

Shark MATRIX PLUS 2-in-1 ROBOT Floor Cleaner



IMPORTANT SAFETY INSTRUCTIONS

PLEASE READ CAREFULLY BEFORE USE • FOR HOUSEHOLD USE ONLY

⚠ WARNING

To reduce the risk of fire, electric shock, injury, or property damage:

GENERAL WARNINGS

When using an electrical appliance, basic precautions should always be followed, including the following:

1. This appliance consists of a Robot Floor Cleaner and charging dock with power supply. These components contain electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
2. Before each use, carefully inspect all parts for any damage. If a part is damaged, discontinue use.
3. Use only identical replacement parts found on sharkclean.com.
4. This Robot Floor Cleaner contains no serviceable parts.
5. Use only as described in the Owner's Guide provided on sharkclean.com. **DO NOT** use Robot Floor Cleaner for any purpose other than those described in the Owner's Guide.
6. With exception of the filters, dust bin, fluid reservoir, and pads, **DO NOT** expose any parts of the Robot Floor Cleaner to water or other liquids.

USE WARNINGS

7. This appliance can be used by persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
 - a) Children shall not play with the appliance.
 - b) Cleaning and user maintenance shall not be made by children without supervision.
 8. Always turn off the Robot Floor Cleaner before inserting or removing the filter, dust bin, or side brushes.
 9. **DO NOT** handle plug, charging dock, charging cable, or Robot Floor Cleaner with wet hands. Cleaning and user maintenance shall not be made by children without supervision.
 10. **DO NOT** use the Robot Floor Cleaner without the dust bin, filter, brushroll, and side brush in place.
 11. **DO NOT** damage the charging cord:
 - a) **DO NOT** pull or carry charging dock by the cord or use the cord as a handle.
 - b) **DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
 - c) **DO NOT** close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
 12. **DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
 13. **DO NOT** use Robot Floor Cleaner if airflow is restricted. If the air paths become blocked, turn the vacuum cleaner off and remove all obstructions before turning on the unit again.
 14. Keep all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
15. **DO NOT** use if Robot Floor Cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
 16. **DO NOT** place Robot Floor Cleaner on unstable surfaces.
 17. If the Robot Floor Cleaner is not starting from the dock, it must be placed at least 1.5 feet (45 cm) away from any stairs or ledges.
 18. **DO NOT** use to pick up:
 - a) Liquid spills.
 - b) Large objects.
 - c) Hard or sharp objects (glass, nails, screws, or coins).
 - d) Large quantities of dust (drywall dust, fireplace ash, or embers).
 - e) Smoking or burning objects (hot coals, cigarette butts, or matches).
 - f) Flammable or combustible materials (lighter fluid, gasoline, or kerosene).
 - g) Toxic materials (high concentrations of chlorine bleach liquid, high concentrations of ammonia, or drain cleaning solution.)
 19. **DO NOT** use in the following areas:
 - a) Outdoor areas near fireplaces with unobstructed entrances
 - b) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust).
 - c) In an area with a space heater.
 - d) Near fireplaces with unobstructed entrances.
 20. Turn off the Robot Floor Cleaner before any adjustment, cleaning, maintenance, or troubleshooting.
 21. Allow all filters to air-dry completely before reinstalling them in the Robot Floor Cleaner to prevent liquid from being drawn into electric parts.
 22. **DO NOT** modify or attempt to repair the Robot Floor Cleaner or the battery yourself, except as indicated in the Owner's Guide. **DO NOT** use the vacuum if it has been modified or damaged.
 23. Remove all spilled or leaked liquid from the dock landing mat, base, or floor, as it could lead to risk of electrical shock.
 24. Try a little of the VACMOP® cleaning solution on a small, inconspicuous area of the floor to ensure the solution doesn't damage the floor.
 25. When refilling the reservoir, check for leaks, as pooled liquids are a slipping hazard and may cause electrical shock. If the reservoir is damaged, it must be replaced.
 26. Use caution walking on mopped floors, as they may be slippery while damp.
 27. For your Robot Floor Cleaner's cliff sensors to work properly, all runners, rugs, carpets, or small thresholds (like child gates) must be 8 inches from any stairs (or must be continuous and extend over the edge of the stairs). If a runner, rug, carpet, or small threshold that is less than 8 inches from the stairs cannot be moved, you must use a no-go zone to block off the stairs.

28. **DO NOT** use as an attachment to power tools for dust collection.
 29. Place the cords from other appliances out of the area to be cleaned.
 30. **DO NOT** operate the vacuum in a room where an infant or child is sleeping.
 31. **DO NOT** operate the vacuum in an area where there are lit candles or fragile objects on the floor to be cleaned.
 32. **DO NOT** operate the vacuum in a room that has lit candles on furniture that the vacuum may accidentally hit or bump into.
 33. **DO NOT** allow children to sit on the vacuum.
 34. **CAUTION:** Use of controls, or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.
- #### BATTERY USE
35. The battery is the power source for the vacuum. Carefully read and follow all charging instructions.
 36. To prevent unintentional starting, ensure the vacuum is powered off before picking it up or carrying it.
 37. Use **ONLY** the Shark® charging docks XDKRV2600WA, XDRV2600WA, or XDKRV2402WS and use only battery RVBAT850A. Use of batteries or battery chargers other than those indicated may create a risk of fire.
 38. Keep the battery away from all metal objects such as paper clips, coins, keys, nails, or screws. Shorting the battery terminals together increases the risk of fire or burns.
 39. Under abusive conditions, liquid may be ejected from the battery. Avoid contact with this liquid, as it may cause irritation or burns. If contact occurs, flush with water. If liquid contacts eyes, seek medical help.
 40. Robot Floor Cleaner should not be stored, charged, or used at temperatures below 50°F (10°C) or above 104°F (40°C). Ensure the battery and vacuum have reached room temperature before charging or use. Exposing the robot or battery to temperatures outside of this range may damage the battery and increase the risk of fire.
 41. **DO NOT** expose the Robot Floor Cleaner or battery to fire or temperatures above 265°F (130°C) as it may cause explosion.
 42. Non-rechargeable batteries cannot be recharged.
- #### NO-GO ZONES
43. Always use no-go zones around reflective flooring and surfaces.
 44. No-go zones should always be used near carpeted stairs.
 45. **DO NOT** use no-go zones within 10 feet of the dock.
- #### LASER WARNING
46. This product has a Class I laser. It is safe under reasonably foreseeable conditions (as defined in the Owner's Guide). Always turn off the power before lifting the Robot Floor Cleaner or performing any maintenance on it.
 47. **DO NOT** look directly into laser.



FCC WARNINGS

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to parts 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This Device complies with part 15 of the FCC rules. Operation is subject to the following conditions:

- 1 This device may not cause harmful interference
 - 2 This device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.



BATTERY REMOVAL AND DISPOSAL

This product uses a battery. When the battery no longer holds a charge, it should be removed from the vacuum and recycled. **DO NOT** incinerate or compost the battery.

When your lithium-ion battery needs to be replaced, dispose of it or recycle it in accordance with local ordinances or regulations. In some areas, it is illegal to place spent lithium-ion batteries in the trash or in a municipal solid waste stream. Return spent battery to an authorized recycling center or to retailer for recycling. Contact your local recycling center for information on where to drop off the spent battery.

For more information on battery removal for disposal, please visit sharkclean.com/battery-support.

The RBRC™ (Rechargeable Battery Recycling Corporation) seal on the lithium-ion battery indicates that the costs to recycle the battery at the end of its useful life have already been paid by SharkNinja. In some areas, it is illegal to place spent lithium-ion batteries in the trash or municipal solid waste stream and the RBRC program provides an environmentally conscious alternative.

RBRC, in cooperation with SharkNinja and other battery users, has established programs in the United States and Canada to facilitate the collection of spent lithium-ion batteries. Help protect our environment and conserve natural resources by returning the spent lithium-ion battery to an authorized SharkNinja service center or to your local retailer for recycling. You may also contact your local recycling center for information on where to drop off the spent battery, or call 1-800-798-7398.

REFURBISHED PRODUCT LIMITED NINETY DAYS WARRANTY

The **Refurbished Product Service Center** offers the following WARRANTY to the ORIGINAL purchaser of a product which we have refurbished.

This product that has been refurbished is warranted against any electronic or mechanical defects for a period of NINETY DAYS from the date of the original purchase by the consumer. Since this unit was sold as a refurbished item, the warranty does not apply to any cosmetic appearance items such as scratches. Should a defect occur, the **Refurbished Product Service Center** will repair or, at its option, replace defective unit/parts with new or rebuilt materials without charge for either parts or labor. Replacement unit/parts will be warranted for the remaining portion of the original warranty period.

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, incorrect voltage, operating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with.

This warranty does not cover costs for removal and or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability or fitness for particular use or otherwise.

This warranty gives the consumer specific legal rights and they may also have other rights which vary from State to State. Some States do not follow the exclusion or limitation of incidental or consequential damages, hence the above exclusion and limitations may not apply.

Refurbished Product Service Center
9043 Siempre Viva Rd Suite 110/120, San Diego CA, 92154

WARRANTY REPAIR INFORMATION

If you need service on your unit and this product requires repair during the 90 days warranty period; please go to **www.ConsumerServiceRefurbish.com** or call the **Refurbished Product Service Center** at 862-946-3531 to obtain the required return authorization (RA) number. Pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt and a letter describing the problem. Send the unit freight prepaid and insured to:

Refurbished Product Service Center,
At: 9043 Siempre Viva Rd Suite 110/120, San Diego CA, 92154

Your unit will be promptly repaired and returned to you. We will refuse to accept delivery of the returned unit unless the assigned RA number appears on the outside of the shipping carton.

Owner's Information
(Keep for your permanent records)

NAME: _____
ADDRESS: _____
CITY: _____ STATE: _____ ZIP CODE: _____
PHONE: _____ E-MAIL: _____
MODEL: _____ SERIAL NO.: _____

Accessory type and quantity may vary depending on the model.

The image shown here is for illustrative purposes only and may be subject to change.

SAVE THESE INSTRUCTIONS

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OBPN: 2600WA_Series_WW_E_MP_Mv1_240531 SHNMDL: RV26101EUS_B



Shark

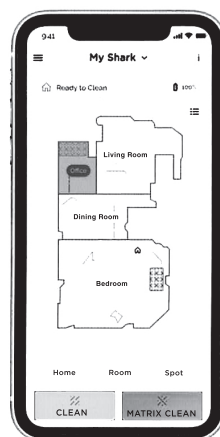
MATRIX 2-in-1 ROBOT

**YOUR CONNECTED ROBOT
EXPERIENCE STARTS HERE**



Download & Explore the SharkClean® App

- ✓ Finish setup and learn about mopping mode
- ✓ Mapping
- ✓ Scheduling
- ✓ No-go zones



• Accessory type and quantity may vary depending on the model.

• The image shown here is for illustrative purposes only and may be subject to change.

NOTE: In order to ensure the highest possible standard for refurbished items, all units are thoroughly inspected as part of the process. For this item, water may be used during the refurbishing process and so; you may notice some condensation in the water reservoir. It is recommended to rinse the water reservoir with fresh water prior to its first use.

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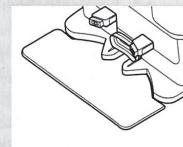
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QUICK START GUIDE

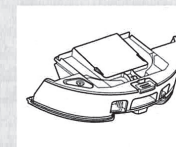
WHAT'S IN THE BOX



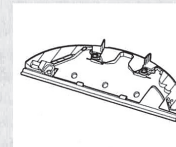
Dock Mat



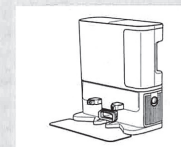
Robot



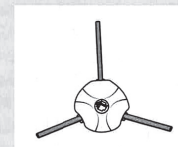
Robot Dust Bin



Pad Plate



Dock



Side Brushes
*Side brush design may vary.

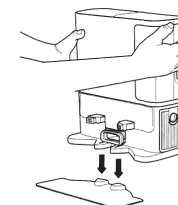


Shark® VACMOP™
Multi-Surface Cleaner
12 oz. Bottle

STEP 1

Set up the dock

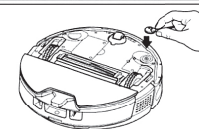
- Place the dock on a **BARE FLOOR AREA** with strong Wi-Fi reception, with at least 2 feet of open space on both sides and 1 foot of open space in front.
- Place the dock mat in front of the dock. Lift the dock and slide the mat under it. Align the triangles on the dock and mat so they overlap, then press the dock down onto the mat.
- Plug the dock power cord into an electrical outlet. The **GREEN** light will illuminate when the dock powers on.



STEP 2

Attach the side brush to the robot

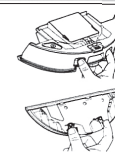
- Take the side brush out of its packaging.
- Turn the robot over, wheels facing up.
- Align the hole in the brush over the peg on the robot. Press down on the brush until it clicks into place.



STEP 3

Remove the pad plate from the robot dust bin

- The pad plate must be removed to start an Explore Run.
- Pinch the **2 BLUE** release buttons on the bottom of the pad plate, then slide the pad plate off the robot dust bin.



STEP 4

Install the dust bin and place the robot on the dock.

- Insert the dust bin into the robot.
- Place the robot on the dock. The robot's **CLEAN** and **DOCK** buttons should be away from the dock, with the charging contacts next to the dock.
- When the robot is aligned correctly on the dock and begins to charge, the light on the dock will turn **BLUE**.

