



duo^{clean} POWERFINS[®]

Shark[®] Performance Powered Lift-Away[®] Upright Vacuum

814100326

IMPORTANT SAFETY INSTRUCTIONS

FOR HOUSEHOLD USE ONLY

⚠ WARNING

To reduce the risk of fire, electric shock, injury, or property damage, when using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM

1. Inspect power cord and plug for any damage before use. **DO NOT** use vacuum cleaner with a damaged cord or plug. Turn off all controls before plugging in or unplugging the vacuum cleaner. Store your vacuum cleaner with the power cord secured around the two cord hooks. To minimize the risk of power cord damage, do not allow the motorized brush roll to ingest the cord. If this occurs, immediately shut off power to the vacuum and remove the cord.
2. This appliance has a polarized plug. If the plug does not fit fully into the outlet, reverse the plug (one blade is wider than the other). If it still does not fit, contact a qualified electrician. **DO NOT** force into outlet or try to modify to fit.
3. Your vacuum cleaner may consist of a motorized nozzle, wand, hose, and/or vacuum pod. This device contains electrical connections, electrical wiring, and moving parts that potentially present risk to the user. The hose contains electrical wires. Do not use when damaged, cut, or punctured.
4. Use only identical replacement parts.
5. Carefully observe and follow the instructions provided below to avoid improper use of the appliance. **DO NOT** use the vacuum for any purpose other than those described in this manual.
6. Before use, carefully inspect all parts for any damage. **DO NOT** use if any parts are damaged.
7. The use of an extension cord is **NOT** recommended.
8. This vacuum cleaner contains no serviceable parts.
9. This appliance can be used by persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children. Keep the appliance and its cord out of reach of children. **DO NOT** allow the appliance to be used by children. **DO NOT** allow to be used as a toy. Close supervision is necessary when used near children.
10. Always turn off the vacuum cleaner before connecting or disconnecting any motorized nozzles, hose, or other accessories.
11. **DO NOT** handle plug or vacuum cleaner with wet hands.
12. **DO NOT** use without filters in place.
13. Only use Shark[®] branded filters and accessories.

14. DO NOT damage the power cord:

- a) **DO NOT** pull or carry vacuum cleaner by the cord or use the cord as a handle.
- b) **DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
- c) **DO NOT** run the vacuum cleaner over the power cord, close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.

15. DO NOT put any objects into nozzle or accessory openings. DO NOT use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.

16. DO NOT use if nozzle or accessory airflow is restricted. If the air paths or the motorized floor nozzle become blocked, turn the vacuum cleaner off and unplug from electrical outlet. Remove all obstructions before you plug in and turn on the unit again.

17. Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.

18. DO NOT use if vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.

19. Use extra care when cleaning on stairs.

20. DO NOT leave the vacuum cleaner unattended while plugged in.

21. When powered on, keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibers.

22. DO NOT place vacuum cleaner on unstable surfaces such as chairs or tables.

23. Your Shark[®] vacuum may not be designed to stand up on its own. When taking a break from cleaning, you may need to lean it against furniture or a wall, or lay it flat on the floor. Using the vacuum for an application where the unit lacks stability may result in personal injury.

24. DO NOT use to pick up:

- a) Liquids
- b) Large objects
- c) Hard or sharp objects (glass, nails, screws, or coins)
- d) Large quantities of dust (drywall dust, fireplace ash, or embers). **DO NOT** use as an attachment to power tools for dust collection.
- e) Smoking or burning objects (hot coals, cigarette butts, or matches)
- f) Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
- g) Toxic materials (chlorine bleach, ammonia, or drain cleaner)

25. DO NOT use in the following areas:

- a) Poorly lit areas
- b) Wet or damp surfaces
- c) Outdoor areas
- d) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust).

26. Turn off all controls before plugging in or unplugging the vacuum.

27. Observe the following when interacting with the Odor Neutralizer Technology cartridge:

- a) **DO NOT** attempt to disassemble Odor Neutralizer Technology cartridge.
- b) Avoid direct contact with the fragrance pod in the cartridge.
- c) **DO NOT** directly inhale from the Odor Neutralizer Technology cartridge.
- d) Keep away from children and pets.
- e) Keep away from heat, sparks, and open flame.
- f) **DO NOT** place in direct sunlight.

FRAGRANCE CARTRIDGE FIRST AID

- a) Avoid contact with fabrics and finished surfaces.
- b) Eye contact: Remove contact lenses if present. Rinse continuously with water for several minutes.
- c) Skin contact: Wash hands thoroughly after handling. If irritation or rash develops, seek medical advice/attention.
- d) Inhalation: Move person to fresh air if they are experiencing any respiratory symptoms. If symptoms persist, seek medical advice/attention.
- e) Ingestion: **DO NOT** induce vomiting. Seek medical advice/attention.

28. Unplug from electrical outlet when not in use and before any maintenance or cleaning.

29. Hand wash with water only. Washing with cleaning chemicals could damage the unit.

30. During cleaning or routine maintenance, DO NOT cut anything other than hair, fibers, or string wrapped around the brushroll.

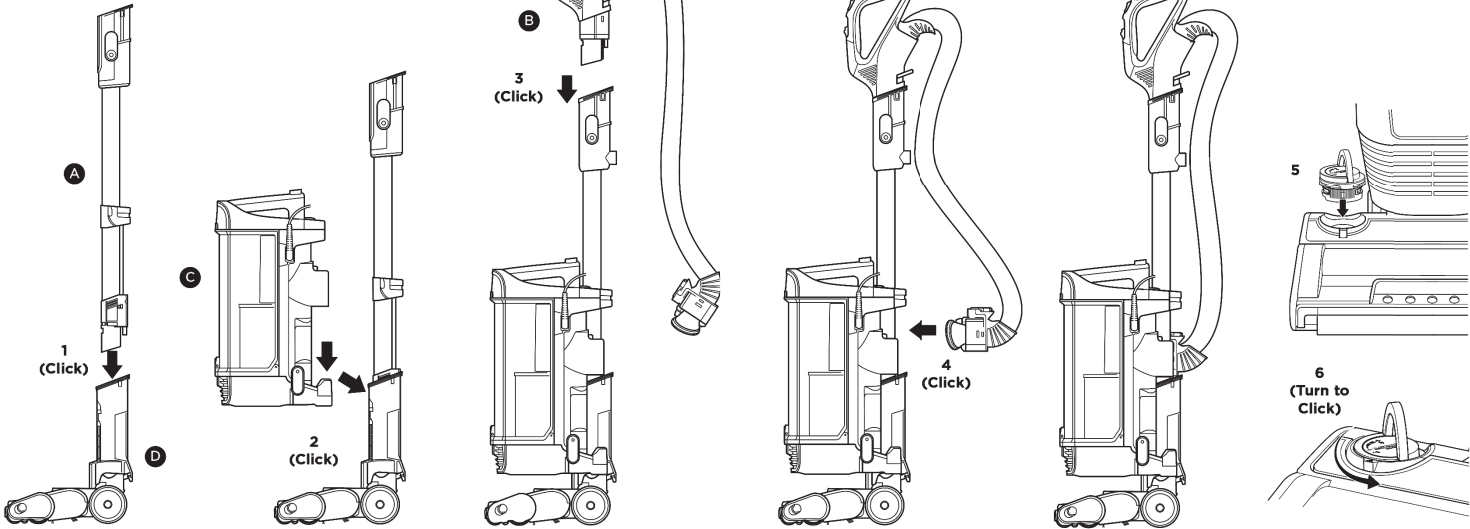
31. Allow all filters to air-dry completely before replacing in the vacuum to prevent liquid from being drawn into electric parts.

32. Make sure the dust cup and all filters are in place after routine maintenance.

33. If provided, secure the power cord around the two cord hooks during storage.

ASSEMBLY

- A Wand
B Handle & Hose
C Vacuum Pod
D Floor Nozzle



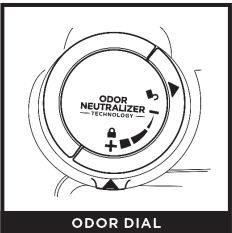
1. Place motorized **Nozzle** on floor and insert **Wand**, pressing it in until it clicks securely into place.
2. Place **Pod** onto wand and slide down to connect.
3. Insert **Handle** into wand, pressing it in until it clicks securely into place.
4. Connect **Hose** to back of pod, pressing it in until it clicks securely into place.
5. Remove **Odor Neutralizer Technology Dial** from bag. Flip up the dial handle, align the teal arrows, then insert the dial into the nozzle.
6. To lock and engage the dial, rotate it counterclockwise until it clicks into the desired odor intensity setting.

More detailed Odor Neutralizer Technology assembly instructions and visuals on the following.

IMPORTANT: For proper operation, ensure all connections are securely clicked into place.

ODOR NEUTRALIZER TECHNOLOGY

SETTINGS



Flip up the dial handle and rotate the odor dial to adjust Odor Neutralizer Technology intensity or to unlock the dial for cartridge access.

Insertion/Removal: Rotate the odor dial to align the teal arrows. Remove the dial to access the odor cartridge for removal or replacement.

Low: Rotate the dial toward the Low position to decrease the intensity to the lowest level when the vacuum is in use.

High: Rotate the dial toward the High position for the highest intensity level when the vacuum is in use. This position is the recommended setting for optimal performance.

ODOR NEUTRALIZER TECHNOLOGY TIPS

Odor Dial Must be Installed for Vacuum to Function Properly

- Remove odor cartridge from dial if you don't want the benefits of the odor neutralization technology.

Maintenance Required

- Clean all filters as recommended under Cleaning Filters.
- Empty the dust cup before storing your vacuum.
- Replace the cartridge as recommended under Odor Cartridge Replacement.
- Visit qr.sharkclean.com/odortech to learn more and purchase replacements.
- If wet pet messes are cleaned up, thoroughly clean the vacuum.

Fragrance Strength Over Time

- The intensity of the Odor Neutralizer Technology's fragrance may diminish over time. It may also have no noticeable fragrance at all. This is natural and does not indicate the technology isn't working. Follow replacement instructions to ensure continued performance.

NOTES: • The odor dial needs to be installed for the vacuum to function properly, with or without the odor cartridge.
• Odor Neutralizer Technology effectively deodorizes while interacting with odors from inanimate sources.

TECHNICAL SPECIFICATIONS

Voltage: 120V~, 60Hz

ODOR NEUTRALIZER TECHNOLOGY SPECIFICATIONS

1. Product Name: Odor Neutralizer Technology Cartridge
2. Manufacturer: Shark Ninja 89 A Street Needham, MA 02494
3. Weight: 17.6g / 0.62oz
4. Ingredients: Solid SM composite polymer C17 + fragrance SE 272235

SAVE THESE INSTRUCTIONS

8 1 4 1 0 0 3 2 6



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ODOR NEUTRALIZER TECHNOLOGY

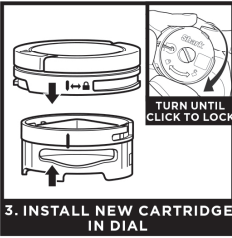
ODOR CARTRIDGE REPLACEMENT



1. REMOVE ODOR DIAL FROM NOZZLE



2. REMOVE OLD ODOR CARTRIDGE



3. INSTALL NEW CARTRIDGE IN DIAL



4. INSTALL DIAL IN NOZZLE



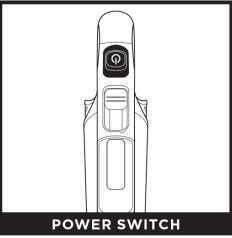
5. USED CARTRIDGE DISPOSAL

Dispose of the old cartridge by dropping it into the trash.

NOTE: Odor cartridges should be replaced every 6 months for optimal Odor Neutralizer Technology performance.

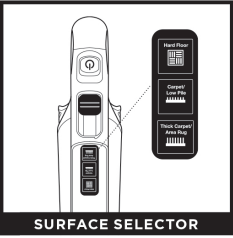
WHOLE-HOME CLEANING

SETTINGS



POWER SWITCH

NOTE: Try using Hard Floor mode for low pile area rugs.

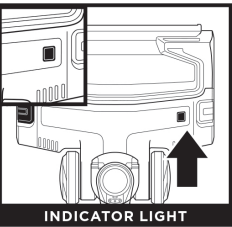


THICK CARPET & AREA RUG CLEANING
Slide the surface switch to the top position to select Thick Carpet/Area Rug.

CARPET & LOW PILE CLEANING
Slide the surface switch to the middle position to select Carpet/Low Pile to increase the speed of the brushrolls and to help remove stuck-on dust and debris.

HARD FLOOR CLEANING
Slide the surface switch to the bottom position to select Hard Floor.

BRUSHROLL INDICATOR LIGHT



INDICATOR LIGHT

WHAT DOES THE BRUSHROLL INDICATOR LIGHT MEAN?

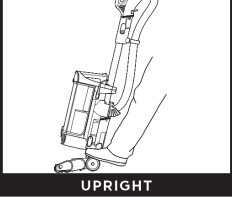
Solid Green: The brushrolls are spinning and working as they should.

Solid Red: There is a jam in the brushroll area. Turn off the vacuum and unplug it, then remove any blockages in the nozzle.

Flashing Green: The vacuum is operating in an environment that is either too hot or too cold. This vacuum will only function properly in temperatures ranging from 32°F to 104°F. Turn the vacuum off and adjust the room temperature. Once the temperature has reached the operating range, turn the vacuum back on.

Flashing Red: The motorized floor nozzle is overheating. Turn off the vacuum, unplug it, and remove any blockages. Let the vacuum cool down for at least 60 minutes before restarting. See Troubleshooting section for more information.

CLEANING MODES



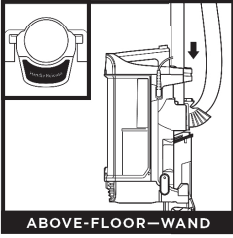
UPRIGHT

To engage brushrolls, step on floor nozzle and tilt handle back.



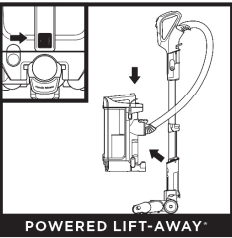
ABOVE-FLOOR—HANDLE

Press the **Handle Release** latch to detach the handle from the wand.



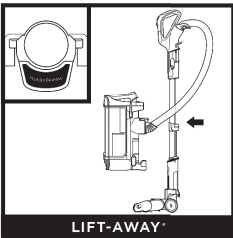
ABOVE-FLOOR—WAND

Press the **Wand Release** button to detach the wand from the pod.



POWERED LIFT-AWAY™

Press the **Lift-Away** button to detach the pod from the floor nozzle.



LIFT-AWAY™

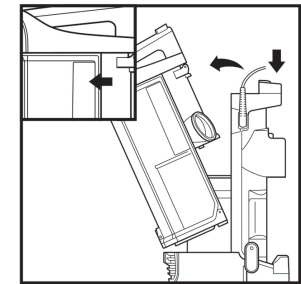
With pod removed, press the **Wand Release** button to detach the wand from the floor nozzle.

NOTE: All accessories are compatible with both the wand and the handle.

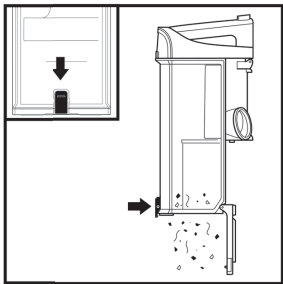
EMPTYING THE DUST CUP



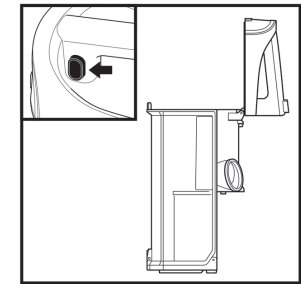
IMPORTANT: Unplug the power cord before performing any maintenance.



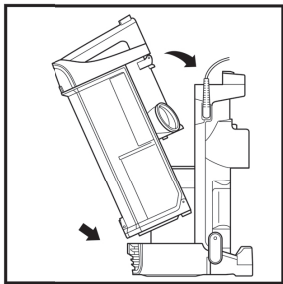
To remove **Dust Cup**, press release button on top of the pod. Tilt dust cup away from wand, then lift to remove.



To empty debris into trash, press lower release button and bottom of dust cup will drop open. Then lift to remove.



To remove collected debris from **Lint Screen**, press top release button and lift handle to access screen.



To reinstall, place bottom of dust cup into pod and then tilt until it clicks into place.

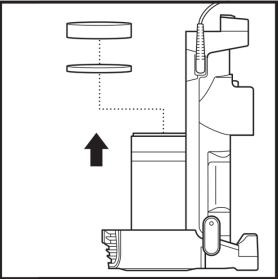
CLEANING AND REPLACING THE FILTERS

CLEANING FILTERS

Regularly rinse and replace the filters to maintain your vacuum's suction power.

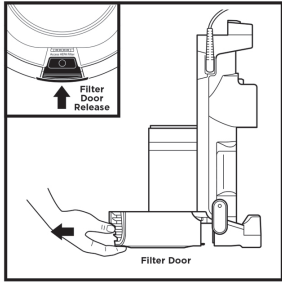
To prevent damage from cleaning chemicals, rinse filters with cold water only. Allow all filters to air-dry for at least 24 hours before reinstalling them to prevent liquid from being drawn into electric parts.

IMPORTANT: DO NOT use soap when cleaning the filters.



CLEAN PRE-MOTOR FILTERS EVERY MONTH

Remove **Dust Cup**, then lift out **Filters**.



CLEAN HEPA FILTER EVERY YEAR

With the dust cup removed, press button on **Filter Grill**. Pull forward and slide out to remove, then take out **HEPA Filter**.

To reinstall, insert HEPA filter into unit and replace filter door.

NOTE: The pre-motor filters should be replaced every 2.5 years. The post-motor filter should be replaced every 3 years.

MAINTENANCE

NOZZLE MAINTENANCE

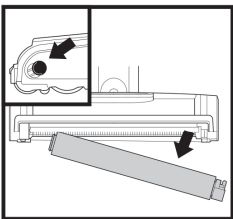
SELF-CLEANING BRUSHROLL

If any hair is wrapped around the brushroll, continue vacuuming, using Carpet/Low Pile mode on a bare floor surface, a low-pile carpet, or a small area rug. This will allow the self-cleaning brushroll to remove the hair wrap and send it to the dust cup.

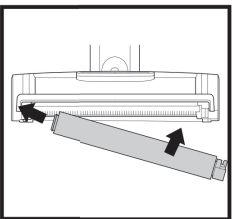
If you run over a hard or sharp object or notice a noise change while vacuuming, check for blockages or objects caught in the brushroll.

If some fibers remain wrapped around the brushroll after continued use, clear them from the brushroll.

CLEANING THE SOFT ROLLER

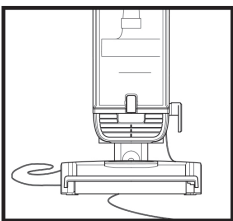


Slide the Soft Roller access button forward to release the Soft Roller.



Hand wash the Soft Roller as needed. Use only water, and allow it to air-dry completely for at least 24 hours. Reinsert the Soft Roller in the front of the nozzle until it clicks into place.

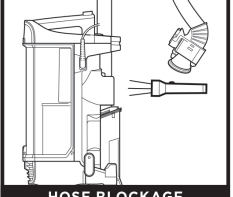
CORD MAINTENANCE



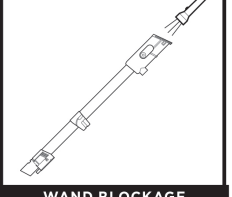
To minimize the risk of power cord damage, **DO NOT** run the vacuum over the power cord. If this occurs, immediately shut off power to the vacuum and remove the cord from the brushroll or nozzle.

- DO NOT** pull or carry vacuum cleaner by the cord or use cord as a handle.
- DO NOT** unplug by pulling on the cord. Grasp the plug, not the cord.
- DO NOT** close the door on the cord.
- DO NOT** pull the cord around sharp corners.
- DO NOT** leave the cord near heated surfaces.

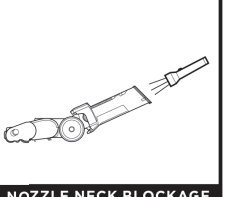
CHECKING FOR BLOCKAGES



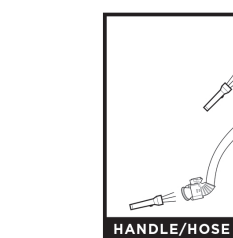
HOSE BLOCKAGE



WAND BLOCKAGE

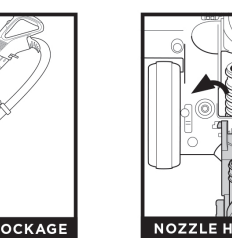


NOZZLE NECK BLOCKAGE



HANDLE/HOSE BLOCKAGE

Detach handle from wand and hose from the vacuum pod, and check openings for blockages.



NOZZLE HOSE BLOCKAGE

To access the nozzle hose, pinch the release touchpoints on the bottom of the nozzle, then lift the cover and clear any blockages.

TROUBLESHOOTING

Power cord caught in brushroll or floor nozzle.

- To minimize the risk of power cord damage, **DO NOT** run the vacuum over the power cord. If this occurs, immediately shut off power to the vacuum and remove the cord from the brushroll or nozzle.
- Inspect power cord and plug for any damage before use. **DO NOT** use vacuum cleaner with a damaged cord or plug. Turn off all controls before plugging in or unplugging the vacuum cleaner. Store your vacuum cleaner with the power cord secured around the two cord hooks.

Vacuum is not picking up debris. No suction or light suction.

- Check filters to see if they need cleaning. Follow instructions for rinsing and air-drying the filters before reinstalling them.
- Dust cup may be full; empty dust cup.
- Check hose, hose connections, nozzle, wand, pod, and accessories for blockages. Clear any blockages found. See Checking for Blockages section for more information.
- If any hair, string, or carpet fibers are wrapped around the brushroll, extend cleaning time to allow the self-cleaning brushroll to remove them. If some hair or fibers remain wrapped around brushroll after continued use, carefully remove them. See Cleaning the Brushroll section for more information.

Vacuum lifts area rugs.

- Make sure Surface Selector switch is set to the Thick Carpet/Area Rug setting.
- Suction is powerful. Take care when vacuuming area rugs or rugs with delicately sewn edges.

Brushrolls do not spin.

- If the Headlight Indicator Lights turn red, immediately turn off and unplug the vacuum. Remove pod and wand from floor nozzle and clear any blockages. Reconnect nozzle, plug in vacuum, and turn on power.
- With the power on, recline the handle, which will automatically turn on the brushrolls.

Vacuum turns off on its own or headlight indicator light flashes red.

If your vacuum overheats, the thermostat will automatically turn off the motor. Perform the following steps to restart:

- Turn vacuum off and unplug it.
- Empty dust cup and clean filters. See Emptying the Dust Cup and Cleaning and Replacing the Filters sections for more information.
- Check for blockages in hose, wand, floor nozzle, accessories, and inlet openings.
- Allow unit to cool for a minimum of 60 minutes.
- Plug in vacuum and turn it on.

Vacuum is emitting air that smells bad.

- Dust cup may be full; empty dust cup. Empty dust cup after each use for optimal Odor Neutralizer Technology performance.
- Check filters to see if they need cleaning. Follow instructions for rinsing and air-drying the filters before reinstalling them.
- Check to make sure odor cartridge is installed in the dial and the dial is installed in the nozzle.
- Check the Odor Neutralizer Technology dial on the nozzle to see what setting is enabled.
- If Odor Neutralizer Technology dial is at any setting from Low to High and the cartridge has been installed for 6 months or longer, consider replacing it.
- If the odor cartridge is still emitting a scent but you dislike it, consider turning the intensity down, or reinstall the dial in the nozzle without the cartridge.
- If the Odor Neutralizer Technology cartridge is not emitting a scent, consider replacing it.

For all other issues, please contact a service center.

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.