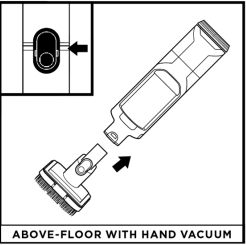
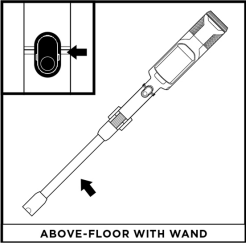


ABOVE-FLOOR CLEANING



Detach the hand vacuum to clean above-floor areas. Press the front latch release button on the hand vac where it meets the wand, then lift off the hand vacuum. To attach an accessory to the hand vacuum, slide it into the opening in the nozzle. To remove, press the front latch release button on the hand vac where it meets the wand, and slide out the accessory.

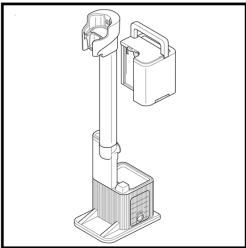


To detach the floor nozzle from the wand, step on the nozzle while pressing the nozzle release button at the bottom of the wand. Lift the wand to remove it. To reattach the wand, align it over the neck of the floor nozzle, then slide it on until it clicks into place.

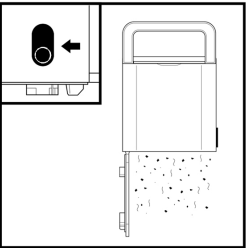
NOTE: All accessories are compatible with both the wand and the hand vacuum.

MAINTAINING YOUR VACUUM

EMPTYING THE DOCK DUST BIN

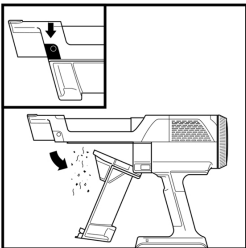


The dock dust bin holds up to 30 days' worth of dust and debris. Empty the dock dust bin when the dust bin full indicator light comes on. To remove the bin, lift it out by the handle.

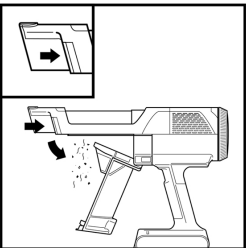


To empty the bin, hold it over the trash and press the release button on the side. The bottom will open to release the debris.

EMPTYING THE HANDHELD VACUUM DUST CUP



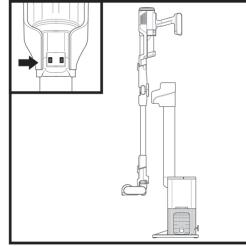
To empty the handheld vacuum (IW3000 Series) dust cup, turn off the power and hold the hand vac over the trash. Press the release button and the dust cup lid will drop open, releasing debris.



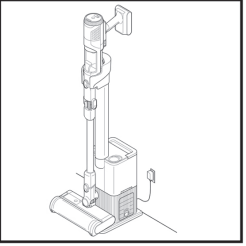
To empty the handheld vacuum (IW1000 Series) dust cup, turn off the power and hold the hand vac over the trash. Press the release button and the dust cup lid will drop open, releasing debris.

USING YOUR VACUUM

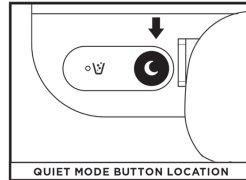
USING THE AUTO-EMPTY DOCK



Place the vacuum on the dock in a downward motion. Once properly attached, the auto evacuation process will begin. The evacuation cycle will last for 15 seconds.

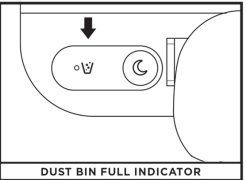


Once evacuation is complete, the vacuum will continue charging until it is removed from the dock.



Press the button on the top of the dock that shows an image of a moon. This will initiate Quiet Mode. When the dock is in Quiet Mode, you can dock the vacuum without auto evacuation occurring.

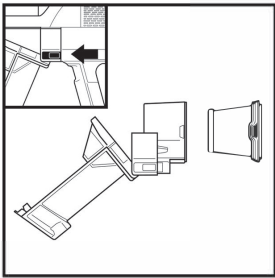
Note: do not remove the vacuum while the evacuation cycle is taking place.



The Dust Bin Full indicator will illuminate when the dust bin is full of debris and needs to be emptied. To reset the indicator, remove the dust bin and empty it.

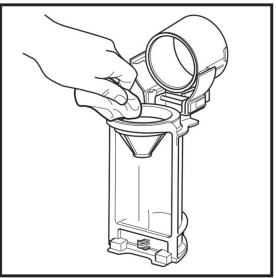
MAINTAINING YOUR VACUUM

CLEANING THE DUST CUP AND FILTER



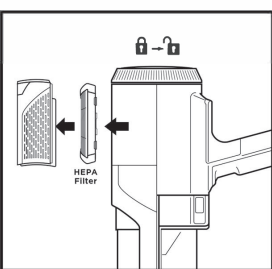
With the dust cup open and the power off, press both release buttons and slide the dust cup out of the hand vac.

Press the tabs on both sides of the filter housing and pull the filter out of the housing. To clean the filter, rinse it with water only and allow it to air-dry for at least 24 hours before reinstalling. To reinstall the filter, slide it back into the housing, then slide the housing back into place.



To deep-clean the dust cup, slide the release button until the lid opens completely. Wipe away any dust and debris with a dry cloth, then rinse it out with water. Use a damp cloth to remove any remaining debris. Allow the dust cup to air-dry completely for at least 24 hours before reinstalling it.

REMOVING THE HAND VAC HEPA FILTER

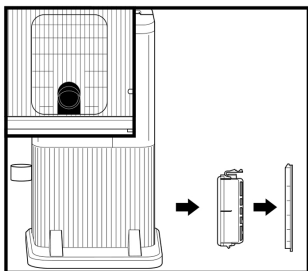


1. To access the HEPA filter, rotate the filter cover on the the handheld vacuum to the unlocked position.
2. Pull off the filter cover and lift out the HEPA filter.
3. Reinsert the filter, then replace the cover and rotate it back to the locked position.

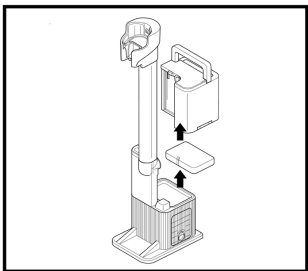
Regularly rinse and replace the filters to maintain your vacuum's suction power. To clean filters, rinse them with water only. **Allow all filters to air-dry completely for up to 48 hours before reinstalling to prevent liquid from being drawn into electric parts.** Clean the pre-motor and post-motor filters as least once a month. Tap off loose dirt between washes when needed. More frequent cleaning may sometimes be necessary with heavy use.

IMPORTANT: DO NOT use soap when cleaning the filters. Use water only. The vacuum will not have suction if the post-motor filter is not installed. Ensure that all filters are installed before using.

CLEANING THE AUTO-EMPTY DOCK FILTER



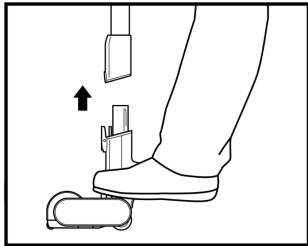
To access the filter in the dock, remove the Filter Door. Press the button at the bottom of the door, then tilt the door and lift it off. Remove the filter from the dock. After the filter has been rinsed and dried, reinstall it by reinserting it into the dock and replacing the filter door.



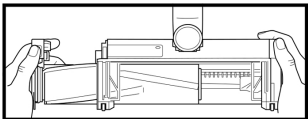
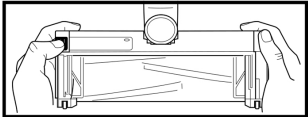
To access the the Auto-Empty Exhaust Foam Filter, remove the dust bin. Before removing the Exhaust Foam Filter, vacuum off any fine debris from the surface. Lift the Exhaust Foam Filter out of the dock, then rinse it with water only (do not use soap). Allow the filter to air-dry completely before reinstalling it.

For best results, clean your Auto-Empty filters at least once a month and replace the filters regularly. To clean filters, rinse with cold water ONLY to prevent damage from cleaning chemicals. Allow all filters to air-dry for at least 24 hours before reinstalling them to prevent liquid from being drawn into electrical parts. Maintaining your Exhaust Foam Filter will ensure successful Auto-Empty evacuation.

NOZZLE MAINTENANCE



1. Turn off the vacuum.
2. Press the nozzle release button to detach the nozzle from the wand.
3. Press the brushroll release button and slide the brushroll out of the nozzle.
4. Clear any blockages and remove any debris from the brushroll and floor nozzle.



5. Tap off loose debris and wipe the brushroll clean with a dry towel. Hand wash the brushroll if needed, using only water, and then let it air dry completely for at least 24 hours.
6. When the brushroll is dry, reinstall it into the nozzle by inserting it into the nozzle until it clicks.

• The images shown here are for illustrative purposes only and may be subject to change.

CLEANING THE SENSORS

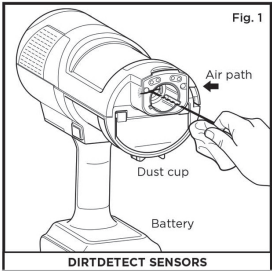


Fig. 1

Make sure to clean the Detect sensors regularly, as hair and other debris may build up and obstruct them. If the sensors are partially obstructed, Auto mode will not function as expected.

To clean the sensors:

1. Turn off power and remove the floor nozzle.
2. Locate the DirtDetect Sensor in the nozzle of the hand vac (Fig. 1), the LightDetect Sensor on the top of the nozzle (Fig. 2), and the EdgeDetect sensor on the side of the nozzle (Fig. 3).
3. Gently wipe the sensors with a microfiber cloth and remove all hair and debris.
4. Reattach the floor nozzle to the rest of the unit and turn on power. Verify that the unit is functioning normally.

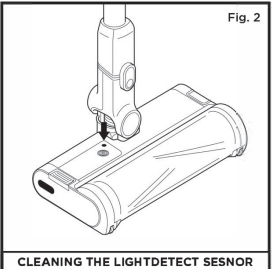
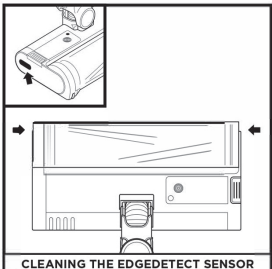
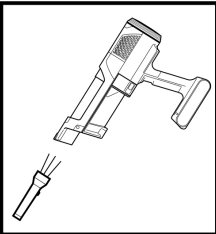


Fig. 2



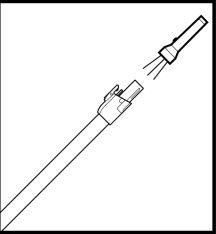
CHECKING FOR BLOCKAGES IN THE VACUUM

If you run over a hard or sharp object or notice a noise change while vacuuming, check for blockages or objects caught in the brushroll.



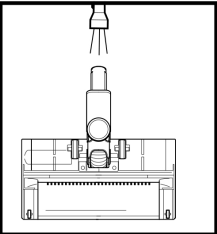
Checking for Blockages in the Hand Vacuum:

1. Turn off the vacuum.
2. Remove the hand vacuum from the wand.
3. Check all intake openings to the dust cup and remove any debris or blockages.



Checking for Blockages in the Wand:

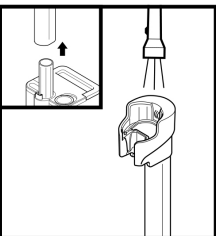
1. Turn off the vacuum.
2. Detach the hand vacuum and floor nozzle from the wand.
3. Check both ends of the wand for blockages and debris.
4. Clear away any debris or blockages.



Checking for Blockages in the Floor Nozzle:

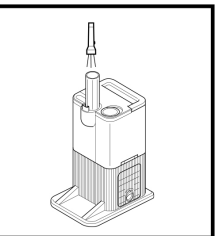
1. Turn off the vacuum.
2. Detach the wand from the floor nozzle.
3. Press the brushroll release button and slide the brushroll out of the nozzle.
4. Clear any blockages and release any debris from the brushroll and floor nozzle.
5. Slide the brushroll back into the nozzle, ensuring everything is lined up and in place.

CHECKING FOR BLOCKAGES IN THE AUTO-EMPTY DOCK



Checking for Blockages in the Charging Post:

1. Unplug the dock.
2. Remove the vacuum from the dock.
3. Press the latch on the back of the charging post and lift the post away from the dock.
4. Check the end of the charging post and top of the dock for any debris or blockages.



Checking for Blockages in the Dock:

1. Unplug the dock.
2. Remove the vacuum from the dock.
3. Remove the dust bin from the dock.
4. Check the exit for any debris or blockages.



PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This Owner's Guide is designed to help you get a complete understanding of your new Shark® Cordless Detect Pro™ Vacuum. SharkNinja Operating LLC

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

This product may be covered by one or more U.S. patents. See sharkninja.com/patents for more information.

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TECHNICAL SPECIFICATIONS

Voltage: 18V

ODOR NEUTRALIZER SPECIFICATIONS

1. Product Name: Odor Neutralizer Cartridge
2. Manufacturer: Shark Ninja
3. Weight: 17.4g / 0.61oz
4. Ingredients: Solid SM composite polymer C17 + fragrance SE 272235



FCC WARNINGS

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to parts 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by tuning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This Device complies with part 15 of the FCC rules. Operation is subject to the following conditions:

- 1 This device may not cause harmful interference
 - 2 This device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

BATTERY REMOVAL AND DISPOSAL

This product uses a lithium-ion rechargeable and recyclable battery. When the battery no longer holds a charge, it should be removed from the vacuum and recycled. DO NOT incinerate or compost the battery.

When your lithium-ion battery needs to be replaced, dispose of it or recycle it in accordance with local ordinances or regulations. In some areas, it is illegal to place spent lithium-ion batteries in the trash or in a municipal solid waste stream. Return spent battery to an authorized recycling center or to retailer for recycling. Contact your local recycling center for information on where to drop off the spent battery.

The RBRC™ (Rechargeable Battery Recycling Corporation) seal on the lithium-ion battery indicates that the costs to recycle the battery at the end of its useful life have already been paid by SharkNinja. In some areas, it is illegal to place spent lithium-ion batteries in the trash or municipal solid waste stream and the RBRC program provides an environmentally conscious alternative.

RBRC, in cooperation with SharkNinja and other battery users, has established programs in the United States and Canada to facilitate the collection of spent lithium-ion batteries. Help protect our environment and conserve natural resources by returning the spent lithium-ion battery to an authorized SharkNinja service center or to your local retailer for recycling. You may also contact your local recycling center for information on where to drop off the spent battery, or call 1-800-798-7398.

MAINTAINING YOUR VACUUM

TROUBLESHOOTING

WARNING: To reduce the risk of shock and unintended operation, turn off power and remove the battery before servicing.

Vacuum is not picking up debris. No suction or light suction. Third indicator light on hand vacuum is solid yellow. (Refer to Checking for Blockages section for more information.)

1. Dust cup may be full; empty dust cup.
2. Check floor nozzle for blockages; clear blockages if required.
3. Remove any string, carpet fibers, or hair that may be wrapped around the brushroll.
4. Check connection between hand vacuum and wand for blockages; clear blockages if required.
5. Check filters to see if they need cleaning. Follow instructions for rinsing and completely air-drying the filters before reinstalling them.

Vacuum lifts area rugs.

1. Make sure you are not engaging Boost mode. Take care when vacuuming area rugs or rugs with delicately sewn edges.
2. Turn off the unit to disengage from the carpet, then restart.

The brushroll in the floor nozzle doesn't spin.

1. Immediately turn off the vacuum. Remove any blockages before turning the vacuum back on. Make sure the hand vacuum is tilted back far enough for the brushroll to engage while in use.
2. If the floor nozzle has headlights and they are not illuminated, there is a connection issue between the hand vacuum, wand, and nozzle. Try detaching the parts, then reconnecting them.

Vacuum turns off on its own.

There are several possible reasons for the vacuum turning off on its own, including blockages, battery issues, and overheating. If vacuum turns off on its own, perform the following steps:

1. Turn on the vacuum and check the battery indicator lights on the hand vacuum. If recharging is needed, make sure vacuum power is off placing it on the charging dock.
2. Empty dust cup and clean filters (See the Cleaning the Dust Cup and Filter section).
3. Check wand, accessories, and inlet openings and remove any blockages.
4. Allow unit and battery to cool for at least 45 minutes, until they return to room temperature.
5. Press the On/Off switch to restart the vacuum.

Battery Indicator Lights on hand vacuum are flashing

• Nozzle Ring Light flashes red (Fig. A): Nozzle clog. (See the Maintaining Your Vacuum section.) **Contact Service Center.**

If you experience any of the indications listed below:

- ECO and BOOST LEDs are flashing (Fig. B): Overcurrent or short.
- All LEDs except ECO are flashing (Fig. C): Motor is overheating.
- All LEDs except ECO and AUTO are flashing (Fig. D): Overspeed.
- All LEDs except BOOST and AUTO are flashing (Fig. E): Communication.
- AUTO and BOOST LEDs are flashing (Fig. F): There may be an electrical problem with the nozzle.
- AUTO and UI RING are flashing (Fig. G): Debris Detect Error. Wipe debris detect sensor.
- HEADLIGHTS and AUTO LEDs are flashing (Fig. H): Edge Detect Error.



Fig. A

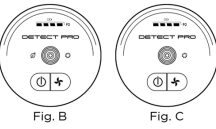


Fig. B



Fig. C



Fig. D



Fig. E



Fig. F



Fig. G



Fig. H

NOTE: If vacuum still does not operate properly, contact service center.

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Elbrd: J.M SC:04-22-2024

OBPN: IW1000 IW3000_IB_E_MP_Mv10

SHDML: IW3120_EGB_EGXB_ENXB_

EOXB_E2GB_E2GXB

8 1 4 1 0 0 1 9 8



Shark® Cordless Detect Pro™ Auto-Empty System.

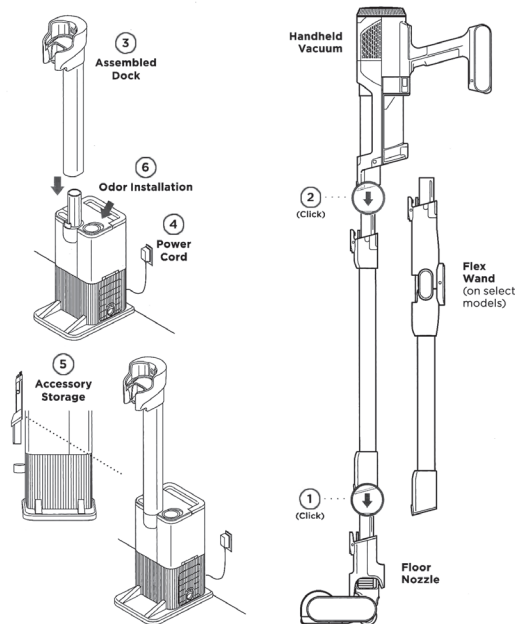
ASSEMBLY

- (E) 

The image shown here is for illustrative purposes only and may be subject to change.

1. Slide the **Wand** onto the neck of the **Floor Nozzle** until it clicks into place.
2. Align the **Hand Vacuum** nozzle opening with the top of the wand and slide it on until it clicks into place.
3. Make sure the **Dock** is facing upright. Slide the **Charging Post** into the slot on front of dock until it clicks.
4. Place the dock on the floor near a wall outlet. Plug the **Power Cord** into the outlet, then connect the cord to the port on the back of the charging post.
5. Store the crevice tool accessory on the mount on the dock.
6. Flip up the dial handle on the Odor Neutralizer Technology cartridge, align the teal arrows, then insert the cartridge into the dock.

For proper operation, ensure all components are completely connected and clicked into place.



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SC: 05-15-2023 0.5P

Elbrd: J.E. OBPN: N/A
MODEL: IW3120 EGB E2GB