



AIR CONDITIONER

Read this owner's manual thoroughly before operating the appliance and keep it handy for reference at all times.

804109999

SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USE

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and follow all safety messages.

⚠ This is the safety alert symbol. This symbol alerts you to potential hazards that can kill or injure you and others. All safety messages will follow the safety alert symbol and either the word WARNING or CAUTION.

These words mean:

⚠ WARNING

You may be killed or seriously injured if you do not follow instructions.

⚠ CAUTION

You may be injured or cause damage to the product if you do not follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what may happen if the instructions are not followed.

IMPORTANT SAFETY INSTRUCTIONS

⚠ WARNING

To reduce the risk of explosion, fire, death, electric shock, scalding or injury to persons when using this product, follow basic precautions, including the following:

INSTALLATION

- Before use, the appliance must be properly installed as described in this manual.
- Contact the authorized service technician for repair or maintenance of this unit.
- Contact the installer for installation of this unit.
- The air conditioner is not intended for use by young children or invalids without supervision.
- Young children should be supervised to ensure that they do not play with the air conditioner.
- When the power cord is to be replaced, replacement work shall be performed by authorized personnel only using only genuine replacement parts.
- Installation work must be performed in accordance with the National Electric Code by qualified and authorized personnel only.
- Connect to a properly rated, protected, and sized power circuit to avoid electrical overload.
- Always plug into a grounded outlet.
- Do not under any circumstances, cut or remove the third (ground) prong from the power cord.
- When installing or moving the appliance, be careful not to pinch, crush, or damage the power cord.
- Plug in the power plug properly.
- Do not modify or extend the power cord.
- Do not start/stop operation by plugging/unplugging the power cord.
- If the cord/plug is damaged, have it replaced by an authorized service person using authorized replacement parts.
- Use a dedicated circuit.
- Do not disassemble or modify the product.
- Adhere to all industry recommended safety procedures including the use of long-sleeved gloves and safety glasses.
- Use care when unpacking and installing. The edges of the product may be sharp.
- Disconnect the power cord or circuit breaker before installing or servicing the appliance.
- Keep packaging materials out of the reach of children. These materials can pose a suffocation risk to children.
- Store and install the product where it will not be exposed to temperatures below freezing or exposed to outdoor weather conditions.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

OPERATION

- Use this appliance only for its intended purpose.
- Never attempt to operate this appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts, including a damaged cord or plug.
- Repair or immediately replace all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either end.
- Do not run cord under carpets or mats where it could be stepped on and damaged.
- Keep the cord out from under heavy objects like tables or chairs.
- Do not place the power cord near a heat source.
- Do not use an adaptor or plug the product into a shared outlet.
- Do not tamper with controls.
- If you detect a strange sound, a chemical or burning smell, or smoke coming from the appliance, unplug it immediately, and contact a service center.
- Never unplug the appliance by pulling on the power cord. Always grip the plug firmly and pull straight out from the outlet.
- Do not grasp the power cord or touch the appliance controls with wet hands.
- If water enters the product, turn off the power at the main circuit, then unplug the product and call for service.
- If the product has been submerged, contact a service center for instructions before resuming use.
- Unplug the product when unused for long periods.
- Unplug the product before cleaning.
- In the event of a gas leak (propane gas, etc.) do not operate this or any other appliance. Open a window or door to ventilate the area immediately.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- The interior of the product must only be cleaned by an authorized service center or a dealer.
- Do not use solvent-based detergent on the product. Doing so can cause corrosion or damage, product failure, electrical shock, or fire.

GROUNDING INSTRUCTIONS

- The power cord of this appliance is equipped with a three-prong (grounding) plug. Use this with a standard three-slot (grounding) wall power outlet to minimize the hazard of electric shock. The customer should have the wall receptacle and circuit checked by a qualified electrician to make sure the receptacle is properly grounded. **DO NOT CUT OR REMOVE THE THIRD (GROUND) PRONG FROM THE POWER PLUG.**
 - Situations when the appliance will be disconnected occasionally; Because of potential safety hazards, we strongly discourage the use of an adapter plug. However, if you wish to use an adapter, a TEMPORARY CONNECTION may be made. Use UL-listed adapter, available from most local hardware stores. The large slot in the adapter must be aligned with the large slot in the receptacle to assure a proper polarity connection.
- Attaching the adapter ground terminal to the wall receptacle cover screw does not ground the appliance unless the cover screw is metal, and not insulated, and the wall receptacle is grounded through the house wiring. The customer should have the circuit checked by a qualified electrician to make sure the receptacle is properly grounded.
- Disconnect the power cord from the adapter, using one hand on each. Otherwise, the adapter ground terminal might break. Do not use the appliance with a broken adapter plug.
 - Situations when the appliance will be disconnected often; Do not use an adapter plug in these situations. Unplugging the power cord frequently can lead to an eventual breakage of the ground terminal. The wall power outlet should be replaced by a three-slot (grounding) outlet instead.

⚠ CAUTION

To reduce the risk of minor or moderate injury to persons, malfunction, or damage to the product or property when using this product, follow basic precautions, including the following:

INSTALLATION

- Take care when installing the product that exhaust or condensation does not damage nearby property.
- Follow installation instructions exactly to avoid excessive vibration or water leakage.

OPERATION

- This appliance is not intended for use as a precision refrigeration system. Do not use it for special purposes such as maintaining pets, food, precision machinery, or art objects.
- When installing or moving the appliance, be careful not to pinch, crush, or damage the power cord.
- Make sure the air inlet and outlet are free from obstructions.
- Use a soft cloth to clean the appliance. Do not use waxes, thinners, or harsh detergents.
- Do not step on or place heavy objects on top of the appliance.
- Do not operate the appliance without the filter securely installed.
- Do not drink water drained from the appliance.
- Be sure to ventilate sufficiently when the air conditioner and a heating appliance such as a heater are used simultaneously.
- Being exposed to direct airflow for an extended period of time could be hazardous to your health.

- Remove the batteries if the remote control is not to be used for an extended period of time.
- Never mix different types of batteries, or old and new batteries for the remote control.
- Stop using the remote control if there is a fluid leak in the battery. If your clothes or skin are exposed to the leaking battery fluid, wash off with clean water.
- If the leaking battery fluid has been swallowed, rinse the inside of the mouth thoroughly and consult a doctor.
- Do not recharge or disassemble the batteries.

MAINTENANCE

- Clean the filter every two weeks.
- Never touch the metal parts of the air conditioner when removing the air filter.
- Never use strong cleaning agents or solvents when cleaning the air conditioner or spray water. Use a smooth cloth.

REFRIGERANT (FOR R32 ONLY)

⚠ WARNING

- Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater).
- Do not pierce or burn. Be aware that flammable refrigerants may not contain an odor.

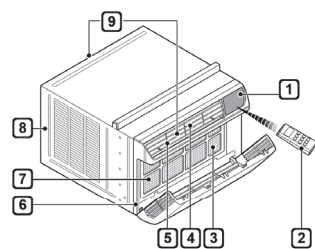
⚠ CAUTION

- This unit contains flammable refrigerant and has special safety precautions not normally associated with older units. Please follow all precautions and advisories.
 - Use caution while handling and prevent damage to unit. Do not put any holes into product for any reason. This can cause damage to product and prevent unit from cooling.
 - Maintenance and cleaning of unit should be performed by trained personnel. Failure to properly clean unit can result in damage to the refrigeration system and or the electrical system.
 - Make certain that all the air circulation/ventilation openings are free from obstruction.
 - Service should only be performed by technicians properly trained and certified in the use of flammable refrigerants. Any service performed by unauthorized servicers/individuals will void all warranties.
 - When storing the appliance, do not put in a room with any open flame appliances, such as gas water heaters or furnaces. Also keep away from electric heaters. Damaged units should be repaired before storage.

SAVE THESE INSTRUCTIONS

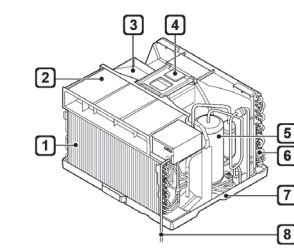
PRODUCT OVERVIEW

Exterior Parts



- Control Panel
- Remote Controller
- Air Filter
- Vertical Air Deflector (Horizontal Louver)
- Horizontal Air Deflector (Vertical Louver)

Interior Parts



The images shown here are for illustrative purposes only and may be subject to change.

INSTALLATION

Electrical Data

Power cord may include a current interrupter device. **TEST** and **RESET** buttons are provided on the plug case. The device should be tested on a periodic basis by first pressing the **TEST** button and then the **RESET** button. If the **TEST** button does not trip or if the **RESET** button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.

for 240 V

Use Wall Receptacle	Power Supply
	Use 15 A, time delay fuse or 15 A, circuit breaker.
Standard 240 V, 3-wire grounding receptacle rated 15 A / 240 VAC / 60 Hz	

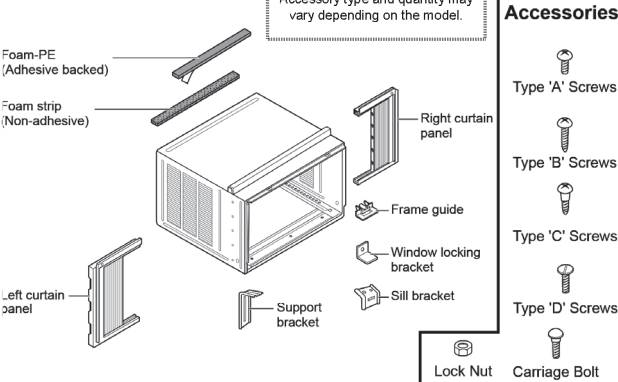
⚠ WARNING

- This appliance should be installed in accordance with the National Electrical Code.
- Use of extension cords could cause serious injury or death.
 - Do not use an extension cord with this window air conditioner.
 - Do not use surge protectors or multi-outlet adapters with this window air conditioner.
- Never push the **TEST** button during operation. Doing so can damage the plug.
 - Do not remove, modify, or immerse this plug. If this device trips, the cause should be corrected before further use.

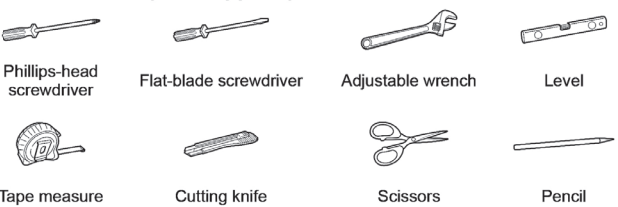
⚠ CAUTION

- The conductors inside this cord are surrounded by shields, which monitor leakage current. These shields are not grounded. Periodically examine the cord for any damage. Do not use this product in the event the shields become exposed. Avoid shock hazard. This unit cannot be user-serviced. Do not open the tamper-resistant sealed portion. All warranties and performance will be voided. This unit is not intended to be used as an ON/OFF switch.

Installation Overview



Tools Needed (Not Supplied)



How to Install the Unit

- To prevent vibration and noise, make sure the unit is installed securely and firmly.
- Install the unit where the sunlight does not shine directly on the unit.
- The outside of the cabinet must extend outward for at least 12" and there should be no obstacles, such as a fence or wall, within 20" from the back of the cabinet because it will prevent heat radiation of the condenser. Restriction of outside air will greatly reduce the cooling efficiency of the air conditioner.

⚠ CAUTION

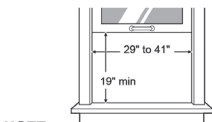
- All side louvers of the cabinet must remain exposed to the outside of the structure.

- Install the unit slightly tilted so the back is slightly lower than the front (about 1/2"). This will force condensed water to flow to the outside.

- Install the unit with the bottom between 30" ~60" above the floor level.

Window Requirements

- This unit is designed for installation in standard double hung windows with actual opening widths from 29" to 41". The top and bottom window sashes must open sufficiently to allow a clear vertical opening of 19" from the bottom of the upper sash to the inside sill.
- The height offset between the inside sill and outside sill must be less than 1 1/4".

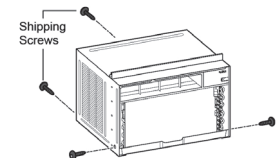


NOTE

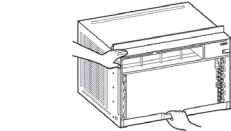
- All supporting parts should be secured to firm wood, masonry, or metal.

Preparation of Cabinet

- Remove 4 screws which fasten the cabinet at both sides and at the back. (Keep the screws for later use.)



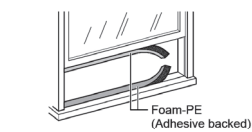
- Slide the unit from the cabinet by gripping the base pan handle and pulling forward while bracing the cabinet.



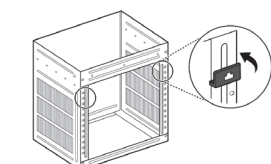
⚠ CAUTION

- The unit is heavy. To prevent injury, use proper lifting techniques when pulling unit forward from cabinet. Obtain assistance from another person if possible.

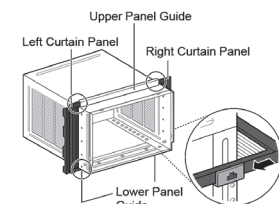
- Cut the window sash seals (Foam-PE) to the proper length. Peel off the backing and attach the adhesive-backed foam to the underside of the window sash and the bottom of the window frame.



- Insert the lower curtain panel guides into the bottom of the cabinet. Insert the guides so that the flange faces to the rear of the cabinet.



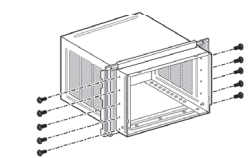
- Insert the top and bottom rails of the curtain panels into the upper and lower panel guides.



⚠ CAUTION

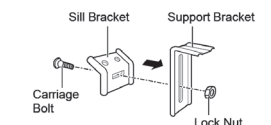
- The lower panel guides are easily broken. Be careful with them when installing the cabinet.

- Fasten the curtain panels to the unit with 10 type A screws.

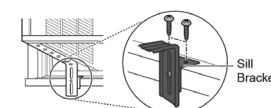


Cabinet Installation

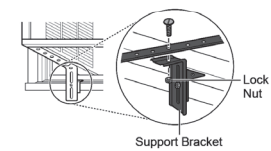
- Open the window. Mark a line on the center of the inside sill and extending across the center of the outside sill. Loosely attach each sill bracket to a support bracket using a carriage bolt and a lock nut.



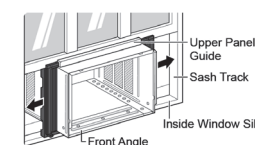
- Carefully place the cabinet in the window and align the center hole on the cabinet bottom front with the center line marked on the window sills. Align the support brackets with the cabinet track holes and mark the sill along the sides of each sill bracket. Remove the cabinet from the window and attach each sill bracket on the outside sill between the marks using 2 type B screws.



- Carefully place the cabinet back in the window and align the cabinet track holes with the support brackets. Attach each support bracket to the cabinet through a cabinet track hole, using a type D screw and a lock nut. Use the first track hole past the sill bracket on the outer edge of the window sill. Tighten the lock nuts on the support brackets to secure them to the sill brackets. Be sure the cabinet slants down toward the outside.



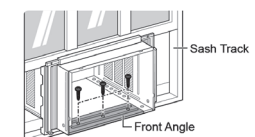
- Pull each curtain panel out until it meets the window sash track. Pull the bottom window sash down behind the upper panel guide until they meet.



NOTE

- Do not pull the window sash down so tightly that the movement of the curtain panels is restricted.

- Attach the cabinet to the inside sill by driving 3 type B screws through the cabinet and into the sill.



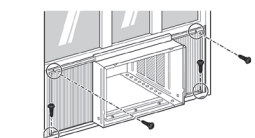
NOTE

- Install the cabinet with a very slight downward tilt toward the outside.

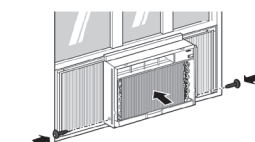
⚠ CAUTION

- Do not drill a hole in the bottom pan. The product is designed to operate with approximately 1/2" of water in the bottom pan.

- Use a screwdriver or power drill to attach the curtain panels to the window sashes by driving type C screws into the sashes through the cabinet holes shown in the figure below.



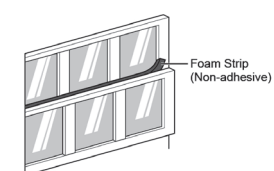
- With the aid of an assistant, slide the unit into the cabinet. Reinstall the screws removed from the cabinet sides in step 1.



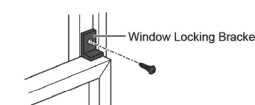
⚠ CAUTION

- The unit is heavy. Use an assistant to help lift the unit and set it in place. Lifting and maneuvering the unit by yourself could result in injury.
- Hold the unit firmly in place until the window frame is lowered to meet the top surface of the unit directly behind the upper guide. If the unit falls from the window, it could cause personal injury or property damage.

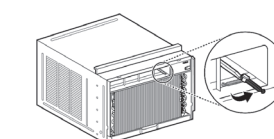
- Cut the non-adhesive foam strip to the proper length and insert it between the upper window sash and the lower window sash.



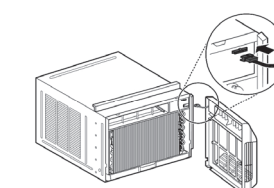
- Attach the window locking bracket with a type C screw.



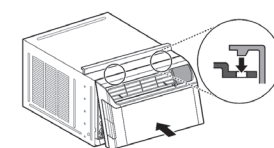
- Fold out the vent control lever located to the left of the control panel, as shown.



- Connect the wire harness from the front grille assembly to the air conditioner.



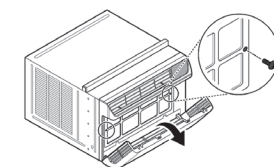
- Attach the front grille assembly to the cabinet by inserting the grille tabs into the slots on the front of the cabinet. Push the grille in until it snaps into place.



NOTE

- Carefully guide the vent control lever through the grille as you push the grille in.

- Open the air inlet grille and secure the front grille assembly with 2 type A screws through the both sides of the front grille.



NOTE

- See the 'Electrical Data' section for information on attaching the power cord to an electrical outlet.

IMPORTANT INFORMATION

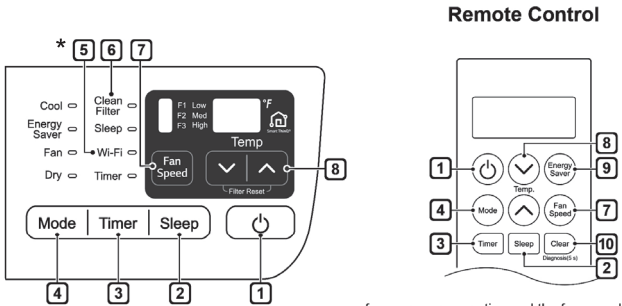


Do not drill holes in the product. Drilling holes in the product can cause the air conditioner to not function properly.

The image shown here is for illustrative purposes only and may be subject to change.

OPERATION

Control Panel and Remote Control



- 1 Power**
Press to turn the air conditioner ON or OFF.

2 Sleep Mode
This mode keeps operating noise to a minimum and turns the air conditioner off after a set time. The timer can be set from 1 to 7 hours.
• In the Sleep Mode, the setting temperature increases by 2 °F after 30 minutes and additional 2 °F after another 30 minutes for more comfortable sleep.
• The setting temperature increases up to 4 °F from the preset temperature.

3 Delay ON/Off Timer
Delay ON - When the air conditioner is off, set it to automatically turn on from 1 to 24 hours later, at its previous mode and fan settings.
Delay OFF - When the air conditioner is on, set it to automatically turn off from 1 to 24 hours later.

NOTE
• Each press of the **Timer** button advances the timer by 1 hour. After the last press the display returns to the temperature setting.

4 Operation Mode
Press the Mode button to cycle between 4 types of air conditioning operation: Cool / Energy Saver / Fan Only / Dry.
Cool - This mode is ideal on hot days to cool and dehumidify the room quickly. Use the **Temp** $\wedge$ / $\vee$ buttons to set the desired room temperature and use the **Fan Speed** button to set the desired fan circulation speed.
Energy Saver - In this mode the compressor and fan turn off when the set temperature is achieved. Approximately every 3 minutes the fan turns on to allow the unit sensor to accurately determine if more cooling is needed.
Fan Only - In this mode the fan circulates air but the compressor does not run. Use the **Fan Speed** button to set fan speed to High, Medium or Low. In this mode, you cannot adjust the set temperature.
Dry - This mode is ideal for rainy and damp days to dehumidify the room rather than cooling it significantly. Humidity is removed from the room by the combination
- 5 *Wi-Fi MODELS ONLY**
Enables connection of the air conditioner to the home Wi-Fi.

6 Clean Filter
The Clean Filter LED lights up to notify you that the filter needs to be cleaned. After cleaning the filter, press **Temp** $\wedge$ and $\vee$ together on the control panel to turn off the Clean Filter light.

NOTE
• The filter reset must be done using the control panel, not the remote control.
• This feature is a reminder to clean the air filter for more efficient operation. The LED light turns on after 250 hours of operation.

7 Fan Speed
Press to set the fan speed to Low (F1), Medium (F2), or High (F3).

8 Temperature Control
The thermostat monitors room temperature to maintain the desired temperature. The thermostat can be set between 60 °F–86 °F (16 °C–30 °C). Press $\wedge$ or $\vee$ arrows to increase or decrease temperature setting.

9 Energy Saver
In this mode the compressor and fan turn off when the set temperature is achieved. Approximately every 3 minutes the fan turns on to allow the unit sensor to accurately determine if more cooling is needed.

10 Clear
Cancel Sleep and Timer settings.

of compressor operation and the fan speed fixed at Low. The compressor and fan turn off once the set temperature is reached. Fan speed cannot be adjusted in Dry mode.

The image shown here is for illustrative purposes only and may be subject to change. The actual descriptions of control panel and their locations may vary, depending on the model.

The remote control vary depend of model: The buttons on remote control may have a different name or location than the remote control shows in this manual.

Wireless Remote Control

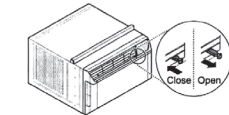
Inserting Batteries

If the display screen of the remote control begins to fade, replace the batteries. Insert AAA (1.5 V) batteries before using the remote control.

- 1** Remove the cover on the back of the remote control.
- (Batteries Not Supplied)
- 2** Insert the new batteries and make sure that the + and - terminals of the batteries are installed correctly.

Ventilation

Push the ventilation lever in to the closed position to maintain the best cooling performance. Pull the ventilation lever out to open the vent and draw fresh air into the room.

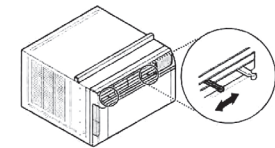


Air Direction

Airflow can be adjusted by changing the direction of the air conditioner's louvers.

Adjusting Horizontal Airflow Direction

The horizontal airflow is adjusted by moving the levers of the vertical louvers to the left or right.



Adjusting Vertical Airflow Direction

Touch the horizontal louvers to adjust the airflow up or down.



NOTE

- When the weather is extremely hot, the unit may turn off automatically to protect the compressor.

Additional Features

Slinger Fan

This air conditioner is equipped with a slinger fan.

The fan's outer ring picks up the condensed water from the base pan if the water level gets high enough. The water is then picked up by the fan and expelled through the condenser, making the air conditioner more efficient.



SMART FUNCTIONS

*(Some models apply)

Using LG SmartThinQ Application

Things to check before using LG SmartThinQ

- For appliances with the logo
- 1** Check the distance between the appliance and the wireless router (Wi-Fi network).
• If the distance between the appliance and the wireless router is too far, the signal strength becomes weak. It may take a long time to register or installation may fail.
- 2** Turn off the **Mobile data** or **Cellular Data** on your smartphone.
• For iPhones, turn data off by going to **Settings** → **Cellular** → **Cellular Data**.
- 3** Connect your smartphone to the wireless router.

NOTE

- To verify the Wi-Fi connection, check that **Wi-Fi** icon on the control panel is lit.
- The appliance supports 2.4 GHz Wi-Fi networks only. To check your network frequency, contact your internet service provider or refer to your wireless router manual.
- LG SmartThinQ is not responsible for any network connection problems or any faults, malfunctions, or errors caused by network connection.
- If the appliance is having trouble connecting to the Wi-Fi network, it may be too far from the router. Purchase a Wi-Fi repeater (range extender) to improve the Wi-Fi signal strength.
- The Wi-Fi connection may not connect or may be interrupted because of the home network environment.
- The network connection may not work properly depending on the Internet service provider.
- The surrounding wireless environment can make the wireless network service run slowly.
- The appliance cannot be registered due to problems with the wireless signal transmission. Unplug the appliance and wait about a minute before trying again.
- If the firewall on your wireless router is enabled, disable the firewall or add an exception to it.

- The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
- Smartphone user interface (UI) may vary depending on the mobile operating system (OS) and the manufacturer.
- If the security protocol of the router is set to **WEP**, you may fail to set up the network. Please change it to other security protocols (**WPA2** is recommended) and register the product again.

Installing LG SmartThinQ

Search for the LG SmartThinQ application from the Google Play Store or Apple App Store on a smart phone. Follow instructions to download and install the application.

Wi-Fi Function

- For appliances with the logo
- Communicate with the appliance from a smart phone using the convenient smart features.

FCC Notice (For transmitter module contained in this product)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference and
- 2) This device must accept any interference received, including interference that may cause undesired operation of the device.

MAINTENANCE

WARNING

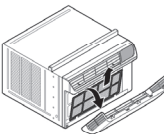
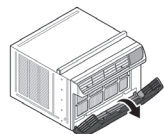
Before cleaning or performing maintenance, disconnect the power supply and wait until the fan stops.

Air Filter

Check the air filter at least twice a month to see if cleaning is necessary. Trapped particles in the filter can build up and block the airflow, reducing cooling capacity and causing an accumulation of frost on the evaporator.

Cleaning the Air Filter

- 1** Remove the air filter from the front grille by pulling the filter forward and then up slightly.



Settings

Allows you to set various options on the appliance and in the application.

NOTE

- If you change your wireless router, Internet service provider, or password, delete the registered appliance from the LG SmartThinQ application and register it again.

- The application is subject to change for appliance improvement purposes without notice to users.
- Functions may vary by model.

Wireless LAN Module Specifications

Model	LCW-003
Frequency Range	2412 to 2462 MHz
Output Power (Max)	IEEE 802.11 b : 17.56 dBm IEEE 802.11 g : 25.53 dBm IEEE 802.11 n : 25.29 dBm

Any changes or modifications in construction of this device which are not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC RF Radiation Exposure Statement

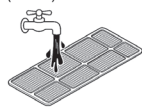
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment should be installed and operated with a minimum distance of 20 cm (7.8 inches) between the antenna and your body. Users must follow the specific operating instructions for satisfying RF exposure compliance.

Open Source Software Notice Information

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit <http://opensource.lge.com>. In addition to the source code, all referred license terms, warranty disclaimers and copyright notices are available for download.

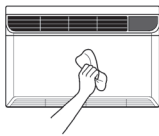
2 Wash the filter using lukewarm water below 40 °C (104 °F).



3 Gently shake the excess water from the filter and replace.

Cleaning the Air Conditioner

- Wipe the front grille and inlet grille with a cloth dampened in a mild detergent solution.
- Wash the cabinet with mild soap or detergent and lukewarm water, then polish using liquid appliance wax.



NOTE

- To ensure continued peak efficiency, the condenser coils (outside of unit) should be checked periodically and cleaned if clogged with soot or dirt from outside air.
- For repair and maintenance, contact a Service Center.

TROUBLESHOOTING

Before Calling for Service

The appliance is equipped with an automatic error-monitoring system to detect and diagnose problems at an early stage. If the appliance does not function properly or does not function at all, check the following before you call for service.

Normal Sounds You May Hear

- 1 High Pitched Chatter**
Today's high efficiency compressors may have a high pitched chatter during the cooling cycle.
- 2 Sound of Rushing Air**
At the front of the unit, you may hear the sound of rushing air being moved by the fan.
- 3 Gurggle/Hiss**
Gurgling or hissing noise may be heard due to refrigerant passing through evaporator during normal operation.
- 4 Vibration**
Unit may vibrate and make noise because of poor wall or window construction or incorrect installation.
- 5 Pinging or Swishing**
Droplets of water hitting condenser during normal operation may cause pinging or swishing sounds.

Problem	Possible Cause	Solutions
Air conditioner does not start.	The air conditioner is unplugged.	Make sure the air conditioner plug is pushed completely into the outlet.
	The fuse is blown/circuit breaker is tripped.	Check the house fuse/circuit breaker box and replace the fuse or reset the breaker.
	Power failure.	If power failure occurs, turn the mode control to off. When power is restored, wait 3 minutes to restart the air conditioner to prevent tripping of the compressor overload.
Air conditioner does not cool as it should.	The current interrupter device is tripped.	Press the RESET button located on the power cord plug. If the RESET button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.
	Airflow is restricted.	Make sure there are no curtains, blinds, or furniture blocking the front of the air conditioner.
	The temp control may not be set correctly.	Set the desired temperature to a level lower than the current temperature.
	The air filter is dirty.	Clean the filter at least every 2 weeks. See the 'MAINTENANCE' section.
	The room may have been hot.	When the air conditioner is first turned on, you need to allow time for the room to cool down.
Air conditioner freezing up.	Cold air is escaping.	Check for open furnace floor registers and cold air returns.
	Cooling coils have iced up.	See 'Air conditioner freezing up' below.
	The cooling coils are iced over.	Ice may block the air flow and obstruct the air conditioner from properly cooling the room. Set the mode control at High Fan or High Cool .
Water drips outside.	Hot, humid weather.	This is normal.
Water drips indoors.	The air conditioner is not tilted to the outside.	For proper water disposal, make sure the air conditioner slants slightly from the cabinet front to the rear.
Water collects in base pan.	Moisture removed from air and drains into base pan.	This is normal for a short period in areas with little humidity; normal for a longer period in very humid areas.
Air conditioner turns on and off rapidly.	Dirty air filter - air restricted.	Clean air filter.
	Outside temperature extremely hot.	Refer to installation instructions or check with installer.
Noise when unit is cooling.	Air movement sound.	This is normal. If too loud, set to lower FAN setting.
	Window vibration - poor installation.	Refer to installation instructions or check with installer.
Remote sensing deactivating prematurely.	Remote control not located within range.	Place remote control within 20 feet & 120° radius of the front of the unit.
	Remote control signal obstructed.	Remove obstruction.
Room too cold.	Set temperature too low.	Increase set temperature.
	Air conditioner is turned off.	Turn the air conditioner on.
* Can't connect the LG SmartThinQ App. to the air conditioner.	Wireless router is turned off.	Turn the router on.
	The Wi-Fi router is too far from the air conditioner.	Move the router closer to the air conditioner or purchase and install a Wi-Fi repeater (signal booster).
* The air conditioner is not connecting to the Wi-Fi.	You do not have permission to use the router or it is incompatible.	Make sure you are selecting the correct wireless router from the list. The router must be set to 2.4 GHz.

*Wi-FiMODELS ONLY

Problem	Possible Cause	Solutions
Trouble connecting appliance and smartphone to Wi-Fi network.	The password for the Wi-Fi network was entered incorrectly.	Delete your home Wi-Fi network and begin the registration process again.
	Mobile data for your smartphone is turned on.	Turn off the Mobile data on your smartphone before registering the appliance.
	The wireless network name (SSID) is set incorrectly.	The wireless network name (SSID) should be a combination of English letters and numbers. (Do not use special characters.)
	The router frequency is not 2.4 GHz.	Only a 2.4 GHz router frequency is supported. Set the wireless router to 2.4 GHz and connect the appliance to the wireless router. To check the router frequency, check with your Internet service provider or the router manufacturer.
	The distance between the appliance and the router is too far.	If the appliance is too far from the router, the signal may be weak and the connection may not be configured correctly. Move the router closer to the appliance or purchase and install a Wi-Fi repeater.

NOTE

- You can refer to the Energy Star program in detail at www.energystar.gov.
- If you see "CH" in the display, please contact a service center.

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