

SAFETY INFORMATION

IMPORTANT SAFETY INFORMATION

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE



WARNING

For your safety, the information in this manual must be followed to minimize the risk of fire, electric shock or personal injury.

■ Use this appliance only for its intended purpose as described in this Owner's Manual.

■ This air conditioner must be properly installed in accordance with the Installation Instructions before it is used.

■ Never unplug your air conditioner by pulling on the power cord. Always grip plug firmly and pull straight out from the receptacle.

■ Replace immediately all electric service cords that have become frayed or otherwise damaged. A damaged power supply cord must be replaced with a new power supply cord obtained from the manufacturer and not repaired. Do not use a cord that shows cracks or abrasion damage along its length or at either the plug or connector end.

■ Turn the unit OFF and unplug your air conditioner before cleaning.

■ For your safety...do not store or use combustible materials, gasoline or other flammable vapors or liquids in the vicinity of this or any other appliance.

■ If the receptacle does not match the plug, the receptacle must be changed out by a qualified electrician.



WARNING

Risk of Fire or Explosion. This unit contains flammable refrigerant. Additional safety precautions must be followed.

■ Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.

■ The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater.

■ Do not pierce or burn refrigerant tubing. Be aware that refrigerants may not contain an odor.

■ Keep ventilation openings clear of obstruction.

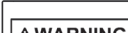
■ When handling, installing, and operating the appliance, care should be taken to avoid damage to the refrigerant tubing.

■ Do not drill holes in the unit.

■ Maintenance, cleaning, and service should only be performed by technicians properly trained and qualified in the use of flammable refrigerants.

■ GE Appliances does not support any servicing of the air conditioner.

■ Dispose of air conditioner in accordance with Federal and Local Regulations. Flammable refrigerants require special disposal procedures. Contact your local authorities for the environmentally safe disposal of your air conditioner.



WARNING

USE OF EXTENSION CORDS

RISK OF FIRE. Could cause serious injury or death.

■ DO NOT use an extension cord with this Window Air Conditioner.

■ DO NOT use surge protectors or multi-outlet adaptors with this Window Air Conditioner.

HOW TO CONNECT ELECTRICITY

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.

DO NOT use an adapter plug with this appliance.

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Power cord includes a current interrupter device. A test and reset button is provided on the plug case. The device should be tested on a periodic basis by first pressing the **TEST** button and then the **RESET** button while plugged into the outlet. If the **TEST** button does not trip or if the **RESET** button will not stay engaged, discontinue use of the air conditioner and contact a service center.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded. Where a 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

The air conditioner should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

See the Installation Instructions, **Electrical Requirements** section for specific electrical connection requirements.

READ AND SAVE THESE INSTRUCTIONS

USING THE AIR CONDITIONER: Controls

Features and appearance will vary.

Lights beside the touch pads on the air conditioner control panel indicate the selected settings.

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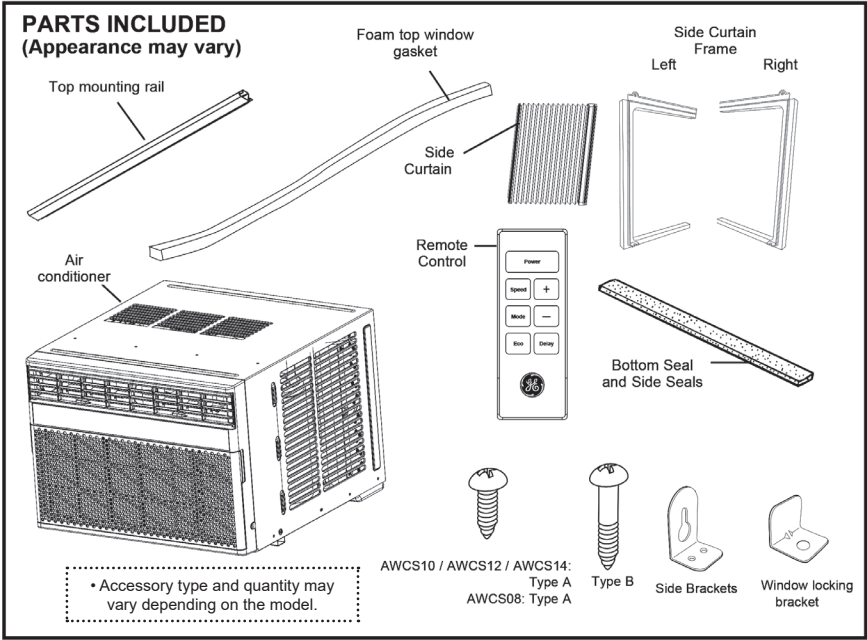
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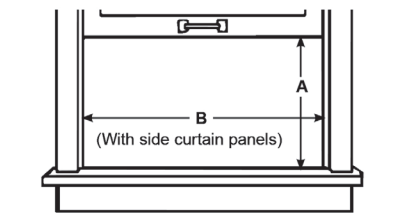
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1. WINDOW REQUIREMENTS

- These instructions are for a standard double-hung window. You will need to modify them for other types of windows.
- The air conditioner can be installed without the side curtain panels if needed to fit in a narrow window. See the window opening dimensions.
- All supporting parts must be secured to firm wood, masonry or metal.
- The electrical outlet must be within reach of the power cord.
- Follow the dimensions in the table and illustration for your model.

Models	A	B
AWCS08	13 3/4" min	24 1/2"-36"
AWCS10 / AWCS12	14 3/4" min	25" - 36 3/4"
AWCS14	15 1/2"	26 1/2" - 37 1/4"

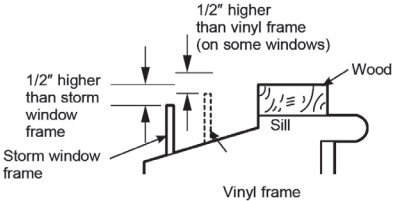


2. STORM WINDOW REQUIREMENTS

A storm window frame will not allow the air conditioner to tilt toward the outside, and will keep it from draining properly. To adjust for this, attach a piece of wood to the sill.

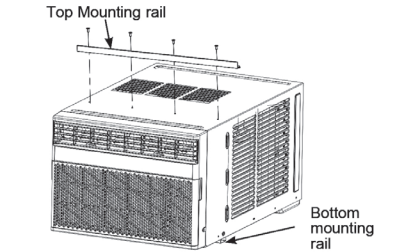
WOOD PIECES
WIDTH: 2"
LENGTH: Long enough to fit inside the window frame.
THICKNESS: To determine the thickness, place a piece of wood on the sill to make it 1/2" higher than the top of the storm window frame or the vinyl frame.

Attach securely with nails or screws provided by the installer.

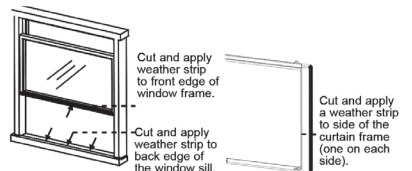


3. PREPARE THE AIR CONDITIONER

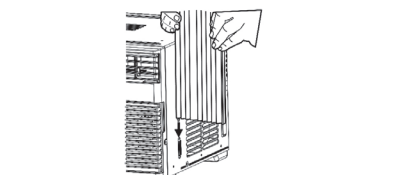
- A. Install the top mounting rail with 4 Type A screws (AWCS10/AWCS12/AWCS14) or 3 Type A screws (AWCS08) from the outside of the case.



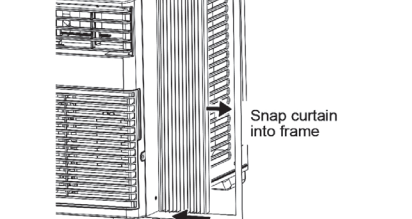
- B. Apply the weather seals provided to the bottom, top and sides of the window to the seal around the perimeter of the air conditioner.



- C. Slide the side curtain panels into the side panel rails.

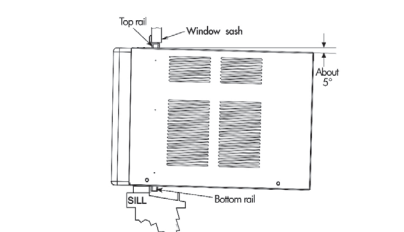


- D. Slide left and right side curtain frames into top and bottom rails. Make sure that side curtains snap into side frames.

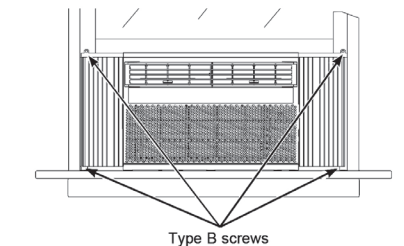


4. INSTALL THE AIR CONDITIONER IN THE WINDOW

- A. Mark the center of the window. Set the air conditioner in the window so that is it centered. Place the air conditioner so that front edge of the bottom mounting rail is against the back edge of the sill.
- B. Bring the window down so that the front edge of the top mounting is in front of the window. Make sure that the air conditioner is level or tilting slightly to the outside.

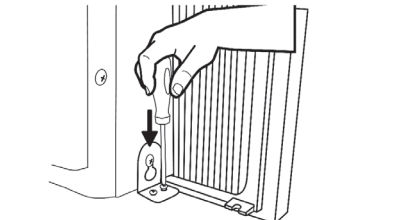


- C. Extend the curtain panels until they fill the window. Mark the location of the holes in each corner. Use the drill and 1/8" drill bit to drill pilot holes. Use 4 type B screws to secure the side panels in place.



5. SECURE AIR CONDITIONER

- A. Loosen the screw on the right hand side of the air conditioner near the bottom.
- B. Slide a side bracket over the screw so that the bracket is resting on the window sill. Tighten the screw.



- C. Use a 1/8" drill bit to drill a starter hole into the window sill through the holes in the side bracket. Use 4 type B screws to attach the side bracket to the window sill.

- D. Repeat the side bracket installation on the left side.

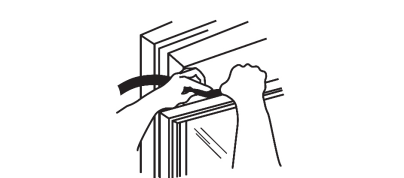
6. INSTALL WINDOW LOCK BRACKET AND FOAM TOP WINDOW GASKET

- Use Type B Screw to install the window lock bracket on top of the bottom window.

- A. **CAUTION**
To prevent broken glass or damage to windows, other similarly constructed windows, attach the window locking bracket to the window side jamb with one Type B screw.

- B. Cut the foam top window gasket to the window width.

- C. Stuff the foam between the glass and the window to prevent air and insects from getting into the room.



NOTE: If the gasket not supplied does not fit your window, obtain appropriate material locally to provide a proper installation seal.

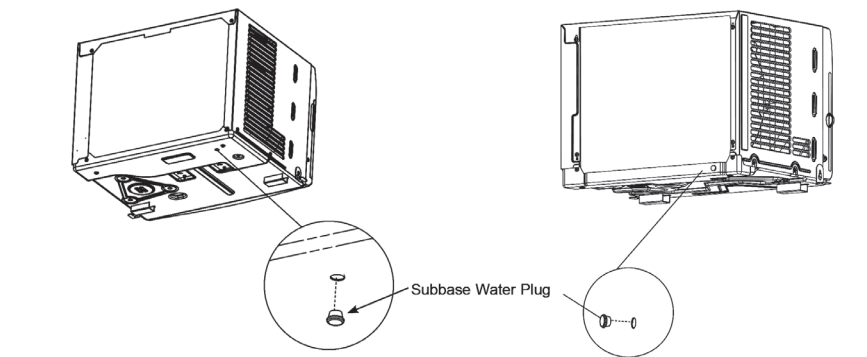
TROUBLESHOOTING TIPS... Before you call for service

Save time and money! Review the charts on the following.

Problem	Possible Cause	What To Do
Air conditionerdoes not start.	The unit is unplugged.	Make sure the air conditioner plug is pushed completely into the outlet.
	The fuse is blown/circuit breaker is tripped.	Check the house fuse/circuit breaker box and replace the fuse or reset the breaker.
	Power Failure.	The unit will automatically restart in the setting last used after the power is restored. There is a protective time delay (approximately 3 minutes) to prevent tripping of the compressor overload. For this reason, the unit may not start normal cooling for 3 minutes after it is turned back on.
	The current interrupter device is tripped.	Press RESET button located on the power cord plug. If the RESET button will not stay engaged, discontinue use of the air conditioner and contact a service center.
Air conditioner does not cool as it should.	Indoor airflow is restricted.	Make sure there are not curtains, blinds or furniture blocking the front of the air conditioner.
	The temp control may not be set properly.	Turn the temperature control to a higher number.
	The air filter is dirty.	Clean the filter at least every 30 days. See Care and Cleaning section.
	The room may have been hot.	When the air conditioner is first turned on, you need to allow time for the room to cool down.
	Cold air is escaping.	Check for open furnace registers and cold air returns.
Air conditioner freezing up	Cooling coils have iced up.	See "Air conditioner freezing up" below.
	Ice blocks the air flow and stops the air conditioner from cooling the room.	Set the mode control to High Fan or High Cool with the temperature setting as high as it can be set.
Water drips outside	Hot, humid weather.	This is normal.
Water drips inside	The air conditioner is not tilted to the outside.	For proper disposal, make sure the air conditioner slants slightly from the case front to the rear.
Water collects in base pan	Moisture removed from air and drain into base pan.	This is normal for a short period in areas with little humidity; normal for a longer period in very humid areas.

Normal Operating Sounds

- You may hear a pinging noise caused by water being picked up and thrown against the condenser on rainy days or when the humidity is high. This design feature helps remove moisture and improve efficiency.
- You may hear the thermostat click when the compressor cycles on and off.
- Water will collect in the base pan duringhigh humidity or on rainy days. The water may overflow and drip from the outdoor sideof the unit.
- The fan may run even when the compressor does not.
- Water droplets being thrown against the outside coils can make a pinging noise. This helps cool the condenser. You can reduce this noise by removing the subbase water plug.



To ensure maximum efficiency it is recommended to check to ensure the rubber drain plug is properly inserted. This plug may be removed during operation to minimize water in the back of the unit; however, removing it will lower the efficiency of your unit.

NOTE: Do not drill hole in the base pan.

WiFi Setup

How it Works

Download the GE Appliances App

Use the app to connect your room air conditioner to WiFi

Once connected, use the app to turn down your air conditioner as you leave work.



Getting Started

To connect your room air conditioner, you'll need the GE Appliances App. The app will walk you through the connection process. Download the app from iTunes or Google Play.



All connected appliance data is held in strict accordance with the GE Appliances Connected Data Privacy Policy. Visit [geappliances.com/privacy/privacy_policy_connected](https://www.geappliances.com/privacy/privacy_policy_connected) to view this policy.

Questions about SmarthQ

Get answers you need about setting up WiFi appliances and connecting to your home network in our support articles.

Visit products.geappliances.com/appliance/gea-support-search-content to view wifi connect room air conditioner support articles.

REGULATORY INFORMATION

FCC/IC Compliance Statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio

or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

Labelling: Changes or modifications to this unit not expressly approved by the manufacturer could void the user's authority to operate the equipment.

*Select Models Only

This product has Wi-Fi capability and requires Internet connectivity and a wireless router to enable interconnection with an Energy Management System, and/or with other external devices, systems or applications.

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OBPN: 49-5000858 REV.0 09-23 GEA / SHNMDL: AWCS08WWT_B

ADD: AWCS08WWB_AWCS10WWB_AWCS10WWT_AWCS12WWB1_AWCS12WWB

AWCS12WWT_AWCS12WWF_AWCS14WWB_AWCS14WWT

Rev02..03/25/2026.InfoWifi/Warnings



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