



**SAFETY INFORMATION**  
**IMPORTANT SAFETY INFORMATION**  
**READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE**

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded. Where a 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet. The air conditioner should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate. This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires. See the Installation Instructions, **Electrical Requirements** section for specific electrical connection requirements.

## READ AND SAVE THESE INSTRUCTIONS

## USING THE AIR CONDITIONER: Controls

## Remote Control

- The remote control may vary depending on the model: The buttons on the remote control may have a different name or location than the remote control shows in this manual.

## Care and Cleaning

### How to Insert the Battery in the Remote Control (Batteries not included)

- Use 2 "AAA" (1.5 volt) alkaline batteries.
- DO NOT DISPOSE OF BATTERIES IN FIRE. BATTERIES MAY EXPLODE OR LEAK.
- Do not swallow.

## BEFORE YOU BEGIN

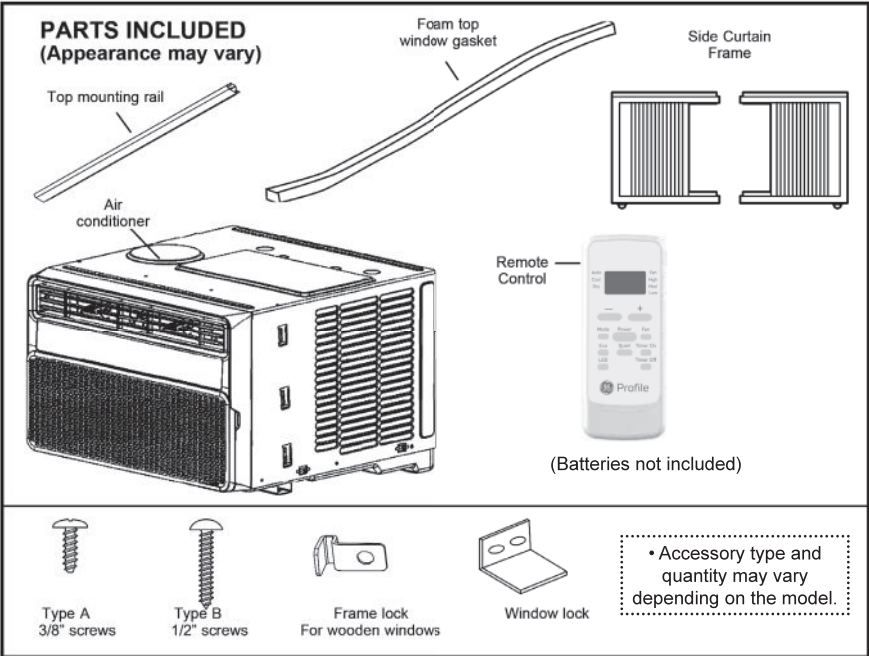
Do not, under any circumstances, cut or re-

## ELECTRICAL REQUIREMENTS (cont)



**TOOLS YOU WILL NEED  
NOT INCLUDED**

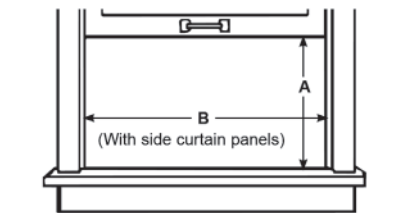




1. WINDOW REQUIREMENTS

- These instructions are for a standard double-hung window. You will need to modify them for other types of windows.
- The air conditioner can be installed without the side curtain panels if needed to fit in a narrow window. See the window opening dimensions.
- All supporting parts must be secured to firm wood, masonry or metal.
- The electrical outlet must be within reach of the power cord.
- Follow the dimensions in the table and illustration for your model.

| Models       | A           | B         |
|--------------|-------------|-----------|
| PWDV08       | 14" min     | 23" - 36" |
| PWDV10/12/14 | 15 1/2" min |           |



2. STORM WINDOW REQUIREMENTS

A storm window frame will not allow the air conditioner to tilt toward the outside, and will keep it from draining properly. To adjust for this, attach a piece of wood to the sill.

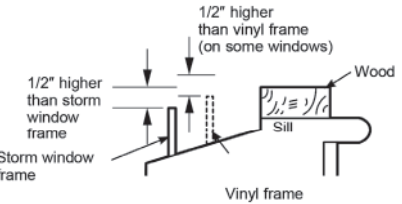
**WOOD PIECES**

**WIDTH:** 2"

**LENGTH:** Long enough to fit inside the window frame.

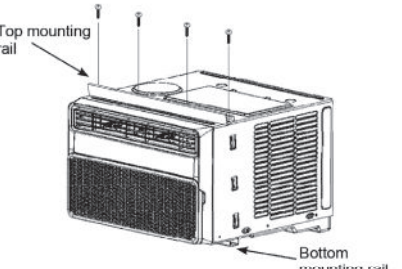
**THICKNESS:** To determine the thickness, place a piece of wood on the sill to make it 1/2" higher than the top of the storm window frame or the vinyl frame.

Attach securely with nails or screws provided by the installer.

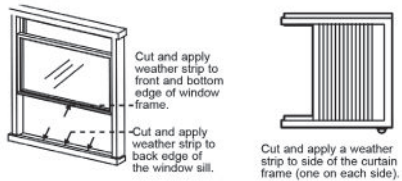


3. PREPARE THE AIR CONDITIONER

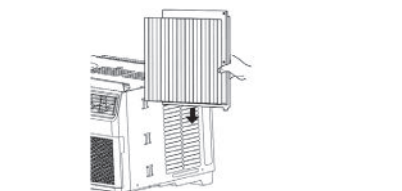
- A. Install the Top Rail on the AC with (4) 3/8" screws from the outside of the case.



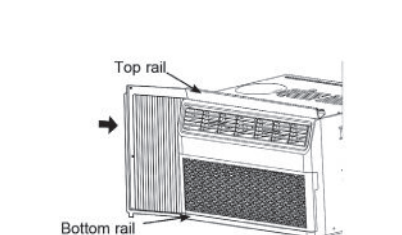
- B. Apply the weather seals provided to the bottom, top and sides of the window to the seal around the perimeter of the air conditioner.



- C. Slide the side curtain panels into the side panel rails.

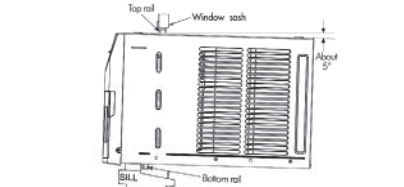


- D. Slide left and right side curtain frames into top and bottom rails.

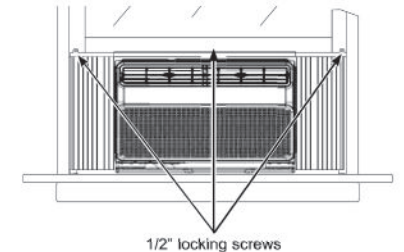


4. INSTALL THE AIR CONDITIONER IN THE WINDOW

- A. Mark the center of the window. Set the air conditioner in the window so that it is centered. Place the air conditioner so that front edge of the bottom mounting rail is against the back edge of the sill.
- B. Bring the window down so that the front edge of the top mounting is in front of the window. Make sure that the air conditioner is level or tilting slightly to the outside.



- C. Extend the curtain panels until they fill the window. Mark the location of the holes in each corner. Use the drill and 1/8" drill bit to drill pilot holes. Use (3) 1/2" locking screws to secure the side panels and top rail in place.

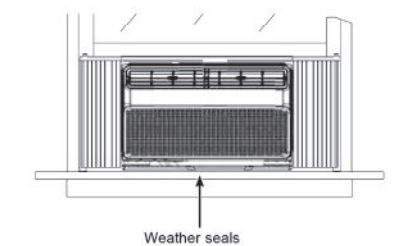


5. SECURE AIR CONDITIONER

- A. For wooden windows, drive a 1/2" locking screw through the A frame lock into the window sash. Note: Use the drill and 1/8" drill bit to drill pilot holes.
- B. For Vinyl-Clad windows, drive a 1/2" locking screw through the B frame lock and into the window sash. Use the drill and 1/8" drill bit to drill pilot holes.



- C. Repeat the side bracket installation on the left side.



6. INSTALL WINDOW LOCK BRACKET AND FOAM TOP WINDOW GASKET

Use 1/2" screw to install the window lock bracket on top of the bottom window.

- CAUTION**
- To prevent broken glass or damage to windows, on vinyl or other similarly constructed windows, attach the window locking bracket to the window side jamb with one Type B screw.



- B. Cut the foam top window gasket to the window width.
- C. Stuff the foam between the glass and the window to prevent air and insects from getting into the room.



**NOTE:** If the gasket not supplied does not fit your window, obtain appropriate material locally to provide a proper installation seal.

The image shown here is for illustrative purposes only and may be subject to change.

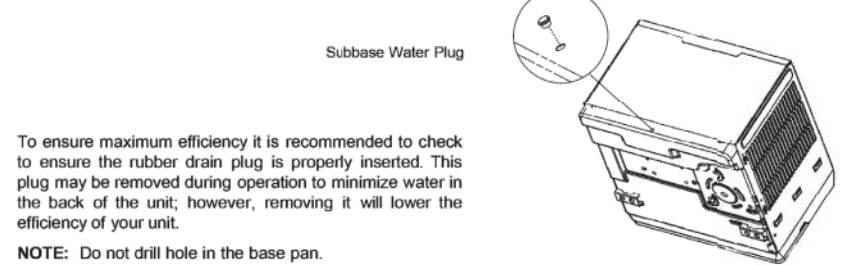
TROUBLESHOOTING TIPS... Before you call for service

Save time and money! Review the charts on the following.

| Problem                                     | Possible Cause                                                               | What To Do                                                                                                                                                                                                                                                                                                   |
|---------------------------------------------|------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Air conditioner does not start.             | The unit is unplugged.                                                       | Make sure the air conditioner plug is pushed completely into the outlet.                                                                                                                                                                                                                                     |
|                                             | The fuse is blown/circuit breaker is tripped.                                | Check the house fuse/circuit breaker box and replace the fuse or reset the breaker.                                                                                                                                                                                                                          |
|                                             | Power Failure.                                                               | The unit will automatically restart in the setting last used after the power is restored.<br><br>There is a protective time delay (approximately 3 minutes) to prevent tripping of the compressor overload. For this reason, the unit may not start normal cooling for 3 minutes after it is turned back on. |
|                                             | The current interrupter device is tripped.                                   | Press RESET button located on the power cord plug. If the RESET button will not stay engaged, discontinue use of the air conditioner and contact a service center.                                                                                                                                           |
| Air conditioner does not cool as it should. | Indoor airflow is restricted.                                                | Make sure there are not curtains, blinds or furniture blocking the front of the air conditioner.                                                                                                                                                                                                             |
|                                             | The temp control may not be set properly.                                    | Turn the temperature control to a higher number.                                                                                                                                                                                                                                                             |
|                                             | The air filter is dirty.                                                     | Clean the filter at least every 30 days. See <b>Care and Cleaning</b> section.                                                                                                                                                                                                                               |
|                                             | The room may have been hot.                                                  | When the air conditioner is first turned on, you need to allow time for the room to cool down.                                                                                                                                                                                                               |
|                                             | Cold air is escaping.                                                        | Check for open furnace registers and cold air returns.                                                                                                                                                                                                                                                       |
|                                             | Cooling coils have iced up.                                                  | See "Air conditioner freezing up" below.                                                                                                                                                                                                                                                                     |
| Air conditioner freezing up                 | Ice blocks the air flow and stops the air conditioner from cooling the room. | Set the mode control to High Fan or High Cool with the temperature setting as high as it can be set.                                                                                                                                                                                                         |
| Water drips outside                         | Hot, humid weather.                                                          | This is normal.                                                                                                                                                                                                                                                                                              |
| Water drips inside                          | The air conditioner is not tilted to the outside.                            | For proper disposal, make sure the air conditioner slants slightly from the case front to the rear.                                                                                                                                                                                                          |
| Water collects in base pan                  | Moisture removed from air and drain into base pan.                           | This is normal for a short period in areas with little humidity; normal for a longer period in very humid areas.                                                                                                                                                                                             |

Normal Operating Sounds

- You may hear a pinging noise caused by water being picked up and thrown against the condenser on rainy days or when the humidity is high. This design feature helps remove moisture and improve efficiency.
- You may hear the thermostat click when the compressor cycles on and off.
- Water will collect in the base pan during high humidity or on rainy days. The water may overflow and drip from the outdoor side of the unit.
- The fan may run even when the compressor does not.
- Water droplets being thrown against the outside coils can make a pinging noise. This helps cool the condenser. You can reduce this noise by removing the subbase water plug.



WIFI SETUP

GE Appliances SmartHQ (for customers in the United States)

Your AC is **GE Appliances SmartHQ Enabled**. Please visit [GEAppliances.com/connect](https://geappliances.com/connect) to learn more about connected appliance features, and to learn what connected appliance apps will work with your smart phone.

How it Works

- Download the GE Appliances App      Use the app to connect to your room air conditioner.      Once connected, use the app to adjust the air conditioner as desired.



**WiFi Connectivity:**  
For assistance with the appliance or the appliance network connectivity, please **contact a service center**.

All connected appliance data is held in strict accordance with the GE Appliances Connected Data Privacy Policy. Visit [geappliances.com/privacy/privacy\\_policy\\_connected](https://geappliances.com/privacy/privacy_policy_connected) to view this policy.

**WiFi Module:** FCC ID ZKJ-WCATA008 and IC 10229A-WCATA008

Questions about SmartHQ

Get answers you need about setting up WiFi appliances and connecting to your home network in our support articles.

Visit [products.geappliances.com/appliance/gea-support-search-content](https://products.geappliances.com/appliance/gea-support-search-content) to view wifi connect room air conditioner support articles.

REGULATORY INFORMATION

FCC/IC Compliance Statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the

this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

**Labelling:** Changes or modifications to this unit not expressly approved by the manufacturer could void the user's authority to operate the equipment.

\*Select Models Only

