

⚠ Important!

When removing the drip tray, the grounds container must be emptied, even if it contains few grounds. If this is not done, when you make the next coffee, the grounds container may fill up more than expected and clog the machine.

11.4 Cleaning the drip tray and condensate tray

⚠ Important!

The drip tray (A12) is fitted with a level indicator (A13) (red) showing the level of water it contains (fig. 29). Before the indicator protrudes from the cup tray (A11), the drip tray must be emptied and cleaned, otherwise the water may overflow the edge and damage the appliance, the surface it rests on or the surrounding area. To remove the drip tray:

1. Remove the drip tray and the grounds container (A10) (fig. 27);
2. Empty the drip tray and grounds container and wash them;
3. Check the condensate tray (A9) and empty if necessary;
4. Replace the drip tray and grounds container.

11.5 Cleaning the inside of the coffee machine

⚠ Danger of electric shock!

Before cleaning internal parts, the machine must be turned off (see section "6. TURNING THE APPLIANCE OFF") and unplugged from the mains power supply. Never immerse the coffee machine in water.

1. Check regularly (about once a month) that the inside of the appliance, accessible after removing the drip tray (A12) (fig. 27), is not dirty. If necessary, remove coffee deposits with the brush (C3) supplied and a sponge.
2. Remove all the residues with a vacuum cleaner (fig. 30).

11.6 Cleaning the water tank

1. Clean the water tank (A16) regularly (about once a month) and whenever you replace the water softener filter (C2) (if provided) with a damp cloth and a little mild washing up liquid;
2. Remove the filter (if present) and rinse with running water;
3. Replace the filter (if provided), fill the tank with fresh water and replace the tank;
4. (Models with water softener filter only) Deliver about 3,38 fl.oz/100 ml of hot water to reactivate the filter.

11.7 Cleaning the coffee spouts

1. Clean the coffee spouts (A7) regularly with a sponge or cloth (fig. 31);
2. Check that the holes in the coffee spouts are not blocked. If necessary, remove coffee deposits with a toothpick (fig. 31).

11.8 Cleaning the pre-ground coffee funnel Check regularly (about once a month) that the pre-ground coffee funnel (A4) is not blocked. If necessary, remove coffee deposits with the brush (C3) supplied.

11.9 Cleaning the infuser

The infuser (A15) must be cleaned at least once a month.

⚠ Important!

The infuser may not be extracted when the machine is on.

1. Make sure the machine is correctly turned off (see section "6. TURNING THE APPLIANCE OFF");
2. Remove the water tank (A16) (fig. 3);
3. Open the infuser door (A14) (fig. 32) on the right side of the appliance;

4. Press the two coloured release buttons inwards and at the same time pull the infuser outwards (fig. 33);
5. Soak the infuser in water for about 5 minutes, then rinse under the tap;

⚠ Important!

RINSE WITH WATER ONLY NO WASHING UP LIQUID - NO DISH WASHER

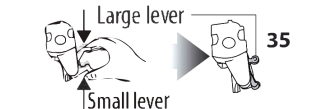
Clean the infuser without using washing up liquid as it could be damaged.

6. Use the brush (C3) to remove any coffee residues left in the infuser housing, visible through the infuser door;
7. After cleaning, replace the infuser by sliding it onto the internal support (fig. 34), then push the PUSH symbol fully in until it clicks into place;



ⓘ Please note!

If the infuser is difficult to insert, before insertion, adapt it to the right size by pressing the two levers shown in fig. 35.



8. Once inserted, make sure the two coloured buttons have snapped out (fig. 36);

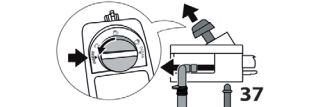


9. Close the infuser door;
10. Put the water tank back.

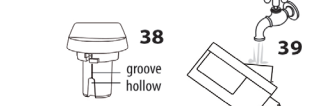
11.10 Cleaning the milk container

To keep the frother efficient, every two days clean the milk container (D) as described below:

1. Remove the lid (D2);
2. Remove the milk spout (D5) and intake tube (D4) (fig. 37);
3. Turn the froth adjustment dial (D1) anticlockwise to the "INSERT" position (fig. 37) and pull it off upwards;



4. Wash all the components thoroughly with hot water and mild washing-up liquid. All components are dishwasher safe, placing them in the top basket of the dishwasher. Make sure there are no milk residues on the hollow and groove under the dial (fig. 38). If necessary, scrape the groove with a toothpick;



5. Rinse inside the froth adjustment dial seat with running water (fig. 39);
6. Check that the intake tube and spout are not clogged with milk residues;
7. Replace the dial (in correspondence to the word "INSERT"), spout and milk intake tube;
8. Place the lid back on the milk container (D3).

11.11 Cleaning the hot water connection nozzle

Each time you prepare milk, clean the connection nozzle (A8) with a sponge to remove milk residues from the gaskets (fig. 26).

12. WATER SOFTENER FILTER

Certain models are fitted with a water softener filter (C2). To use the filter correctly, follow the instructions below.

12.1 Installing the filter

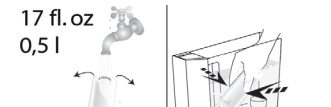
1. Remove the filter (C2) from the packaging.
2. Turn the date indicator disk (see fig. 42) until the next two months of use are displayed.



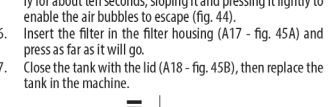
Please note
The filter lasts about two months if the appliance is used normally. If the coffee machine is left unused with the filter in-

stalled, it will last a maximum of three weeks.

3. To activate the filter, run tap water through the hole in the filter as shown in the figure until water comes out of the openings at the side for more than a minute (fig. 43).



4. Extract the tank (A16) from the appliance and fill with water.
5. Insert the filter in the water tank and immerse it completely for about ten seconds, sloping it and pressing it lightly to enable the air bubbles to escape (fig. 44).
6. Insert the filter in the filter housing (A17 - fig. 45A) and press as far as it will go.
7. Close the tank with the lid (A18 - fig. 45B), then replace the tank in the machine.



- When you install the filter, you must notify the appliance of its presence.

8. Press the MENU/ESC button (B2) to enter the menu;
9. Press < (B9) or > (B10) (fig. 6) until "Install filter" appears on the display (B4);
10. Press the OK button (B3) (fig. 7);
11. "Enable?" is displayed;
12. Press the OK button to confirm the selection. "HOT WATER Press OK" is displayed;
13. Position a container under the hot water spout (C4) (min. capacity: 17 fl.oz/500 ml);
14. Press the OK button to confirm the selection. The appliance begins hot water delivery and the message "Please wait" is displayed;

15. After the flow of hot water stops, the appliance automatically resets to "Ready for coffee" status.
- The filter is now active and you can use the coffee machine.
13. Position a container under the hot water spout (C4) (min. capacity: 17 fl.oz/500 ml);
14. Press the OK button to confirm the selection. The appliance begins hot water delivery and the message "Please wait" is displayed;
15. After the flow of hot water stops, the appliance automatically resets to "Ready for coffee" status.

12.2 Replacing the filter

When "REPLACE FILTER" appears on the display (B4), after two months (see date indicator) or when the appliance has not been used for 3 weeks, you should replace the filter:

1. Extract the tank (A16) and exhausted filter (C2);
2. Take the new filter out of its packet and proceed as illustrated in points 2, 3, 4, 5, 6 and 7 in the previous section;

3. Position a container under the hot water spout (C4) (min. capacity: 17 fl.oz/500 ml);
4. Press the MENU/ESC button (B2) to enter the menu;
5. Press < (B9) or > (B10) (fig. 6) until "Replace filter" appears on the display;
6. Press the OK button (B3 - fig. 7);
7. The message "Confirm?" is now displayed;
8. Press the OK button to confirm the selection;
9. "HOT WATER Press OK" is displayed;
10. Press the OK button to confirm the selection. The appliance begins hot water delivery and the message "Please wait" is displayed;
11. After the flow of hot water stops, the appliance automatically resets to "Ready for coffee" status.

The new filter is now active and you can use the coffee machine.

12.3 Removing the filter

If you want to use the appliance without the filter (C2), you must remove it and notify the appliance of its removal. Proceed as follows:

1. Remove the tank (A16), remove the filter and put the tank

14. DISPLAYED MESSAGES

DISPLAYED MESSAGE	POSSIBLE CAUSE	SOLUTION
FILL TANK	Insufficient water in the tank (A16).	Fill the tank with water and/or insert it correctly, pushing it as far as it will go until it clicks into place.
EMPTY GROUNDS CONTAINER	The grounds container (A10) is full.	Empty the grounds container and drip tray (A12), clean and replace. Important: when removing the drip tray, the grounds container MUST be emptied, even if it contains few grounds. If this is not done, when you make the next coffees, the grounds container may fill up more than expected and clog the machine.
GROUND TOO FINE ADJUST MILL	The grinding is too fine and the coffee is delivered too slowly or not at all.	Repeat coffee delivery and turn the grinding adjustment dial (A5) (fig. 13) one click clockwise towards "7" while the coffee mill is in operation. If after making at least 2 coffees delivery is still too slow, repeat the correction procedure, turning the Grinding adjustment dial another click until delivery is correct (see section "8.4 Adjusting the coffee mill"). If the problem persists, make sure the water tank (A16) is fully inserted.
INSERT GROUNDS CONTAINER	If the water softener filter (C2) is present, an air bubble may have been released inside the circuit, obstructing delivery.	Insert the hot water spout (C2) in the appliance and deliver a little water until the flow becomes regular.
ADD PRE-GROUND COFFEE	After cleaning, the grounds container has not been replaced (A10).	Remove the drip tray (A12) and insert the grounds container.
REDUCE COFFEE AMOUNT	With the "pre-ground coffee" function selected, pre-ground coffee has not been poured into the funnel (A4).	Place pre-ground coffee in the funnel (fig. 17) or deselect the "pre-ground" function.
REDUCE COFFEE AMOUNT	Too much coffee has been used.	Select a milder taste by pressing the button (B6 - fig. 10) or reduce the quantity of pre-ground coffee.
FILL BEANS CONTAINER	The coffee beans have run out.	Fill the beans container (A3 - fig. 14).
EMPTY CIRCUIT	The pre-ground coffee funnel (A4) is clogged.	Empty the funnel with the help of the brush (C3) as described in section "11.8 Cleaning the pre-ground coffee funnel".
INSERT INFUSER ASSEMBLY	The infuser has not been replaced after cleaning (A15).	Insert the infuser as described in the section "11.9 Cleaning the infuser".
INSERT TANK	The tank (A16) is not correctly in place.	Insert the tank correctly and press as far as it will go.
GENERAL ALARM	The inside of the appliance is very dirty.	Clean the inside of the appliance thoroughly, as described in section "1.1 CLEANING". If the message is still displayed after cleaning, contact a service center.
EMPTY CIRCUIT	The water circuit is empty	Press OK (B3 - fig. 7) to deliver water from the spout (C4) until it flows out normally. If the problem persists, make sure the water tank (A16) is fully inserted.
FILL CIRCUIT	The water softener filter (C2) is exhausted.	Replace the filter or remove it as described in section "12. WATER SOFTENER FILTER".
REPLACE FILTER	Milk has been delivered recently and the tubes inside the milk container (D) must be cleaned.	Turn the froth adjustment dial (D1) to CLEAN (fig. 25).
SET DIAL TO CLEAN	The water spout (C4) is not inserted or is inserted incorrectly	Insert the water spout as far as it will go.
INSERT WATER SPOUT	The milk container (D) is not inserted correctly.	Insert the milk container (fig. 23) as far as it will go.
INSERT MILK CONTAINER		

15. TROUBLESHOOTING

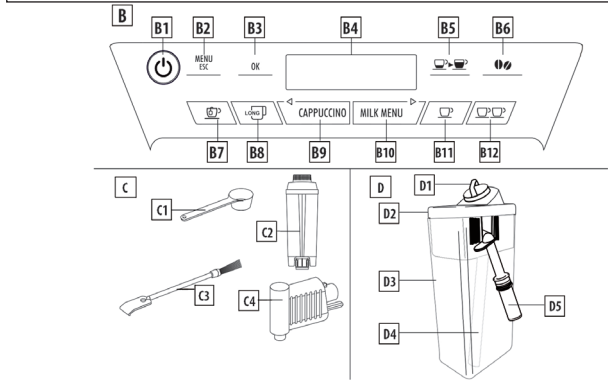
Below is a list of some of the possible malfunctions.

If the problem cannot be resolved as described, contact a Service Center.

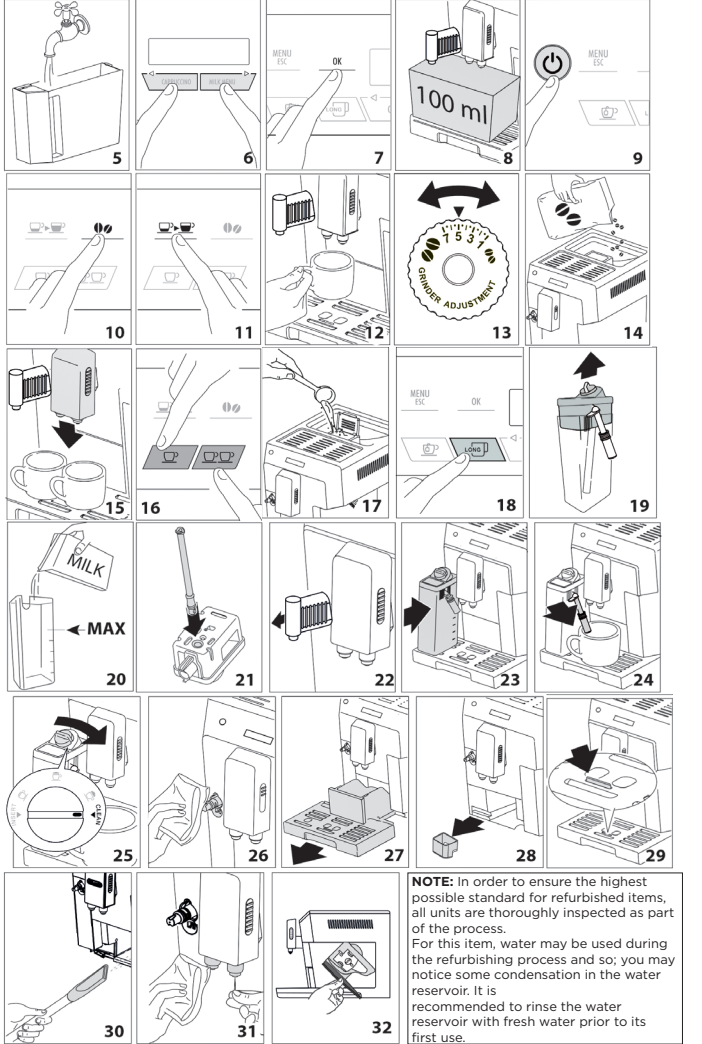
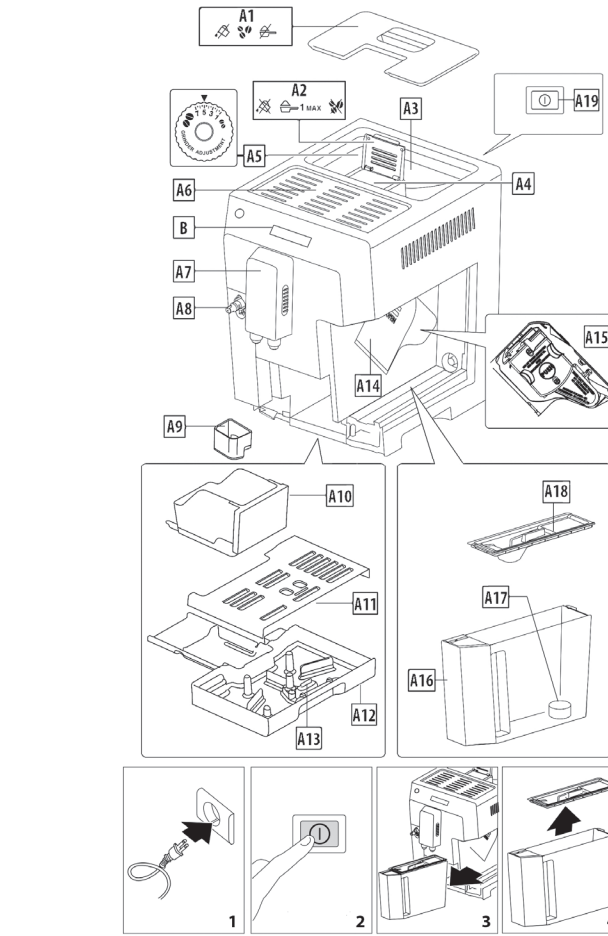
PROBLEM	POSSIBLE CAUSE	SOLUTION
The coffee is not hot.	The cups were not preheated.	Warm the cups by rinsing them with hot water (Please note: you can use the hot water function).
	The infuser (A15) has cooled down because 2/3 minutes have elapsed since the last coffee was made.	Before making the coffee, heat the infuser by rinsing with the "Rinse" function (see section "7.1 Rinsing").
	A low coffee temperature is set.	Set a hotter coffee temperature (see section "7.9 Set temperature").
The coffee is weak or not creamy enough.	The coffee is ground too coarsely.	Turn the grinding adjustment dial (A5) one click anticlockwise towards "1" while the coffee mill is in operation (fig. 13). Continue one click at a time until coffee delivery is satisfactory. The effect is only visible after delivering 2 coffees (see section "8.4 Adjusting the coffee mill").
	The coffee is unsuitable.	Use pre-ground coffee for espresso machines.
The coffee is delivered too slowly or a drop at a time.	The coffee is ground too finely.	Turn the grinding adjustment dial (A5) one click clockwise towards "7" while the coffee mill is in operation (fig. 13). Continue one click at a time until coffee delivery is satisfactory. The effect is only visible after delivering 2 coffees (see section "8.4 Adjusting the coffee mill").

Coffee does not come out of one or both of the spouts.	The coffee spouts (A7) are blocked.	Clean the spouts with a toothpick (fig. 31).
The appliance does not come on.	It is not plugged into the mains socket. The main switch (A19) is not turned on.	Plug into the mains socket (fig. 1). Press the main switch (fig. 2).
The infuser cannot be extracted correctly	The appliance has not been turned off correctly	Turn the appliance off by pressing the button (B1 - fig. 9) (see section "6. TURNING THE APPLIANCE OFF").
The milk does not come out of the milk spout (D5).	The lid (D2) of the milk container (D4) is dirty	Clean the milk container lid as described in section "11.10 Cleaning the milk container"
The milk contains large bubbles and squirts out of the milk spout (D5) or there is little froth	The milk is not cold enough or is not semi-skimmed. The froth adjustment dial (D1) is incorrectly adjusted.	Use skimmed or semi-skimmed milk at refrigerator temperature (about 5° C). If the result is not as you wished, try changing brand of milk. Adjust following the instructions in section "9. MAKING CAPPUCCINOS AND MILK BASED COFFEES"
	The milk container lid (D2) or froth adjustment dial (D1) are dirty	Clean the milk container lid and dial as described in section "11.10 Cleaning the milk container".
	The hot water connection nozzle (A8) is dirty	Clean the connection nozzle as described in section "11.11 Cleaning the hot water connection nozzle"

The image shown here is for illustrative purposes only and may be subject to change. The actual descriptions of control panel and their locations may vary, depending on the model.



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NOTE: In order to ensure the highest possible standard for refurbished items, all units are thoroughly inspected as part of the process. For this item, water may be used during the refurbishing process and so, you may notice some condensation in the water reservoir. It is recommended to rinse the water reservoir with fresh water prior to its first use.

REFURBISHED PRODUCT LIMITED NINETY DAYS WARRANTY
The **Refurbished Product Service Center** offers the following WARRANTY to the ORIGINAL purchaser of a product which we have refurbished.

This product that has been refurbished is warranted against any electronic or mechanical defects for a period of NINETY DAYS from the date of the original purchase by the consumer. Since this unit was sold as a refurbished item, the warranty does not apply to any cosmetic appearance items such as scratches. Should a defect occur, the **Refurbished Product Service Center** will repair or, at its option, replace defective unit/parts with new or rebuilt materials without charge for either parts or labor. Replacement unit/parts will be warranted for the remaining portion of the original warranty period.

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, incorrect voltage, operating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with.

This warranty does not cover costs for removal and/or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability of fitness for particular use or otherwise.

This warranty gives the consumer specific legal rights and they may also have other rights which vary from State to State. Some States do not follow the exclusion or limitation of incidental or consequential damages, hence the above exclusion and limitations may not apply.

Refurbished Product Service Center
9043 Siempre Viva Rd Suite 110/120, San Diego CA, 92154

WARRANTY REPAIR INFORMATION

If you need service on your unit and this product requires repair during the 90 days warranty period; please go to www.ConsumerServiceRefurbish.com or call the **Refurbished Product Service Center** at 562-946-3531 to obtain the required return authorization (RA) number. Pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt and a letter describing the problem. Send the unit freight prepaid and insured to:

Refurbished Product Service Center,
Att: Customer Service Department 9043 Siempre Viva Rd Suite 110/120, San Diego CA, 92154

Your unit will be promptly repaired and returned to you.
We will refuse to accept delivery of the returned unit unless the assigned RA number appears on the outside of the shipping carton.

Owner's Information (Keep for your permanent records)	
NAME: _____	ADDRESS: _____
CITY: _____	STATE: _____ ZIP CODE: _____
PHONE: _____	E-MAIL: _____
MODEL: _____	SERIAL NO.: _____