

# ROOM AIR CONDITIONER

8 1 4 1 0 0 8 0 1

## IMPORTANT SAFETY INFORMATION READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

**⚠WARNING** For your safety, the information in this manual must be followed to minimize the risk of fire, electric shock or personal injury.

- Use this appliance only for its intended purpose as described in this Owner's Manual.
- This air conditioner must be properly installed in accordance with the Installation Instructions before it is used.
- Never unplug your air conditioner by pulling on the power cord. Always grip plug firmly and pull straight out from the receptacle.
- Replace immediately all electric service cords that have become frayed or otherwise damaged. A damaged power supply cord must be replaced with a new power supply cord obtained from the manufacturer and not repaired. Do not use a cord that shows cracks or abrasion damage along its length or at either the plug or connector end.
- Turn the unit OFF and unplug your air conditioner before cleaning.
- For your safety...do not store or use combustible materials, gasoline or other flammable vapors or liquids in the vicinity of this or any other appliance.

- If the receptacle does not match the plug, the receptacle must be changed out by a qualified electrician.
- GEAppliances does not support any servicing of sealed system components (i.e. refrigerant containing parts) in the air conditioner.
- Service of all other components may **ONLY** be completed by a qualified technician.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not operate your air conditioner in a wet room such as a bathroom or laundry room.
- The appliance shall be stored so as to prevent mechanical damage from occurring.

**A2L**

**⚠WARNING** Risk of Fire or Explosion. This unit contains flammable refrigerant. Additional safety precautions must be followed.

- Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater.
- Do not pierce or burn refrigerant tubing. Be aware that refrigerants may not contain an odor.
- Keep ventilation openings clear of obstruction.
- When handling, installing, and operating the appliance, care should be taken to avoid damage to the refrigerant tubing.

- Do not drill holes in the unit.
- Maintenance, cleaning, and service should only be performed by technicians properly trained and qualified in the use of flammable refrigerants.
- GEAppliances does not support any servicing of sealed system components (i.e. refrigerant containing parts) in the air conditioner.
- Dispose of air conditioner in accordance with Federal and Local Regulations. Flammable refrigerants require special disposal procedures. Contact your local authorities for the environmentally safe disposal of your air conditioner.

**⚠WARNING** USE OF EXTENSION CORDS

**RISK OF FIRE. Could cause serious injury or death.**

- DO NOT use an extension cord with this Window Air Conditioner.
- DO NOT use surge protectors or multi-outlet adaptors with this Window Air Conditioner.

**HOW TO CONNECT ELECTRICITY**

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.

**DO NOT use an adapter plug with this appliance.**

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance. Power cord includes a current interrupter device. A test and reset button is provided on the plug case. The device should be tested on a periodic basis by first pressing the **TEST** button and then the **RESET** button while plugged into the outlet. If the **TEST** button does not trip or if the **RESET** button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

The air conditioner should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

See the Installation Instructions, **Electrical Requirements** section for specific electrical connection requirements.

## READ AND SAVE THESE INSTRUCTIONS

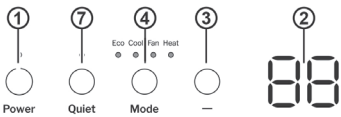
**NOTE:** The actual descriptions of control panel and their locations may vary depending on the model.

**NOTE:** The remote control vary depend of model: The buttons on the remote control may have a different name or location than the remote control shows in this manual. **(Batteries not included)**

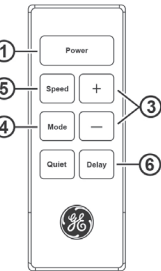
## USING THE AIR CONDITIONER

### Controls

Features and appearance will vary.  
Lights beside the touch pads on the air conditioner control panel indicate the selected settings.



Air Conditioner Controls



Remote Control

- 1. Power Pad**  
Turns air conditioner on and off. When turned on, the display will show the **Set** temp.
- 2. Display**  
Shows the room temperature in **Fan** mode. Shows the **Set** temperature while setting the temperature in **Cool**, **ECO** or **Heat** modes.
- 3. Temp and Delay Increase (+) /Decrease (-) pads**  
Use to set temperature or delay time. Temperature can be set in **Cool**, **ECO** or **Heat** mode.
- 4. Mode Pad**  
Use to set the air conditioner to **Eco**, **Cool**, **Fan**, or **Heat** mode.
- 5. Fan Speed Pad**  
In **Cool**, **ECO** or **Heat** mode: Use to set the fan speed to **Auto**, **High**, **Med** or **Low** on the unit.  
In **Fan** mode: Use to set the fan speed to **High**, **Med**, or **Low** on the unit.
- 6. Delay**  
**Delay ON**—When the air conditioner is off, it can be set to automatically come on in 1 to 24 hours at its previous mode and fan settings.  
**Delay OFF**—When the air conditioner is on, it can be set to automatically turn off in 1 to 24 hours.  
**How to set:**  
Press the **Delay** pad. Each touch of the **Increase + / Decrease -** pads will set the timer in 1-hour intervals. To review the remaining time on the **Delay** timer, press the **Delay** pad. Use the **Increase + / Decrease -** pads to set a new time if desired.  
**To cancel the timer**, press **Decrease -** pad until the set time is “—”.
- 7. Quiet Pad**  
Quiet mode on the unit will set the unit in the lowest capacity and/or the lowest fan speed to achieve the best noise performance.  
Quiet can be used in **ECO**, **Cool**, and **Heat** Modes. When set, the **Quiet** LED will turn on. The Fan Speed LED will show **Auto**.  
When **Quiet** is active, it can be turned off by: pressing the **Quiet** button, pressing the **Mode** button (on user interface or remote), or by changing the mode via the SmartHq app.
- 8. Filter Reset Pad**  
This feature automatically notifies you that the air filter must be cleaned. The indicator light will come on after 250 hours of operation. Clean the air filter, place it back in the front panel, and press the **Filter Reset** pad. The light will go off.
- 9. Wi-Fi Connect Pad**  
Enables connection of the air conditioner to the home WiFi. Download App.
- Sleep Mode**  
Sleep Mode gradually changes the unit settings over an 8-hour period to reduce energy usage while sleeping.  
Sleep mode is toggled On or Off by pressing and holding the **Speed Pad** for 3 seconds.  
The Sleep mode is available only in Cool, Heat and Fan only settings.

### Do Not Operate in Freezing Outdoor Conditions

This air conditioner must not be used in 'COOL' or 'ECO' mode when the outdoor temp is below freezing (32°F).

This air conditioner is not designed to be used in 'HEAT' mode when the outdoor temp is below 5°F.

Performance of the unit will be reduced when used outside of these temperatures (depending on the mode) and may damage the unit.

### Control Panel Lights On/Off Feature

This air conditioner has a control panel lights on/off feature where its lights will turn off when there is no activity with the controls for over one minute. To wake up the controls, press any pad on the controls and the lights will come on to show the previous settings.

To turn this feature off, press and hold the **Filter** pad, on the unit, for 5 seconds. The unit will beep to signal the successful toggle of the feature on and off.

### Remote Control

- To ensure proper operation, aim the remote control at the signal receiver on the air conditioner.
  - The remote control signal has a range of up to 20 feet.
- Make sure nothing is between the air conditioner and the remote control that could block the signal.
  - Make sure batteries are fresh and installed correctly as indicated on the remote control.

### Cool Mode

Use the Cool mode at **Low**, **Med**, **High** or Auto Fan Speed for cooling. Use the **Temperature Increase (+) /Decrease (-)** pads to set the desired temperature between 64°F and 86°F in 1°F increments.

An electronic thermostat is used to maintain the room temperature. The compressor will cycle on and off and also change operating speeds to keep the room at the set level of comfort. Set the thermostat at a lower number and the indoor air will become cooler. Set the thermostat at a higher number and the indoor air will become warmer.

**NOTE:** If the air conditioner is off and is then turned on while set to a **Cool** setting or if turned from a fan setting to a **Cool** setting, it may take approximately 3 minutes for the compressor to start and cooling to begin.

### Cooling Descriptions

**For Normal Cooling**—Select the **Cool** mode and **High** or **Med** fan with a middle set temperature.

**For Maximum Cooling**—Select the **Cool** mode and **High** fan with a lower set temperature.

**For Quieter and Nighttime Cooling**—Select the **Cool** mode and **Low** fan with a middle set temperature.

**NOTE:** the fan may continue to run for a short time or may pulse intermittently after the compressor cycles off to sample the room air.

**OFF**—The fan runs all the time, while the compressor cycles on and off.

### Fan Only Mode

Use the Fan Only Mode at Low, Med or High fan speed to provide air circulation and filtering without cooling. Since fan-only settings do not provide cooling, a Set

temperature cannot be entered. The room temperature will appear in the display.

### Auto Fan Speed

Set to **Auto** for the fan speed to automatically set to the speed needed to provide optimum comfort settings with the set temperature.

If the room needs more cooling or heating, the fan speed will automatically increase. If the room needs less cooling or heating, the fan speed will automatically decrease.

### Heat Mode

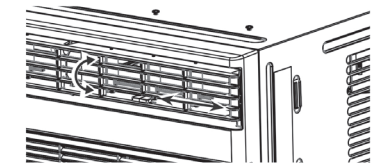
Use the Heat Mode at Low, Med, High or Auto Fan Speed for heating. Use the Temperature **Increase (+) /Decrease (-)** pads to set the desired temperature between 64°F and 86°F in 1°F increments.

An electronic thermostat is used to maintain the room temperature. The heating will cycle on and off to keep the room at the set level of comfort.

### Air Direction

Use the lever to adjust the air direction left and right.

Push the top or bottom side of the outlet air duct to direct air up or down.



## CARE AND CLEANING

### Grille and Case

Turn the air conditioner off and remove the plug from the wall outlet before cleaning.

To clean, use water and a mild detergent. Do not use bleach or abrasives.

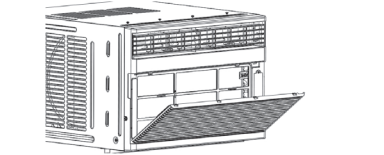
### Air Filter

The air filter behind the front grille should be checked and cleaned at least every 30 days or more often if necessary.

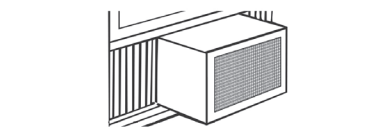
### To remove:

Open the inlet grille by pulling outward on the tabs at the top upper corners of the inlet grille until the grille is in a 45° position. Remove the filter.

**⚠CAUTION** DO NOT operate the air conditioner without a filter because dirt and lint will clog it and reduce performance.



Clean the filter with warm, soapy water. Rinse and let the filter dry before replacing it. Do not clean the filter in a dishwasher.



### Outdoor Coils

The coils on the outdoor side of the air conditioner should be checked regularly. If they are clogged with dirt or soot, they may be professionally cleaned.

### How to Insert the Batteries in the Remote Control

1. Remove the battery cover by sliding it according to the arrow direction.
2. Insert new batteries, making sure that the (+) and (–) of battery are installed correctly.
3. Reattach the cover by sliding it back into position.

**NOTE:** Batteries not included

## INSTALLATION INSTRUCTIONS

### BEFORE YOU BEGIN

Read these instructions completely and carefully.

- **IMPORTANT** — Save these instructions for local inspector's use.
- **IMPORTANT** — Observe all governing codes and ordinances.
- **Note to Installer** – Be sure to leave these instructions with the Consumer.
- **Note to Consumer** – Keep these instructions for future reference.
- **Skill level** – Installation of this appliance requires basic mechanical skills.
- **Completion time** – Approximately 1 hour
- We recommend that two people install this product.
- Proper installation is the responsibility of the installer.
- Product failure due to improper installation is not covered under the Warranty.
- You **MUST** use all supplied parts and use proper installation procedures as described in these instructions when installing this air conditioner.

### ELECTRICAL REQUIREMENTS

**⚠** These models require a 115/120-volt AC, 60-Hz grounded outlet protected with a 15-amp time-delay fuse or circuit breaker.

The 3-prong grounding plug minimizes the possibility of electric shock hazard. If the wall outlet you plan to use is only a 2-prong outlet, it is your responsibility to have it replaced with a properly grounded 3-prong wall outlet.

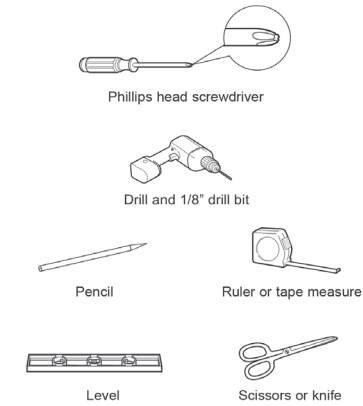
### ⚠CAUTION

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord.

Do not change the plug on the power cord of this air conditioner.

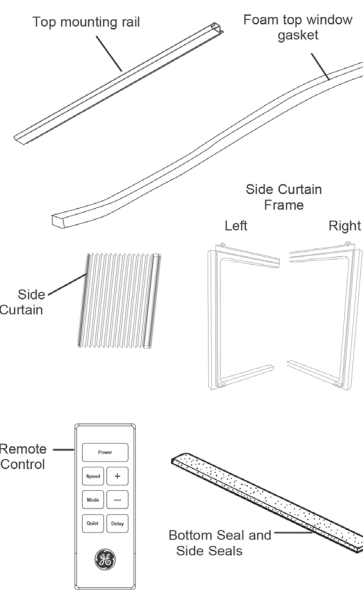
Aluminum house wiring may present special problems—consult a qualified electrician. Power cord includes a current interrupter device. A test and reset button is provided on the plug case. The device should be tested on a periodic basis by first pressing the **TEST** button and then the **RESET** button while plugged into the outlet. If the **TEST** button does not trip or if the **RESET** button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.

### TOOLS YOU WILL NEED

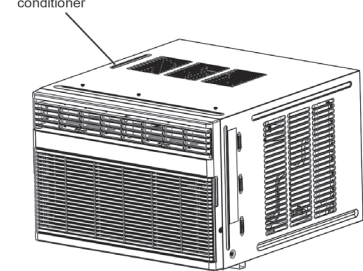


**NOTE:** Tools not included

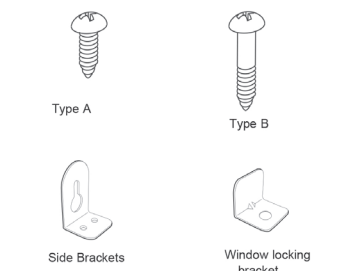
### PARTS INCLUDED (Appearance may vary)



*The images shown in this manual are for illustrative purposes only and may be subject to change.*



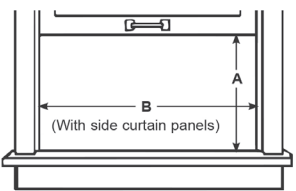
**NOTE:** Accessory type and quantity may vary depending on the model.



1. WINDOW REQUIREMENTS

- These instructions are for a standard double-hung window. You will need to modify them for other types of windows.
- The air conditioner can be installed without the side curtain panels if needed to fit in a narrow window. See the window opening dimensions.
- All supporting parts must be secured to firm wood, masonry or metal.
- The electrical outlet must be within reach of the power cord.
- Follow the dimensions in the table and illustration for your model.

| Models    | A        | B          |
|-----------|----------|------------|
| AWGP08WWF | 14" min  | 24½" - 36" |
| AWGP08WWA |          |            |
| AWGP12WWF | 15½" min | 24½" - 36" |
| AWGP12WWA |          |            |



2. STORM WINDOW REQUIREMENTS

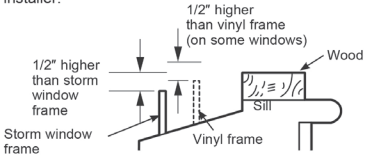
A storm window frame will not allow the air conditioner to tilt toward the outside, and will keep it from draining properly. To adjust for this, attach a piece of wood to the sill.

**WOOD PIECES:**

**WIDTH: 2"**

**LENGTH:** Long enough to fit inside the window frame.

**THICKNESS:** To determine the thickness, place a piece of wood on the sill to make it 1/2" higher than the top of the storm window frame or the vinyl frame. Attach securely with nails or screws provided by the installer.

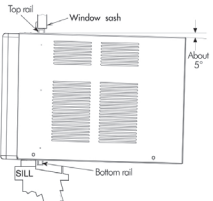


3. PREPARE THE AIR CONDITIONER

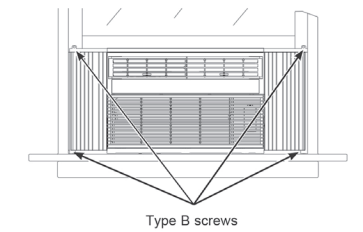
- A. Install the top mounting rail with 3 Type A screws from the outside of the case.**
- Top Mounting rail
- Bottom mounting rail
- B. Apply the weather seals provided to the top and sides of the window to the seal around the perimeter of the air conditioner.**
- Cut and apply weather strip to front and edge of window frame.
- Cut and apply a weather strip to side of the curtain frame (one on each side).
- Cut and apply weather strip to back edge of the window sill.
- C. Slide the side curtain panels into the side panel rails.**
- D. Slide left and right side curtain frames into top and bottom rails. Make sure that side curtains snap into side of the frames.**
- Snap curtain into frame

4. INSTALL THE AIR CONDITIONER IN THE WINDOW

- A. Mark the center of the window. Set the air conditioner in the window so that it is centered. Place the air conditioner so that front edge of the bottom mounting rail is against the back edge of the sill.**
- B. Bring the window down so that the front edge of the top mounting is in front of the window. Make sure that the air conditioner is level or tilting slightly to the outside.**

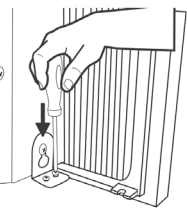


- C. Extend the curtain panels until they fill the window. Mark the location of the holes in each corner. Use the drill and 1/8" drill bit to drill pilot holes. Use 4 type B screws to secure the side panels in place.**

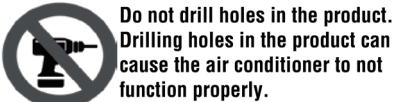


5. SECURE AIR CONDITIONER

- A. Loosen the screw on the right hand side of the air conditioner near the bottom.**
- B. Slide a side bracket over the screw so the bracket is resting on the window sill. Tighten the screw.**
- C. Use a 1/8" drill bit to drill a starter hole into the window sill through the holes in the side bracket. Use 4 type B screws to attach the side bracket to the window sill.**
- D. Repeat the side bracket installation on the left side.**



IMPORTANT INFORMATION



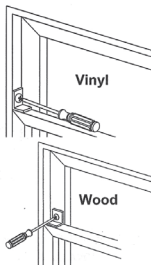
**Do not drill holes in the product. Drilling holes in the product can cause the air conditioner to not function properly.**

6. INSTALL WINDOW LOCK BRACKET AND FOAM TOP WINDOW GASKET

Use Type B Screw to install the window lock bracket on top of the bottom window.

CAUTION

- A. To prevent broken glass or damage to windows, on vinyl or other similarly constructed windows, attach the window locking bracket to the window side jamb with one Type B screw.**
- B. Cut the foam top window gasket to the window width.**
- C. Stuff the foam between the glass and the window to prevent air and insects from getting into the room.**



**NOTE:** If the gasket supplied does not fit your window, obtain appropriate material locally to provide a proper installation seal.

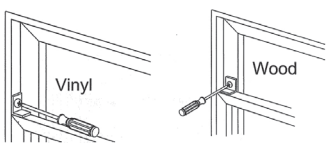
7. COMPLETE INSTALLATION

- A. Insert the foam seal behind the top of the lower window sash and against the glass of the upper window.**



- B. Place the window lock bracket as shown. Use a 1/8" drill bit to drill a starter hole through the hole in the window lock bracket and into the upper window.**
- CAUTION**
- To prevent broken glass or damage to windows, on vinyl or other similarly constructed windows, attach the window locking bracket to the window side jamb with one Type B screw.

- C. Attach the window lock bracket to the upper window with a type C screw to secure the window in place.**



*Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.*

WIFI SETUP

GE Appliances SmartHQ (for customers in the United States)

Your AC is GE Appliances SmartHQ Enabled.

How it Works

Download the GE Appliances App

Use the app to connect to your room air conditioner.

Once connected, use the app to adjust the air conditioner as desired.



WiFi Connectivity:

For assistance with the appliance or the appliance network connectivity, please contact a service center. All connected appliance data is held in strict accordance with the GE Appliances Connected Data Privacy Policy.

REGULATORY INFORMATION

FCC/IC Compliance Statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio

or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

**Labelling:** Changes or modifications to this unit not expressly approved by the manufacturer could void the user's authority to operate the equipment.

\*Select Models Only

This product has Wi-Fi capability and requires Internet connectivity and a wireless router to enable interconnection with an Energy Management System, and/or with other external devices, systems or applications.

ADDITIONAL INFORMATION

Decommissioning

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of reclaimed refrigerant. It is essential that electrical power is available before the task is commenced.

- a) Become familiar with the equipment and its operation.
- b) Isolate system electrically.
- c) Before attempting the procedure, ensure that:
  - mechanical handling equipment is available, if required, for handling refrigerant cylinders;
  - all personal protective equipment is available and being used correctly;
  - the recovery process is supervised at all times by a competent person;
  - recovery equipment and cylinders conform to the appropriate standards.
- d) Pump down refrigerant system, if possible.
- e) If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.
- f) Make sure that cylinder is situated on the scales before recovery takes place.
- g) Start the recovery machine and operate in accordance with manufacturer's instructions.
- h) Do not overfill cylinders. (No more than 80 % volume liquid charge).
- i) Do not exceed the maximum working pressure of the cylinder, even temporarily.
- j) When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
- k) Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.

Labelling

Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant. The label shall be dated and signed. For appliances containing **FLAMMABLE REFRIGERANTS**, ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.

Recovery

When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely. When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct number of cylinders for holding the total system charge are available. All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure-relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs. The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of all appropriate refrigerants including, when applicable, **FLAMMABLE REFRIGERANTS**. In addition, a set of calibrated weighing scales shall be available and in good working order. Hoses shall be complete with leak-free disconnect couplings and in good condition. Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release. Consult manufacturer if in doubt. The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant waste transfer note arranged. Do not mix refrigerants in recovery units and especially not in cylinders. If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The evacuation process shall be carried out prior to returning the compressor to the suppliers. Only electric heating to the compressor body shall be employed to accelerate this process. When oil is drained from a system, it shall be carried out safely.

TROUBLESHOOTING TIPS... Before you call for service

Save time and money! Review the charts and you may not need to call for service.

| Problem                                     | Possible Cause                                                               | What To Do                                                                                                                                                                                                                                                                                                   |
|---------------------------------------------|------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Air conditioner does not start.             | The unit is unplugged.                                                       | Make sure the air conditioner plug is pushed completely into the outlet.                                                                                                                                                                                                                                     |
|                                             | The fuse is blown/circuit breaker is tripped.                                | Check the house fuse/circuit breaker box and replace the fuse or reset the breaker.                                                                                                                                                                                                                          |
|                                             | Power Failure.                                                               | The unit will automatically restart in the setting last used after the power is restored.<br><br>There is a protective time delay (approximately 3 minutes) to prevent tripping of the compressor overload. For this reason, the unit may not start normal cooling for 3 minutes after it is turned back on. |
|                                             | The current interrupter device is tripped.                                   | Press <b>RESET</b> button located on the power cord plug.<br><br>If the <b>RESET</b> button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.                                                                                                        |
| Air conditioner freezing up                 | Ice blocks the air flow and stops the air conditioner from cooling the room. | Set the mode control to High Fan or High Cool with the temperature setting as high as it can be set.                                                                                                                                                                                                         |
| Air conditioner does not cool as it should. | Indoor airflow is restricted.                                                | Make sure there are not curtains, blinds or furniture blocking the front of the air conditioner.                                                                                                                                                                                                             |
|                                             | The temp control may not be set properly.                                    | In the Cool mode, press the <b>Decrease pad</b>                                                                                                                                                                                                                                                              |
|                                             | The air filter is dirty.                                                     | Clean the filter at least every 30 days. See <b>Operating Instructions</b> section.                                                                                                                                                                                                                          |
|                                             | The room may have been hot.                                                  | When the air conditioner is first turned on, you need to allow time for the room to cool down.                                                                                                                                                                                                               |
|                                             | Cold air is escaping.                                                        | Check for open furnace registers and cold air returns. Set the air conditioner's vent to the closed position.                                                                                                                                                                                                |
| Air conditioner does not warm as it should  | Cooling coils have iced up.                                                  | See <b>"Air conditioner freezing up"</b> above.                                                                                                                                                                                                                                                              |
|                                             | Indoor airflow is restricted.                                                | Make sure there are not curtains, blinds or furniture blocking the front of the air conditioner.                                                                                                                                                                                                             |
|                                             | The temp control may not be set properly.                                    | In the Heat mode, press the <b>Increase pad</b>                                                                                                                                                                                                                                                              |
|                                             | The air filter is dirty.                                                     | Clean the filter at least every 30 days. See <b>Operating Instructions</b> section.                                                                                                                                                                                                                          |
|                                             | The room may have been cold                                                  | When the air conditioner is first turned on, you need to allow time for the room to warm up..                                                                                                                                                                                                                |
| The remote control is not working           | Warm air is escaping.                                                        | Check for open furnace registers and cold air returns.                                                                                                                                                                                                                                                       |
|                                             | The batteries are inserted incorrectly.                                      | Check the position of the batteries. They should be inserted in the opposite (+) and (–) direction.                                                                                                                                                                                                          |
| Water drips outside                         | The batteries may be dead.                                                   | Replace the batteries.                                                                                                                                                                                                                                                                                       |
|                                             | Excessively hot, humid weather.                                              | This is normal.                                                                                                                                                                                                                                                                                              |
| Water drips inside                          | The air conditioner is not tilted to the outside.                            | For proper disposal, make sure the air conditioner slants slightly from the case front to the rear.                                                                                                                                                                                                          |
| Water collects in base pan                  | Moisture removed from air and drain into base pan.                           | This is normal for a short period in areas with little humidity; normal for a longer period in very humid areas.                                                                                                                                                                                             |

Normal Operating Sounds

- You may hear a pinging noise caused by water being picked up and thrown against the condenser on rainy days or when the humidity is high. This design feature helps remove moisture and improve efficiency.
- The fan may run even when the compressor does not.
- Water will collect in the base pan during high humidity or on rainy days. The water may overflow and drip from the outdoor side of the unit.
- **NOTE:** Do not drill hole in the base pan.

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