991 × 299 mm)
Active Screen Size (Diagonal)		54.6 inches (138.7 cm)	64.5 inches (163.8 cm)
Screen Resolution		3840 × 2160	3840 × 2160
Audio Power		8 W + 8 W	10 W + 10 W
Power consumption		130 W	210 W
Power Supply		120 V ~ 60 Hz	
Connectivity		Built-in Wireless feature (2x2, dual band)	
Receiving Channels		VHF: 2 - 13, UHF: 14 - 69, CATV: 1 - 125	
		Digital Terrestrial Broadcast (8VSB): 2 - 69	
		Digital cable (64/256 QAM): 1 - 135	
Tuner Type		Frequency synthesized	
Receiving Systems		Analog: NTSC, PAL M/N	
		Digital: ATSC/QAM, ISDB-T, DVB-T2	
Wireless Specification	Frequency Range	2.4-2.4835GHz 5.15-5.85GHz	
	Output Power (Max.)	2.4-2.4835GHz 17dBm 5.15-5.25GHz 14dBm 5.25-5.35GHz(DFS Band) 14dBm 5.49-5.71GHz(DFS/TPC Band) 14dBm 5.725-5.85GHz(for Non EU) 14dBm	
Bluetooth Specification	Modulation Type	IEEE 802.11 a/b/g/n/ac	
	Version/Profiles	Bluetooth 5.3	
Bluetooth Specification	Frequency Range	2.4-2.4835GHz	
	Output Power (Max.)	2.4-2.4835GHz,Class1,6dBm	
Bluetooth Specification	Modulation Type	GFSK, π/4-DQPSK and 8-DPSK	
	Operating Temperature	41°F - 95°F(5°C - 35°C)	
Operating Humidity		20% to 80% non-condensing	
Storage Temperature		5°F to 113°F(-15°C to 45°C)	
Storage Humidity		10% to 70%, non-condensing	

Model Name		75A7N / 75A75N / 75QD6N / 75QD65N	85A7N / 85A75N / 85QD6N / 85QD65N / 85Q6N
Dimension (W × H × D)	Without Stand	66.0 × 37.8 × 3.4 inches (1 676 × 960 × 87 mm)	74.5 × 43.0 × 4.0 inches (1 892 × 1 092 × 102 mm)
	With Stand	66.0 × 41.1 × 14.6 inches (1 676 × 1 044 × 370 mm)	74.5 × 46.5 × 18.7 inches (1 892 × 1 182 × 474 mm)
Weight	Without Stand	50.3 lbs (22.8 kg)	79.4 lbs (36.0 kg)
	With Stand	50.9 lbs (23.1 kg)	81.8 lbs (37.1 kg)
TV Stand Width (W × D)		51.9 × 14.6 inches (1 318 × 370 mm)	61.7 × 18.7 / 32.1 × 18.7 inches (1 566 × 474 / 816 × 474 mm)
Active Screen Size (Diagonal)		74.5 inches (189.3 cm)	84.5 inches (214.7 cm)
Screen Resolution		3840 × 2160	
Audio Power		15 W + 15 W	
Power consumption		230 W	330 W
Power Supply		100-240V ~ 50/60Hz	
Connectivity		Built-in Wireless feature (2x2, dual band)	
Receiving Channels		VHF: 2 - 13, UHF: 14 - 69, CATV: 1 - 125	
		Digital Terrestrial Broadcast (8VSB): 2 - 69	
		Digital cable (64/256 QAM): 1 - 135	
Tuner Type		Frequency synthesized	
Receiving Systems		Analog: NTSC, PAL M/N	
		Digital: ATSC/QAM, ISDB-T, DVB-T2	
Wireless Specification	Frequency Range	2.4-2.4835GHz 5.15-5.85GHz	
	Output Power (Max.)	2.4-2.4835GHz 17dBm 5.15-5.25GHz 14dBm 5.25-5.35GHz(DFS Band) 14dBm 5.49-5.71GHz(DFS/TPC Band) 14dBm 5.725-5.85GHz(for Non EU) 14dBm	
Bluetooth Specification	Modulation Type	IEEE 802.11 a/b/g/n/ac	
	Version/Profiles	Bluetooth 5.3	
Bluetooth Specification	Frequency Range	2.4-2.4835GHz	
	Output Power (Max.)	2.4-2.4835GHz,Class1,6dBm	
Bluetooth Specification	Modulation Type	GFSK, π/4-DQPSK and 8-DPSK	
	Operating Temperature	41°F - 95°F(5°C - 35°C)	
Operating Humidity		20% to 80% non-condensing	
Storage Temperature		5°F to 113°F(-15°C to 45°C)	
Storage Humidity		10% to 70%, non-condensing	

NOTE: "Receiving Systems" may differ depending on your model/country/region.

Disclaimer: All products, product specifications, and data are subject to change without notice to improve reliability, function, design or otherwise.

Certification and compliance

NOTE: The following warnings only apply to products with such certification.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of [20] cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with radio frequency exposure limits set forth by the Innovation, Science and Economic Development Canada for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the device and the user or bystanders.

This device must not be co-located or operating in conjunction with any other antenna or transmitter.



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Environmental Protection

This mark indicates that this product should not be disposed together with other domestic garbage, to avoid damage to the environment or human health due to the disposal of uncontrolled waste. Recycle it responsibly for promoting the sustainable reuse of material resources. To return your used device, please use the return systems available in your location or contact the vendor where you purchased your product they could take this product for recycling and protection of the environment.

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