

### Read This Manual

Inside you'll find many helpful hints on how to use and maintain your air conditioner properly. Just a little preventive care on your part can save you a great deal of time and money over the life of your air conditioner. You'll find many answers to common problems in the troubleshooting tips - you should be able to fix most of them quickly before calling service. These instructions may not cover every possible condition of use, so common sense and attention to safety is required when installing, operating and maintaining this product.

### CAUTION

- This appliance is not intended for use by people (including children) with reduced physical, sensory, or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- The appliance shall be installed in accordance with national wiring regulations.
- Do not operate your air conditioner in a wet room such as a bathroom or laundry room.

### Safety Precautions

To prevent injury to the user or other people and property damage, the instructions shown here must be followed. Incorrect operation due to ignoring of instructions may cause harm or damage. The level of risk is shown by the following indications.

**WARNING** This symbol indicates a hazardous situation which, if not avoided, could result in death or serious injury.

**CAUTION** This symbol indicates a hazardous situation, which, if not avoided, could result in minor or moderate injury.

**NOTICE** This symbol addresses practices not related to physical injury.

### WARNING

- Be sure the air conditioner has been securely and correctly installed according to the installation instructions in this manual. Save this manual for possible future use in removing or installing this unit.
- Plug in power cord plug properly. Otherwise, it may cause electric shock or fire due to excess heat generation.
- Do not modify power cord length or share the outlet with other appliances as it may cause electric shock or fire due to overheating.
- Always ensure effective grounding. Incorrect grounding may cause electric shock.
- Unplug the unit if you notice unusual sounds or smells or smoke coming from it. A damaged product may cause fire and electric shock.
- Ventilate room before operating the air conditioner if there is a gas leakage from another appliance.
- Do not operate or stop the unit by inserting or pulling out the power cord plug.
- Do not operate with wet hands or in very humid environments. It may cause electric shock.
- Do not allow water to come into contact with any electric parts. It may cause failure or electric shock.
- Do not use the socket if it is loose or damaged. It may cause fire and electric shock.
- Do not use or keep the power cord close to heating appliances. It may cause fire and electric shock.
- Do not use any devices or materials for installation that are not recommended in this manual.

### WARNING

- Do not disassemble or modify unit. It may cause failure and electric shock.
- Do not damage or use an alternate power cord. It may cause fire and electric shock.
- If the power cord is damaged, it must be replaced by the manufacturer or a service center or a similarly qualified person in order to avoid a hazard.
- Do not direct airflow straight into persons to avoid possible health hazard.
- Do not open the unit during operation. It may cause electric shock.
- Do not use the power cord near flammable gas or combustibles, such as gasoline, benzene, thinner, etc. It may cause an explosion or fire.
- Do not let children hang on the air conditioner or bracket. A serious injury may occur.
- Avoid fire hazard or electric shock. Do not use an extension cord or an adaptor plug. Do not remove any prongs from the power cord.
- Be sure the air conditioner is properly grounded. To minimize shock and fire hazards, proper grounding is important. The power cord is equipped with a three-prong grounding plug for protection against shock hazards.
- Your air conditioner must be used in a properly grounded wall receptacle. If the wall receptacle you intend to use is not adequately grounded or protected by a time delay fuse or circuit breaker, have a qualified electrician install the proper receptacle. Ensure the receptacle is accessible after the unit installation.
- Be sure the electrical service is adequate for the model you have chosen. This information can be found on the serial plate, which is located on the side of the cabinet and behind the grille.

### CAUTION

- When the air filter is to be removed, do not touch the metal parts of the unit. It may cause injury.
- When the unit needs cleaning, switch off, and turn off the circuit breaker. Do not clean unit when power is on as it may cause fire, electric shock or injury. Do not place obstacles around air inlets or inside of air outlet. It may cause failure or accident.
- Clean with a soft cloth only. Do not use strong detergents that contain wax or thinners as it may damage the product.
- Use caution when unpacking and installing. Sharp edges could cause injury.
- Do not clean the air conditioner with water. Water may enter the unit and degrade the insulation which could lead to electric shock.

### CAUTION

- Do not put a pet or house plant where it will be exposed to direct air flow. This could injure the pet or harm the plant.
- Hold the plug by the head of the power plug when taking it out. Otherwise, it may cause electric shock and damage.
- Ensure that the installation is properly secured to prevent the product from potentially falling.
- Do not place heavy objects on the power cord and ensure that the cord is not compressed. Otherwise, there is danger of fire or electric shock.
- If water is spilled on the unit, turn off the unit and switch off the circuit breaker. Isolate supply by taking the power-plug out and contact a service center.
- Do not use near gas stove or other gas burning appliances, as air flow may affect gas combustion.
- Do not use for any purpose other than room comfort. Do not use this air conditioner to preserve precision devices, food, pets, plants, and art objects. It may cause deterioration.
- Turn off the main power switch if the unit is not to be used for an extended time.
- Always insert the filters securely. Clean filter once every two weeks. Operation without filters may cause failure.
- Do not drink water drained from the air conditioner.

### Window Air Conditioner

### MAW

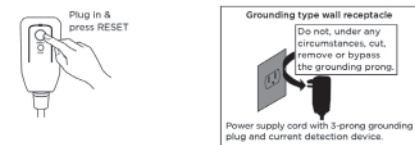
### USER MANUAL



804106492

Before using this product, please read this manual carefully and keep it for future reference. The design and specifications are subject to change without prior notice for product improvement.

### Operation of Current Device



The power supply cord contains a current device that senses damage to the power cord. Test your power supply cord as follows:

- Plug in the air conditioner.
- The power supply cord will have TWO buttons on the plug head. Press the TEST button. You will notice a click as the RESET button pops out.
- Press the RESET Button. You will notice a click as the button engages.
- The power supply cord is now supplying electricity to the unit. (On some products this is also indicated by a light on the plug head.)

### NOTICE

The power supply cord with this air conditioner contains a current detection device designed to reduce the risk of fire. In the event that the power supply cord is damaged, it can not be repaired. It must be replaced with a cord from the manufacturer.

### NOTICE

- Do not use this device to turn the unit on or off.
- Always make sure the RESET button is pushed in for correct operation.
- The power supply must be replaced if it fails to reset when either the TEST button is pushed, or it can not be reset. Please contact Service Center.

### EXPLANATION OF SYMBOLS DISPLAYED ON THE UNIT

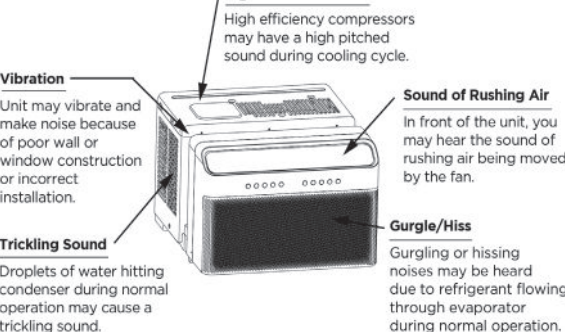
|  |                |                                                                                                                                                                       |
|--|----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <b>WARNING</b> | This symbol shows that this appliance used a flammable refrigerant. If the refrigerant is leaked and exposed to an external ignition source, there is a risk of fire. |
|  | <b>CAUTION</b> | This symbol shows that the operation manual should be read carefully.                                                                                                 |
|  | <b>CAUTION</b> | This symbol shows that a service personnel should be handling this equipment with reference to the installation manual.                                               |
|  | <b>CAUTION</b> | This symbol shows that information is available such as the operating manual or installation manual.                                                                  |

### WARNING

- Do not try to accelerate the defrosting process or methods of cleaning that are not recommended by the manufacturer.
- The appliance shall be stored in a room without a continuously operating ignition source (for example, open flames or an operating gas appliance) or an ignition source (for example, an operating electric heater) close to the appliance. The appliance shall also be stored in a room without ignition sources.
- Do not pierce or burn.
- Be aware that the refrigerants may not contain an odor.
- Compliance with national gas regulations shall be observed.
- Keep ventilation openings clear of obstruction.
- The appliance shall be stored in a well-ventilated area where the room size corresponds to the room area as specified for operation.
- Flammable refrigerant R32 is used within air conditioner. Please follow the instructions carefully to handle, install, clean, and service the air conditioner to avoid damage or hazard. Do not dispose of air conditioner in regular trash. Contact qualified agency for proper disposal.
- No open fire or devices that generate spark/arcing shall be around the air conditioner to avoid causing ignition of the flammable refrigerant used. Please follow the instructions carefully to store or maintain the air conditioner to prevent mechanical damage from occurring.
- Be aware that refrigerants may not contain an odor.

### Operating Instructions

#### Normal Sounds



#### Sound Performance

The following table shows the sound performance data for these window air conditioners.

| BTU                     | Sound Power, dB(A)* |                                 |
|-------------------------|---------------------|---------------------------------|
| 8,000 - 10,000 - 12,000 | 42                  | * per ISO 3744 at low fan speed |

### Air Conditioner Operation

#### WARNING

To reduce the risk of fire, electrical shock, or injury to people or property, read the SAFETY PRECAUTIONS before operating this appliance.

#### NOTICE

The cool circuit has an automatic 3 minutes time delayed start if the unit is turned off and on quickly. This prevents overheating of the compressor and possible circuit breaker tripping.

To begin operating the air conditioner, follow these steps:

- Plug in the air conditioner (be sure to follow the power cord instructions).
- Turn the power on to the air conditioner, using the ON/OFF button.
- Set the thermostat to the coldest temperature setting.
- Select the Cool mode setting.
- Adjust the louver for comfortable air flow (see Air Directional Louvers).
- Once the room has cooled, adjust the thermostat to the setting you find most comfortable.
- Make sure the air flow inside and outside is not obstructed by anything.

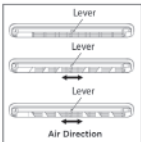
|                   |                                           |
|-------------------|-------------------------------------------|
| Cooling Operation | Outdoor temp.: 64°F ~ 109°F / 18°C ~ 43°C |
|                   | Indoor temp.: 60°F ~ 90°F / 16°C ~ 32°C   |

#### NOTICE

- The relative humidity of room should be less than 80%. If the unit is used in a condition with a relative humidity over 80%, there will be condensed water on the surface of the unit.
- Performance may be reduced outside of these operating temperatures.

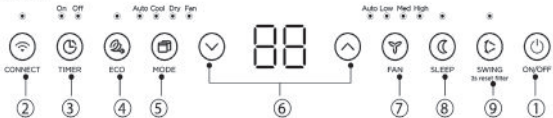
#### Air Directional Louvers

The louvers will allow you to direct the air flow up or down (on some models) and left or right throughout the room as needed. Pivot horizontal louvers until the desired up/down direction is obtained.



### ELECTRONIC CONTROL OPERATING INSTRUCTIONS

Before you begin, thoroughly familiarize yourself with the control panel as shown below and all its functions, then follow the symbol for the functions you desire. The unit can be controlled by the unit control panel, with the remote control, smart phone app, or voice control



#### 1. (ON/OFF) Button

Press ON/OFF button to turn unit on or off.

#### 2. (CONNECT) Button

For the first time using the WiFi function, press the button for 3 seconds to initiate the WiFi connection mode. The LED DISPLAY shows 'AP' to indicate you can set up the WiFi connection.

If connection (router) is successful within 8 minutes, the unit will exit WiFi connection mode automatically and the CONNECT indicator illuminates.

If connection failed within 8 minutes, the unit exits WiFi connection mode automatically.

After WiFi connection is successful, you can press and hold CONNECT and DOWN (V) buttons at the same time for 3 seconds to turn off WiFi function and the LED DISPLAY shows 'OF' for 3 seconds, press CONNECT and UP (I) buttons at the same time to turn on WiFi function and the LED DISPLAY shows 'On' for 3 seconds.

#### 3. (TIMER) Button

Press Timer button, the TIMER ON or TIMER OFF indicator light illuminates. It indicates the Auto Start or Auto Stop program is initiated. For some units, continuing to press the Timer button will cancel the timer settings.

Press or hold the UP (I) or DOWN (V) button to change the Auto time by 0.5 hour increments, up to 10 hours, then at 1 hour increments up to 24 hours. The display will count down the time remaining until start.

The selected time will register in 5 seconds, and the system will automatically revert back to display the previously temperature setting or room temperature when the unit is on. When the unit is off, there is no display.

Turning the unit ON or OFF at any time or adjusting the timer setting to 0.0 will cancel the Auto Start/Stop timed program. Note: to cancel timer operation, press and hold the timer button for 2 seconds until the beep/buzzer is heard.

#### 4. (ECO) Button

Press SLEEP button to initiate this function. This function is available on COOL, DRY, and AUTO (only AUTO-COOLING and AUTO-FAN) modes. The fan will continue to run for 3 minutes after the compressor shuts off.

The fan then cycles on for 2 minutes at 10 minute intervals until the room temperature is above the set temperature, at which time the compressor turns back on and Cooling Starts.

#### 5. (MODE) Button

To choose operating mode, press MODE button. Each time you press the button, a mode is selected in a sequence that goes from Auto, Cool, Dry and Fan. The indicator light beside the button will be illuminated and remain on once that mode is selected.

### 9. (SWING) Button

Used to initiate the Auto swing feature. When the operation is ON, pressing the SWING button can stop the louver at the desired angle. Press SWING button for 3 seconds to initiate the louver feature. This feature is a reminder to clean the Air Filter for more efficient operation. The LED (the light above the button) will illuminate after 250 hours of operation.

#### DISPLAYS

##### LED Display:

Shows the set temperature in °C or °F and the Auto-timer settings. While on Fan Only mode, it shows the room temperature. If the room temperature is too high or low, it will display °H or °L.

To convert from one to the other, press and hold the UP (I) and DOWN (V) buttons at the same time for 3 seconds.



Scan the following QR code for an installation video.



### WARNING - Before You Begin

Read these instructions completely and carefully.

- IMPORTANT - Save these instructions.
- IMPORTANT - Observe all governing codes and ordinances.

We recommend that two people install this product.

Proper installation is the responsibility of the installer.

Product failure due to improper installation is not covered under the Limited Warranty. You MUST use all supplied parts and use proper installation procedures as described in these instructions when installing this air conditioner.

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord.

Do not change the plug on the power cord of the air conditioner.

Aluminum house wiring may present special problems - consult a qualified electrician.

When handling unit, be careful to avoid cuts from sharp metal edges and aluminum fins on front and rear coils. Please wear cut-resistant gloves.

### Tools You Will Need (not supplied)



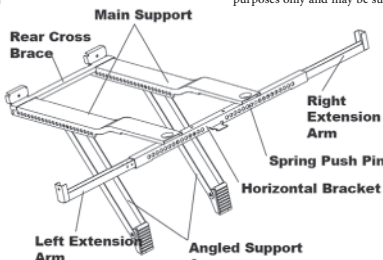
### IMPORTANT INFORMATION

Do not drill holes in the product. Drilling holes in the product can cause the air conditioner to not function properly.

### Installation Hardware

|  |                                                   |
|--|---------------------------------------------------|
|  | 1/2" Type B Screw                                 |
|  | 1/4" Type B Screw                                 |
|  | Main Bracket                                      |
|  | Right Extension Arm - Short (For 22"-26" windows) |
|  | Main Support Pin                                  |
|  | Cotter Pin                                        |
|  | 1/2" Type A Screw                                 |

Fig.1



### Error codes:

The unit may stop operation or continue to run safely. If the error codes appear, wait for about 10 minutes.

The problem may resolve itself. If not, disconnect the power, then connect it again. Turn the unit on.

If the problem persists, disconnect the power and contact customer service.

Error code appears and begins with the letters as the following in the window display of indoor unit:

EH(xx), EL(xx), EC(xx), PH(xx), PL(xx), PC(xx).

#### NOTICE

If the unit turns off unexpectedly due to the power being cut, it will automatically restart with the previous function setting when the power resumes.

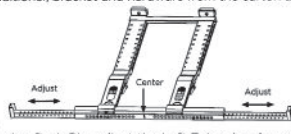
### 1. Prepare the Window

Lower sash must open sufficiently to allow a clear vertical opening of 13.75 inches. Side louvers and the rear of the AC must have clear air space to allow enough airflow through the condenser for heat removal. The rear of the unit must be outdoors, not inside a building or garage. Find the center of your window and lightly mark with a pencil.

### 2. Prepare Bracket

Remove the air conditioner, bracket and hardware from the carton and set on a flat surface.

Fig. 2

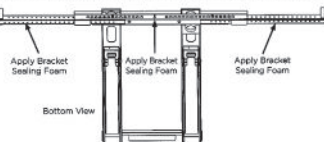


A. Pressing the Spring Push Pin, adjust the Left Extension Arm out and then install the Right Extension Arm.

Measure the width of the inner windowsill on your window. Making sure that the center of the bracket will line up with the center of the window, adjust the Extension Arms to the width just measured. Note, the bracket will be offset to the left when centered.

B. Apply Bracket Sealing Foam strips to the bottom of the bracket as shown.

Fig. 3



### 3. Install Support Bracket

Fig. 4

A. Install the Main Support Bracket into the window opening. Ensure that the Horizontal Bracket and Extension Arms are located on the indoor side of the window.

#### WARNING

Maintain control of the bracket until installation is complete.

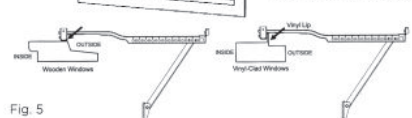
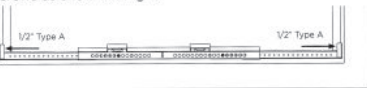


Fig. 5

#### Vinyl Type Windows with a Lipped Sill

A1. Secure the bracket to the windowsill by drilling 1/8" pilot holes and installing the 1/2" Type A screws as shown in Fig. 6.

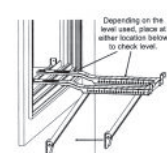
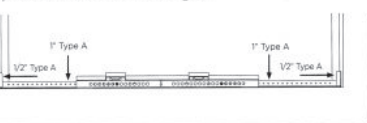
Fig. 6



#### Wooden Type Windows with a Flat Sill

A2. Secure the bracket to the windowsill by drilling 1/8" pilot holes and installing the 1/2" and 1" Type A screws as shown in Fig. 7.

Fig. 7



B. Move the Angled Support Arms toward the exterior wall until the feet touch the wall. Place the level on the bracket and adjust the Support Arms so that it is level or tilted 1/4 bubble downward and towards the outside.

C. Insert the Main Support Pin through the holes the Main Support and Angled Support Arm. Using the numbers on the Main Support, repeat the adjustment for the other Angled Support Arm matching the hole number from the first support arm.

If further adjustment is needed, use alternate holes where the Main Supports attach to the Horizontal Bracket

D. Check the level again and ensure the bracket feels secure. After making any necessary adjustments, insert the cotter pins into the Main Support Pins.

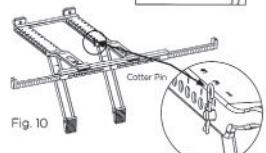
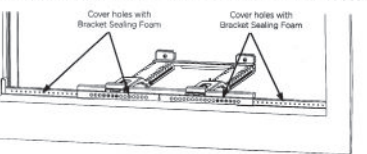


Fig. 10

E. If necessary, cover the holes on the front of the bracket with the Bracket Sealing Foam.

Fig. 11



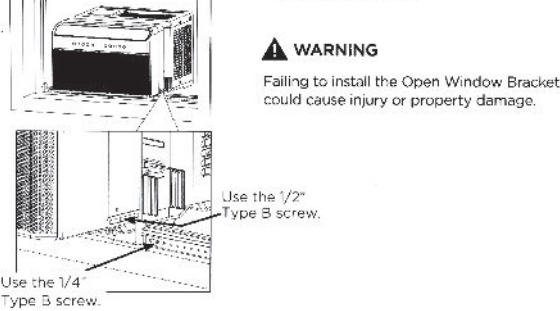


4. Install Air Conditioner

NOTICE:  
Measure the width of your window track (the vertical track your window slides up and down in) before installing your air conditioner. If it measures 1/2" or less, flip the Anti-Tip Bracket so the small end faces out, then continue with your air conditioner installation.

- A. Set the air conditioner on top of the support bracket. Ensure the grooves on the bottom of the air conditioner align with the Main Supports. Using a level, check for proper tilt towards the outside.
- Do not leave the unit unattended during installation.
- B. Pull the window down into the slot to help align the unit in the correct location. Keep the window partially inserted into the window slot to help support the air conditioner during installation. Fold down both Side Arm Hinges.

- C. Next, you must install the Open Window Brackets using the provided screws as shown.
- WARNING**  
Failing to install the Open Window Brackets could cause injury or property damage.

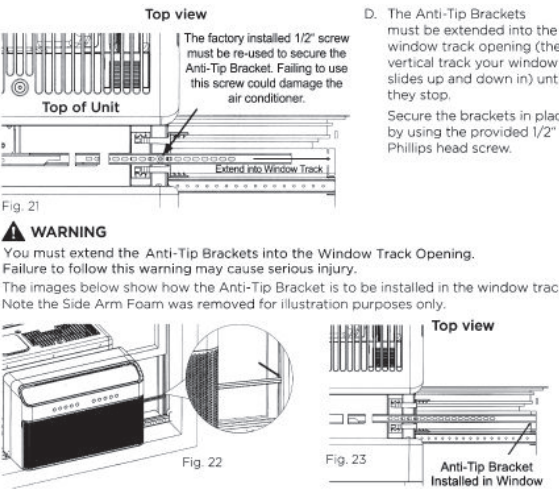


5. Foam Installation

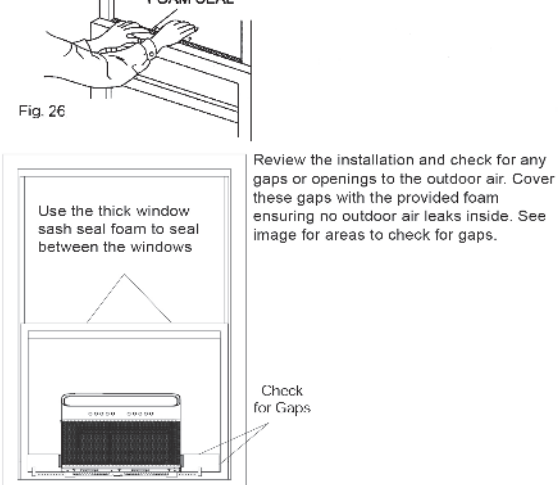
- A. Measure the distance between the Side Arm Hinge and the closest part of the window frame in line with the Side Arm. Add 1/4" to this distance and cut the Side Arm Foam to length.
- WARNING**  
Do not leave the unit unattended during installation.

- B. Apply Window Sealing Foam to the Side Arm Foam as shown. Note that the Window Sealing Foam attaches to the side next to the air conditioner.
- Vinyl Type Windows with Lipped Sill  
Side Arm Foam  
Window Sealing Foam
- Wooden Type Windows with Flat Sill  
Air Conditioner Side  
Side Arm Foam  
Additional Side Arm Foam
- C. Insert Side Arm Foam into Side Arm Hinge until the top front of the Side Arm is flush with the top of the hinge.

NOTICE  
Repeat the side arm foam installation steps on the other side of the unit as well.



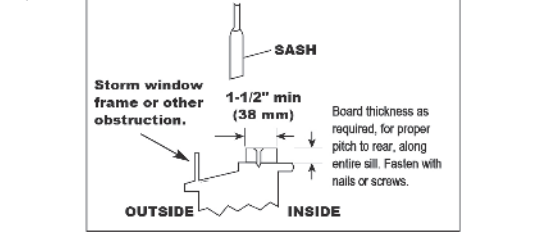
- E. Install a strip of Window Sealing Foam to the bottom of your lower sash sealing any small gaps between the window and air conditioner. Then close the window and check for gaps. Fill any gaps with the included foam as needed.
- F. Extend the Integrated Window Locks (located in the U channel) until they contact the window. For additional security you can install the optional Sash Lock as shown.
- G. To secure the lower sash in place, attach right angle sash lock with 1/2" Type A Screws as shown.
- H. Cut window sash foam and insert it in the space between the upper and lower sashes.



IF AC IS BLOCKED BY STORM WINDOW

Add wood as shown, or remove storm window before air conditioner is installed. If storm window frame must remain, be sure the drain holes or slots are not caulked or painted shut. Accumulated rain water or condensation must be allowed to drain out.

You must secure the support bracket to the added wood piece using the provided 1" Type A Screws. Refer to the Open Window Bracket installation step.



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Care and Cleaning

**CAUTION**  
Clean your air conditioner occasionally to keep it looking new. Be sure to unplug the unit before cleaning to prevent shock or fire hazards.

**Air Filter Cleaning**  
The air filter should be checked at least once every two weeks to see if cleaning is necessary. Trapped particles in the filter can build up and cause an accumulation of frost on the cooling coils and reduce performance.

- Grasp the filter by the center and pull up and out.
- Wash the filter using warm water. Rinse filter thoroughly.
- Gently shake excess water from the filter. Be sure the filter is thoroughly dry before replacing.
- Instead of washing, you may also vacuum the filter clean rather than washing.

**NOTICE**  
Never use hot water over 104°F (40°C) to clean the air filter. Never attempt to operate the unit without the air filter.

**Cabinet Cleaning**  
Be sure to store the air conditioner during the winter, remove it carefully from the window according to the installation instructions. Be careful not to spill any potentially standing water from the unit's base pan. If water is present, carefully drain it. Cover the unit with plastic or return it to the original carton.

- Be sure to use the air conditioner to prevent shock or fire hazard. The cabinet and front may be dusted with an oil-free cloth or washed with a cloth dampened in a solution of warm water and mild liquid dishwashing detergent. Rinse thoroughly and wipe dry.
- Never use harsh cleansers, wax, or polish on the air conditioner.
- Be sure to wipe excess water from the cloth before wiping around the controls. Excess water in or around the controls will cause damage to the air conditioner.
- Plug in air conditioner.

**Winter Storage**  
If you plan to store the air conditioner during the winter, remove it carefully from the window according to the installation instructions. Be careful not to spill any potentially standing water from the unit's base pan. If water is present, carefully drain it. Cover the unit with plastic or return it to the original carton.

Troubleshooting Tips

Before calling for service, review this list. It may save you time and expense. This list includes common occurrences that are not the result of defective workmanship or materials in this appliance.

| Problem                                                                                          | Solution                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|--------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Air conditioner does not start.                                                                  | Wall plug disconnected. Push plug firmly into wall outlet.<br>Circuit breaker tripped. Reset circuit breaker.<br>Check if the light on the plug is on. If it is off, press the RESET button.<br>Power is OFF. Turn power ON.<br>Unit turned off and then on quickly. Turn unit off and wait 3 minutes before restarting.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Air from unit does not feel cold enough.                                                         | Room temperature below 62°F (17°C). Cooling may not occur until room temperature rises above 62°F (17°C).<br>Temperature sensor behind the air filter is touching the cold coil. Try to move it so it does not contact the cold coil.<br>Reset to a lower temperature.<br>Compressor shut-off by changing modes. Wait approximately 3 minutes and listen for compressor to restart when set in the COOL mode.<br>Check for potential obstructions blocking the outdoor intake/exhaust. Clear any obstructions.                                                                                                                                                                                                                                                                                                                                                                        |
| Air conditioner cooling, but room is too warm-ice forming on cooling coil behind air filter.     | Outdoor temperature below 64°F (18°C). To defrost the coil, set to FAN ONLY mode.<br>Air filter may be dirty. Clean filter. Refer to Care and Cleaning section. To defrost, set to FAN ONLY mode.<br>Thermostat set too cold for night-time cooling. To defrost the coil, set to FAN ONLY mode. Then, set temperature to a higher setting.<br>Dirty or restricted air filter. Clean filter. Refer to Care and Cleaning section. To defrost, set to FAN ONLY mode.<br>Temperature is set too high, set temperature to a lower setting.<br>Air directional louvers positioned improperly. Position louvers for better air distribution.<br>Front of unit is blocked by drapes, blinds, furniture, etc. - restricts air distribution. Clear obstruction in front of unit.<br>Any open doors, windows, or registers may allow cold air to escape. Close any doors, windows, or registers. |
| Air conditioner cooling, but room is too warm- NO ice forming on cooling coil behind air filter. | Dirty air filter- air restricted. Clean air filter.<br>Outside temperature extremely hot. Set FAN speed to a higher setting to bring air past cooling coils more frequently.<br>Check for potential obstructions blocking the outdoor intake/exhaust. Clear any obstructions.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Air conditioner turns on and off rapidly.                                                        | Air movement sound. This is normal. If too loud, set to a slower FAN setting.<br>Window vibration - poor installation. Refer to installation instructions or check with installer.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Noise when unit is cooling.                                                                      | Improper installation. Tilt air conditioner slightly to the outside to allow water drainage. Refer to installation instructions - check with installer.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Water dripping INSIDE when unit is cooling.                                                      | Unit removing large quantity of moisture from humid room. This is normal during excessively humid days.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Water dripping OUTSIDE when unit is cooling.                                                     | Unit removing large quantity of moisture from humid room. This is normal during excessively humid days.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Remote sensing deactivating prematurely (some models).                                           | Remote control not located within range. Place remote control within 20 feet & 180° radius of the front of the unit, and pointed in the general direction of the air conditioner unit.<br>Remote control signal obstructed. Remove obstruction.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Room too cold.                                                                                   | Temperature setting too low. Increase temperature setting.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Noise when unit starts.                                                                          | A "da-da" sound may occur for thirty seconds when the unit is turned on due to the compressor starting. It is normal.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Unit will not connect to WiFi or App does not work.                                              | For additional support and troubleshooting tips, follow the link in this QR code:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Window does not insert into the U-shaped slot.                                                   | Ensure that the "U-shaped" slot is in line with the window, if not, align the slot with the window.<br>Ensure that the unit is not slanted too much to cause interference with the top of the unit.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |

DECLARATION OF CONFORMITY

We hereby declare that this AC is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

SPECIFICATION OF WIRELESS MODULE

|                                                |                                                   |
|------------------------------------------------|---------------------------------------------------|
| Model: US-OSK103                               | Dimensions: 41 x 24 x 5 (mm)                      |
| Standard: IEEE 802.11 b/g/n                    | Operation Temperature: 0°C - 45°C / 32°F - 113°F. |
| Antenna Type: External omnidirectional Antenna | Operation Humidity: 10% - 85%                     |
| Frequency: 2.4 GHz (wireless)                  | Power Input: DC 5V/300 mA                         |
| Maximum Transmitted Power: 15 dBm Max          |                                                   |

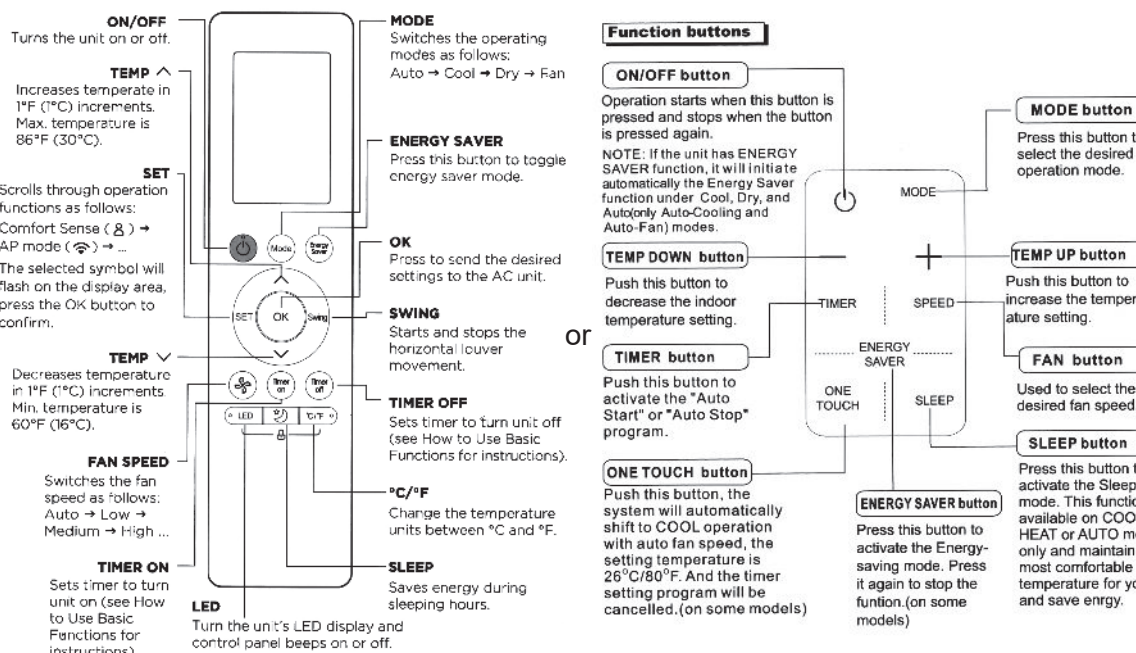
PRECAUTIONS

- Supports operating systems: iOS 7+ or Android 4+.
- In the event of a OS update, there may be a delay between the update of the OS and a related software update during which your OS may or may not be supported until a new version is released. Your specific mobile phone or problems in your network may prevent the system from working and Midea will not be responsible for any problems that could be caused by incompatibility or network issues.
- This Smart AC only supports WPA-PSK/WPA2-PSK (recommended) encryption.
- To ensure proper scanning of the QR code, your smart phone must have at least a 5-megapixel camera.
- Due to unstable network connectivity, requests may time out. If this happens, re-run the network configuration.
- Due to unstable network connectivity, commands may time out. If this happens, the smartphone app and the actual product may display conflicting information. The information displayed on the actual product is always the most accurate available. Refresh the app to re-sync.

**NOTICE**  
Midea will not be responsible for any problems that could be caused by incompatibility or network issues, your wireless router and mobile phone.

Remote Control

The remote control vary depend of model: The buttons on remote control may have a different name or location than the remote control shows in this manual. With your UNIT received one of the two remote of the shown below.



\*This remote uses 2-AAA batteries not supplied

REFURBISHED PRODUCT LIMITED THIRTY DAY WARRANTY

The Refurbished Product Service Center offers the following WARRANTY to the ORIGINAL purchaser of a product which we have refurbished.

This product that has been refurbished is warranted against any electronic or mechanical defects for a period of THIRTY DAYS from the date of the original purchase by the consumer. Since this unit was sold as a refurbished item, the warranty does not apply to any cosmetic appearance items such as scratches. Should a defect occur, the Refurbished Product Service Center will repair or, at its option, replace defective unit/parts with new or rebuilt materials without charge for either parts or labor. Replacement unit/parts will be warranted for the remaining portion of the original warranty period.

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, incorrect voltage, operating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with.

This warranty does not cover costs for removal and or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability of fitness for particular use or otherwise.

This warranty gives the consumer specific legal rights and they may also have other rights which vary from State to State. Some States do not follow the exclusion or limitation of incidental or consequential damages, hence the above exclusion and limitations may not apply.

Refurbished Product Service Center  
13225 Marquardt Avenue Santa Fe Springs, CA 90670

SYSTEM OVERVIEW

Devices required to use the Smart AC:

- Smart Phone with compatible iOS or Android system.
- Wireless Router
- Smart Air Conditioner

DOWNLOAD AND INSTALL THE APP



**NOTICE**  
All the images in this manual are for reference only, your product and app may look slightly different. The actual product and app instructions have to be considered.

WARRANTY REPAIR INFORMATION

If you need service on your unit during the 30 day warranty period, please go to [www.ConsumerServiceRefurbish.com](http://www.ConsumerServiceRefurbish.com) or call the Refurbished Product Service Center at 562-946-3531 to obtain the required claim number. Once you obtain your claim number, pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt. Send the unit freight prepaid and insured to:

Refurbished Product Service Center,  
Attn: Customer Service Department 13225 Marquardt Avenue Santa Fe Springs, CA 90670

Your unit will be promptly exchanged and returned to you.

We will refuse to accept delivery of the returned unit unless the assigned claim number appears on the outside of the shipping carton.

Owner's Information  
(Keep for your permanent records)

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP CODE: \_\_\_\_\_

PHONE: \_\_\_\_\_ E-MAIL: \_\_\_\_\_

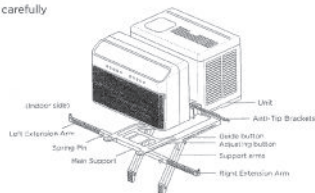
MODEL: \_\_\_\_\_ SERIAL NO.: \_\_\_\_\_



## Plug & Leveling Guide

Read these instructions completely and carefully

U-Shaped Smart Inverter Air Conditioner



### WARNING

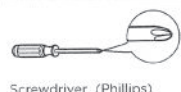
For your safety, the information in this manual must be followed to minimize the risk of personal injury. Failure to follow these instructions could allow **mold, dust, and debris to accumulate in the air conditioner and can lead to respiratory health issues.**

- We recommend that two people remove and install the U air conditioner.
- All parts supplied must be used and proper installation procedures outlined in these instruction must be followed when installing this AC.
- When handling the unit be careful to avoid cuts from sharp metal edges and aluminum fins on front and rear coils. **Wearing gloves is recommended.**
- Turn the unit off and unplug the air conditioner before cleaning.

### Included Hardware

| Hardware |                        |
|----------|------------------------|
|          | New Drain Plug (Black) |
|          | Level                  |

### Required Tools (user provided) \*TOOLS NOT INCLUDED



Screwdriver (Phillips)



Pliers



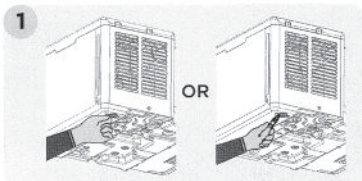
Gloves & Proper Eye Protection

Accessory type and quantity may vary depending on the model.

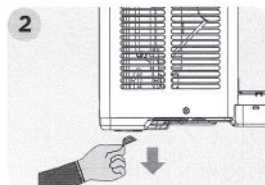
### WARNING

Failure to remove and replace the blue drain plug and tilt the unit properly may not allow condensate to drain quickly enough, which could pose a mold exposure hazard.

### Drain Plug Replacement



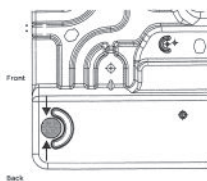
Locate drain plug on the back left corner of the outdoor portion of the unit. **Note:** Any water in the base pan will drain out when plug is removed.



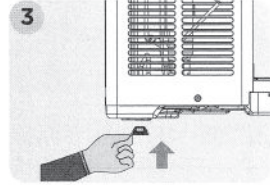
Use fingers or a pair of needle-nose pliers to remove the existing blue drain plug and discard.



Old



**Note:** Gripping the drain plug from the sides relating to the front and back of the unit may make this process easier.



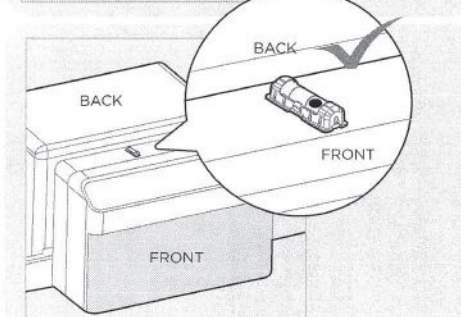
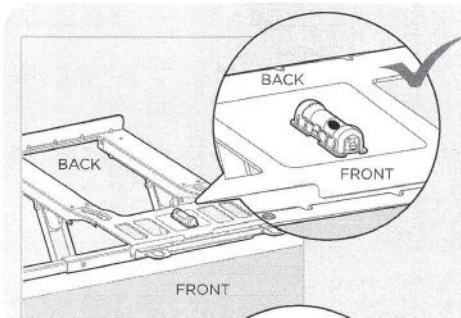
Install new **black** drain plug. This new plug allows water to slowly drip out. Once a month check to see if water is dripping out. If plug stops dripping, replace with one of the extra drain plugs provided.



New

The image shown here is for illustrative purposes only and may be subject to change.

**Level & Tilt :** It is important to install the Air Conditioner at a slight downward tilt towards the back or outdoor side of the unit so that water will effectively drain from the indoor section of the unit to the outdoor section. This proper drainage of water will allow for more efficient operation of the air conditioner and effective management of condensate water.



- 1 To confirm the unit is leveled properly, place the bubble level on the Main Support Bracket at windowsill or on top of the Air Conditioner housing if already installed. Refer to the images above.
- 2 The bubble in the level must be touching the indicator line towards the front of the Air Conditioner for proper tilt angle. If unit tilt angle needs to be adjusted, remove the Air Conditioner and move the Angled Support Arms until the bubble is touching the indicator line towards the front of the Air Conditioner.
- 3 Refer to the user manual for complete installation instructions.

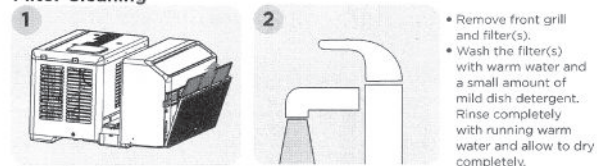
### WARNING Turn the unit off and unplug the air conditioner before cleaning

To prevent mold growth and dust/debris from accumulating, inspect the filter, fan, and coil every two weeks and clean as needed. **Mold, dust, and debris in the air conditioner can lead to respiratory health issues.**

### Required Tools (user provided)



### Filter Cleaning



• Remove front grill, filter(s), and drain plug. Manually rotate the front louver to the open position.

• Spray warm water on the fan wheel and shroud to remove any accumulated debris.

• Use a brush to rotate the fan wheel and remove additional debris from the fan. Repeat water/brush steps until fan is clean.

• Reinstall front grill, filter(s), and drain plug.

### Coil Cleaning

