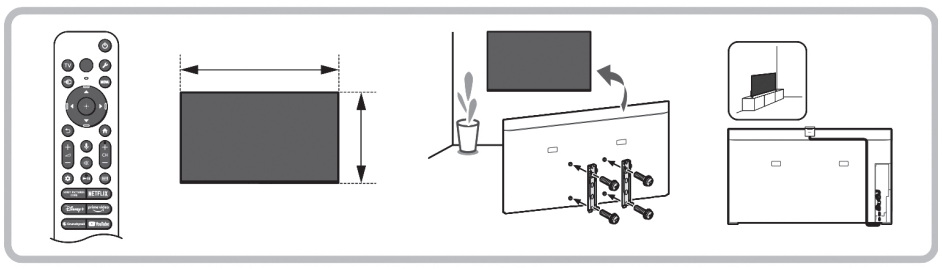
SONY

Television

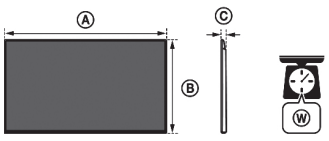
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# K-65XR80M2 / 65XR80CM2
# K-55XR80M2 / 55XR80CM2

Please read this manual carefully before operating your unit and retain for future reference.



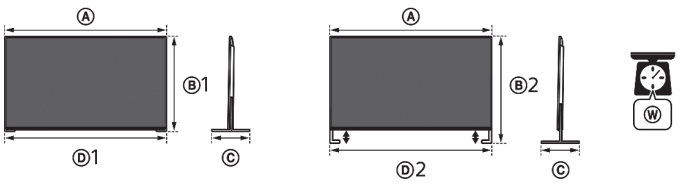
Dimensions and weight (without Table-Top Stand)




| | (mm)/(inches)*1 Ⓐ | Ⓑ | Ⓒ | (kg)/(lb.)*1 Ⓦ |
|---|---|---|---|---|
| K-65XR80M2 / 65XR80CM2 | 1 443 / 56 7/8<br>1 443 / 56 7/8 | 830 / 32 3/4<br>830 / 32 3/4 | 34 / 1 3/8<br>34 / 1 3/8 | 22.9 / 50.5<br>22,9 / 50,5 |
| K-55XR80M2 / 55XR80CM2 | 1 224 / 48 1/4<br>1 224 / 48 1/4 | 707 / 27 7/8<br>707 / 27 7/8 | 34 / 1 3/8<br>34 / 1 3/8 | 17.2 / 37.9<br>17,2 / 37,9 |

*1 (Approx.)

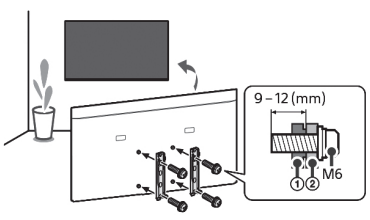
Dimensions and weight (with Table-Top Stand)



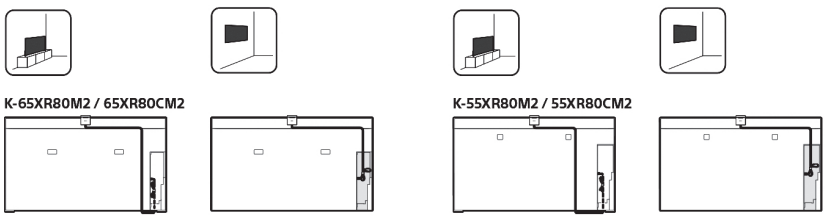

| | (mm)/(inches)*1 Ⓐ | Ⓑ1 | Ⓑ2 | Ⓒ | Ⓓ1 | Ⓓ2 | (kg)/(lb.)*1 Ⓦ |
|---|---|---|---|---|---|---|---|
| K-65XR80M2 / 65XR80CM2 | 1 443 / 56 7/8<br>1 443 / 56 7/8 | 844 / 33 1/4<br>844 / 33 1/4 | 905 / 35 3/4<br>905 / 35 3/4 | 339 / 13 3/8<br>339 / 13 3/8 | 1 442 / 56 7/8<br>1 442 / 56 7/8 | 1 442 / 56 7/8<br>1 442 / 56 7/8 | 24.2 / 53.4<br>24,2 / 53,4 |
| K-55XR80M2 / 55XR80CM2 | 1 224 / 48 1/4<br>1 224 / 48 1/4 | 722 / 28 1/2<br>722 / 28 1/2 | 783 / 30 7/8<br>783 / 30 7/8 | 275 / 10 7/8<br>275 / 10 7/8 | 1 223 / 48 1/4<br>1 223 / 48 1/4 | 1 223 / 48 1/4<br>1 223 / 48 1/4 | 18.4 / 40.6<br>18,4 / 40,6 |

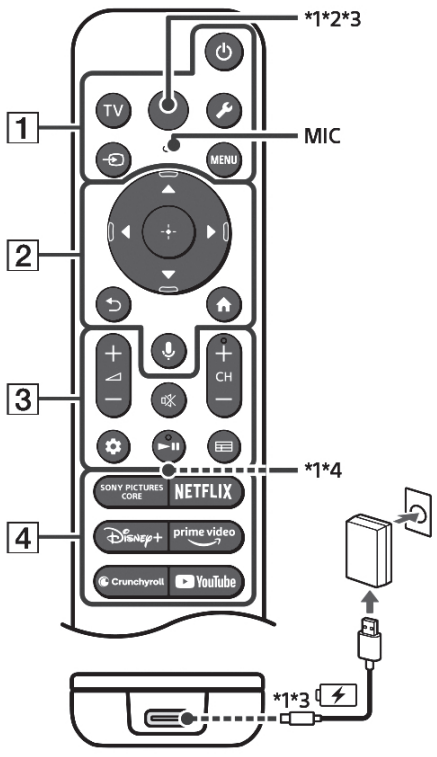
*1 (Approx.)

The length of the screw for Wall-Mount Bracket differs depending on the Wall-Mount Bracket thickness




Optional Camera and Microphone Unit (not supplied) Cable Management




**The remote control shape, layout, availability and function of remote control buttons may vary depending on your region/country/TV model/TV settings.**

1 **(Power)**

**TV:** Display TV channel list or switch to input.

**(Quick Settings):** Display Quick Settings.

**(Input):** Display and select the input source, etc.

**MENU (Control menu):** Display the Control menu.

2 **▲ / ▼ / ◀ / ▶ / ⊕:** On screen menu navigation and selection.

**(Back)**

**(Home)**

**(Google Assistant / Microphone):** Use Google Assistant*5*6.

3 **+ / – (Volume)**

**(Mute)***7

**CH + / – (Channel)**

**(Dashboard):** Display Dashboard.

**(Guide):** Display the digital program guide of TV or Cable/satellite box*8.

4 **App buttons**

*1 The remote control backlight will illuminate when the light sensor detects the ambient light is low. Automatic illumination of the backlight can be turned off.

*2 The remote control is rechargeable. The LED indicator will show charging status (red). Use the supplied USB cable to charge the remote control using your own USB AC adapter.

*3 The buzzer will emit a sound either when you use the remote control finder function or when you press the power button on the remote control when the battery is low. Refer to the online Help Guide for details.

*4 Only for limited region/country/model/language.

*5 Google Assistant requires an Internet connection.

*6 Accessibility shortcut is available by pressing and holding (Mute).

*7 [Cable/Satellite box setup] setting is required.

**Note**

- Instructions about "Installing the TV to the Wall" are included within this TV's instruction manual.
- Read the supplied safety documentation for additional safety information.

**Note**

The remote control vary depend of model:
The buttons on the remote control may have a different name or location than the remote control shows in this manual.

**Note**

The picture of remote controller is only for reference and is subject to the real one.

**IMPORTANT NOTICE FOR MEXICO**

Operation of this equipment is subject to the following two conditions: (1) it is possible that this equipment or device may not cause harmful interference and (2) this equipment or device must accept any interference, including interference that may cause undesired operation.

Note:
This product utilizes the following device for wireless functionalities:
Model: J20H103
Brand: FOXCONN

WLAN:
2.4 GHz (2.4000 GHz - 2.4835 GHz)
5 GHz (5.150 GHz - 5.850 GHz)
6 GHz (5.925 GHz - 6.425 GHz)
Bluetooth®:
2.4 GHz (2.4000 GHz - 2.4835 GHz)

Information for the remote control with voice command included with this product:
Model: RMF-TX820U*1
Brand: Sony

Note: Uses the following device for wireless functionalities:
Model: UE878
Brand: UEI

## Safety Information

**Notice for customers in the U.S.A.**

**Supplier's Declaration of Conformity**
Trade Name: SONY
Model: K-65XR80M2 / K-65XR80CM2 / K-55XR80M2 / K-55XR80CM2

**Compatible Wall-Mount Bracket Information**

Use the following Sony Wall-Mount Bracket with your TV model.

(WALL MOUNT KIT NOT INCLUDED)

| | Sony TV Model No. |
|---|---|
| | K-65XR80M2 / K-65XR80CM2 / K-55XR80M2 / K-55XR80CM2 |
| Sony Wall-Mount Bracket Model No. | SU-WL855*1 |

Use with other Wall-Mount Brackets*2 may cause instability and could result in property damage or injury.

*1 Only for limited region/country/model.

**To Customers**

Sufficient expertise is required for TV installations contact a service center.

**Before setting up your TV**

Some TV models are packaged with a detached Table-Top Stand so you can mount your TV to a wall right away. See "Installing the TV to the Wall" if you want to mount the TV to a wall. If you are not mounting the TV to a wall, you will need to attach the Table-Top Stand.

Be sure to consider the following while setting up your TV:

- Disconnect all cables when carrying the TV.
- Before transporting the TV set, remove the terminal covers.
- Two or more persons are needed to transport a large TV set.
- Correct hand placement while carrying the TV is very important for safety and to avoid damage.
- When handling or mounting the TV set, do not lay down the TV (for applicable TV model only).





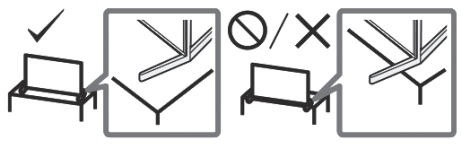
**Securing the TV**



Sony strongly recommends taking measures to prevent the TV from toppling over. Unsecured TVs may topple and result in property damage, serious bodily injury or even death.

**Preventing the TV from Toppling**

- Secure the TV to a wall and/or Stand.
- Do not allow children to play or climb on furniture and TV sets.
- Avoid placing or hanging items on the TV.
- Never install the TV on:
  - — slippery, unstable and/or uneven surfaces.
  - — furniture that can easily be used as steps, such as a chest of drawers.
- Install the TV where it cannot be pulled, pushed, or knocked over.
- Install the TV so that the TV's Table-Top Stand does not protrude out from the Stand (not supplied). If the Table-Top Stand protrudes out from the Stand, it may cause TV set to topple over, fall down, and cause personal injury or damage to the TV.

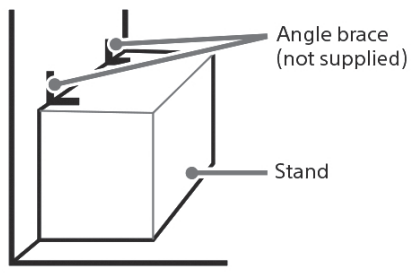


- Route all AC power cords and connecting cables so that they are not accessible to curious children.

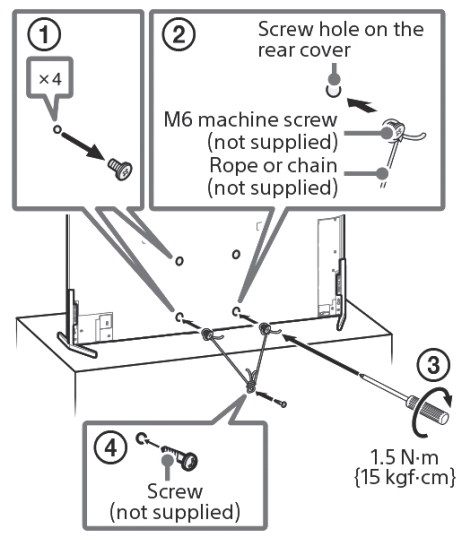
**Recommended Measures to Secure the TV**

Consider the following measures when securing your TV to a Stand (not supplied).

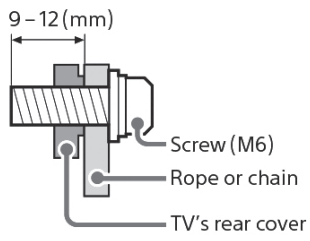
1 Secure the Stand for the TV.
Make sure the Stand can adequately support the weight of the TV. Use two angle braces (not supplied) to secure the Stand. For each angle brace use the appropriate hardware to:
- Attach one side of the angle brace to the wall stud.
- Attach the other side to the Stand.



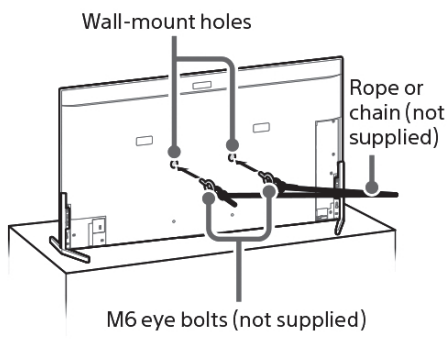

2 Secure the TV to the Stand.
Use the optional hardware listed as follows (not supplied):
- M6 machine screws (screwed into the TV's rear cover).
- A screw or similar (attach it to the Stand).
- Rope or chain (strong enough to support the weight of the TV). Make sure that there is no excess slack in the rope or chain.

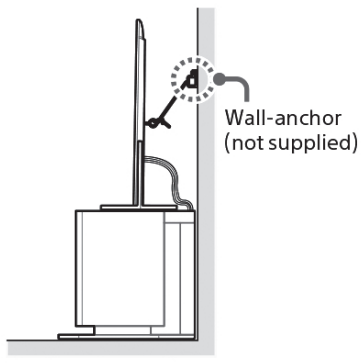



The length of the M6 machine screw differs depending on the rope or chain diameter. Please refer to below illustration.

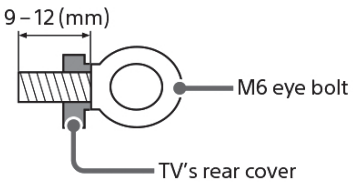



3 Anchor the TV to the wall by using bolts, wall anchor and chain (or rope).



Please refer to below illustration for M6 eye bolt length.




**Note**

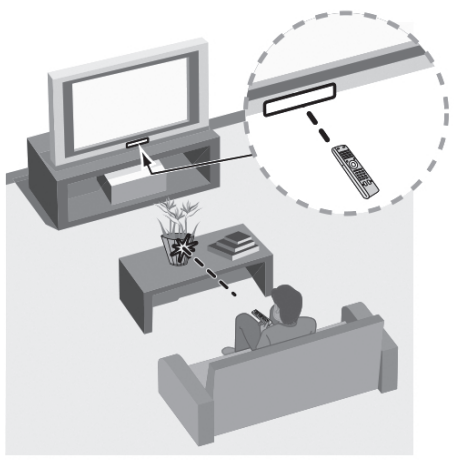
- Your TV is shipped with screws attached to the rear of the TV depending on the TV model. (They are fastened in the screw holes for wall mounting.) Be sure to remove the upper two screws prior to anchoring the TV to a wall.
- Securing the TV to the Stand without securing the TV and the Stand to the wall provides minimum protection against the TV toppling over. For further protection, be sure to follow the three measures recommended.

**The BRAVIA® 4K TV Experience**
Thank you for choosing Sony! Your new BRAVIA® TV opens the door to the "4K TV Experience". This document will help you get the most out of your TV.

This TV displays all video input signals in a resolution of 3 840 dots × 2 160 lines.

**Guidelines for IR Remote Control**

- Point your remote control directly at the IR sensor located on your TV.
- Make sure that no objects are blocking the path between the remote control and the IR sensor on your TV.



- Fluorescent lamps can interfere with your remote control; try turning off the fluorescent lamps.

## Installing the TV to the Wall

**Using the optional Wall-Mount Bracket (SU-WL855 only)*1 (not supplied)**

**To Customers:**
For product protection and safety reasons, Sony strongly recommends that installation of your TV be performed by Sony dealers or licensed contractors. Do not attempt to install it yourself.

**To Sony Dealers and Contractors:**
Provide full attention to safety during the installation, periodic maintenance and examination of this product.

**Wall-Mount Bracket Installation Information**
For instructions on Wall-Mount Bracket installation, see the Installation Information (Wall-Mount Bracket).

- Follow the instruction guide provided with the Wall-Mount Bracket for your model. Sufficient expertise is required in installing this TV, especially to determine the strength of the wall for withstanding the TV's weight.
- Sony is not liable for any damage or injury caused by mishandling or improper installation.
- Be sure to store the unused screws and Table-Top Stand in a safe place until you are ready to attach the Table-Top Stand. Keep the screws away from children.

**Note**

- Read the supplied safety documentation for additional safety information.

*1 Only for limited region/country/model.

**Using the optional Wall-Mount Bracket (except SU-WL855) (not supplied)**
This TV's instruction manual only provides the steps to prepare the TV for Wall-Mount installation before it is installed on the wall.

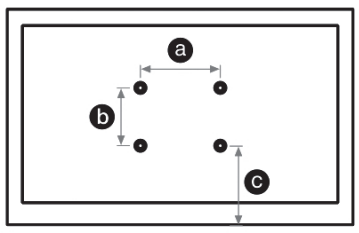
Your TV can be mounted to a wall using a suitable Wall-Mount Bracket (not supplied). If the Table-Top Stand is attached to the TV, the TV may require detaching the Table-Top Stand; see "Detaching the Table-Top Stand from the TV". Prepare the TV for the Wall-Mount Bracket before making cable connections.

**For product protection and safety reasons, Sony strongly recommends that installation of your TV on the wall be performed by qualified professionals. Do not attempt to install it yourself.**

- Follow the instruction guide provided with the Wall-Mount Bracket for your model. Sufficient expertise is required in installing this TV, especially to determine the strength of the wall for withstanding the TV's weight.
- The screws for installing the Wall-Mount Bracket to the TV are not supplied.
- Refer to the following table for the wall-mount hole pattern.

(mm)

| | a | b | c |
|---|---|---|---|
| K-65XR80M2 / 65XR80CM2 | 300 | 300 | 90 |
| K-55XR80M2 / 55XR80CM2 | 300 | 300 | 90 |




- Be sure to store the unused screws and Table-Top Stand in a safe place until you are ready to attach the Table-Top Stand. Keep the screws away from children.

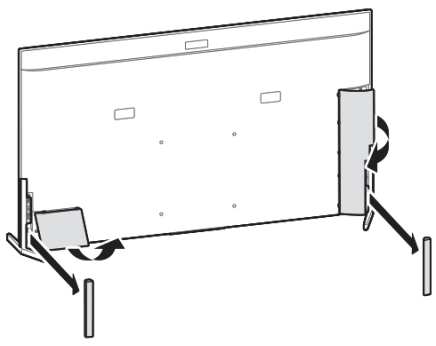
**Note**

- Read the supplied safety documentation for additional safety information.

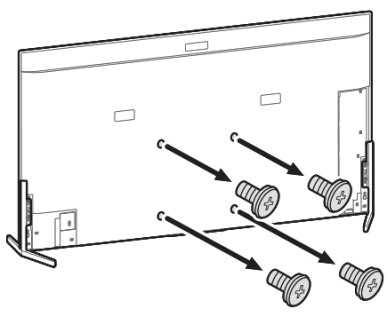
*1 Only for limited region/country/model.

**1** Remove the stand covers and terminal covers.

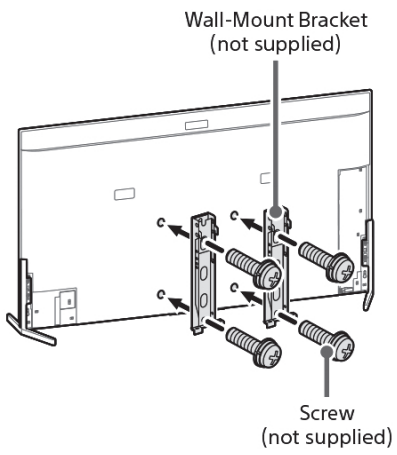
**(WALL MOUNT KIT NOT INCLUDED)**



**2** Remove the screws from the rear of the TV.



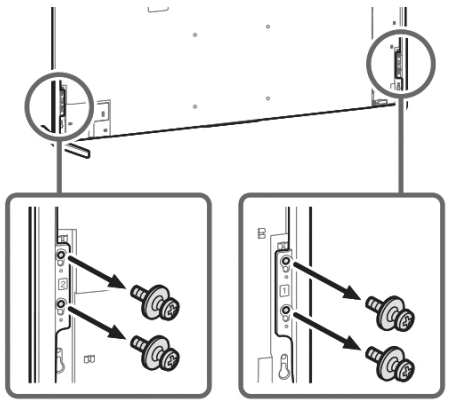
**3** Attach the Wall-Mount Bracket (not supplied) using the screws (not supplied).




**Note**

- If using an electric screwdriver, set the torque at approximately 1.5 N·m {15 kgf·cm}.

**Detaching the Table-Top Stand from the TV**
To detach the Table-Top Stand from the TV, remove the screws ⏶.



**Note**

- Be careful when lifting the TV as the Table-Top Stand is detached, the Table-Top Stand may topple over and cause personal injury.
- Take care when removing the Table-Top Stand from the TV to prevent it from falling over and damaging the surface that the TV is sitting on.
- Do not remove the Table-Top Stand for any reason other than to install corresponding accessories on the TV.
- Be sure the TV is vertical before turning on. To avoid uneven picture uniformity do not power on the TV with the panel facing down.
- When attaching the Table-Top Stand again, be sure to fasten the screws (previously removed) to the original holes on the rear of the TV.

## Troubleshooting

General troubleshooting for issues like: black screen, no sound, frozen picture, TV does not respond, or network is lost, do the following steps.

**1** Restart your TV by pressing the power button on the remote control for about five seconds. The TV will restart. If the TV does not recover, try unplugging the AC power cord then press the power button on the TV and release it. Wait for two minutes, and plug in the AC power cord.
Or, press the power button on the TV for about 40 seconds until the TV turns off.

**2** Refer to the Help menu shown below.

**3** Connect your TV to the Internet and perform a software update. Sony recommends you to keep your TV software updated. Software updates provide new features and performance improvements.

**4** Perform the factory data reset.

**When you plug in the TV, the TV may not be able to turn on for a while even if you press the power button on the remote control or the TV.**
It takes time to initialize the system. Wait for about one minute, then operate it again.

**How to reset the TV to factory settings**
WARNING: The reset will clear all of your customized settings including the parental lock setting.

- You can reset the TV to factory settings by selecting [Factory data reset]. How to select [Factory data reset], refer to the online Help Guide.
- To force factory data reset, unplug the AC power cord. Press and hold ⏻ button on the TV, then plug in the AC power cord.
- For security purposes, be sure to remove all personal and account information before discarding, selling or passing your TV to someone else by: unlinking/unregistering, signing out of and deactivating all network services as well as factory reset the TV.

**The remote control does not function.**

- Replace the batteries (except RMF-TX920U).
- Check if the insulating sheet is removed from the remote control (RMF-TX920U only).
- Charge the remote control and confirm the remote control is connected via Bluetooth® (RMF-TX920U only).

**The parental lock password has been forgotten.**

- Enter 4357 for the PIN and enter the new PIN.

**The screen becomes darker while watching TV.**

- If the whole image or part of the image remains still, the screen brightness will be gradually reduced to prevent image retention. This is not a malfunction of the TV.

**You are concerned about image retention.**
If the same image is displayed repeatedly or for long periods of time, image retention may occur. To reduce image retention, we recommend that you turn off the TV normally by pressing the power button on the remote control or the TV.

**Note**

- Images that include logos and bright colors (including white) easily cause image retention. Avoid displaying these types of images for long periods of time, otherwise image retention may occur.

**The message [Panel refresh did not finish...] is displayed.**

- When i) the TV is turned on, ii) the AC power cord is unplugged, or iii) the room temperature falls outside of the range between 50 °F and 104 °F (10 °C and 40 °C) during the Panel refresh, the Panel refresh is not completed. Please avoid the above three conditions during the Panel refresh.

For more information, refer to the Help Guide.
Press 🔧 (Quick Settings) on the remote control and select [Help]. If [Help] does not exist, select [Edit] and add [Help].

## Specifications

**System**
TV system
NTSC: National Television System Committee
ATSC: 8VSB Terrestrial
NEXTGEN TV: ATSC 3.0 compliant (Single tuner)*1
QAM on cable: ANSI/SCTE 07 2000 (Does not include CableCARD functionality)
Channel coverage
Analog terrestrial: 2 - 69 / Digital terrestrial: 2 - 69*2
Analog Cable: 1 - 135 / Digital Cable: 1 - 135
Panel system
OLED (Organic Light Emitting Diode) Panel
Wireless technology
Protocol IEEE 802.11a/b/g/n/ac/ax
Bluetooth® Version 5.3

**Input/Output jacks**
CABLE/ANTENNA
75 ohm external terminal for RF input
HDMI IN 1/2/3/4 (HDMI IN 3 eARC/ARC)
HDMI IN 3 and 4 support 120 Hz
DIGITAL AUDIO OUT (OPTICAL) / S-CENTER SPEAKER IN
Two channel linear PCM: 48 kHz 16 bits, Dolby Audio, DTS
USB 1/2
USB 1 (USB 2.0, 500 mA), USB 2 (USB 3.2 Gen 1, 900 mA)
LAN (10BASE-T/100BASE-TX)
REMOTE (RS-232C, IR IN)

**Power and others**
Power requirements
110 V – 240 V AC, 50/60 Hz (U.S.A./Canada 120 V AC, 60 Hz)
Power consumption
In use (W)
K-65XR80M2 / 65XR80CM2: 397
K-55XR80M2 / 55XR80CM2: 313
In standby*3*4
Less than 0.5 W with 120 V AC and less than 0.5 W with 240 V AC
Screen size (measured diagonally) (Approx.) (cm/inches)
K-65XR80M2 / 65XR80CM2: 163.9 / 64.5 (65" class)
K-55XR80M2 / 55XR80CM2: 138.8 / 54.6 (55" class)
Display resolution (horizontal × vertical) (pixels)
3 840 × 2 160
Output rating
500 mA (for USB 1), 900 mA (for USB 2)

**Others**
Operating temperature
0 °C – 40 °C / 32 °F – 104 °F
Remote control charging temperature (RMF-TX920U only)
5 °C – 40 °C / 41 °F – 104 °F
Optional accessories
Wall-Mount Bracket: SU-WL855
Camera and Microphone Unit: CMU-BC1

*1 Available only when region/country is set to U.S.A.
*2 2 – 36 for NEXTGEN TV scanning range in U.S.A.
*3 Specified standby power is reached after the TV finishes necessary internal processes.
*4 Standby power consumption will increase when your TV is connected to the network.

**Note**

- Optional accessories availability depends on countries/region/TV model/stock.
- Design and specifications are subject to change without notice.
- Subscriptions for services and applications may be required and additional terms, conditions and/or charges may apply when using Google Assistant.
- Power consumption will increase when the built-in MIC is enabled as it is always listening.

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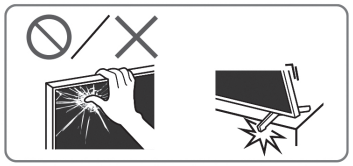
**PRINTED IN MEXICO** / Elbrd: E.Z
OBPN: 5-066-531-11(1) / SC: 6-29-2026
SHNMDL: K55XR80CM2_KNB
K65XR80CM2_KFB_K65XR80CM2_KNB

814100731

SONY

# Setup Guide

Television

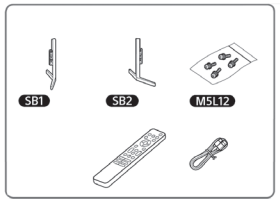


BRAVIA

K-65XR80M2 / 65XR80CM2
K-55XR80M2 / 55XR80CM2

Please read this guide carefully before using the device and keep it for future reference.

**1**

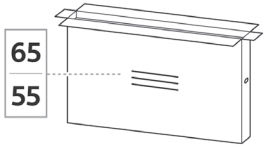



- Accessory type and quantity may vary depending on the model.

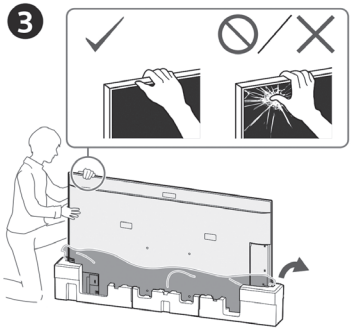



(TOOLS NOT INCLUDED)

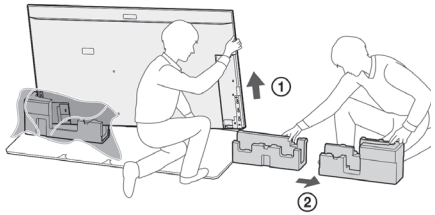
**2**



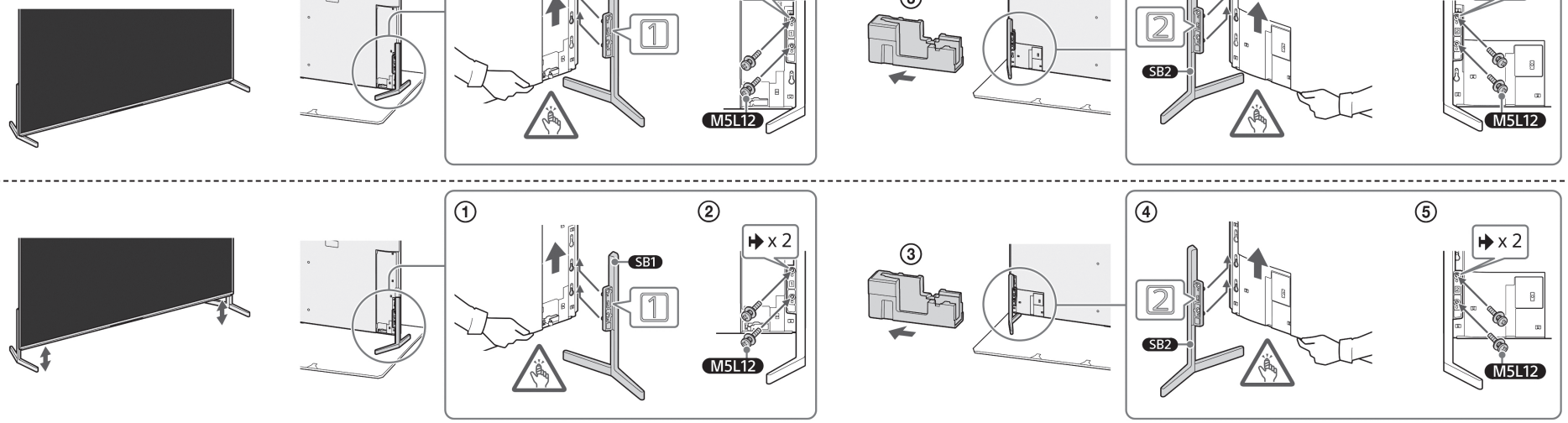

**3**



**4**




**5**

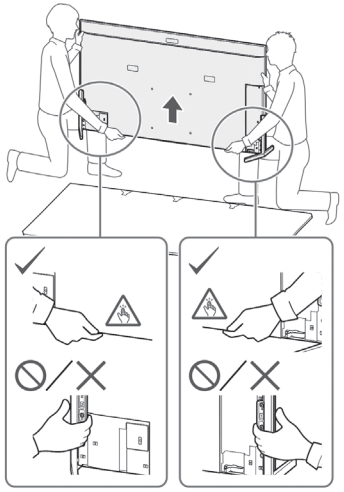



*1 Only for limited region/country/model.

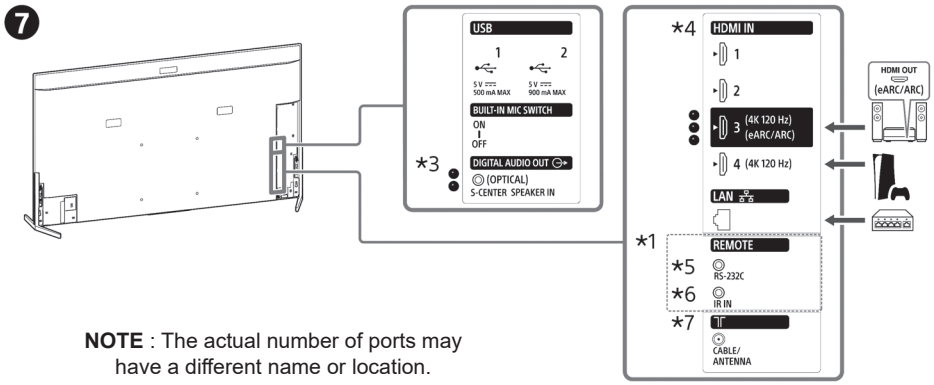
*2 Refer Reference Guide.

The images shown here are for illustrative purposes only and may be subject to change.

**6**



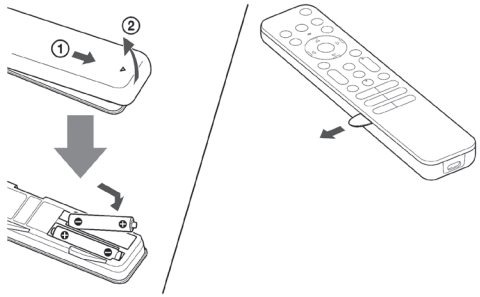
**7**




**NOTE** : The actual number of ports may have a different name or location.

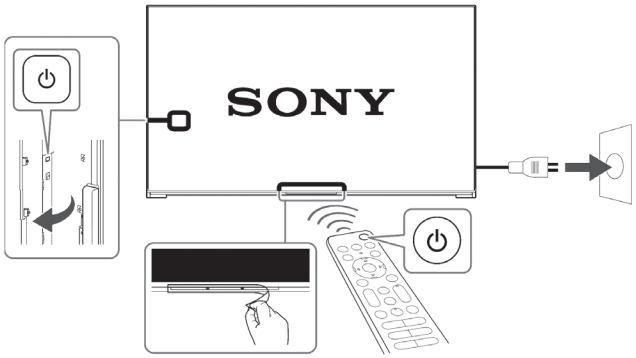
The actual descriptions of control panel and their locations may vary depending on the model.

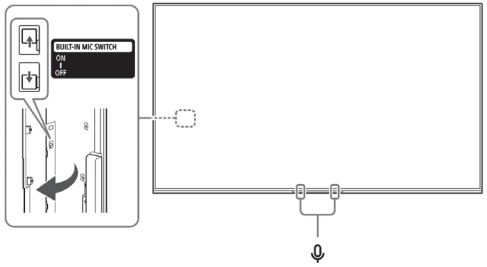
**8**

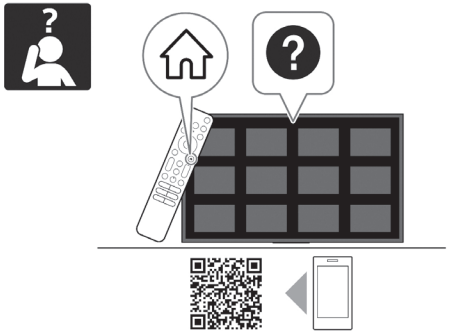



**NOTE:** The remote control vary depend of model: The buttons on the remote control may have a different name or location than the remote control shows in this guide.
(Batteries not included)

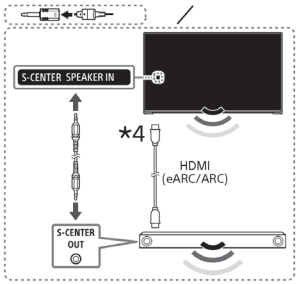
**9**

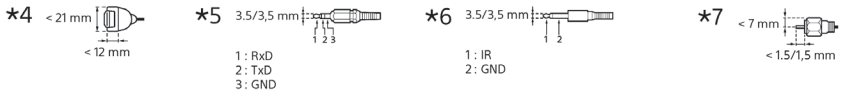


3




**NOTE** : The cables mentioned in this guide is not supplied with your unit.

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