

Shark®

STAINFORCE

CORDLESS STAIN-DESTROYING SYSTEM



HX100

8 1 4 1 0 0 7 1 9

IMPORTANT SAFETY INSTRUCTIONS FOR HOUSEHOLD USE ONLY

READ CAREFULLY BEFORE USE. SAVE THESE INSTRUCTIONS. FOR HOUSEHOLD USE ONLY.
READ ALL INSTRUCTIONS BEFORE USING THIS SPOT AND STAIN CLEANER

⚠ WARNING TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, INJURY, OR PROPERTY DAMAGE:

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

General Safety and Usage Instructions

- DO NOT** put any object into openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- To reduce the risk of fire or electric shock due to internal component damage, use ONLY Shark formula, as intended for use with this appliance.
- The areas around where you are cleaning may become wet. Use care to avoid slipping and falling.
- DO NOT** refill the solution sprayer with any different chemicals. Use ONLY Shark formula.
- DO NOT** operate if any exterior surface of the appliance is wet. If the appliance is wet, dry with a cloth before use.
- Before each use, carefully inspect each part for damage or wear. If a part is damaged or worn out, immediately discontinue use. **DO NOT** use if any part is damaged or if stain cleaner is not working as it should, has been dropped, left outdoors, or submerged in water.
- DO NOT** immerse or spray water on the body of the stain cleaner. To clean the surface, wipe with a dry cloth.
- DO NOT** use without the dirty water tank, tools, or filters in place.
- DO NOT** modify or attempt to repair the appliance except as indicated in the instructions for use and care.
- Have servicing performed by a qualified repair person using only identical Shark® replacement parts. Only use Shark branded filters and accessories. This will ensure that the safety of the product is maintained.
- DO NOT** use in the following areas:
 - Poorly lit areas.
 - Outdoor areas.
 - Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust).
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- DO NOT** store appliance where temperatures reach freezing levels to avoid damaging internal parts.
- FIRST AID:** Keep out of reach of children. Causes skin and serious eye irritation. If in eyes, rinse continuously with water for minutes. Remove contact lenses if present and easy to do so. Continue rinsing. If on skin, wash with soap and water. If skin and eye irritation persists, seek medical attention.
- Please recycle container. Dispose of contents/container with licensed waste disposal site in accordance with the requirements of the local waste disposal authority. **DO NOT** dispose in drains or watercourses in concentrate form.
- This product is for use on carpets and upholstery only. **DO NOT** use on hard surfaces like wood, laminate, tile, metal, etc.
- Shark Cleaning Solution contains hydrogen peroxide, which has the potential to damage some materials like unsealed wood, tile, metal, and electronics. Use caution when spraying chemicals or storing chemical bottles. Only spray on upholstered or carpeted surfaces as intended.
- Always conduct a chemical spot test on a discreet or hidden area of the material before cleaning.
- Ensure the unit is powered off before carrying the appliance. **DO NOT** carry the appliance with your finger on the power button.
- To prevent unintentional starting, ensure the appliance is powered off before picking it up or carrying it. **DO NOT** carry the appliance with your finger on the power switch.
- Use extra care when cleaning on stairs.

Electrical Safety Instructions

- DO NOT** modify the plug provided with the appliance. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician.
- DO NOT** force the plug into the outlet or try to modify it.
- DO NOT** pull cord, close door on cord, or wrap it around sharp edges or corners. To unplug, grasp the plug, not the cord. Keep cord away from heated surfaces.
- To reduce the risk of shock and unintended operation, turn off and unplug stain cleaner before any adjustment, cleaning, maintenance, or troubleshooting.
- DO NOT** handle plug or stain cleaner with wet hands.
- If plugging unit into extension cord, ensure cord is no more than 15 meters long to prevent damage to the motor.
- For use only with charger YINLI YLXA-T180050 or GANGQI GQ20A-180050-AU. Use of an incorrect charger may result in no charging, and/or unsafe conditions.
- The battery is the power source for the appliance. **DO NOT** carry the appliance with your finger on the button. **DO NOT** charge appliance with the power on.

Battery Safety

- Battery should not be stored at temperatures below 37.4° F (3° C) or above 104° F (40° C) to maintain long term battery life.
- Under abusive conditions, liquid may be ejected from the battery. Avoid contact with this liquid, as it may cause irritation or burns. If contact occurs, flush with water. If liquid contacts eyes, seek medical help.
- The battery pack is non-serviceable. Contact a service center.
- DO NOT** expose appliance to fire or temperature above 266° F (130° C) as it may cause explosion.
- DO NOT** use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- DO NOT** charge battery at temperatures below 40°F (5°C) or above 104°F (40°C). Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- Store the appliance indoors. **DO NOT** use or store it below 37.4°F (3°C). Ensure the appliance is at room temperature before operating.

Chemical and Material Safety

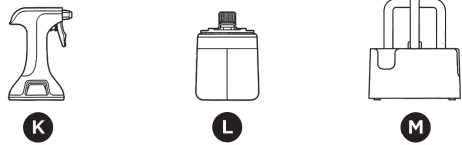
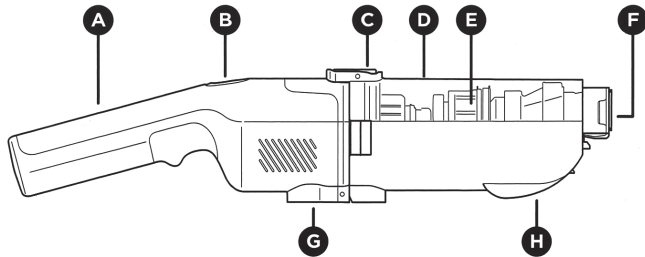
- DO NOT** spray solution on your skin or in your eyes.
- DO NOT** use to pick up:
 - Large objects
 - Hard or sharp objects (glass, nails, screws, or coins)
 - Large quantities of dust (e.g., drywall dust)
 - Smoking or burning objects (hot coals, cigarette butts, or matches)
 - Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
 - Toxic materials (chlorine bleach, ammonia, or drain cleaner)
- DO NOT** use or extract vinegar in this device. The combination of vinegar and other substances may produce peracetic acid, which can accelerate rusting and cause damage to internal components.

Child Safety

- DO NOT** allow appliance to be used by children or as a toy. Close supervision is necessary when used near children.
- This appliance can be used by persons with reduced physical, sensory, or mental capabilities or lack of experience or knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be done by children.

WHAT'S INCLUDED

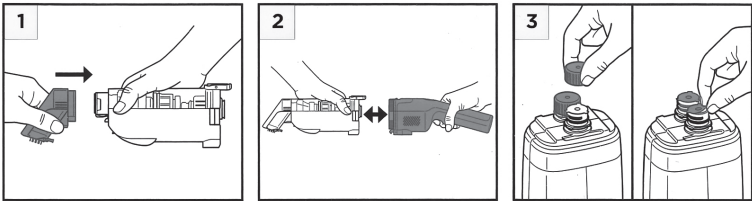
- | | | |
|-----------------------------------|--------------------------------|------------------------------------|
| A Handle | F Hair Filter | K Reusable Solution Sprayer |
| B Power Button | G Charging Port | L Shark Refill Cartridge |
| C Dirty Water Tank Release | H Quick-Pour Door | M Storage Caddy |
| D Dirty Water Tank | I Stain Eliminator Tool | |
| E Water Separator Motor | J Charger | |



Accessory type and quantity may vary depending on the model.

NOTE: *Not all accessories come with all units. Tools may vary by model.

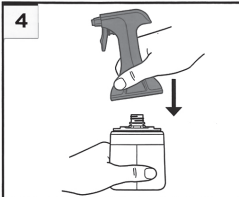
GETTING STARTED



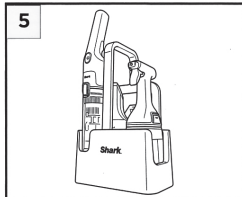
Align the Stain Eliminator Tool with the end of the Dirty Water Tank. Insert the tool onto the tank until it clicks into place.

Align the handle with the other end of the tank, then insert the handle until it clicks securely into place.

Twist off both caps on the refill cartridge, then peel off the foil seals.

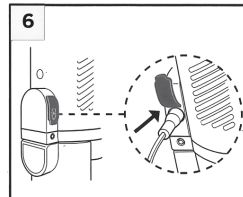


Press the sprayer down over the openings on top of the refill cartridge. Make sure it clicks securely into place.



Store StainForce and the refill cartridge in the caddy.

Note: The StainForce can only be stored in the caddy with the Stain Eliminator Tool attached.



Charge the unit fully before use. To start charging, open the charging port cover and plug in the charger.

NOTE: Charge battery completely after every use for best results and maximum runtime next time.

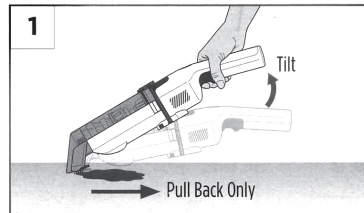
HOW TO CLEAN

Preparing for Use:

- Before first use, make sure to charge the unit completely. See Charging Your StainForce section for instructions.
- StainForce is designed for cleaning carpets and upholstery only. Do not use on hard surfaces.
- Before spraying a dry stain, vacuum the surface with a traditional vacuum cleaner to remove loose dirt.
- Always follow instructions below for cleaning wet and dry stains.

NOTE: Clean water is not required to use this product.

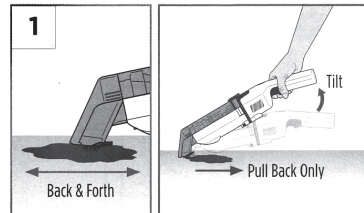
WET STAIN



1. EXTRACT SPILL

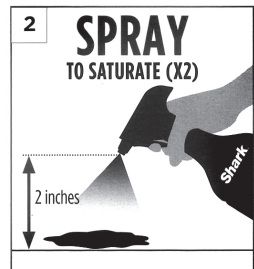
First, suction up the liquid spill to prevent spreading the stain.

DRY STAIN



1. SCRUB STAIN & EXTRACT

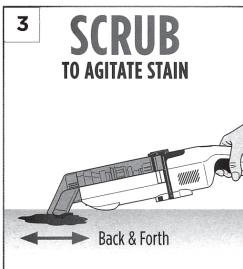
Scrub stain back and forth using bristles or fins, then, turn on unit, tilt handle, and drag backwards to extract dry debris.



2. SPRAY

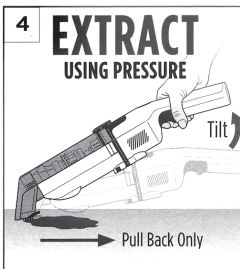
Spray cleaning solution to over-saturate, 2 inches from the stain.

Let soak for a few minutes and spray again. Apply at least 2 layers of solution.



3. SCRUB

Lay bristles flat on the surface & scrub the stain back and forth firmly. See below for bristle info.



4. EXTRACT

For best suction be sure to tilt up (as shown) and apply pressure. Slowly pull backwards to extract the solution. **Pull back only.**

TIPS AND TOOLS

Cleaning Tips:

- Scrub ink stains carefully to avoid spreading. Extract the stain immediately after spraying.
- For older and tougher stains, let the spray solution sit for 5 minutes before extracting.
- If a difficult stain was not removed, wait 24 hours and repeat the stain cleaning process. Very old or tough stains may require multiple attempts to fully clean.

Scan QR code to view **HOW-TO VIDEOS.**

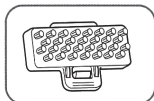
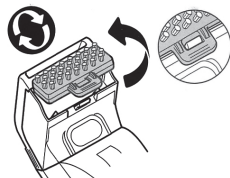


TOOL GUIDE

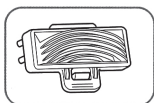
	Stain Eliminator Tool
Tough Stains	✓
Delicate Stains	✓ (With Hair-Gripping Fins)
Tight Corner Stains	
Hair Pickup	✓ (With Hair-Gripping Fins)
Dry Stains	✓
Wet Stains	✓
Self-Wash Cycle	✓
Storage	Always on the unit

Included tools may vary by model.

REVERSIBLE BRISTLES



BRISTLES
Deep cleaning & agitation.



FINS
For delicate or hairy surfaces.

TIPS:

- Use bristles for deep cleaning and to agitate stains.
- Use Hair-Gripping Fins on delicate or hairy surfaces to prevent tangling.
- For hair removal, use short backward strokes to avoid clumping.

Spray Modes



Twist spray tip to choose flow.

NOTE:

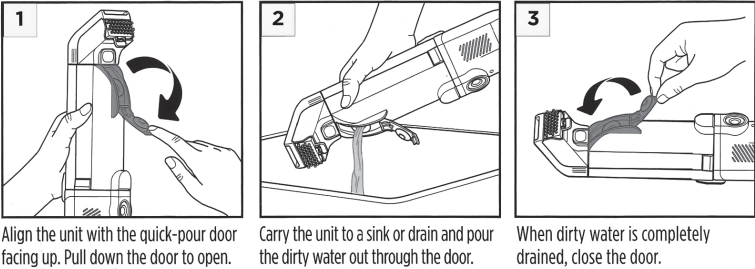
In order to ensure the highest possible standard for refurbished items, all units are thoroughly inspected as part of the process. For this item, water may be used during the refurbishing process and so; you may notice some condensation in the water reservoir. It is recommended to rinse the water reservoir with fresh water prior to its first use.

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

EMPTYING THE DIRTY WATER TANK

IMPORTANT:
1. Always empty and clean the unit after each use. DO NOT store the unit with dirty water in the tank, as this could cause odor, mold, or mildew.
2. After maintenance, please make sure each part is installed correctly or your unit may not work properly.
3. Always charge the unit after every use.

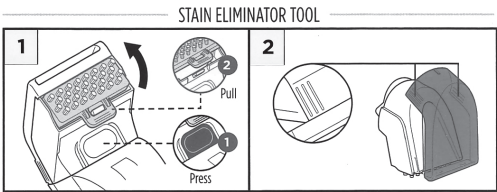
Using the Quick-Pour Door
Designed to enable continuous cleaning with minimal stoppage, the quick-pour door allows you to quickly and easily empty the dirty water tank—perfect for handling large spills and stains.



NOTE:
DO NOT submerge the handle in liquid. Please allow all the parts to air-dry fully before reassembly.

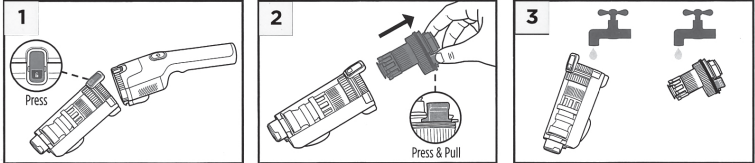
FULL CLEANING

CLEANING THE TOOLS



Press the release button on the tool to detach it from the water tank. Pull the tab to remove the bristles from the tool.

CLEANING THE DIRTY WATER TANK

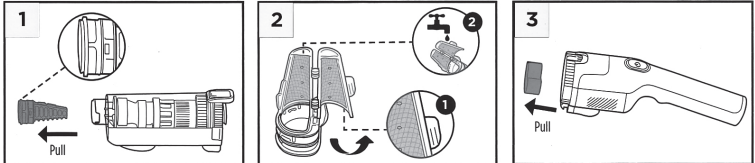


Press the release button to detach the tank from the handle.

To remove the motor from inside the tank, press the tabs on both sides of the motor, then slide it out of the tank.

Wash the tank and the motor with soapy water. Rinse them and allow them to air-dry completely before reinstalling.

CLEANING FILTERS



With the cleaning tools detached, remove the hair filter from the opening in the end of the water tank. Press the tabs on both sides of the filter and pull it out.

Pull the filter open. Remove any hair or debris and rinse the filter with running water.

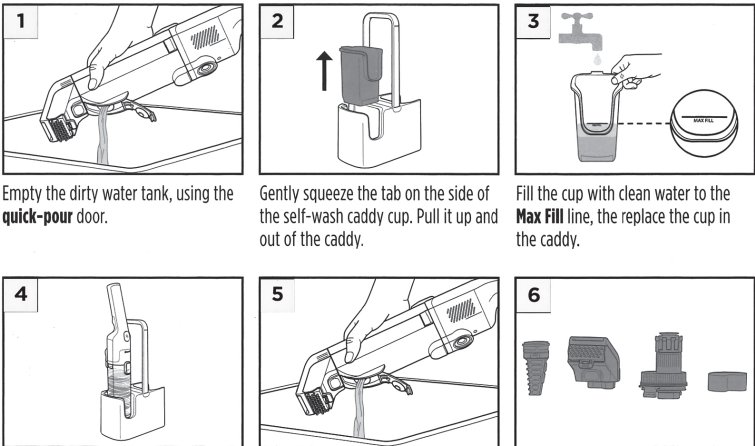
Pull the foam filter out of the handle. Rinse the filter with water only. Squeeze out excess water, then allow the filter to air-dry completely before reinstalling.

Do NOT submerge the handle in liquid.

NOTE: Make sure to inspect, rinse, and air-dry the filters after each cleaning session. Make sure to reinstall the filters before use. Make sure that the hair filter door is properly closed before reinstalling the hair filter into place. If the tool collects debris, rinse it with water and allow it to air dry.

SELF-WASH CYCLE

Designed for effortless maintenance, the self-wash feature helps give your StainForce a quick clean after tackling small messes.



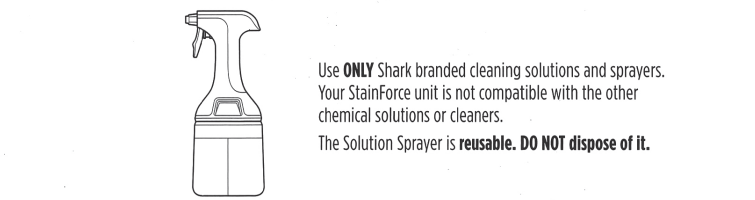
With the Stain Eliminator Tool attached, insert the StainForce into the cup and power on.

Remove the StainForce unit from the cup and turn power off. Open the quick-pour door latch and pour the water down a drain. Repeat the cycle if needed.

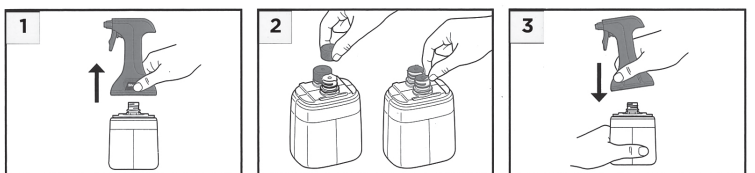
Check the other parts and the tools and clean them if necessary. See the Full Cleaning section for details.

NOTE: If unit needs further cleaning, follow the instructions in the Full Cleaning section.

SHARK® CLEANING SOLUTION



REPLACING THE CLEANING SOLUTION



Press both release buttons at the same time, then lift the reusable sprayer off the solution cartridge.

Remove both caps from the refill cartridge, then peel off the foil seals.

Press the sprayer down over the openings in the cartridge until it clicks securely into place.



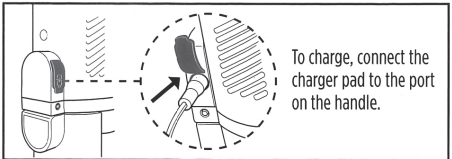
Remove the label from the empty solution cartridge and recycle the cartridge.

IMPORTANT: Before cleaning a surface, check the manufacturer's tag. **DO NOT** clean delicate rugs (including wool, cotton, silk, antique, or area rugs) unless they have a manufacturer's tag. If the manufacturer's tag says S or "Dry Clean Only," **DO NOT** clean that surface. If the tag says W or WS, you **CAN** use Shark Cleaning Solution on that surface.

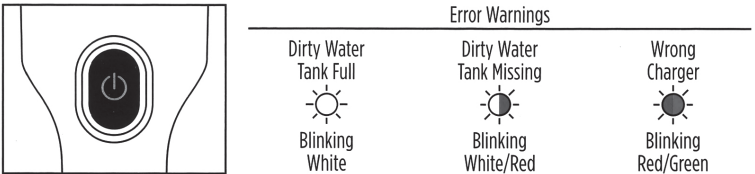
CHARGING YOUR STAINFORCE

It's important to fully charge your StainForce before using it for the first time, and after every use.

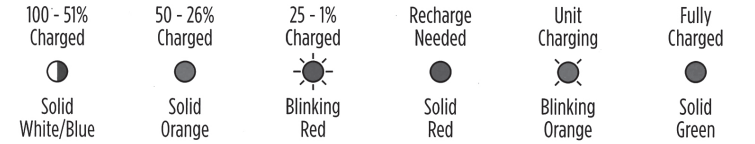
When the battery is fully charged, the power button LED will be solid green for 5 minutes.



LED INDICATOR LIGHTS



CHARGING INDICATORS



TROUBLESHOOTING

PROBLEM	SOLUTION
Low or no suction	Inspect and remove any trapped debris from the StainForce filters, cleaning tools, and tank. Make sure all parts are connected securely.
Cannot Install reusable solution sprayer onto refill cartridge	The reusable solution sprayer only fits in one direction. Turn it around and try to click into place again.
Cannot install tool	Ensure the Hair Filter is fully closed and inserted. Tools cannot be placed on the unit without the Hair Filter present.
Water separator motor not spinning	Remove the Water Separator Motor, and clear any stuck debris. Rinse the motor with clean water and ensure it spins freely. Reassemble the unit and begin cleaning.
Unit not charging	Make sure the unit is fully charged and that you are using the correct charger. Try a different socket. Wipe the charging contact on the unit with a cloth to remove any debris or buildup.
Liquid is leaking from the unit	Make sure the Dirty Water Tank is correctly attached to the handle. Make sure the Quick-Pour Door is firmly closed. Remove the foam filter, and allow unit to dry before reassembly and use.
Unit is emitting air that smells bad	Disassemble unit and wash parts with clean, soapy water. Allow all parts to air-dry fully before reassembling.
Debris present in the Dirty Water Tank	Disassemble your StainForce and perform full maintenance. Reassemble the unit, ensuring that the hair filter door is closed and it is securely inserted.
Dirty Water Tank Full indicator light flashing - Tank is empty (LED blinking white)	Remove the Water Separator Motor and clear any stuck debris. Rinse the motor with clean water and ensure it spins freely. Reassemble the unit and begin cleaning. Detach the Dirty Water Tank, then reinstall it.
LED blinking white Dirty Water Tank full	Empty the Dirty Water tank. You can either pour dirty water out through the quick-pour door, or remove the Water Separator Motor from the tank, then pour out the dirty water.
LED alternating white/red Dirty Water Tank missing	Install the Dirty Water Tank onto the handle. Wait 15 seconds after emptying the tank before restarting the unit. Make sure the Dirty Water Tank is completely installed on both ends and is clicked securely into place.
LED alternating red/orange Discharge/charge protection	Remove any blockages from the air path. Ensure you are using the correct charger.
LED alternating blue/orange Overheat protection	Allow the unit to cool down to room temperature for a minimum of 30 minutes before powering on.
LED blinking orange/white Water separator overcurrent protection	Make sure the Water Separator Motor inside the Dirty Water Tank is spinning freely. If the motor is stuck, remove it, reinstall, then try again. If the issue persists, Contact a service center.
LED blinking green/white Wrong charger	Make sure you are using the included Shark charger.
LED blinking purple	Contact a service center.

TECHNICAL SPECIFICATIONS

HX100 Series: 14.4V DC

PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This Owner's Guide is designed to help you get a complete understanding of your new Shark® StainForce.

SharkNinja Operating LLC
Illustrations may differ from actual product. We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.

This product may be covered by one or more U.S. patents. See sharkninja.com/patents for more information.

©2025 SharkNinja Operating LLC. SHARK is a registered trademark of SharkNinja Operating LLC.

REFURBISHED PRODUCT LIMITED NINETY DAYS WARRANTY

The **Refurbished Product Service Center** offers the following WARRANTY to the ORIGINAL purchaser of a product which we have refurbished.

This product that has been refurbished is warranted against any electronic or mechanical defects for a period of NINETY DAYS from the date of the original purchase by the consumer. Since this unit was sold as a refurbished item, the warranty does not apply to any cosmetic appearance items such as scratches. Should a defect occur, the **Refurbished Product Service Center** will repair or, at its option, replace defective unit/ parts with new or rebuilt materials without charge for either parts or labor. Replacement unit/parts will be warranted for the remaining portion of the original warranty period.

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, incorrect voltage, operating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with.

This warranty does not cover costs for removal and or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability of fitness for particular use or otherwise.

This warranty gives the consumer specific legal rights and they may also have other rights which vary from State to State. Some States do not follow the exclusion or limitation of incidental or consequential damages, hence the above exclusion and limitations may not apply.

Refurbished Product Service Center
9043 Siempre Viva Rd Suite 110/120, San Diego CA, 92154

WARRANTY REPAIR INFORMATION

If you need service on your unit and this product requires repair during the 90 days warranty period; please go to www.ConsumerServiceRefurbish.com or call the **Refurbished Product Service Center** at 562-946-3531 to obtain the required return authorization (RA) number. Pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt and a letter describing the problem. Send the unit freight prepaid and insured to:

Refurbished Product Service Center,
Att: Customer Service Department 9043 Siempre Viva Rd Suite 110/120, San Diego CA, 92154

Your unit will be promptly repaired and returned to you. We will refuse to accept delivery of the returned unit unless the assigned RA number appears on the outside of the shipping carton.

Owner's Information
(Keep for your permanent records)

NAME: _____

ADDRESS: _____

CITY: _____

STATE: _____

ZIP CODE: _____

PHONE: _____

E-MAIL: _____

MODEL: _____

SERIAL NO.: _____

PRINTED IN MEXICO / Elbrd: J.M 8 1 4 1 0 0 7 1 9
OBPN: HX100_IB_26_MP_Mv8
SHNMDL: HX100 / SC: 03-09-2026

