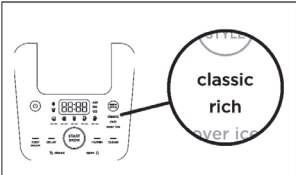


BREW STYLES

CLASSIC BREW & RICH BREW



1 Use the Multi-Serve dial to select the brew size. Place the empty vessel under the brew basket.

NOTE: If making a single cup, lower the Single-Serve Cup Platform and set your vessel in the center of it to help prevent splashing. This applies to all brew styles.

2 Press the BREW STYLE button to choose either Classic Brew or Rich Brew.

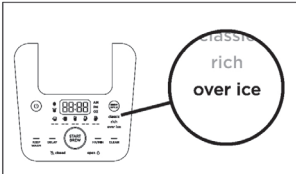
3 Press the START BREW button on the dial to start the brew. To cancel the brew at any time, press the START BREW button on the dial again or press the Power button.

NOTE: The brewing cycle will begin, then pause for a short period before resuming. This process is used to evenly saturate the coffee grounds. This applies to all brew styles.

4 The brewer will beep to signal the brew has started. The progress bar around the dial will illuminate to indicate the status of the brew. When the brew is finished, the machine will beep again and End will appear on the display.

NOTE: Rich Brew will use slightly less water and yield slightly less brewed coffee than Classic Brew. See Approximate Brew Volume chart for additional information.

OVER ICE BREW



1 Fill your desired vessel to the top with ice cubes and place the vessel below the brew basket. Use the Multi-Serve dial to select the brew size.

NOTE: DO NOT add ice to the water reservoir.

2 Press the BREW STYLE button to choose Over Ice Brew.

3 Press the START BREW button on the dial to start the brew. To cancel the brew at any time, press the START BREW button on the dial again or press the Power button.

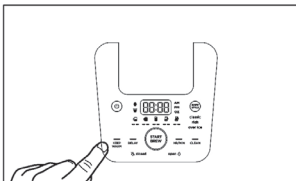
4 The brewer will beep to signal the brew has started. The progress bar around the dial will illuminate to indicate the status of the brew. When the brew is finished, the machine will beep again and End will appear on the display.

NOTE: DO NOT use any glassware except the provided Ninja glass carafe, which is safe to use due to its specialized glass material.

NOTE: Over Ice brew is designed to produce a concentrated brew into a vessel filled with ice. It is normal for some ice in the vessel to melt as the coffee is brewed, and this will produce a cold beverage with the ideal strength and flavor.

INTELLIGENT WARMING PLATE

The Intelligent Warming Plate will automatically turn on during Classic or Rich brews when a ¼, ½, ¾, or full carafe size is selected. The Intelligent Warming Plate is set to a specific temperature setpoint to avoid burning the coffee over time. To turn the warming plate on at any time, turn the dial to one of the carafe sizes, select Classic or Rich, and press the KEEP WARM button.



IMPORTANT: The  light on the base of the brewer will illuminate only when the warming plate is hot and will remain illuminated until the plate has cooled down.

TIME ADJUSTMENT

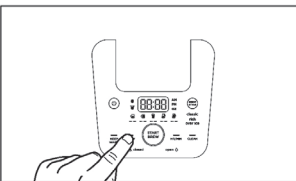
You can adjust how long the Intelligent Warming Plate remains on (up to 4 hours). By default, the Intelligent Warming Plate is set to remain on for 2 hours. To change the time setting of your warming plate, follow these instructions:

- Press and hold KEEP WARM until the clock begins to flash the current warming time.
- Turn the dial to increase the time in 15 minute increments up to 4 hours or decrease the time to 0 hours. Press START BREW on the dial to set the new time.

NOTE: If you set the warming time to 0 hours, Keep Warm will not automatically activate during or after a carafe brew cycle, but you can still turn it on manually by pressing the KEEP WARM button.

NOTE: The time adjustment setting will be saved and will not reset when the brewer is unplugged or loses power.

SETTING THE DELAY BREW



1 Plug the brewer in and turn it on by pressing the Power button.

NOTE: The clock will remain on even if the brewer is turned off. Ensure the brewer is powered on to set Delay Brew.

2 After filling the water reservoir and adding ground coffee to the filter or inserting a pod in the Ninja Pod Adapter, close the sliding lid or adapter handle, and place the appropriate-size vessel under the brew basket.

3 Press DELAY DELAY will illuminate and the clock will begin to flash "12:00" or the last time that was set.

4 While the clock is flashing, turn the Multi-Serve dial to adjust the hour. The AM or PM indicator will illuminate under the clock display as you are setting the desired time. Press START BREW on the dial and turn the Multi-Serve dial to adjust the minute. Press START BREW on the dial to lock in the time.

5 Once the desired time has been set, use the Multi-Serve dial to select the size of the vessel you would like to brew into.

6 Press the BREW STLYE button to choose your brew style.

7 Once the time, brew size, and brew style have been set, press the START BREW button to activate. When activated, the brewer will beep and DELAY and your selected options will remain illuminated. To cancel, press DELAY again.

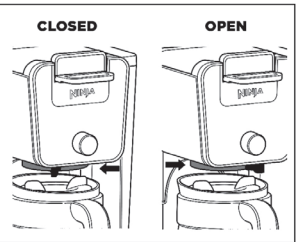
NOTE: The brewer must remain on for the Delay Brew function to work. **DO NOT** power off or unplug after setting Delay Brew. If the brewer is turned off or unplugged, delay brew will need to be reset.

USING THE DRIP STOP

The drip stop is used to close off the brew basket to prevent any coffee from dispensing. You will need to manually open and close the drip stop by moving the lever to your desired position. It can be closed and reopened at any point before, during, or after a brew.

If you forget to open the Drip Stop, the brewer will pause the brew, and after 30 seconds it will give you a friendly audible reminder. After 5 minutes, the brew will be canceled.

NOTE: If the Drip Stop is closed before you begin a brew, the brewer will notify you with 3 beeps and the Drip Stop indicator will illuminate. Move the Drip Stop to the open position and press the START BREW button to begin your brew.



CLOSING THE DRIP STOP AFTER A BREW

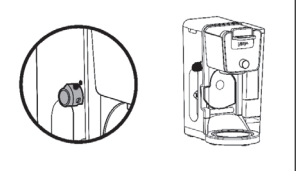
When the brew cycle is complete, set the Drip Stop to the closed position to stop dripping from the brew basket and Ninja Pod Adapter. While the Drip Stop is closed, the Drip Stop indicator will illuminate.

NOTE: Remember to open the Drip Stop when you are ready to brew again. If you forget, your brewer will give you a friendly audible reminder.

DISPENSING HOT WATER

The Ninja DualBrew Coffee Maker has a separate water line completely independent of the line used for brewing coffee. This ensures you get clean water every time with no coffee cross-contamination.

- To switch to Hot Water Mode, turn the dial on the left side of the brewer to the water droplet icon. You should notice a change on the control panel.



NOTE: If the display is flashing the water droplet icon, make sure the dial is turned completely to one side.

- Use the Multi-Serve Dial to choose one of 17 sizes between 2 oz. and 60 oz.
- Press START BREW on the dial to start the brew.



NOTE: When dispensing hot water, use a vessel that is suitable for high temperatures.

NOTE: The water will cool down once dispensed into vessel.

Volume
2 oz.
4 oz.
6 oz.
8 oz.
10 oz.
12 oz.
14 oz.
16 oz.
18 oz.
20 oz.
22 oz.
24 oz.
28 oz.
32 oz.
40 oz.
50 oz.
60 oz.

Not all functions are available on all models.

CLEANING & MAINTENANCE

CLEANING AFTER A BREW

1 After the brewer has cooled, remove the brew basket. If using pods, remove the Ninja Pod Adapter and brew basket. Wash the used parts thoroughly with soap and warm water.

2 Wash the carafe and brew-through lid with soap and warm water. Use a bottle brush or cloth to wash the inside of the carafe. **DO NOT** use a wire brush.

NOTE: For best results, we recommend rinsing the reservoir after brewing and refilling with fresh water for the next brew.

CLEANING THE WATER RESERVOIR

Empty the reservoir and hand-wash or place in dishwasher. For a better clean, we recommend placing it in the bottom rack of the dishwasher standing upright with the opening facing downward. We recommend doing this weekly.

CLEANING THE CARAFE

We recommend cleaning your carafe after each use with warm, soapy water.

To clean the carafe more thoroughly, we recommend using a soft foam brush. **DO NOT** use a wire brush.

CLEANING THE SLIDING LID

Open the hinged hood on top of the brewer by pulling up on the left side. Once opened, slide the sliding lid out of the back of the brewer to remove it. Hand-wash the sliding lid with warm, soapy water. Slide the sliding lid back into its tracks and close the hinged hood.

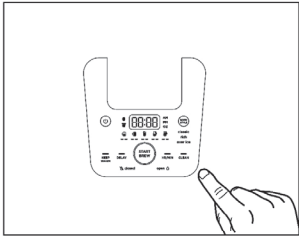
NOTE: DO NOT place the sliding lid in the dishwasher.

CLEANING THE NINJA POD ADAPTER

Open the handle to reveal the needles and pod holder and hand-wash with warm, soapy water. Take care when cleaning around the needles. Then, close the handle and slide it back into the REMOVE position before reinstalling.

NOTE: DO NOT place the Ninja Pod Adapter in the dishwasher.

CLEANING & DESCALING YOUR BREWING SYSTEM



Your Ninja DualBrew coffee maker offers multiple modes to choose from, which include Grounds, Pods, and Hot Water (not available on all models). Each mode that you use will eventually need to be cleaned with a clean cycle.

The clean cycle is used for descaling the brewer when calcium scale buildup is affecting the performance of the brewer and/or the flavor of your coffee. The Intelligent Clean Cycle indicator will automatically illuminate orange when a cleaning cycle is recommended for your brewer. If the indicator is ignored, your brewer may stop mid-brew and display "CLN," indicating it needs immediate cleaning on the current mode.

NOTE: The clean cycle takes approximately 75 minutes.

CHOOSING WHICH MODE TO CLEAN

When the Intelligent Clean Cycle Indicator turns on for the first time, run a clean cycle on the mode you use most. For example, if you primarily brew with grounds, run the clean cycle on the Grounds mode with the Sliding Lid closed. If you primarily use pods, ensure the Ninja Pod Adapter is installed, and run the clean cycle through the Ninja Pod Adapter. If Hot Water mode (not available on all models) is used at all, run an additional clean cycle in Hot Water mode.

The next time the Intelligent Clean Cycle Indicator illuminates orange, run a clean cycle on the remaining way to brew coffee. For example, if you ran a clean cycle on the Grounds mode first, run a clean cycle on the Pods mode next.

NOTE: If the display ever reads "CLN," it indicates heavy scale buildup on that mode. Run a clean cycle on the current mode.

To clean and descale your Ninja DualBrew Coffee Maker:

1 Place the empty carafe beneath the brew basket.

2 Use a descaling solution specifically formulated for coffeemaker cleaning and follow the directions on the package. Fill the water reservoir up to, but not exceeding, the Full line.

OR

Fill the water reservoir to the Travel Mug line (16 oz.) with white vinegar, then fill the rest of the reservoir with water up to, but not exceeding, the Full line.

IMPORTANT: Only use white vinegar.

NOTE: Running a water-only clean cycle will not descale the brewer properly.

3 Once the water reservoir is filled with your cleaning solution and water mixture, press the CLEAN button then press the START BREW button to confirm and begin the cleaning cycle.

NOTE: To cancel the clean cycle, press the Power button or CLEAN button once. The brewer will beep and stop brewing through the cleaning mixture. Continue to follow the instructions starting at Step 6.

IMPORTANT: If you cancel the clean cycle, your brewer will not be properly descaled.

4 The clock will display and count down the remaining clean cycle time, which takes approximately 75 minutes to complete. Your brewer will deliver a small amount of cleaning solution to distribute it through the system. It will then pause, deliver additional cleaning solution, and repeat this process for 75 minutes. The extended pauses allow for maximum cleaning and descaling.

IMPORTANT: DO NOT remove the carafe at any time during the clean cycle.

5 Upon completion, the brewer will beep, the clock will display End, and the Intelligent Clean Cycle Indicator will turn off.

6 Empty the contents of the carafe and place it back under the brew basket. Clean the water reservoir with warm, soapy water to remove any cleaning solution that could affect the flavor of your coffee.

7 Fill the reservoir with fresh water up to, but not exceeding, the Full line.

8 Flush the system by running a water-only cycle. If cleaning the Grounds mode, run a Full Carafe Classic brew cycle. If cleaning the Pods mode, run a 12 oz. Classic brew. If cleaning the Hot Water mode (not available on all models), run a Full Carafe on BOIL. Run a water-only cycle if taste persists. After the cycle is complete, discard the water and thoroughly clean the carafe and brew basket.

NOTE: Hard water will cause scale buildup faster than soft water and the brewer will indicate it needs cleaning more often.

TROUBLESHOOTING GUIDE - CONT.

Brewer is not detecting the Ninja® Pod Adapter.

- Ensure the adapter is fully seated in place over the brew basket with the handle closed. Pull the handle toward you until it clicks into the LOCK position.
- Ensure the Hot Water Dial (not available on all models) is turned completely to the coffee bean icon.

Coffee is splattering.

- Some splatter is normal. Use the cup tray when possible to reduce the distance between the cup and the coffee outlet.
- Ensure the Ninja Pod adapter is installed over the brew basket when brewing pods.

Water reservoir is unstable.

- Ensure the water reservoir is properly installed on the hook on the side of the brewer and pressed down firmly into the water reservoir base.

CLOCK DISPLAY MESSAGES:

End

- The brew cycle is complete.

Add Wtr

- The system does not have enough water in the reservoir to complete your brew. Add fresh water to the reservoir and then press the START BREW button to resume.

- If the reservoir is filled with water, remove and reseal the reservoir. If the issue persists, Contact a Service Center.

CLN

- The system has detected that a clean cycle needs be run immediately to remove calcium scale buildup in the heater. See 'Cleaning & Descaling Your Brewing System' for instructions.

STOP

- A brew cycle was cancelled.

ERROR MESSAGES:

Er

- If the clock displays "Er" and then a number (ex. "Er 03"), Contact a Service Center.

REFURBISHED PRODUCT LIMITED NINETY DAYS WARRANTY

The **Refurbished Product Service Center** offers the following WARRANTY to the ORIGINAL purchaser of a product which we have refurbished.

This product that has been refurbished is warranted against any electronic or mechanical defects for a period of NINETY DAYS from the date of the original purchase by the consumer. Since this unit was sold as a refurbished item, the warranty does not apply to any cosmetic appearance items such as scratches. Should a defect occur, the **Refurbished Product Service Center** will repair or, at its option, replace defective unit/parts with new or rebuilt materials without charge for either parts or labor. Replacement unit/parts will be warranted for the remaining portion of the original warranty period.

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, incorrect voltage, operating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with.

This warranty does not cover costs for removal and or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability of fitness for particular use or otherwise.

This warranty gives the consumer specific legal rights and they may also have other rights which vary from State to State. Some States do not follow the exclusion or limitation of incidental or consequential damages, hence the above exclusion and limitations may not apply.

Refurbished Product Service Center
9043 Siempre Viva Rd Suite 110/120, San Diego CA, 92154

WARRANTY REPAIR INFORMATION

If you need service on your unit and this product requires repair during the 90 days warranty period; please go to **www.ConsumerServiceRefurbish.com** or call the **Refurbished Product Service Center** at 562-946-3531 to obtain the required return authorization (RA) number. Pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt and a letter describing the problem. Send the unit freight prepaid and insured to:

Refurbished Product Service Center,
Att: Customer Service Departament 9043 Siempre Viva Rd Suite 110/120,
San Diego CA, 92154

Your unit will be promptly repaired and returned to you. We will refuse to accept delivery of the returned unit unless the assigned RA number appears on the outside of the shipping carton.

Owner's Information
(Keep for your permanent records)

NAME: _____

ADDRESS: _____

CITY: _____

STATE: _____

ZIP CODE: _____

PHONE: _____

E-MAIL: _____

MODEL: _____

SERIAL NO.: _____

TROUBLESHOOTING GUIDE

There's sediment in my coffee.

- If using a permanent filter (sold separately), this may be due to using finely ground coffee.
- To reduce the amount of sediment in the brewed coffee, use a slightly coarser grind or use a paper filter.

NOTE: DO NOT use a paper filter in conjunction with a permanent filter, as water and/or coffee can back up and clog the filter basket.

Over Ice Brew is not cold.

- Ensure your cup, travel mug, or carafe is filled all the way to the top with ice cubes before brewing. Brewer will brew at elevated temperatures to lock in the best flavor, then the ice will cool the brewed coffee to the perfect temperature.

Coffee is too weak.

- For stronger coffee, use the Rich brew setting. For an even bolder flavor, you can add more coffee grounds to the filter.

Coffee is too strong.

- For milder coffee, use the Classic brew setting. For an even milder flavor, use fewer coffee grounds in the filter.

Brew cycle is too slow.

- The brew time will vary based on size and brew style. Full carafe sizes and Rich brews will take longer to brew than single-serve and classic brews. The progress bar on the control panel will indicate brew status.

Cup or travel mug overflowed.

- Refer to the Approximate Brew Volumes chart .

Brew basket overflowed.

- The bottom of the brew basket may be clogged. This can happen with finely ground coffee or too many coffee grounds in the filter. Medium-grind coffee is recommended.
- Using both the permanent filter and a paper filter can cause grounds to clog and water to back up in the brew basket. *Use only the permanent filter or a paper filter.
- Decaf coffee grounds absorb water differently, so use fewer scoops when using decaf.

There is water left in the reservoir.

- When the reservoir is filled to a specific size and then that size is brewed, there will be some water left in the reservoir. This is normal to ensure the reservoir does not run dry for the best performance of the pump and brew system.

Brewer is leaking.

- After removing the water reservoir, there may be a small amount of water in the reservoir valve. This can be easily removed with a dry cloth.
- If the leak is coming from above the brew basket, refer to "Brew basket overflowed." above.
- If the leaking is coming from below the brew basket, close the drip stop.
- If the leak is coming from the bottom of the brewer, Contact a Service Center.

Intelligent Clean Cycle Indicator is illuminating orange.

- Run a clean cycle. If you have recently completed a clean cycle, you may need to run another cycle to remove additional mineral buildup that occurs naturally over time and is common in hard-water areas. Make sure you are using vinegar or a descaling solution and follow the cleaning instructions .

* Paper filter and permanent filter are not supplied with this unit.

NOTE:

In order to ensure the highest possible standard for refurbished items, all units are thoroughly inspected as part of the process.

For this item, water may be used during the refurbishing process and so; you may notice some condensation in the water reservoir.

It is recommended to rinse the water reservoir with fresh water prior to its first use.

SharkNinja Operating LLC

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