



"Recipe book not included"



NINJA® PRESTIGE SMART XL AIR FRYER & COUNTERTOP OVEN

Owner's Guide

IMPORTANT SAFETY INSTRUCTIONS

INDOOR HOUSEHOLD USE ONLY. READ ALL INSTRUCTIONS BEFORE USE

	Read and review instructions to understand operation and use of product.
	Indicates the presence of a hazard that can cause personal injury, death or substantial property damage if the warning included with this symbol is ignored.
	Avoid contact with hot surface. Always use hand protection to avoid burns.
	For indoor and household use only

WARNING

When using electrical appliances, basic safety precautions should always be followed, including the following:

- Read all instructions prior to using the oven and its accessories.
- This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- If food contents were to catch fire during cooking, **DO NOT** open the oven door.
 - If you can safely do so, unplug the oven immediately.
 - DO NOT** throw water onto the fire. Food contents may contain grease and water may cause fire growth.
 - If fire were to emit from the oven door, call the fire department immediately.
 - DO NOT** use the oven after it has experienced a fire. It may have been damaged and present a risk of fire or shock.
- To eliminate a choking hazard for young children, discard all packaging materials immediately upon unpacking.
- To reduce the risk of fire, **DO NOT** place appliance on stovetops or other hot surfaces or in a heated oven.
- Take inventory of all contents to ensure you have all parts needed to properly and safely operate your oven.
- DO NOT** use an extension cord. A short power-supply cord is used to reduce the risk of children grabbing the cord or becoming entangled and to reduce the risk of people tripping over a longer cord.
- NEVER** use outlet below counter level.
- Keep the appliance and its cord out of reach of children. **DO NOT** allow the appliance to be used by children. Close supervision is necessary when used near children.
- DO NOT** let cord hang over edges of tables or counters or touch hot surfaces, including stoves and other heating ovens.
- NEVER** leave the oven unattended while in use.
- DO NOT** place any object directly onto the heating elements and **DO NOT** cover crumb tray or any part of the oven with aluminum foil. This will cause the oven to overheat or cause a fire.
- DO NOT** use the oven with the crumb tray incorrectly installed. Crumb tray **MUST** be placed below lower heating elements.
- To protect against electrical shock **DO NOT** immerse cord, plugs, or main unit housing in water or other liquid.
- DO NOT** use the oven with damage to the power cord or plug. Regularly inspect the oven and power cord. If the oven malfunctions or has been damaged in any way, immediately stop use and contact a service center.
- DO NOT** cover the air intake vents or air outlet vents while unit is operating. Doing so will prevent even cooking and may damage the unit or cause it to overheat.
- DO NOT** insert anything in the ventilation slots and do not obstruct them.
- DO NOT** place items on top of surface while unit is operating except for authorized recommended Ninja accessories. Placing items on top of the oven may mark or scratch the surface.
- Before placing any accessories into the oven ensure they are clean and dry.
- Intended for countertop use only. **DO NOT** place the oven near the edge of a countertop, or on or near a hot gas or electric burner. Ensure the surface is level, clean and dry.
- This oven is for household use only. **DO NOT** use this oven for anything other than its intended use. Misuse may cause injury.
- DO NOT** store any materials, other than supplied accessories, in this oven when not in use.
- DO NOT** use outdoors. **DO NOT** use in moving vehicles or boats.
- DO NOT** use accessory and attachments not recommended or sold by SharkNinja.
- When using this oven, provide adequate space (at least 1 inch above and on all sides) for air circulation.
- A fire may occur if the oven is covered or touching flammable material, including curtains, draperies, walls, or the like when in operation. **DO NOT** place anything on the oven during operation.
- This oven has a tempered glass door and is more resistant to breakage. Avoid scratching door surface or nicking edges.
- DO NOT** place anything directly on heating elements and **DO NOT** use the oven without a wire rack or air fry basket installed.
- DO NOT** spray any type of aerosol spray or flavoring inside the oven while cooking.
- Use caution when inserting and removing anything from the oven, especially when hot.
- Outlet voltages can vary, affecting the performance of your product. To prevent possible illness, use a thermometer to check that your food is cooked to the temperatures recommended.
- Prevent food contact with heating elements. Excessive food loads may cause personal injury or property damage or affect the safe use of the oven.
- Oversize foods or metal utensils **MUST NOT** be inserted in a toaster oven, as they may create a fire or risk of electric shock.
- With the exception of parchment paper, **DO NOT** place any of the following materials in the oven: paper, cardboard, plastic, roasting bags and the like.
- Extreme caution should be exercised when using containers constructed of any materials other than metal or glass.
- DO NOT** touch hot surfaces. Oven surfaces and glass door are hot during and after operation. To prevent burns or personal injury, **ALWAYS** use protective hot pads or insulated oven mitts and use available handles.
- Appliances are not intended to be operated by means of an external timer or separate remote-control system.
- Spilled food can cause serious burns. Extreme caution must be used when the oven contains hot food. Improper use may result in personal injury.
- Please refer to the Cleaning & Maintenance section for regular maintenance of the oven.
- Cleaning and user maintenance shall not be done by children.
- Allow to cool completely before cleaning and moving for storage.
- When not in use, turn any control to 'off', then unplug. Grasp the plug by the body and pull from the outlet. **NEVER** unplug by grasping and pulling flexible cord.
- DO NOT** clean with metal scouring pads. Pieces can break off the pad and touch electrical parts, causing a risk of electrical shock.
- DO NOT** use the oven as a source of heat or for drying.
- This appliance has important markings on the plug blade. The entire supply cord is not suitable for replacement. If damaged, please contact a service center.
- To prevent possible illness, **ALWAYS** use an external food thermometer to check that your food is cooked to the recommended temperatures.
- DO NOT** place hands near thermometer or cord when in use to prevent burning or scalding. Thermometer will be hot. Use either oven mitts or tongs to remove thermometer from food and unit.
- The thermometer **DOES NOT** replace an external food thermometer. Use external food thermometer to check that food is cooked to recommended temperatures.

SAVE THESE INSTRUCTIONS

PARTS

- (A)** Main Unit
(attached power cord not shown)

- (B)** Air Fry Basket

Install when using the air fry function. Hand-wash recommended.

- (C)** Roast Tray

Fits on top of the sheet pan to catch grease below roasted or air fried foods to reduce smoke and grease splatter. Hand-wash only.

- (D)** Sheet Pan(s)

Place on top of the wire rack. Hand-wash only.

Additional sheet pan is not available on all models.

- (E)** Wire Racks

Use on its own or place the sheet pan on top. Hand-wash recommended.

- (G)** Prestige Smart Thermometer

- (F)** Removable Crumb Tray
(already installed in unit)

Must remain installed when the oven is in use. Hand-wash only.

IMPORTANT: Place crumb tray below lower heating elements. **DO NOT** slide into any rack positions.

COMMON-SENSE PRACTICES/GOOD HABITS:

- DO NOT** leave your toaster oven unattended while making food. If possible, unplug the oven while not in use to eliminate the possibility of accidents occurring.
- Have a fire extinguisher or fire containment blanket handy in a safe, known location. If you don't have a fire extinguisher, douse the flames with baking soda until they are put out.
- If a fire occurs and the food in the oven is not greasy, immediately unplug the unit and douse the flames with water until the fire is extinguished. **DO NOT** use water if grease is present, since it could make the fire worse. Use baking soda instead.

• Accessory type and quantity may vary depending on the model. •

NOTE: In order to ensure the highest possible standard for refurbished items, all units are thoroughly inspected as part of the process. For this item, water may be used during the refurbishing process and so; you may notice some condensation in the water reservoir. It is recommended to rinse the water reservoir with fresh water prior to its first use.

ACCESSORY PLACEMENT



The oven has 4 available rack positions where your accessories can slide into the unit (**see image above**). When you select a function, the corresponding rack number(s) will illuminate on the control panel. The numbers on the control panel (**see Fig. 1**) will coincide with those on the interior of the unit.

BEFORE FIRST USE

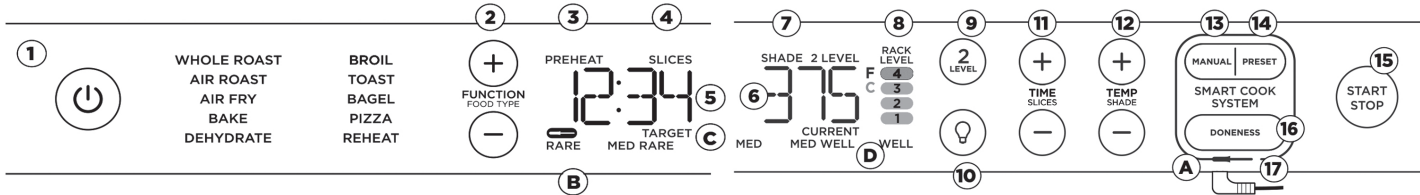
- Remove and discard any packaging material, and tape from the unit.
- Remove all accessories from the package and read this manual carefully. Please pay particular attention to operational instructions, warnings, and important safeguards to avoid any injury or property damage.
- Wash the air fry basket, sheet pan, wire rack, roast tray, and removable crumb tray in warm, soapy water, then rinse and dry thoroughly. **DO NOT** put sheet pan, roast tray, or removable crumb tray in the dishwasher. Finishes may degrade. **NEVER** submerge the main unit in water.

We recommend placing all accessories inside the oven and running it on Air Roast at 450°F for 20 minutes without adding food. This removes any residues. This is completely safe and not detrimental to the performance of the oven.

NOTE: The accessories are hand-wash recommended. The air fry basket and wire racks can be put in the dishwasher, but may wear more quickly over time.

NOTE: CLEAN BEFORE USE

USING THE CONTROL PANEL



FUNCTIONS

WHOLE ROAST: Simultaneously roast larger proteins, like a 5-lb chicken, and sides for a complete meal. Or cook a larger protein, like a 12-lb turkey, on its own.

AIR ROAST: Achieve a crispy outside and perfectly cooked inside for full-sized sheet pan meals, thicker proteins, and roasted veggies.

AIR FRY: Foods that would traditionally be fried—such as chicken wings, French fries, and chicken nuggets—with little to no added oil.

BAKE: Evenly bake everything from your favorite cookies to cakes.

DEHYDRATE: Dehydrate meats, fruits, and vegetables for healthy snacks.

BROIL: Evenly broil meats, fish and brown the tops of casseroles.

TOAST: Toast up to 9 slices of bread to your desired level of darkness.

BAGEL: Perfectly toast up to 9 bagel halves when they're placed cut-side up on the wire rack.

PIZZA: Cook frozen or homemade pizzas evenly.

REHEAT: Heat leftovers without over cooking.

NOTE: The oven's technology leads to faster cooking. Always monitor your food to prevent overcooking. When following package instructions with the Whole Roast, Air Roast, and Air Fry functions, reduce time by 30% and temperature by 25°F (14°C).

THERMOMETER MODE DISPLAY

A. (Thermometer): Illuminates when thermometer mode is enabled by plugging in the thermometer then pressing the PRESET or MANUAL button.

B. DONENESS display: Shows the different doneness levels when in thermometer mode.

C. TARGET: Illuminates when using thermometer to show target temperature.

D. CURRENT: Illuminates when using thermometer to show current temperature of thermometer.

CONTROL PANEL DISPLAY & OPERATING BUTTONS

1 (Power) button: Press to turn the unit on and off.

2 FUNCTION +/- buttons: To select a cook function, press the FUNCTION +/- buttons.

3 PREHEAT: Flashes when the unit is preheating.

4 SLICES: Illuminates when using the Toast or Bagel function to designate number of slices.

5 Time display: Shows the cook time. The time will count down when cooking is in progress.

USING YOUR PRESTIGE SMART XL AIR OVEN

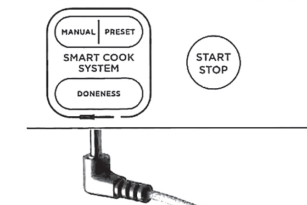
USING THE PRESTIGE SMART THERMOMETER

Before First Use

Make sure the thermometer is free of any residue and the cord is free of knots before plugging it into the jack.

1 Then unwind the cord from the cord wrap to remove the thermometer on the right side of the unit.

2 Plug the thermometer into the jack located on the underside of door handle below the SMART COOK SYSTEM buttons. Push firmly on the plug until it cannot go into the jack any further and you hear the plug click into place.



3 The thermometer icon on the display will illuminate once the thermometer is plugged in and the thermometer mode is enabled by pressing the PRESET or MANUAL button. Select the desired cook function (e.g., Whole Roast) and change cook temperature accordingly.

NOTE: There is no need to set a cook time, as the unit will automatically turn off the heating element and alert you when your food has finished cooking.

4 Press PRESET repeatedly to select your desired food type and press DONENESS repeatedly to set the internal doneness of your food (Rare through Well).

FOOD TYPE:	PRESET DONENESS TO:
Fish	Medium Rare (120°F) Medium (130°F) Medium Well (140°F) Well Done (150°F)
Chicken/Turkey	Well Done (165°F)
Pork	Medium Rare (130°F) Medium (140°F) Medium Well (150°F) Well Done (160°F)
Beef/Lamb	Rare (120°F) Medium Rare (130°F) Medium (140°F) Medium Well (145°F) Well Done (155°F)

NOTE: Default Preset doneness is automatically set to medium.

6 Temperature display: Shows the cook temperature.

NOTE: Time and temperature will always return to the settings used the last time the oven was in operation.

7 SHADE: Illuminates when using the Toast or Bagel function to designate desired shade.

8 RACK LEVEL: Depending on the function you choose, the illuminated rack level(s) will indicate where your accessory should be placed in the unit.

9 2 LEVEL: For functions that allow you to cook on 2 levels, press the button to select two level cooking and RACK LEVEL will update.

10 (Light) button: Press to turn the oven's interior light on and off while cooking.

NOTE: The light will automatically turn on when 1 minute of cook time remains and when door is open while cooking.

11 TIME/SLICES +/- buttons: To select a cook time, press the TIME +/- buttons. Time will increase in 1-minute increments under 1 hour and 5-minute increments over 1 hour. Hold the +/- buttons for 2 seconds to activate faster scrolling in 5-minute increments. When using the Toast or Bagel function, these buttons will adjust the number of slices/bagel halves instead of the time.

NOTE: The actual descriptions of control panel and their locations may vary depending on the model.

12 TEMP/SHADE +/- buttons: To adjust temperature, press the TEMP +/- buttons. When using the Toast or Bagel function, these buttons will adjust the shade level (1-7 from lightest to darkest) instead of the temperature. Temperature will increase in 5-degree increments. Hold the +/- buttons for 2 seconds to activate faster scrolling in 10-degree increments.

NOTE: The cook time and temperature may be adjusted at any time during the cooking cycle.

13 MANUAL button: Press to switch the display to the manual temperature setting for the thermometer. Use TEMP/SHADE +/- button to set thermometer's target temperature.

14 PRESET button: Press to switch the display to the food type settings for the thermometer. Press repeatedly to toggle through different food types.

15 START/STOP button: Press to start or stop cooking.

16 DONENESS button: Press to switch the display to the internal doneness settings for the thermometer. The display will show the different doneness levels. Press DONENESS repeatedly to toggle through the doneness levels. DONENESS can only be selected if a food type has previously been selected with the PRESET button.

17 Prestige Smart Thermometer plugs in here as shown in the image above.

6 While the unit is preheating, insert the thermometer horizontally into the center of the thickest part of the piece of protein. Refer to the chart for further thermometer placement instructions.

7 When the unit has preheated and the unit beeps, open the door, place food with inserted thermometer in the unit, and close the door over the thermometer cord.

8 The display will show the current thermometer temperature and target thermometer temperature to show progress. Press TEMP/SHADE +/- buttons to view the oven temperature and TIME/SLICES +/- buttons to view time since start of cook.

9 The unit will automatically stop when thermometer temperature has reached the target. Display will beep and show "COOK END".

10 Transfer protein to a plate and allow to rest for 5 minutes before serving.

NOTE: The thermometer will be HOT. Wait for the thermometer to cool before cleaning and storing. Use either oven mitts or tongs to take the thermometer out of the protein.

TECHNICAL SPECIFICATIONS

Voltage: 120V- 60Hz

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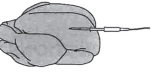
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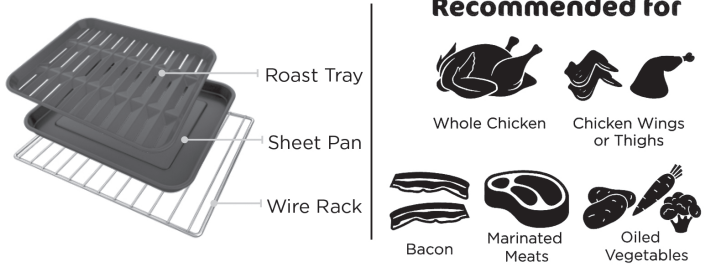
HOW TO CORRECTLY INSERT THE THERMOMETER

FOOD TYPE	PLACEMENT	CORRECT	INCORRECT
Tenderloins Fish fillets Whole fish Prime rib Lamb rack Brisket Pork Shoulder Pork Loin Chuck Roast	- Insert thermometer horizontally into the center of the thickest part of the meat. - Make sure the tip of the thermometer is inserted straight into the center of the meat, not angled toward the bottom or top of it. - Make sure the thermometer is close to (but not touching) the bone and away from any fat or gristle. NOTE: The thickest part of the fillet may not be the center. It is important that the tip of the thermometer hits the thickest part so desired results are achieved.	 	 
Whole chicken	- Insert thermometer horizontally into the thickest part of the breast, parallel to, but not touching, the bone. - Make sure the tip reaches the center of the thickest part of the breast and doesn't go all the way through the breast into the cavity.		

NOTE: **DO NOT** use the thermometer with frozen protein or for cuts of meat 1 inch thick or thinner.

WHEN TO USE THE ROAST TRAY

Use Roast Tray on Sheet Pan when cooking on convection functions (such as Whole Roast, Air Roast, and Air Fry), or with greasy foods like: whole chicken, chicken wings, bacon, marinated meats, or oiled vegetables.



HOW TO REDUCE SMOKE

We recommend using canola, coconut, avocado, grapeseed, or vegetable oil instead of olive oil.



The unit may produce smoke when cooking on a hotter setting than what is recommended.

USING THE COOKING FUNCTIONS WITH RACK LEVELS

As you select a cook function, the control panel will illuminate the recommended rack height(s). The chart below outlines these recommendations along with the suggested accessories. For best results, use only the recommended accessories for a given function and remove others from the oven.

	WHOLE ROAST		AIR ROAST		AIR FRY		BAKE			DEHYDRATE		BROIL	TOAST	BAGEL	REHEAT	PIZZA	
	1 Layer	2 Layers	1 Layer	2 Layers	1 Layer	2 Layers	1 Layer	2 Layers		1 Layer	2 Layers	1 Layer	1 Layer	1 Layer	1 Layer	1 Layer	2 Layers
LEVEL 4		Air Fry Basket				Air Fry Basket				Air Fry Basket							
LEVEL 3			Roast Tray on Sheet Pan	Air Fry Basket	Air Fry Basket		Sheet Pan on Wire Rack	Accessory on Wire Rack		Air Fry Basket		Roast Tray on Sheet Pan	Wire Rack	Wire Rack	Wire Rack	Wire Rack	Wire Rack
LEVEL 2						Roast Tray on Sheet Pan											
LEVEL 1	Roast Tray on Sheet Pan	Roast Tray on Sheet Pan		Roast Tray on Sheet Pan	Roast Tray on Sheet Pan*			Accessory on Wire Rack									Wire Rack

NOTE: When cooking greasy, drippy foods on one level, place the Sheet Pan on the Wire Rack below to catch the drippings. Alternatively, use the Roast Tray on top of the Sheet Pan.

NOTE: Always place Sheet Pan on Wire Rack, **DO NOT** place directly on heating elements.

USING THE COOKING FUNCTIONS

To turn on the unit, plug the power cord into an outlet and press the  button. The unit will automatically turn off after 10 minutes of inactivity.

Whole Roast

- To select the function, press the function +/- buttons until WHOLE ROAST brightly illuminates. The default time and temperature settings will display. When cooking 2 layers, select the 2 LEVEL button so that "2 LEVEL" appears on the display.
- Press the TIME/SLICES +/- buttons to select a cook time up to 4 hours.

NOTE: If cooking for 1 hour or less, the clock will count down by minutes and seconds. If cooking for more than 1 hour, the clock will count down by hours and minutes.

- Press the TEMP/SHADE +/- buttons to select a temperature between 250°F and 450°F.
- Press START/PAUSE to begin preheating.

NOTE: Food cooks faster when using the Whole Roast function.

- Place ingredients on the roast tray or directly on sheet pan. When the unit beeps to signify it has preheated, immediately place roast tray on the sheet pan on the wire rack on Level 1. Close oven door. When cooking on 2 levels, place the sheet pan on Level 1 and use the air fry basket as the second layer on Level 4.

NOTE: The timer will start counting down as soon as the unit has preheated. If ingredients are not ready to go into the oven, simply press the TIME +/- buttons to add more time.

- When cook time is complete, the unit will beep and "COOK END" will appear on the display.

Air Roast

- To select the function, press the function +/- buttons until AIR ROAST brightly illuminates. The default time and temperature settings will display. When cooking 2 layers, select the 2 LEVEL button so that "2 LEVEL" appears on the display.
- Press the TIME/SLICES +/- buttons to select a cook time up to 4 hours.

NOTE: If cooking for 1 hour or less, the clock will count down by minutes and seconds. If cooking for more than 1 hour, the clock will count down by hours and minutes.

- Press the TEMP/SHADE +/- buttons to select a temperature between 250°F and 450°F.
- Press START/PAUSE to begin preheating.

NOTE: Food cooks faster when using the Air Roast function.

- Place ingredients on the sheet pan. When the unit beeps to signify it has preheated, immediately place the roast tray on sheet pan on the wire rack on Level 1. Close oven door. When cooking on 2 levels, place the sheet pan on Level 1 and use the air fry basket as the second layer on Level 3.

NOTE: The timer will start counting down as soon as the unit has preheated. If ingredients are not ready to go into the oven, simply press TIME +/- buttons to add more time.

- When cook time is complete, the unit will beep and "COOK END" will appear on the display.

Air Fry

- To select the function, press the function +/- buttons until AIR FRY brightly illuminates. The default time and temperature settings will display. When cooking 2 layers, select the 2 LEVEL button so that "2 LEVEL" appears on the display.
- Press the TIME/SLICES +/- buttons to select a cook time up to 4 hours.
- Then press the TEMP/SHADE +/- buttons to select a temperature between 250°F and 450°F.
- Press START/PAUSE to begin preheating.

NOTE: Food cooks faster when using the Air Fry function.

- Place ingredients in the air fry basket and roast tray with sheet pan. If ingredients are fatty, oily, or marinated, place the basket on the sheet pan. Use air fry basket for dry ingredients.
- When the unit beeps to signify it has preheated, immediately slide the basket into the rack level(s) designated on the control panel. If also using the sheet pan, slide both into the oven at the same time, with the basket in the upper rack and the pan on the wire rack beneath the basket. Close oven door.
- When cook time is complete, the unit will beep and "COOK END" will appear on the display.

NOTE: The timer will start counting down as soon as the unit has preheated. If ingredients are not ready to go into the oven, simply press the TIME +/- buttons to add more time.

Bake

- To select the function, press the function +/- buttons until BAKE brightly illuminates. The default time and temperature settings will display. When cooking 2 layers, select the 2 LEVEL button so that "2 LEVEL" appears on the display.
- Press the TIME/SLICES +/- buttons to select a cook time up to 4 hours.

NOTE: If cooking for 1 hour or less, the clock will count down by minutes and seconds. If cooking for more than 1 hour, the clock will count down by hours and minutes.

- Press the TEMP/SHADE +/- buttons to select a temperature between 180°F and 450°F.
- Press START/PAUSE to begin preheating.
- Place ingredients on the sheet pan, air fry basket, cake pan, or casserole dish. When the unit beeps to signify it has preheated, immediately place the sheet pan on the wire rack. Close oven door.

NOTE: The timer will start counting down as soon as the unit has preheated. If ingredients are not ready to go into the oven, simply press the TIME +/- buttons to add more time.

- During cooking, you can turn on the light  to check on progress.
- When cook time is complete, the unit will beep and "COOK END" will appear on the display.

NOTE: For best results with baked goods such as cookies, line the Ninja® Sheet Pan with parchment paper.

Dehydrate

NOTE: The unit does not preheat in Dehydrate mode.

- To select the function, press the function +/- buttons until DEHYDRATE brightly illuminates. The default time and temperature settings will display. When dehydrating 2 layers, select the 2 LEVEL button so that "2 LEVEL" appears on the display.
- Press the TIME/SLICES +/- buttons to select a dehydrate time up to 24 hours.
- Press the TEMP/SHADE +/- buttons to select a temperature between 85°F and 200°F.
- Place ingredients in the air fry basket and place basket in oven. Close oven door and press START/PAUSE to begin cooking.

NOTE: For best results, lay ingredients flat on each layer; do not stack food.

- When cook time is complete, the unit will beep and "COOK END" will appear on the display.

NOTE: Purchase additional dehydrate accessory to dehydrate up to 4 levels at one time.

Broil

NOTE: The unit does not preheat in Broil mode.

- To select the function, press the function +/- buttons until BROIL brightly illuminates. The default time and temperature settings will display.
- Press the TIME/SLICES +/- buttons to select a cook time up to 30 minutes.
- Press the TEMP/SHADE +/- buttons to select either HI (450°F) or LO (400°F).
- Place ingredients on the sheet pan. Place the sheet pan on the wire rack and close the oven door, press START/STOP to start cooking.
- When cook time is complete, the unit will beep and "COOK END" will appear on the display.

Toast

NOTE: The unit does not preheat in Toast mode.

- To select the function, press the function +/- buttons until TOAST brightly illuminates. The default amount of slices and darkness level will display.
- Press the TIME/SLICES +/- buttons to select the number of bread slices. You may toast up to 9 slices at once.
- Press the TEMP/SHADE +/- buttons to select a darkness level.

NOTE: There is no temperature adjustment available for the Toast function. It is very important to select the exact number of slices to avoid over- or under-toasting.

- Place bread slices on the wire rack. Close oven door and press START/PAUSE to begin cooking.
- When cook time is complete, the unit will beep and "COOK END" will appear on the display.

NOTE: You can also manually adjust the time once cooking has started to better choose your preferred shade.

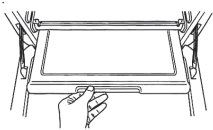
CLEANING & MAINTENANCE

EVERYDAY CLEANING

The unit should be cleaned thoroughly after every use.

- Unplug the unit from the outlet and allow it to cool down before cleaning.
- Empty crumb tray by sliding it out of the oven.

NOTE: Empty crumb tray frequently. Hand-wash when necessary.



Bagel

NOTE: The unit does not preheat in Bagel mode.

- To select the function, press the function +/- buttons until BAGEL brightly illuminates. The default number of slices and darkness level will display.
- Press the TIME/SLICES +/- buttons to select the number of slices. You may toast up to 9 bagel slices at once.
- Press the TEMP +/- buttons to select a darkness level.

NOTE: There is no temperature adjustment available for the Bagel function. It is very important to select the exact number of slices to avoid over- or under-toasting.

- Place bagel slices, cut-side up, in the middle of the wire rack. Close oven door and press START/PAUSE to begin cooking.
- When cook time is complete, the unit will beep and "COOK END" will appear on the display.

NOTE: You can also manually adjust the time once cooking has started to better choose your preferred shade.

Pizza

- To select the function, press the function +/- buttons until PIZZA brightly illuminates. The default time and temerature setting will display.
- Press the TIME/SLICES +/- buttons to select a cook time up to 4 hours.
- Press the TEMP +/- buttons to select a temperature between 180°F and 450°F.
- Place pizza on the sheet pan or directly on the wire rack. Close oven door and press START/PAUSE to begin cooking.
- When cook time is complete, the unit will beep and "COOK END" will appear on the display.

Reheat

NOTE: The unit does not preheat in Reheat mode.

- To select the function, press the function +/- buttons until REHEAT brightly illuminates.
- Press the TIME/SLICES +/- buttons to select a reheat time up to 4 hours.
- Press the TEMP/SHADE +/- buttons to select a temperature between 100°F and 450°F. Select below 180°F to keep food warm.
- Place food on the sheet pan or in an oven-safe container and place the pan or container on the wire rack. Close oven door and press START/PAUSE to begin warming.
- When cook time is complete, the unit will beep and "COOK END" will appear on the display.

NOTE: The images shown in this manual are for illustrative purposes only and may be subject to change.

CLEANING THE THERMOMETER

DO NOT place the thermometer or holder in the dishwasher.

- Unplug the thermometer from the unit and allow it to cool down before cleaning.
- The thermometer and holder are hand-wash only. **DO NOT** immerse any part of the thermometer in water or any other liquid. We recommend cleaning with a damp cloth only.

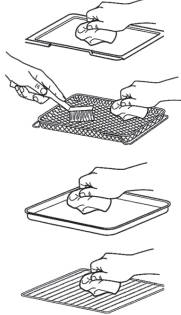
NOTE: DO NOT use liquid cleaning solution on or near the thermometer jack. We recommend using compressed air or a cotton swab to avoid damaging the jack.

DEEP CLEANING

- Unplug the unit from the outlet and allow it to cool down before cleaning.
- Remove all accessories from the unit, including the crumb tray, and wash separately. Use a non-abrasive cleaning brush to more thoroughly wash the air fry basket. Accessories are hand-wash recommended. **DO NOT** place roast tray, sheet pan, or crumb tray in dishwasher.
- Use warm, soapy water and a soft cloth to wash the oven's interior and glass door. **DO NOT** use abrasive cleaners, scrubbing brushes, or chemical cleaners, as they will damage the oven.

CAUTION: NEVER put the main unit in the dishwasher or immerse it in water or any other liquid.

- To remove tough grease, let sheet pan and roast tray soak overnight in warm, soapy water, then wash with a non-abrasive sponge or brush.
- Thoroughly dry all parts before placing them back in the oven.



IMPORTANT: Place crumb tray below lower heating elements. **DO NOT** slide into any rack positions.

TROUBLESHOOTING & FAQ

ERROR MESSAGES

"CALL CUST SrVC" followed by "Er0," "Er1," "Er2," "Er3," "Er4," "Er5," or "Er6"

Power off the unit and Contact a service center.

FAQ

Why won't the oven turn on?

- Make sure the power cord is securely plugged into the outlet.
- Insert the power cord into a different outlet.
- Reset the circuit breaker if necessary.
- Press the power button.

Can I use the sheet pan instead of the air fry basket with Air Fry function?

• Yes, but crispiness results may vary.

Do I need to adjust the cook times and temperatures of traditional oven recipes?

- For best results, keep an eye out on your food while cooking.

Can I restore the unit to its default settings?

- The oven will remember the last setting used for each function, even if you unplug it. To restore the oven's default settings for each function, press the Light  and 2 LEVEL buttons simultaneously for 5 seconds.

Why do the heating elements appear to be turning on and off?

- This is normal. The oven is designed to control temperature precisely for every function by adjusting the heating elements' power levels.

Why does the oven have a different temperature reading with an external thermometer?

- Convection ovens circulate air differently than traditional ovens, so when the door is opened, more heat will escape. This may affect any external temperature reading of the unit's interior temperature.
- Since this is a convection oven, it can cook more quickly than a traditional oven. Convection cooking includes a fan that helps speed up cook time by circulating hot air and can affect temperatures within the cavity. e time it takes the unit to heat up to the set temperature will vary based on the amount of food being cooked, the function being used, and the cook temperature and time. The oven features an algorithm that ensures temperature and time settings work with most traditional oven recipes. As a result, the temperature inside the oven may differ from the set temperature. This does not impact cooking quality.

Why is my unit not fully preheated when the preheat cycle is completed?

- During preheating, the unit will not reach the intended cooking temperature, but it will preheat to a level that will start cooking your ingredients. As the cook cycle continues, the oven will continue to heat up and cook your food to doneness. It may take up to 10 minutes for the unit to reach the intended cook temperature. This does not affect the cooking quality of most recipes.

Why is steam coming out from the oven door?

- This is normal. Foods with a high moisture content may release steam around the door.

Why is water dripping onto the counter from under the door?

- This is normal. The condensation created by foods with a high moisture content (such as frozen breads) may run down the inside of the door and drip onto the counter.

Why is the unit generating smoke?

- Ensure you are using the roast tray when cooking all greasy foods or when cooking in Air Fry, Air Roast, or Whole Roast modes.
- If problem persists, run a Toast cycle on shade 7 with accessories removed; this will burn off any additional grease on the heating elements that are causing smoke.

Why is my food overcooked or undercooked even though I used the thermometer?

- It is important to insert the thermometer lengthwise into the thickest part of the ingredient to get the most accurate reading. Make sure to allow food to rest for 3–5 minutes to complete cooking. For more information on recommended doneness while using the MANUAL function and doneness temperatures while using the PRESET function, refer to the Using the Prestige Smart Thermometer section.

Will the thermometer grip melt if it touches the heating elements inside the oven?

- Make sure the grip does not touch any of the heating elements inside the oven.

How can I clean the sheet pan?

- For stuck-on food, let the sheet pan soak before cleaning.
- Line the sheet pan with aluminum foil or parchment paper when cooking to make clean-up easier.

Why did a circuit breaker trip while using the unit?

- The unit uses 1800 watts of power, so it must be plugged into an outlet on a 15-amp circuit breaker. It is also important that the unit be the only appliance plugged into an outlet when in use. To avoid tripping a breaker, make sure the unit is the only appliance plugged into an outlet on a 15-amp breaker.