

Hisense



Please read this manual carefully before operating your unit and retain for future reference.

Safety Information

Your safety and the safety of others are very important. We have provided many important safety messages in this manual and on your appliance. Please always read and obey all safety messages. To reduce the risk of fire, electrical shock or injury when using your air conditioner, please follow these basic precautions:

IMPORTANT SAFETY INSTRUCTIONS

- Plug into a grounded 3-prong outlet.
- Do not remove ground prong.
- Do not use an electrical adapter.
- Do not use an extension cord.
- Unplug air conditioner before servicing.
- Use two or more people to move and install air conditioner.
- If the SUPPLY CORD is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

DISPOSING OF THE UNIT

- Before throwing out the device, it is necessary to remove the battery cells and dispose or recycle them properly.
- When you need disposal of the unit consult our dealer. If pipes are removed incorrectly, refrigerant may blow out and come into contact with your skin, causing injury. Releasing refrigerant into the atmosphere also damages the environment.
- Please recycle or dispose of the product packaging material in an environmentally responsible manner.
- Do not store or ship the air conditioner upside down or sideways to avoid damage to the compressor. If the air conditioner was upside down or sideways, please keep upright at least 2 hours before use to prevent damaging the compressor.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- The wiring diagram is shown on nameplate on the air conditioner. All safety messages will tell you what the potential hazard is and tell you how to reduce the chance of injury.

DANGER: A hazard that if not avoided will result in serious injury or death.

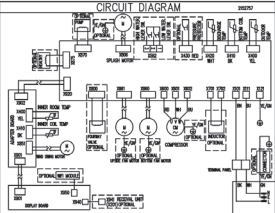
WARNING: A hazard that if not avoided could result in serious injury or death.

CAUTION: A hazard that if not avoided may result in minor or moderate injury.

Explanation of symbols displayed on the unit.

	WARNING	This symbol shows that this appliance uses a flammable refrigerant. If the refrigerant is leaked and exposed to an external ignition source, there is a risk of fire.
	CAUTION	This symbol shows that the operation manual should be read carefully.
	CAUTION	This symbol shows that a service personnel should be handling this equipment with reference to the installation manual.
	CAUTION	This symbol shows that information is available such as the operating manual or installation manual.

Circuit diagram



Precautions for using R32 refrigerant

The basic installation work procedures are the same as the conventional refrigerant (R22 or R410A). However, pay attention to the following:

1. Transport of equipment containing flammable refrigerants

- Compliance with the transport regulations.

2. Marking of equipment using signs

- Compliance with local regulations.

3. Disposal of equipment using flammable refrigerants

- Compliance with national regulations.

4. Storage of equipment/appliances

- The storage of equipment should be in accordance with the manufacturer's instructions.

5. Storage of packed (unused) equipment

- Storage package protection should be constructed such that mechanical damage to the equipment inside the package will not cause a leak of the refrigerant charge.

- The maximum number of pieces of equipment permitted to be stored together will be determined by local regulations.

6. Information on servicing

- Checks to the area:** Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimised. For repair to the refrigerating system, the following precautions shall be complied with prior to conducting work on the system.

- Work procedure:** Work shall be undertaken under a controlled procedure so as to minimise the risk of flammable gas or vapour being present while the work is being performed.

- General work areas:** All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out. Work in confined spaces shall be avoided. The area around the workspace shall be sectioned off. Ensure that the conditions within the area have been made safe by control of flammable materials.

- Checking for presence of refrigerant:** The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres. Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. non-sparking, adequately sealed or intrinsically safe.

- Presence of fire extinguisher:** If any hot work is to be conducted on the refrigeration equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand. Have a dry powder or CO2 fire extinguisher adjacent to the charging area.

- No ignition sources:** No person carrying out work in relation to a refrigeration system which involves exposing any pipe work that contains or has contained flammable refrigerant shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which flammable refrigerant can possibly be released to the surrounding space. Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. "No Smoking" signs shall be displayed.

- Ventilated area:** Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

- Checks to the refrigeration equipment:** Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer's maintenance and service guidelines shall be followed. If in doubt consult the manufacturer's technical department for assistance. The following checks shall be applied to installations using flammable refrigerants: The charge size is in accordance with the room size within which the refrigerant containing parts are installed. The ventilation machinery and outlets are operating adequately and are not obstructed; If an indirect refrigerant circuit is being used, the secondary circuit shall be checked for the presence of refrigerant; Marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected; Refrigeration pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being so corroded.

- Checks to electrical devices:** Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault can not be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used.

- This shall be reported to the owner of the equipment so all parties are advised. Initial safety checks shall include: That capacitors are discharged; this shall be done in a safe manner to avoid possibility of sparking; That there are no live electrical components and wiring are exposed while charging, recovering or purging the system; That there is continuity of earth bonding.

7. Repairs to sealed components

- During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc.

- If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.

- Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected.

- This shall include damage to cables, excessive number of connections, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc.

- Ensure that apparatus is mounted securely.

- Ensure that seals or sealing materials have not degraded such that they no longer serve the purpose of preventing the ingress of flammable atmospheres.

- Replacement parts shall be in accordance with the manufacturer's specifications.

- NOTE:** The use of silicon sealant may inhibit the effectiveness of some types of leak detection equipment. Intrinsically safe components do not have to be isolated prior to working on them.

8. Repairs to intrinsically safe components

- Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use.

- Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere. The test apparatus shall be at the correct rating.

- Replace components only with parts specified by the manufacturer. Other parts may result in the ignition of refrigerant in the atmosphere from a leak.

9. Cabling

- Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects.

- The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

10. Detection of flammable refrigerants

- Under no circumstances shall potential sources of ignition be used in these arching for or detection of refrigerant leaks.

- A halide torch (or any other detector using a naked flame) shall not be used.

11. Leak detection methods

- The following leak detection methods are deemed acceptable for systems containing flammable refrigerants:

- Electronic leak detectors shall be used to detect flammable refrigerants, but the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.)

- Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used.

- Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed and the appropriate percentage of gas (25 % maximum) is confirmed.

- Leak detection fluids are suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.

- If a leak is suspected, all naked flames shall be removed/ extinguished.

- If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shutoff valves) in a part of the system remote from the leak.

- Oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing process.

12. Removal and evacuation

- When breaking into the refrigerant circuit to make repairs - or for any other purpose - conventional procedures shall be used. However, for flammable refrigerants it is important that best practice be followed, since flammability is a consideration. The following procedure shall be adhered to:

- a) safely remove refrigerant following local and national regulations;

- b) purge the circuit with inert gas;

- c) evacuate (optional for A2L);

- d) purge with inert gas (optional for A2L);

- e) open the circuit by cutting or brazing.

- The refrigerant charge shall be recovered into the correct recovery cylinders if venting is not allowed by local and national codes. For appliances containing flammable refrigerants, the system shall be purged with oxygen - free nitrogen to render the appliance safe for flammable refrigerants. This process might need to be repeated several times. Compressed air or oxygen shall not be used for purging refrigerant systems.

- For appliances containing flammable refrigerants, refrigerants purging shall be achieved by breaking the vacuum in the system with oxygen - free nitrogen and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum (optional for A2L). This process shall be repeated until no refrigerant is within the system (optional for A2L). When the final oxygen - free nitrogen charge is used, the system shall be vented down to atmospheric pressure to enable work to take place.

- Ensure that the outlet for the vacuum pump is not close to any potential ignition sources and that ventilation is available.

13. Charging procedures

- In addition to conventional charging procedures, the following requirements shall be followed:

- Ensure that contamination of different refrigerants does not occur when using charging equipment.

- Hoses or lines shall be as short as possible to minimise the amount of refrigerant contained in them.

- Cylinders shall be kept upright.

- Ensure that the refrigeration system is earthed prior to charging the system with refrigerant.

- Label the system when charging is complete (if not already).

- Extreme care shall be taken not to overfill the refrigeration system.

- Prior to recharging the system it shall be pressure tested with OFN.

- The system shall be leak tested on completion of charging but prior to commissioning.

- A follow up leak test shall be carried out prior to leaving the site.

14. Decommissioning

- For professional technicians only.

- Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail.

- It is recommended good practice that all refrigerants are recovered safely.

- Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of reclaimed refrigerant. It is essential that electrical power is available before the task is commenced.

- a) Become familiar with the equipment and its operation.

- b) Isolate system electrically.

- c) Before attempting the procedure ensure that:

- Mechanical handling equipment is available, if required, for handling refrigerant cylinders;

- All personal protective equipment is available and being used correctly;

- The recovery process is supervised at all times by a competent person;

- Recovery equipment and cylinders conform to the appropriate standards.

- d) Pump down refrigerant, if possible.

- e) If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.

- f) Make sure that cylinder is situated on the scales before recovery takes place.

- g) Start the recovery machine and operate in accordance with manufacturer's instructions.

- Do not overfill cylinders. (No more than 80 % volume liquid charge).

- h) Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.

15. Labelling

- Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant (for technicians only).

- The label shall be dated and signed.

- Ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.

16. Recovery

- When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely (for technicians only).

- When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed.

- Ensure that the correct number of cylinders for holding the total system charge is available.

- All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant).

- Cylinders shall be complete with pressure relief valve and associated shut-off valves in good working order.

- Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs.

- The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of flammable refrigerants.

- In addition, a set of calibrated weighing scales shall be available and in good working order.

- Hoses shall be complete with leak-free disconnect couplings and in good condition.

- Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release.

- The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant Waste Transfer Note arranged.

- Do not mix refrigerants in recovery units and especially not in cylinders.

- If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant.

- The evacuation process shall be carried out prior to returning the compressor to the suppliers.

- Only electric heating to the compressor body shall be employed to accelerate this process.

- Consult manufacturer if in doubt.

- Opening of the refrigeration systems shall not be done by brazing.

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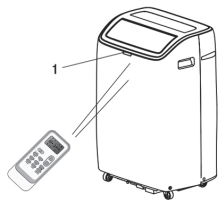
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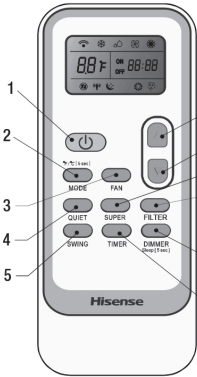
- Opening of the refrigeration systems shall not be done by brazing.

HOW TO USE

- To operate the room air conditioner, aim the remote control at the signal receptor (1).
- The remote control will operate the air conditioner at a distance of up to 23 ft. (7 m) when pointing at signal receptor of the air conditioner.



BUTTON FUNCTIONS



- 1 On/Off
- 2 Mode
- 3 Fan
- 4 Quiet
- 5 Swing
- 6 Up
- 7 Down
- 8 Super
- 9 Filter
- 10 Dimmer/ Sleep
- 11 Timer

INDICATION SYMBOLS

- Cool indicator
- Dry indicator
- Fan only indicator
- Heating indicator
- Auto fan speed
- High fan speed
- Medium fan speed
- Low fan speed
- Sleep indicator
- Signal transmission
- Display set temperature
- Quiet indicator

NOTE: Remote control may differ in appearance. FILTER function is not available on this model. Press and hold the MODE button on the remote for 5 seconds to swift temperature display from Fahrenheit (°F) to Celsius (°C).



DIMMER

- Press the DIMMER button to turn off the control panel display.

NOTE: When in Dimmer mode, new control inputs will return display to normal.

SLEEP

- Sleep mode can only be set in Cooling, Heating or Drying modes. When in Sleep mode the unit will utilize lower, quieter fanspeeds and automatic temperature adjustments offering 8 hours of optimal sleeping conditions before shutting off.

NOTE: The appliance will stop operation automatically after operating for 8 hours. Fan speed is automatically set at low speed. In the Cooling mode, if the current room temperature is below 79 °F (26 °C), the temperature will automatically increase 1°F (1 °C) during the first hour after Sleep mode is activated, and continue running at that temperature. If the room temperature is 79 °F (26 °C) or above, set temperature will not change. In Heating mode, the set temperature will decrease by 6 °F (3 °C) at most, during 3 hours, and continues running at that temperature until auto shut off. Sleep mode cannot be selected in Fan mode.

- Press MODE to select COOL, DRY, or FAN
- Press the UP or DOWN button to set the temperature.
- Press and hold the DIMMER button on the remote for 5 seconds to switch the Dimmer mode to the Sleep mode.
- After 5 seconds, the lights on the control panel display will dim.

NOTE: The temperature and airflow direction may be adjusted during Sleep mode. The fan speed is automatically set to Low speed. After 5 seconds, the lights on the control panel display will dim again. Press and hold the MODE button on the remote for 5 seconds to switch the temperature display from Fahrenheit (°F) to Celsius (°C).

- To turn off Sleep mode, press MODE, FAN, SLEEP, SUPER or wait 8 hours for Sleep mode to turn off automatically.

NOTE: The air conditioner will return to previous settings after Sleep mode is turned off.

SUPER

The SUPER button is used to start or stop fast cooling.

- After pressing the Super button, the air conditioner will automatically set the fan speed to High and the temperature to 61°F (16°C).
- To exit Super mode, press either MODE, FAN, QUIET, SLEEP or SUPER on the remote control.

NOTE: In the Super mode, you can set the timer.

TIMER

- Use the TIMER function to turn the air conditioner ON/OFF automatically.

Setting the Air Conditioner to Turn On:

- Plug in the air conditioner and use the remote to power it ON.
- Use the remote to set the desired mode, temperature, fan speed, etc.
- Use the remote to power OFF the air conditioner.
- Press TIMER on the remote and use the UP/ DOWN buttons to set the desired delay time until the air conditioner turns ON. The delay time can be set from 0 to 24 hours in one-hour increments.
- Press TIMER again to confirm the delay time. The Timer light on the unit will be on.

Setting the Air Conditioner to Turn Off:

- Plug in the air conditioner and use the remote to power it ON.
- Use the remote to set the desired mode, temperature, fan speed, etc.
- Press TIMER on the remote and use the UP/ DOWN buttons to set the desired delay time until the air conditioner turns OFF. The delay time can be set from 0 to 24 hours in one-hour increments.
- Press TIMER again to confirm the delay time. The Timer light on the unit will be on.

To Cancel Timer:

Press the TIMER button again. Once a “beep” is heard and the indicator disappears, the Timer mode has been canceled.

NOTE: The Timer mode can only be set by the remote control.

SWING

- Press SWING once to change the vertical airflow direction.
- Press again to hold the louver in a desired position.

NOTE:

- Airflow is automatically adjusted to a preset direction after turning on the unit.
- The direction of airflow can be adjusted by pressing the SWING button.
- To prevent damage, do not turn the airflow louvers manually.
- Turning the louver manually will disrupt normal operation. To recover, simply restart the air conditioner.

3 Normal Sounds

When your air conditioner is operating normally, you may hear sounds such as:

- Air movement from the fan.
- Clicks from the thermostat cycling.
- Vibration or noise due to poor wall or window construction.
- A high-pitched hum or pulsating noise caused by the high-efficiency compressor cycling on and off.

4 Using the ConnectLife APP

The ConnectLife APP by Hisense provides the below features for your convenience:

- Remote control & status: Turn ON/OFF, change the mode, set & monitor the temperature, and quick action buttons.
- Scheduler: define when your AC can automatically turn ON/OFF to defined temperatures and modes.
- Remote diagnostics: easily check the health of your device.
- Linkage with Amazon Alexa and Google Home: to easily control your AC with voice command.

DEVICES REQUIRED TO USE THE SMART AC:

- Smart air conditioner.
- Wireless Router (a 2.4 GHz network is required to connect).
- Smart Phone with compatible iOS or Android system.

DOWNLOAD AND INSTALL THE CONNECTLIFE APP



- Scan to download the ConnectLife APP.
- You can also go to Google Play or App Store and search for the ConnctLife APP.
- Follow the in-APP instructions to pair your appliance.

Care and Cleaning

1 Draining the Air Conditioner

Below are situations in which you should drain the air conditioner:

- When Relocating:** When you need to move the air conditioner, it's important to drain it to prevent water from overflowing onto the floor or carpet due to tilting during transportation.

- Before Storage:** It is advisable to empty the water from the air conditioner before storing it to prevent the development of odors, mold, and bacteria.
- In High Humidity Conditions:** In extremely humid conditions, the air conditioner is more likely to accumulate excess condensation water. It will automatically shut down and display an E5 error code once the water pan is full. It's necessary to unplug the air conditioner and drain it before resuming normal operation.

WARNING: Excessive Weight Hazard
Use two or more people to move and install the air conditioner. Failure to do so can result in back or other injury.

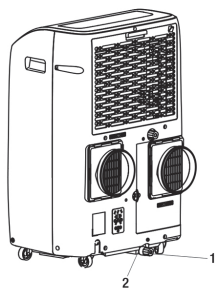
- Unplug the air conditioner or disconnect power.
- Move the air conditioner to a drain location or outside.

NOTE: To avoid leaking water from the unit, move the air conditioner slowly and keep it level.

- Remove the primary drain cover (1) and plug (2).
- Drain water completely through the drain hole.

NOTE: If the air conditioner will be stored after use, see “Storing After Use”.

- Reinstall the drain plug to the primary drain hole.
- Reinstall the primary drain cover to the drain hole.
- Reposition the air conditioner.
- Plug in the air conditioner or reconnect power.



2 Cleaning the Outside

- Turn off the air conditioner.
- Unplug air conditioner or disconnect power.
- Remove the air filter and clean separately. See “Cleaning Air Filter”.
- Wipe the outside of the air conditioner with a soft, damp cloth.

NOTE: Please do not use strong detergents that contain wax or thinners, as it will cause discoloration or even damage to the panel.

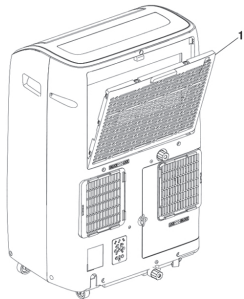
- Plug in the air conditioner or reconnect power.
- Start the air conditioner.

3 Cleaning the Air Filter

- Unplug the air conditioner or disconnect power.
- Open the filter panel door (1) on the back of the air conditioner and remove.
- Use a vacuum cleaner to clean the filter. If the filter is very dirty, wash the filter in warm water with a mild detergent.

NOTE: Do not wash the filter in the dishwasher or use any chemical cleaner. Please call customer service for new filter purchase.

- Air dry the filter completely before replacing to ensure maximum efficiency.
- Reinstall the filter panel door.
- Start the air conditioner.



4 Storing After Use

If the air conditioner will not be used for an extended period of time:

- Unplug the air conditioner or disconnect power.
- Drain the water completely. See “Draining the Air Conditioner”.
- Run the air conditioner set to Fan Only for approximately 12 hours to dry the air conditioner.
- Unplug the air conditioner.
- Remove the flexible exhaust hose and store with the air conditioner in a clean, dry area. See “Installation Instructions”.
- Remove the window kit and store with the air conditioner in a clean, dry area. See “Installation Instructions”.
- Remove the filter and clean. See “Cleaning the Air Filter”.
- Clean the outside of the air conditioner. See “Cleaning the Outside”.
- Reinstall the filter.
- Remove the batteries and store the remote control with the air conditioner in a clean, dry area.

CAUTION: Please recycle or dispose of the packaging material for product in an environmentally responsible manner. Never store or ship the air conditioner upside down or sideways to avoid damage to the compressor. Dispose of this appliance in accordance with Federal and Local regulations. Refrigerants must be evacuated before disposal.

Before using the air conditioner again:

- Make sure the filter and drain cap are in place.
- Check the power cord to make sure it is in good condition, with no cracks or damage.
- Place new batteries in the remote.
- Install the air conditioner. See “Installation Instruction”.

Troubleshooting

Before calling for service, please try the suggestion below.

Problem	Solution
Air conditioner will not operate	DANGER: ELECTRICAL SHOCK HAZARD - Plug into a grounded 3-prong outlet. - Do not remove ground prong. - Do not use an adapter. - Do not use an extension cord. - Failure to follow these instructions can result in electrical shock, fire, or death. - The power supply cord is unplugged. Plug into a grounded 3-prong outlet. See “Electrical Requirements”. - Time-delay fuse or circuit breaker of the wrong capacity is being used. Replace with a time-delay fuse or circuit breaker of the correct capacity. See “Electrical Requirements” . - The power supply cord has tripped (Reset button has popped out). Press and release RESET to resume operation. (Listen for click; RESET button will latch and remain in.) - A household fuse has blown, or a circuit breaker has tripped. Replace the fuse, or rest the circuit breaker. See “Electrical Requirements”. - The ON/OFF button has not been pressed. Press ON/OFF. - The local power has failed. Wait for power to be restored.
Air conditioner blows fuses or trips circuit breakers	- You are trying to restart the air conditioner too soon after turning off air conditioner. Wait at least 3 minutes after turning off air conditioner before trying to restart the air conditioner. - Too many appliances are being used on the same circuit. Unplug or relocate appliances that share the same circuit.
Air conditioner power supply cord trips (Reset button pops out)	- Disturbances in your electrical current can trip (RESET button will pop out) the power supply cord. Press and release RESET to resume operation. (Listen for click; RESET button will latch and remain in.) - Electrical overloading, overheating, cord pinching or aging can trip (RESET button will pop out) the power supply cord. - After correcting the problem, press and release RESET to resume operation. (Listen for click; RESET button will latch and remain in.) If the power cord fails to rest, contact a service technician. NOTE: A damaged power supply cord must be replaced with a new power supply cord obtained from the product manufacturer and must not be repaired.

Air Conditioner seems to run too much	- A door or window is open. Keep doors and windows closed. - The current air conditioner replaced an older model. The use of more efficient components may cause the air conditioner to run longer than an older model, but the total energy consumption will be less. Newer air conditioners do not emit the “blast” of cold air you may be accustomed to from older units, but this is not an indication of lesser cooling capacity or efficiency. Refer to the efficiency rating (EER) and capacity rating (in Btu/h) marked on the air conditioner. - The air conditioner is in a heavily occupied room, or heat producing appliances are in use in the room. Use exhaust vent fans while cooking or bathing and try not to use heat-producing appliances during the hottest part of the day. Portable air conditioners are designed as supplemental cooling to local areas within a room. A higher capacity air conditioner may be required, depending on the size of the room being cooled.
Air conditioner runs for a short time only, but room is not cool	The setting temperature on the unit is too close to the room's actual temperature. Lower the setting temperature on the unit. See “Operation”.
Display error code	- If the unit displays error code E5, the water container is full. Please drain the water, see “Draining the Air Conditioner”. The unit can be operated again after draining. - If the unit displays error code E1/E2/E3/E6/E7/EA, please contact a service center.
Air conditioner runs, but does not cool	- The filter is dirty or obstructed by debris. Clean the filter. - Air outlet is blocked. Clear air outlet. - The setting temperature is too high. Lower setting temperature.
Air conditioner cycles on and off too much	- The air conditioner is not properly sized for your room. Check the cooling capabilities of your portable air conditioner. Portable air conditioners are designed as supplemental cooling to local areas within a room. - The filter is dirty or obstructed by debris. Clean the filter. - There is excessive heat or moisture, open container cooking, showers, etc. in the room. Use a fan to exhaust heat or moisture from the room. Try not to use heat-producing appliances during the hottest part of the day. - The louvers are blocked. Install the air conditioner in a location where the louvers are free from curtains, blinds, furniture, etc.



QUICKSTART

Portable Air Conditioner

Caution: Installation accessories are stored in the top of the carton, and are required for proper cooling performance. Please remove all accessories from packing materials before use.

Hisense



Electrical Shock Hazard

- Plug into a grounded 3 prong outlet.
- Do not remove ground prong.
- Do not use an adapter.
- Do not use an extension cord.

Failure to follow these instructions can result in electrical shock, fire, or death.



Keep unit upright at least 2 hours prior to use.

Parts Package

Before beginning, check that all parts are included in the parts package.



Foam seal



Foam seal-short



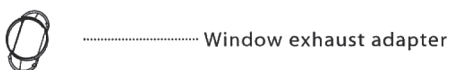
Foam seal-long



Coupling



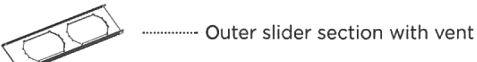
Flexible hose



Window exhaust adapter



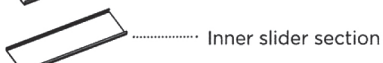
Window-lock bracket



Outer slider section with vent



Inner slider section-short



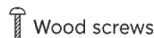
Inner slider section



Outer slider section



Rivets



Wood screws

NOTE: Accessory type and quantity may vary depending on the model.

Tools needed



Phillips screwdriver



Pencil



Scissors

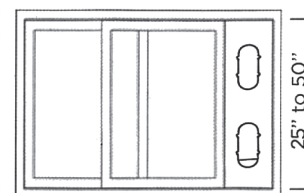
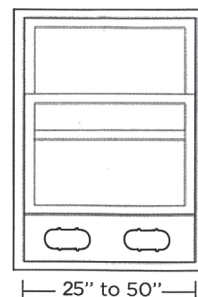
NOTE: Tools not included

step 1

1

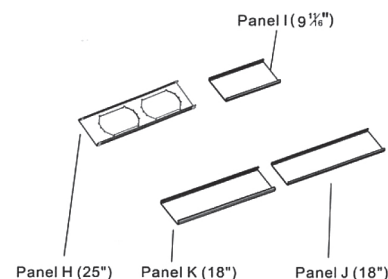
Suitable Windows

The window installation kit allows you to install the air conditioner in most vertical-sliding windows 25" to 50" wide, or horizontal-sliding windows from 25" to 50" high.



Choose the right panel

Panel window	H 25"	I 9 1/8"	J 18"	K 18"
25"	✓			
25" 33"	✓	✓		
25" 42"	✓		✓	
43" 50"	✓		✓	✓

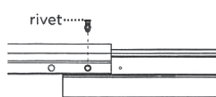


step 2

2

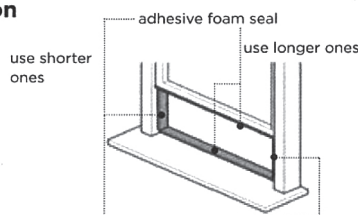
Window Installation

If your window length requires more than two panels, after adjusting the length, please secure the panels with rivets.



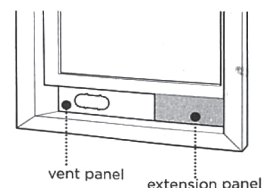
1

Cut the adhesive foam seal to the proper length, and attach it to the window sash and frame.



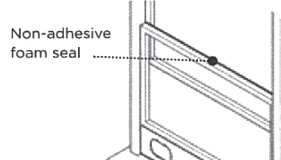
2

Insert the vent panel assembly, including extension panels, if needed, into the window opening. Extend the extension panels, if used.



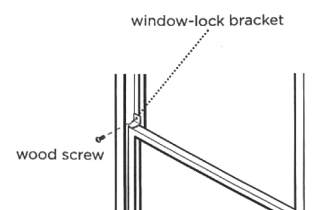
3

Cut the Non-adhesive foam seal to the window width. Stuff the foam seal between the glass and the window to prevent air and insects from getting into the room.



4

Install the window-lock bracket with wood screws as shown, if you need.



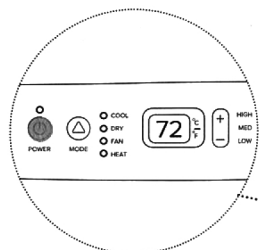
PRINTED IN MEXICO / SC: 21-08-2026/ Elbrd: J.M. / OBPN: 4314188-01
SHDML: HAP0824TWD_EOB_HAP0824TWD_EOXB

8 1 4 0 0 0 8 0 0



step 3

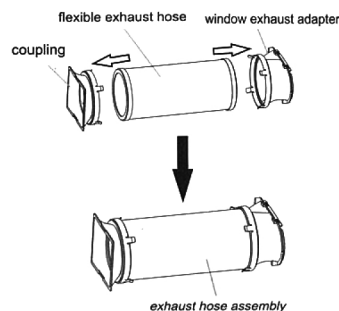
Connect it together



1

Preparing the exhaust hose assembly:

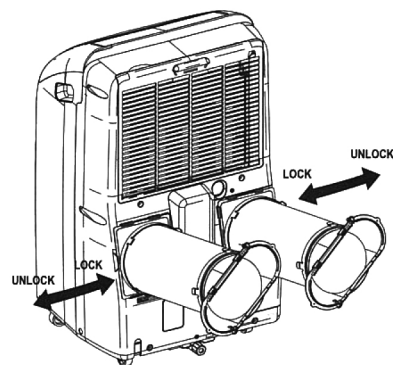
Press the flexible exhaust hose into the coupling and the window exhaust adapter. Both the coupling and window exhaust adapter have integral clips that snap onto the hose.



2

Connect The Hose To The Air Conditioner

Slide the coupling into the slot on the back of the air conditioner to lock the hose on the unit.



5

Turn The Unit On

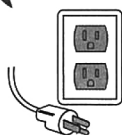
Turn the air conditioner on, and set the desired mode and temperature.



4

Plug In the Unit

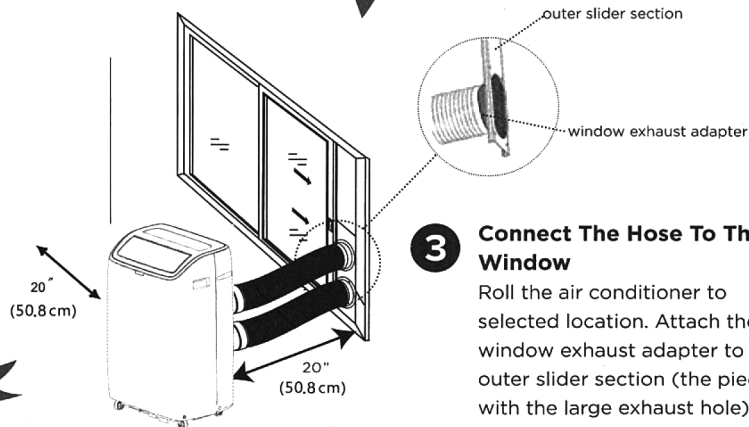
Make sure to use a grounded 3 prong outlet and the AC is the only appliance being used by the chosen outlet. Do not use an extension cord.



3

Connect The Hose To The Window

Roll the air conditioner to selected location. Attach the window exhaust adapter to the outer slider section (the piece with the large exhaust hole).



To ensure proper ventilation, keep a distance of least 20in (50.8cm) between the Portable AC and the window.

Waterless Design

1. Waterless Design doesn't require routine draining in cooling mode due to internal evaporation of condensate water.
2. Code "E5" alerts you the internal tank has become full. Please drain the air conditioner according to the instructions in User Manual.
3. Before moving the unit, place a pan on the floor beneath the drain cover and remove the drain cover to drain the water.
4. Be sure to replace the drain cover when draining is complete.

Download ConnectLife App

Connect to cool comfort at your fingertips, from anywhere. Scan the below QR code to download the free ConnectLife App and follow the in-app instruction to pair with your portable air conditioner.



QR code for Android



QR code for iOS



ConnectLife

Follow these four easy steps to set up your appliance

- ① Install the appliance and turn it on.
- ② Open Android Play Store or iOS App Store in your smart phone, then enter "ConnectLife" in the Search bar to find the latest version. Download and install it.
- ③ Follow WiFi instruction to pair with your appliance.
- ④ Manage and enjoy complete control over your appliance.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment and it also complies with Part 15 of FCC RF Rules. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

CAUTION:

To comply with the limits of the Class B digital device, pursuant to Part 15 of the FCC Rules, this device is compliant with Class B limits. All peripherals must be shielded and grounded. Operation with non-certified peripherals or non-shielded cables may result in interference to radio or reception.

MODIFICATION:

To assure continued compliance, Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the device.

Label Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

IC Statement

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Radiation Exposure Statement

This equipment complies with Canada radiation exposure limits set forth for uncontrolled environments. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

NOTE:

To satisfy FCC exterior labeling requirements, the following text must be placed on the exterior of the end product.
"Contains Transmitter module FCC ID: 2AGCCAEH-W0G1 / 2AGCCAEH-W4G1 / 2AGCCAEH-W0G2 / 2AGCCAEH-W4G2".

To satisfy IESD exterior labeling requirements, the following text must be placed on the exterior of the end product.
Transmitter module IC: 20778-AEHW0G1 / 20778-AEHW4G1 / 20778-AEHW0G2 / 20778-AEHW4G2".

See the user manual for detailed instructions on installation and using the features and settings of the air conditioner and remote control.

The figures in this manual are based on the external view of a standard model. They may differ from that of the air conditioner you have selected.