

Shark

Lift-Away® Upright Vacuum

It's important to read this manual prior to using your new product for the first time.

OWNER'S GUIDE ZU780 Series



IMPORTANT SAFETY INSTRUCTIONS

FOR HOUSEHOLD USE ONLY • PLEASE READ CAREFULLY BEFORE USE

If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. DO NOT force into outlet or try to modify to fit.

⚠ WARNING

To reduce the risk of fire, electric shock, injury, or property damage:

GENERAL WARNINGS

1. Your vacuum cleaner may consist of a motorized nozzle, wand, hose, and/or vacuum pod. This device contains electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
2. Use only identical replacement parts.
3. Carefully observe and follow the instructions provided below to avoid improper use of the appliance. **DO NOT** use the vacuum for any purpose other than those described in this manual.
4. Before use, carefully inspect all parts for any damage. **DO NOT** use if any parts are damaged.
5. The use of an extension cord is **NOT** recommended.
6. This vacuum cleaner contains no serviceable parts.
7. **DO NOT** allow the appliance to be used by children. Close supervision is necessary when used near children. This is not a toy.
8. Always turn off the vacuum cleaner before connecting or disconnecting any motorized nozzles or other accessories.
9. **DO NOT** handle plug or vacuum cleaner with wet hands.
10. **DO NOT** use without filters in place.
11. Only use filters and accessories provided. Failure to do so will also void the warranty.
12. **DO NOT** damage the power cord:
 - a) **DO NOT** pull or carry vacuum cleaner by the cord or use the cord as a handle.
 - b) **DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
 - c) **DO NOT** run the vacuum cleaner over the power cord, close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
13. **DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
14. **DO NOT** use if nozzle or accessory airflow is restricted. If the air paths or the motorized floor nozzle become blocked, turn the vacuum cleaner off and unplug from electrical outlet. Remove all obstructions before you plug in and turn on the unit again.
15. Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
16. **DO NOT** use if vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
17. Use extra care when cleaning on stairs.
18. **DO NOT** leave the vacuum cleaner unattended while plugged in.
19. When powered on, keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibers.
20. **DO NOT** place vacuum cleaner on unstable surfaces such as chairs or tables.
21. Your Shark® vacuum may not be designed to stand up on its own. When taking a break from cleaning, you may need to lean it against furniture or a wall, or lay it flat on the floor. Using the vacuum for an application where the unit lacks stability may result in personal injury.
22. **DO NOT** use to pick up:
 - a) Liquids
 - b) Large objects
 - c) Hard or sharp objects (glass, nails, screws, or coins)
 - d) Large quantities of dust (drywall dust, fireplace ash, or embers). **DO NOT** use as an attachment to power tools for dust collection.
 - e) Smoking or burning objects (hot coals, cigarette butts, or matches)
 - f) Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
 - g) Toxic materials (chlorine bleach, ammonia, or drain cleaner)
23. **DO NOT** use in the following areas:
 - a) Poorly lit areas
 - b) Wet or damp surfaces
 - c) Outdoor areas
 - d) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust)
24. Turn off all controls before plugging in or unplugging the vacuum.
25. Unplug from electrical outlet when not in use and before any maintenance or cleaning.
26. Hand wash with water only. Washing with cleaning chemicals could damage the unit.
27. During cleaning or routine maintenance, **DO NOT** cut anything other than hair, fibers, or string wrapped around the brushroll.
28. Allow all filters to air-dry completely before replacing in the vacuum to prevent liquid from being drawn into electric parts.
29. Make sure the dust cup and all filters are in place after routine maintenance.
30. If provided, secure the power cord around the two cord hooks during storage.

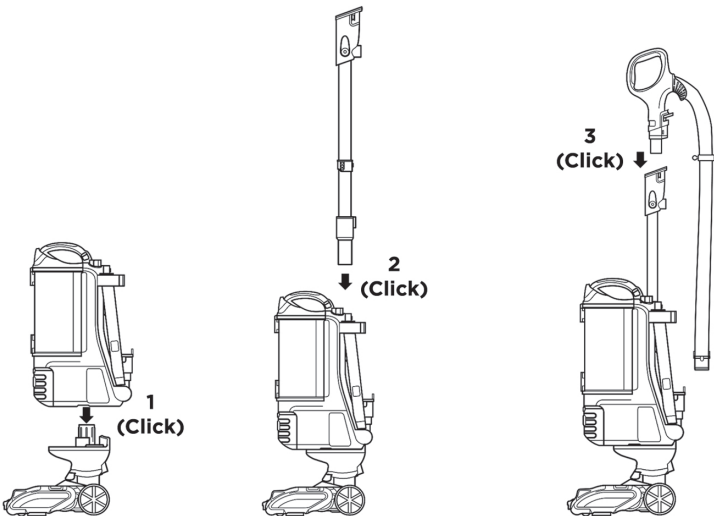
TECHNICAL SPECIFICATIONS

Voltage: 120V, 60Hz
Amps: 9.5A

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

SAVE THESE INSTRUCTIONS

ASSEMBLY

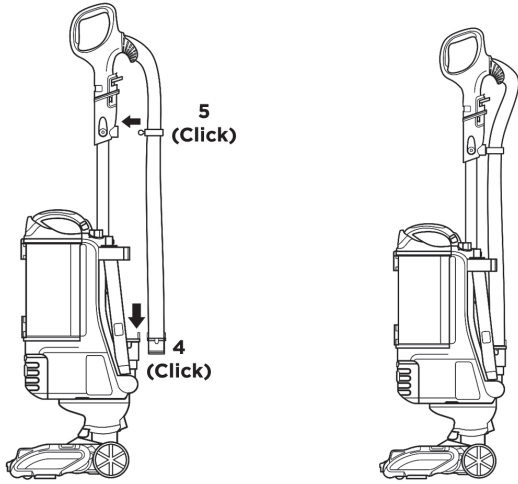


1. Place **Motorized Floor Nozzle** on floor and attach **Pod**, pressing it in until it clicks securely into place.
2. Insert **Wand** into pod, pressing it in until it clicks securely into place.
3. Insert **Handle** into wand, pressing it in until it clicks securely into place.
4. Connect **Hose** into back of pod, pressing it in until it clicks securely into place.
5. Insert hose clip into back of handle until it clicks into place.

IMPORTANT: For proper operation, ensure all connections are securely clicked into place.

NOTE: Accessories may vary depending on the model. Refer to quick guide, if available.

The images shown here are for illustrative purposes only and may be subject to change.

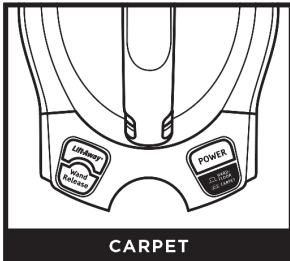


WHOLE-HOME CLEANING

SETTINGS



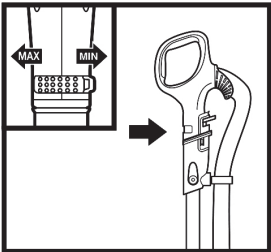
If the light is illuminated, the vacuum is in Carpet mode. To clean hard floors, press the selector button to switch to Hard Floor mode. When the light is NOT illuminated, the vacuum is in Hard Floor mode, and the brushrolls will spin slower.



For Carpet cleaning, press the button and it will illuminate in green. The brushrolls will spin faster.

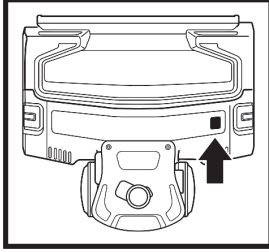
NOTE: The brushrolls will not spin unless the wand is reclined.

SUCTION CONTROL



Suction Control Collar offers variable suction based on your needs. Slide to **MIN** to reduce suction and increase maneuverability on carpets. Slide to **MAX** to increase suction on bare floors.

BRUSHROLL INDICATOR LIGHT



WHAT DOES THE BRUSHROLL INDICATOR LIGHT MEAN?

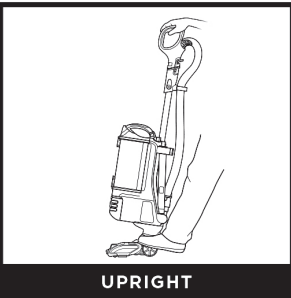
Solid Green: The brushroll and Soft Roller are spinning and working properly.

Solid Red: There is a jam in the brushroll area. Turn your vacuum off and remove any blockages in the nozzle.

Flashing Red: The motorized floor nozzle is overheating. Turn off your vacuum and wait for it to cool down. After vacuum has cooled, move surface selector switch to Carpet setting, then press the selector button to turn vacuum back on.

NOTE: For deep cleaning per ASTM F 608 (embedded dirt in carpets) please set to **Carpet**.
NOTE: For particularly stubborn stuck-on dust messes on hard floors, set to **Carpet**.

CLEANING MODES



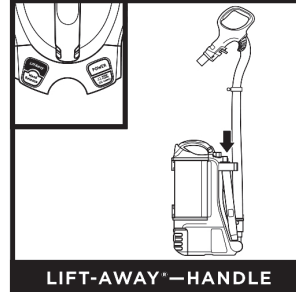
To engage brushrolls, turn power on, then place foot on floor nozzle and tilt handle back.



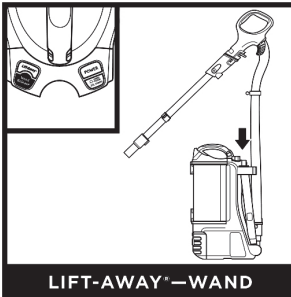
Press the **Handle Release Latch** to detach the handle from the wand.



Press the **Wand Release** button to detach the wand from the pod.



Detach wand from pod, then detach the handle from the wand (see above). Press the **Lift-Away** button to detach the pod from the floor nozzle.

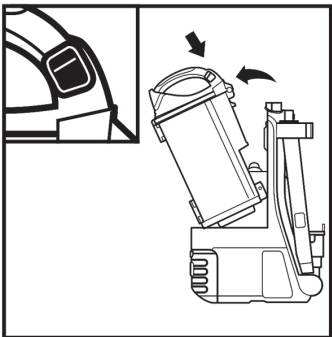


Detach wand from pod (see above). Press the **Lift-Away** button to detach the pod from the floor nozzle.

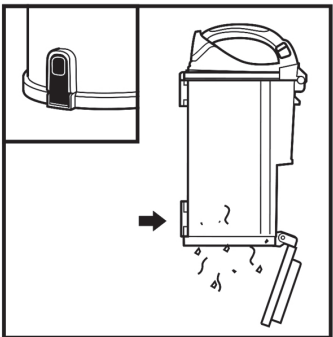
NOTE: All accesories are compatible with both the wand and the handle.

EMPTYING THE DUST CUP

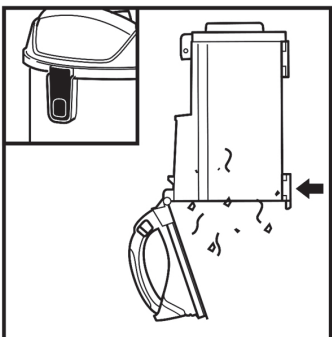
IMPORTANT: Unplug the power cord before performing any maintenance.



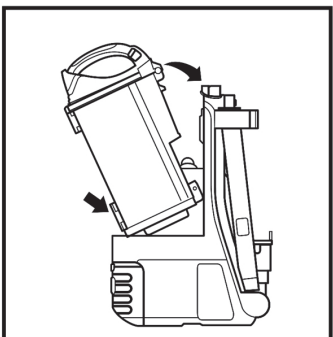
To remove **Dust Cup**, slide up the buttons on the sides of the handle. Tilt dust cup, then lift to remove.



To empty debris, press lower release button and bottom of dust cup will drop open.



To remove collected debris from **Lint Screen**, press top release button and lift handle to open. Gently brush lint screen to clean.



To reinstall, place bottom of dust cup into pod and then tilt until it clicks into place.

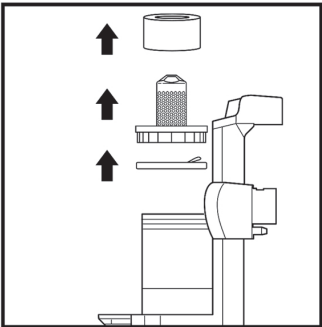
CLEANING AND REPLACING THE FILTERS

CLEANING FILTERS

Regularly clean and replace your filters to keep your vacuum's suction power optimal.

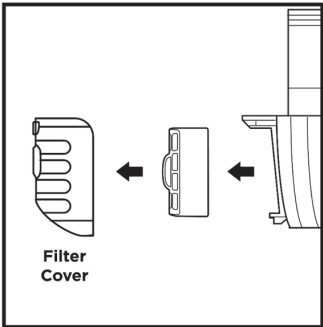
To clean filters, rinse with cold water **ONLY** to prevent damage from cleaning chemicals. Allow all filters to air-dry for at least 24 hours before reinstalling them to prevent liquid from being drawn into electric parts.

IMPORTANT: DO NOT use soap when cleaning the filters.



CLEAN PRE-MOTOR FILTERS EVERY 3 MONTHS

Remove **Dust Cup**, then lift out **Filters**.



CLEAN HEPA FILTER EVERY YEAR

Press **Filter Access** button at bottom of **Filter Cover**. Tilt cover and lift out. Remove **HEPA Filter**.

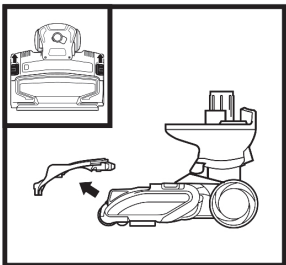
To reinstall, insert HEPA filter into unit and replace the cover.

MAINTENANCE

Zero-M® Technology

Zero-M technology actively removes hair wrap from your brushroll while you vacuum. If you run over a hard or sharp object or notice a noise change while vacuuming, check for blockages or objects caught in the brushroll.

CLEANING THE BRUSHROLL

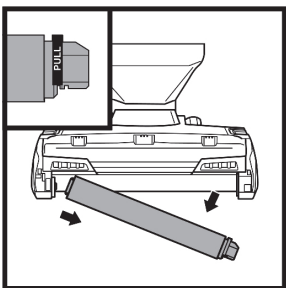


To open the brushroll garage, slide both release buttons on the floor nozzle away from you, towards the back of the nozzle, then lift off the lid. Clear away any objects or debris.

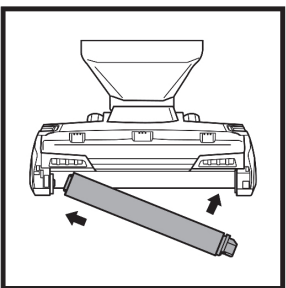
To close the brushroll garage, insert the 3 tabs on top of the lid into the 3 slots in the nozzle, then push down on both sides of lid until it clicks securely into place.

NOTE: If any hair is wrapped around the brushroll, extending cleaning time will allow Zero-M technology to remove it for you. If some fibers remain wrapped around brushroll after continued use, carefully cut debris with scissors and remove it.

CLEANING THE SOFT ROLLER

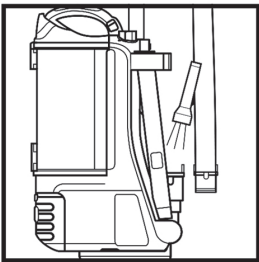


To remove the **Soft Roller** from the nozzle, lift it out by the pull tab. Tap loose debris off the Soft Roller. Use a dry towel to wipe the Soft Roller clean, or to remove any debris caught in the teeth behind the Soft Roller.

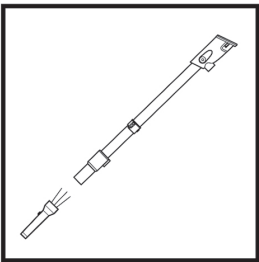


Hand wash the Soft Roller as needed. Use only water, and let air-dry completely for at least 24 hours. Reinsert the Soft Roller under the rubber bumper in the front of the nozzle until it clicks into place.

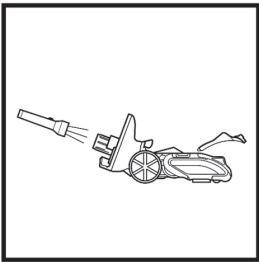
CHECKING FOR BLOCKAGES



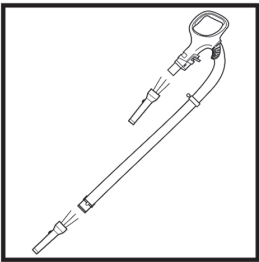
Detach hose from vacuum pod, and check hose and opening on back of pod for blockages.



Detach wand from floor nozzle and handle, and check both ends for blockages.



Detach wand from floor nozzle, tilt nozzle neck back, and check opening for blockages.



Detach handle from wand and hose from the vacuum pod, and check openings for blockages.

TROUBLESHOOTING

Vacuum is not picking up debris. No suction or light suction.

- Check filters to see if they need cleaning. Follow instructions for rinsing and air-drying the filters before reinserting in the vacuum.
- Dust cup may be full; empty dust cup.
- Check hose, hose connections, nozzle, wand, pod, and accessories for blockages. Clear any blockages found.

(Refer to Checking for Blockages section for more information.)

- If any hair, string, or carpet fibers are wrapped around the brushroll, extend cleaning time to allow Zero-M® technology to remove them.
 - If some hair or fibers remain wrapped around brushroll after continued use, remove the brushroll garage lid and carefully cut debris with scissors and remove from brushroll. See Cleaning the Brushroll section for more information.

Vacuum lifts area rugs.

- Make sure selector button is set to Hard Floor.
- Suction is powerful. Take care when vacuuming area rugs or rugs with delicately sewn edges.
- To minimize suction, slide the Suction Control collar to MIN.

Brushrolls do not spin.

- If the Brushroll Indicator Light turns red, immediately turn off and unplug the vacuum. Remove pod from floor nozzle and clear any blockages. Reconnect nozzle, plug in vacuum, and turn on power.
- With the power on, recline the handle, which will automatically activate the brushrolls.
- Ensure that the selector button is set to Carpet for brushrolls to spin.

Vacuum turns off on its own or indicator light flashes red.

This vacuum is equipped with a motor-protective thermostat. If your vacuum overheats, the thermostat will automatically turn the suction motor off. Perform the following steps to restart the thermostat:

1. Turn vacuum off and unplug it.
2. Empty dust cup and clean filters (see Emptying the Dust Cup and Cleaning the Filters).
3. Check for blockages in hose, accessories, and inlet openings.
4. Allow unit to cool for a minimum of 45 minutes.
5. Plug in the vacuum and press the selector button to turn it on.

For all other issues, please call a service center.



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Elbrd: Y.T.
MODEL: ZU780_B



Please be sure to read the enclosed Shark® Owner's Guide prior to using your unit.

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Shark

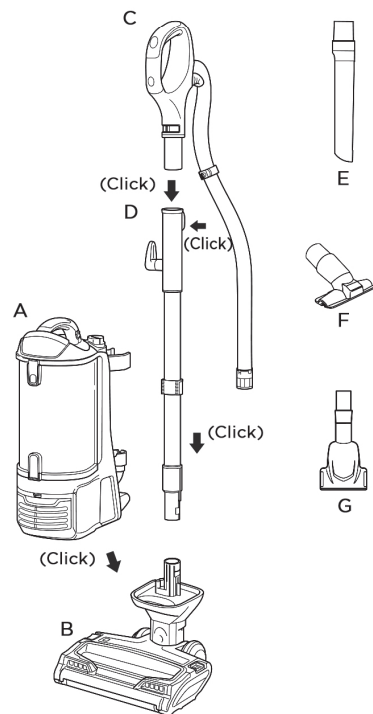
LIFT-AWAY® UPRIGHT VACUUM

QUICK START GUIDE

WHAT'S INSIDE

- A Vacuum Pod
- B Motorized Floor Nozzle
- C Handle & Hose
- D Extension Wand
- E Crevice Tool
- F Upholstery Tool
- G Pet Power Brush

ASSEMBLY



NOTE: For proper operation, ensure all parts are firmly **CLICKED** into place.

TWO WAYS TO CLEAN

UPRIGHT

Suction Control
Slide to MIN to increase maneuverability on carpets. Slide to MAX for more suction on bare floors.

Power/Surface switch
Press switch to select surface setting or to turn off power. To engage brushroll, step on floor nozzle and tilt handle back.

LIFT-AWAY®

Press release buttons to lift pod off nozzle, or to release handle or wand.

Handle Release

Wand Release

Lift-Away Release

Attach accessories to handle or wand.

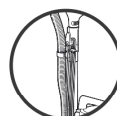
TIPS



For quick cord access, rotate upper hook down and remove cord.



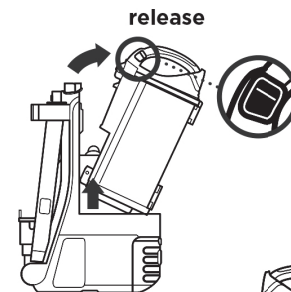
Move cord hook to upright position to secure cord in place.



To store your vacuum, wrap cord around upper and lower hooks.

EMPTYING THE DUST CUP

Empty the dust cup after each use.



empty

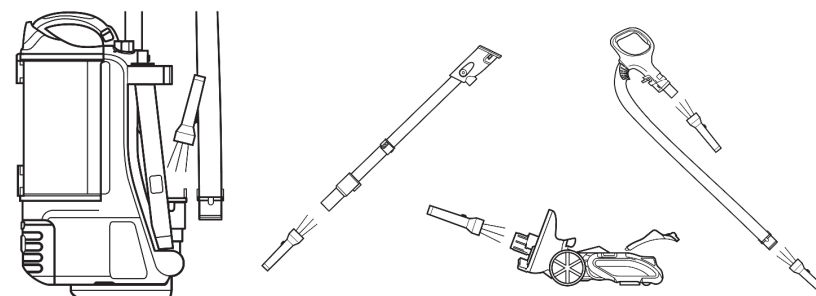
clean

MAINTENANCE:
Rinse pre-motor filters every 3 months, and HEPA filter once a year. Rinse with water only, and allow to air-dry completely before reinstalling.

See enclosed Owner's Guide for more information on how to clean and replace the filters.

CHECKING FOR BLOCKAGES

If any hair is wrapped around brushroll, extending cleaning time will help it clear.



Detach hose from vacuum pod, and check hose and opening on back of pod for blockages.

Detach wand from floor nozzle and handle, and check both ends for blockages.

Detach wand from floor nozzle, tilt nozzle neck back, and check opening for blockages.

ZERO-M

Zero-M® Self-Cleaning Brushroll

The Shark Zero-M self-cleaning brushroll delivers nonstop hair removal. Check for blockages or objects stuck in the brushroll.



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Note: The images shown here are for illustrative purpose only and may vary.