

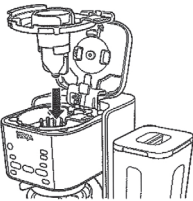
BREWING PODS

USING THE NINJA POD ADAPTER

- To prepare for brewing, open the lid, and ensure the brew basket is installed.



- Place the Ninja Pod Adapter over the brew basket and ensure it is aligned with the brew basket handle.



NOTE: Make sure the brew basket is clean and free of any filters before inserting the Ninja® Pod Adapter.

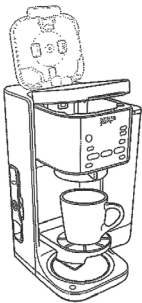
- Place a new pod in the holder.



IMPORTANT: Ensure the pod is not damaged, torn, or expired. **DO NOT** remove the top of the pod.

HIGH-ALTITUDE BREWING: Before closing the Ninja Pod Adapter handle to start a brew, using your fingers, carefully apply pressure on the pod until the bottom of the pod is punctured by the exit needle, and the pod is fully seated in the pod holder. This releases excessive gas built up from the high altitude and prevents pod blowout.

- Press the coffee maker lid down firmly to pierce the pod, and ensure that it is completely closed. There will be an audible click and some resistance when closing the handle as the needles puncture the pod.



NOTE: Reusable K-Cup Coffee Filters are not compatible with the Ninja Pod Adapter. If using ground coffee, use the Ninja Grounds Adapter with a paper filter or included Permanent Filter to brew a single-serve size.

NOTE: Ninja Pods not included

The images shown here are for illustrative purposes only and may be subject to change.

BREWING STYLES



Smooth, well-balanced flavor.



Specially designed to brew hot over ice for freshly brewed iced coffee that is not watered down. **Always fill your vessel to the top with ice cubes before brewing Over ice.**

NOTE: Over ice brew is designed to produce a concentrated brew into a vessel filled with ice. It is normal for some ice in the vessel to melt as the coffee is brewed, and this will produce a cold beverage with the ideal strength and flavor.

NOTE: Rich brew will use slightly less water and yield slightly less brewed coffee than Classic brew. See Approximate Brew Volumes chart for additional information

HOW TO BREW

- Use the Multi-Serve arrow buttons to select the brew size. Place the empty vessel or carafe under the brew basket.

NOTE: If making a single cup, lower the Single-Serve Cup Platform and set your vessel in the center of it to help prevent splashing. This applies to all brew styles.

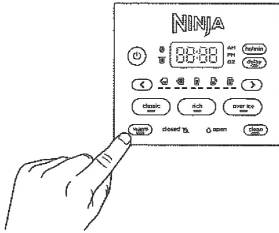
- Press either the CLASSIC, RICH, or OVER ICE brew style to start your brew. To cancel the brew at any time, press the selected brew style again or press the Power button.

NOTE: The brewing cycle will begin, then pause for a short period before resuming. This process is used to evenly saturate the coffee grounds. This applies to all brew styles.

- The brewer will beep to signal the brew has started. The progress bar between the arrows will illuminate to indicate the progress of the brew. When the brew is finished, the machine will beep again and End will appear on the display.

INTELLIGENT WARMING PLATE

The Intelligent Warming Plate will automatically turn on during Classic or Rich brews when a 1/4, 1/2, 3/4, or full carafe size is selected. The Intelligent Warming Plate is set to a specific temperature to avoid burning the coffee over time. To turn the warming plate on at any time, use the Multi-Serve Arrow buttons to select one of the carafe sizes and press the WARM button.



IMPORTANT: The  light on the base of the brewer will illuminate only when the warming plate is hot and will remain illuminated until the plate has cooled down.

TIME & TEMPERATURE ADJUSTMENT

You can adjust how long the Intelligent Warming Plate remains on (up to 4 hours) and/or set the temperature to High, Medium, or Low.

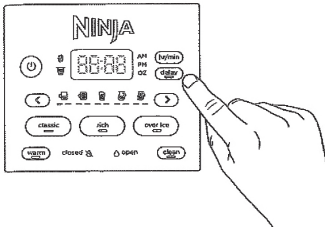
By default, the Intelligent Warming Plate is set to remain on for 2 hours at Medium temperature. To change the time and/or temperature setting of your warming plate, follow these instructions:

- Press and hold WARM until the clock begins to flash the current warming time.
- Use the Multi-Serve Arrow buttons to increase the time in 15 minute increments up to 4 hours or decrease the time to 0 hours. Press WARM button to set the new time.
- Next, the clock will display the current warming plate temperature. To keep the same temperature, press WARM. To change the temperature, use the Multi Serve Arrow Buttons and press WARM for the temperature to lock in. The unit will beep signifying that the time and temperature has been set.

NOTE: If you set the warming time to 0 hours, Keep Warm will not automatically activate during or after a carafe brew cycle, but you can still turn it on manually by pressing the WARM button when a carafe size is selected.

NOTE: The time adjustment setting will be saved and will not reset when the brewer is unplugged or loses power.

SETTING THE DELAY BREW



- Fill the water reservoir to desired size and add ground coffee to the filter or insert a pod in the Ninja Pod Adapter, close the coffee maker lid, and place the appropriate-size vessel under the brew basket.
- Press DELAY. DELAY will illuminate and the clock will begin to flash "12:00" or the last time that was set.
- While the clock is flashing, use the Multi-Serve Arrow buttons to adjust the hour. The AM or PM indicator will illuminate on the clock display as you are setting the desired time. Press DELAY button again and use the Multi-Serve Arrow buttons to adjust the minute. Press DELAY to lock in the time.
- Once the desired time has been set, use the Multi-Serve Arrow Buttons to select the size that you would like to brew.
- Select either CLASSIC, RICH, or OVER ICE to choose your brew style.
- Once the time, brew size, and brew style have been set, press the DELAY button to activate. When activated, the brewer will beep and the DELAY LED and your selected options will remain illuminated. To view your set delay brew time, press and hold the DELAY button. To cancel, press DELAY again or power off the coffee maker.

NOTE: The brewer must remain on for the Delay Brew function to work. **DO NOT** power off or unplug after setting Delay Brew. If the brewer is turned off or unplugged, delay brew will need to be reset.

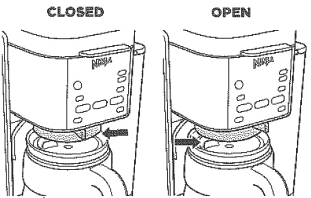
NOTE: The clock will remain on even if the brewer is powered on to set Delay Brew.

USING THE DRIP STOP

The drip stop is used to close off the brew basket to prevent any coffee from dispensing. You will need to manually open and close the drip stop by moving the lever to your desired position. It can be closed and reopened at any point before, during, or after a brew.

If you forget to open the Drip Stop, the brewer will pause the brew, and after 30 seconds it will give you a friendly audible reminder. After 5 minutes, the brew will be canceled.

NOTE: If the Drip Stop is closed before you begin a brew, the brewer will notify you with 3 beeps and the Drip Stop indicator will illuminate. Move the Drip Stop to the open position and press the CLASSIC, RICH, or OVER ICE buttons to begin your brew.



CLOSING THE DRIP STOP AFTER A BREW

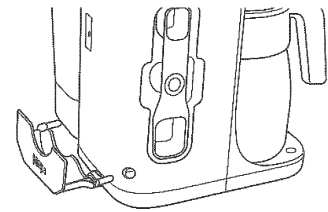
The clean cycle is used for descaling the brewer when calcium scale buildup is affecting the performance of the brewer and/or the flavor of your coffee. The Intelligent Clean Cycle Indicator will automatically illuminate orange when a cleaning cycle is recommended for your brewer.

NOTE: Remember to open the Drip Stop when you are ready to brew again. If you forget, your brewer will give you a friendly audible reminder.

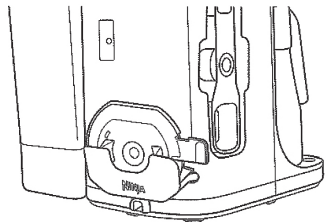
ADAPTER STORAGE

The adapter storage can be installed on the unit for onboard storage of either the Ninja Pod Adapter or Ninja Grounds Adapter. The Adapter Storage can be installed and removed at any time. To install the Adapter Storage:

- Securely fit the Adapter Storage pins into the holes on the back of the coffee maker.



- Store either the Ninja Pod Adapter or Ninja Grounds Adapter in the adapter storage.



CLEANING & MAINTENANCE

CLEANING AFTER A BREW

- After the coffee maker has cooled, remove the Ninja Grounds Adapter and brew basket. If using pods, remove the Ninja Pod Adapter and brew basket. Wash the used parts thoroughly with soap and warm water.

- Wash the carafe and brew-through lid with soap and warm water. Use a bottle brush or cloth to wash the inside of the carafe. **DO NOT** use a wire brush.

NOTE: For best results, we recommend rinsing the reservoir after brewing and refilling with fresh water for the next brew.

CLEANING THE WATER RESERVOIR

Empty the reservoir and hand-wash or place in dishwasher. For a better clean, we recommend placing it in the bottom rack of the dishwasher standing upright with the opening facing downward. We recommend doing this weekly.

CLEANING THE CARAFE

We recommend cleaning your carafe after each use with warm, soapy water.

To clean the carafe more thoroughly, we recommend using a soft foam brush.

DO NOT use a wire brush to clean carafe.

CLEANING THE BREW BASKET, NINJA POD AND GROUND ADAPTER

If brewing grounds, allow the coffee maker to cool. First remove the Ninja Grounds Adapter by pinching the right tab of the handle and either lift straight up if on top of the brew basket, or pull out of the coffee maker lid. If brewing pods, first remove and discard the used pod, then remove the Ninja Pod Adapter by pinching the right tab of the handle and lifting straight up. Wash the Ninja Pod Adapter, Ninja Grounds Adapter, and Brew Basket with warm soapy water.

CLEANING & DESCALING YOUR BREW SYSTEM
The clean cycle is used for descaling the brewer when calcium scale buildup is affecting the performance of the brewer and/or the flavor of your coffee. The Intelligent Clean Cycle Indicator will automatically illuminate orange when a cleaning cycle is recommended for your brewer.

To clean and descale your Ninja DualBrew Coffee Maker:

- Place the empty carafe beneath the brew basket.
- Fill the water reservoir with 16 oz. of white vinegar, then fill the rest of the reservoir with water up to, but not exceeding, the Full line.

OR

Use a descaling solution specifically formulated for coffee maker cleaning and follow the directions on the package.

NOTE: The clean cycle takes approximately 90 minutes.

IMPORTANT: Only use white vinegar.

NOTE: If the display ever reads "CLOG," it indicates heavy or residual coffee ground buildup. Refer to the "CLOG" section in the troubleshooting guide.

NOTE: Running a water-only clean cycle will not descale the brewer properly.

- Once the water reservoir is filled with your cleaning solution and water mixture, press the CLEAN button. The display will highlight the full carafe and 70 oz. which is the amount that will be brewed. Then press the CLEAN button again to confirm and begin the cleaning cycle.

NOTE: To cancel the clean cycle, press the Power button or CLEAN button once. The brewer will beep and stop brewing through the cleaning mixture. Continue to follow the instructions starting at Step 6.

IMPORTANT: If you cancel the clean cycle, your brewer will not be properly descaled.

- The clock will display and count down the remaining clean cycle time, which takes approximately 30 minutes to complete. Your brewer will deliver a small amount of cleaning solution to distribute through the system. It will then pause, deliver additional cleaning solution, and repeat this process for 90 minutes. The extended pauses allow for maximum cleaning and descaling.

IMPORTANT: DO NOT remove the carafe at any time during the clean cycle.

- Upon completion, the brewer will beep, the clock will display End, and the Intelligent Clean Cycle Indicator will turn off.

- Empty the contents of the carafe and place it back under the brew basket. Clean the water reservoir with warm, soapy water to remove any cleaning solution that could affect the flavor of your coffee.
- Fill the reservoir with fresh water up to, but not exceeding, the Full line.
- Flush the system by running a full carafe classic water-only brew. After the cycle is complete, discard the water and thoroughly clean the carafe and brew basket.

NOTE: Hard water will cause scale buildup faster than soft water and the brewer will indicate it needs cleaning more often.

TROUBLESHOOTING GUIDE

CLOCK DISPLAY MESSAGES:

CLOG

- If this appears on your control panel, this means either there are grounds built up inside the top or bottom needles or calcium scale buildup in the brew system.
 - Ensure that the top and bottom of the pod you are using is punctured.
 - If the pod wasn't punctured, try another pod, pressing down firmly on the top of the pod to ensure it is pierced by the bottom needle, then close the coffee maker lid.
 - If the new pod still did not puncture, please contact a service center.
 - If the pod was punctured, go to step 2.

- Check if there are any visible grounds inside the top and bottom needles:

- If there are grounds in the top and bottom needles, use a flat wire or plastic clip such as a paper clip to clean the grounds out of the needles.
- After cleaning out the needles, restart the system by turning off the coffee maker, then turning it back on, and run a water-only full carafe classic brew to clear the system.
- If there are no grounds present or the display still shows "CLOG", go to Step 3.

- There may be calcium scale buildup in the brew system and a clean cycle needs to be run immediately to remove the buildup. See "Cleaning & Descaling Your Brew System" for instructions.

End

- The brew cycle is complete.

Add Wtr

- The system does not have enough water in the reservoir to complete your brew. Add fresh water to the reservoir and then press the brew style button that was being brewed to resume the brew.
- If the reservoir is filled with water, remove and reseal the reservoir by pressing firmly down on the reservoir. If the issue persists, contact a service center.

STOP

- A brew cycle was cancelled.

ERROR MESSAGES:

Er

- If the clock displays "Er" and then a number (ex. "Er 03"), contact a service center.

- There's sediment in my coffee.**

- If using the Permanent Filter, this may be due to using finely ground coffee.

- To reduce the amount of sediment in the brewed coffee, use a slightly coarser grind or use a paper filter.

NOTE: DO NOT use a paper filter in conjunction with a Permanent Filter, as water and/or coffee can back up and clog the filter basket.

Over ice Brew is not cold.

- Ensure your cup, travel mug, or carafe is filled all the way to the top with ice cubes before brewing. Brewer will brew at elevated temperatures to lock in the best flavor, then the ice will cool the brewed coffee to the perfect temperature.

Coffee is too weak.

- For stronger coffee, use the Rich brew setting. For an even bolder flavor, you can add more coffee grounds to the filter.

Coffee is too strong.

- For milder coffee, use the Classic brew setting. For an even milder flavor, use fewer coffee grounds in the filter.

Brew cycle is too slow.

- The brew time will vary based on size and brew style. Full carafe sizes and Rich brews will take longer to brew than single-serve and classic brews. The progress bar on the control panel will indicate brew progress.

Cup or travel mug overflowed.

- Refer to the Approximate Brew Volumes chart.

Brew basket overflowed.

- The bottom of the brew basket may be clogged. This can happen with finely ground coffee or too many coffee grounds in the filter. Medium-grind coffee is recommended.
- Using a Permanent Filter in conjunction with a paper filter can cause grounds to clog and water to back up in the brew basket. Use only the Permanent Filter or a paper filter.
- Decaf coffee grounds absorb water differently, so use fewer scoops when using decaf.

There is water left in the reservoir.

- When the reservoir is filled to a specific size and then that size is brewed, there will be some water left in the reservoir. This is normal to ensure the reservoir does not run dry for the best performance of the pump and brew system.

Brewer is leaking.

- After removing the water reservoir, there may be a small amount of water in the reservoir valve. This can be easily removed with a dry cloth.
- If the leak is coming from above the brew basket, refer to "Brew basket overflowed." above.
- If the leaking is coming from below the brew basket, close the drip stop.
- If the leak is coming from the bottom of the brewer, contact a service center

- Intelligent Clean Cycle Indicator is illuminating orange.**

- Run a clean cycle. If you have recently completed a clean cycle, you may need to run another cycle to remove additional mineral buildup that occurs naturally over time and is common in hard-water areas. Make sure you are using vinegar or a descaling solution and follow the cleaning instructions.

Brewer is not detecting the Ninja® Pod Adapter.

- Ensure the adapter is fully seated in place over the brew basket with the coffee maker lid closed.

Coffee is splattering.

- Some splatter is normal. Use the cup tray when possible to reduce the distance between the cup and the coffee outlet.

- Ensure the Ninja Pod adapter is installed over the brew basket when brewing pods.

Water reservoir is unstable.

- Ensure the water reservoir is properly installed on the hook on the side of the brewer and pressed down firmly into the water reservoir base.

REFURBISHED PRODUCT LIMITED NINETY DAYS WARRANTY

The **Refurbished Product Service Center** offers the following WARRANTY to the ORIGINAL purchaser of a product which we have refurbished.

This product that has been refurbished is warranted against any electronic or mechanical defects for a period of NINETY DAYS from the date of the original purchase by the consumer. Since this unit was sold as a refurbished item, the warranty does not apply to any cosmetic appearance items such as scratches. Should a defect occur, the **Refurbished Product Service Center** will repair or, at its option, replace defective unit/parts with new or rebuilt materials without charge for either parts or labor. Replacement unit/parts will be warranted for the remaining portion of the original warranty period.

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, incorrect voltage, operating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with.

This warranty does not cover costs for removal and or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability of fitness for particular use or otherwise.

This warranty gives the consumer specific legal rights and they may also have other rights which vary from State to State. Some States do not follow the exclusion or limitation of incidental or consequential damages, hence the above exclusion and limitations may not apply.

Refurbished Product Service Center

9043 Siempre Viva Rd Suite 110/120, San Diego CA, 92154

WARRANTY REPAIR INFORMATION

If you need service on your unit and this product requires repair during the 90 days warranty period; please go to www.ConsumerServiceRefurbish.com or call the **Refurbished Product Service Center** at 562-946-3531 to obtain the required return authorization (RA) number. Pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt and a letter describing the problem. Send the unit freight prepaid and insured to:

Refurbished Product Service Center,

Att: Customer Service Department 9043 Siempre Viva Rd Suite 110/120, San Diego CA, 92154

Your unit will be promptly repaired and returned to you.

We will refuse to accept delivery of the returned unit unless the assigned RA number appears on the outside of the shipping carton.

Owner's Information

(Keep for your permanent records)

NAME: _____

ADDRESS: _____

CITY: _____ STATE: _____ ZIP CODE: _____

PHONE: _____ E-MAIL: _____

MODEL: _____ SERIAL NO.: _____

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